PRESENTATION

This handbook is designed to familiarise you with the new vehicle from the moment you get behind the wheel and to describe the operating features.

Reading the handbook is made easy by a content consisting of 10 identified chapters which can be located by means of a colour code specific to each one. Its sections cover, by theme, all of the functions of the vehicle in its most complete specification.

Chapter 9 indicates all of the technical data relating to your vehicle.

Chapter 10 enables you to find the controls, the functions and their associated page numbers on the Jumper silhouette diagrams (visual index).

Within the chapters symbols draw your attention to specific information:

directs you to the chapter and section which contains detailed information concerning a function,

indicates important information relating to use of the equipment,

alerts you to the safety of individuals and equipment on board.

This symbol provides information about the equipment specific to the combi model.

EXTERIOR

Reversing camera
This equipment is activated automatically when reverse gear is engaged, with a visual return on the screen located in the interior mirror position.

⏭ 76

Opening the rear doors to 180°
Once the vehicle has been unlocked, the rear doors can be opened to 180° to make unloading/loading operations easier.

⏭ 24

"Follow-me-home" lighting
After switching off the ignition, when you leave your vehicle, the front lights remain on briefly.

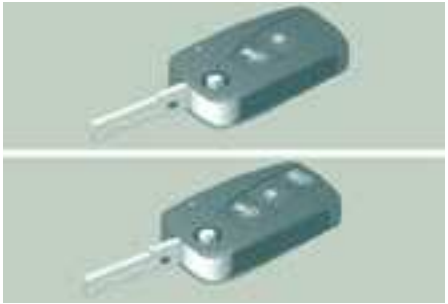
⏭ 41

Rear parking assistance
This equipment warns you if an obstacle is detected behind the vehicle when reverse gear is engaged.

⏭ 75

OPEN

Remote control key



2 buttons

- Unfolding/Folding of the key.
- Unlocking.
- Locking.

3 buttons

- Unfolding/Folding of the key.
- Unlocking of the cab.
- Unlocking of the load space.
- Locking of the vehicle.

⏭ 18

Manual centralised controls

- Locking of the vehicle.
- Unlocking of the vehicle.
- Locking/Unlocking of the load space.

⏭ 25

Sliding side door

Opening

Pull the handle towards you then towards the rear.

Take care not to obstruct the guide space on the floor in order for the door to slide correctly.

Take care to open the door fully to lock the device at the base of the door.

Do not drive with the sliding side door open.

⏭ 23

OPEN

Rear doors

Opening

Pull the handle towards you.

Closing

To close, start with the left-hand door then close the right-hand door.

⏭ 24

Opening to 180°

Press the button, located on the door trim pad, to widen the angle of opening of the door.

⏭ 24

Fuel tank

Opening of the fuel filler flap.

Hooking of the fuel tank cap.

Capacity of the fuel tank: approximately 90 litres.

⏭ 126

INTERIOR

Automatic air conditioning

This automatic air conditioning system guarantees comfort and a sufficient circulation of air in the passenger compartment.

⏭ 50

Audio and communication systems

This equipment benefits from the latest technology: MP3 compatible audio equipment, Bluetooth hands-free telephone, audio system.

⏭ 80

Cruise control

This system automatically maintains the speed of the vehicle at the value programmed by the driver, without any action on the accelerator pedal.

⏭ 43

Interior layout

- 12 V socket.
- Cooled glove box.
- Central storage tray with lock.

⏭ 63

INSTRUMENTS AND CONTROLS

1. Fuse box.
2. Programmable heating.
3. Cruise control switch.
4. MODE, configuration and personalisation/lighting rheostat/ headlamp beam height adjustment.
5. Lights and direction indicators control.
6. Instrument panel with display.
7. Wipers/wash-wipe/trip computer controls.
8. Storage compartment between 2 adjustable vents.
9. Audio equipment.
10. Manual air conditioning.
11. Movable ashtray.
12. Lighter.
13. 12 volt accessories socket (180 W max).
14. Controls bar:
    - De-icing/demisting button.
    - Front fog lamps button.
    - Rear fog lamps button.
    - Hazard warning lights button.
    - Central locking button/alarm indicator light.
    - Central unlocking of the doors and load space button.
    - Dynamic stability control (ASR) button.
15. Gear lever.
16. Ignition switch.
17. Driver's air bag/horn.

SIT COMFORTABLY

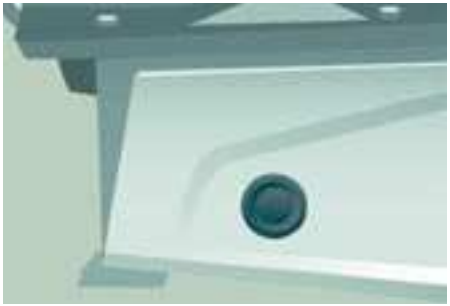
Driver's seat adjustments

Forwards-backwards

Seat height

Seat back angle

Lumbar support

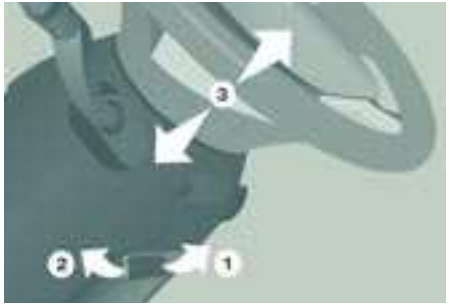


Seat heating

Variable vibration reduction

SIT COMFORTABLY

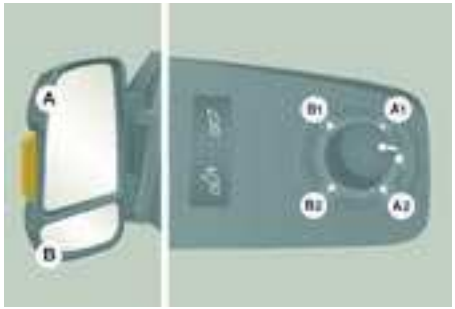
Manual adjustment of the depth of the steering wheel



1. Unlocking of the lever.
2. Locking of the lever.
3. Adjustment of the depth of the steering wheel.

⏭ 36

Exterior mirror adjustment



The mirrors are divided into two zones: A and B.

1. Driver's mirror:

A1 - Adjustment of the upper mirror.

B1 - Adjustment of the lower mirror.

2. Passenger's mirror:

A2 - Adjustment of the upper mirror.

B2 - Adjustment of the lower mirror.

⏭ 69

Front seat belt

Fastening.

⏭ 104

Height adjustment.

⏭ 104

SIT COMFORTABLY

Ignition switch

- PARK position.
- STOP position
- RUNNING position.
- START position.

Side lights/PARK

Press this button, turning the ignition key one notch in the opposite direction to starting at the same time. You can then remove the key: The side lights will remain on while you are parked.

Electric window controls

A. Driver's electric window control.

B. Passenger's electric window control.

The electric window functions are deactivated one minute after the ignition is switched off.

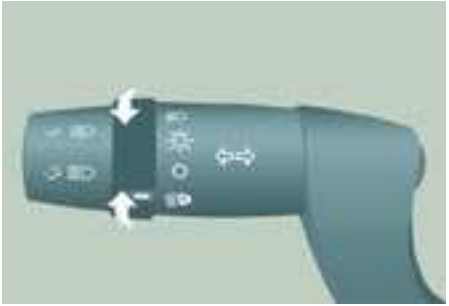
⏭ 37

⏭ 41

⏭ 70

SEE CLEARLY

Lights



Automatic switching on of the lights.

Lights off.

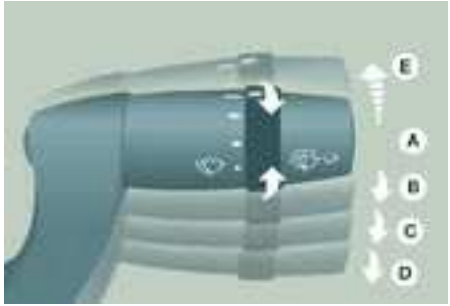
Side lights.

Dipped headlamps or main beam headlamps.

Front fog lamps and rear fog lamps.

⏭ 40

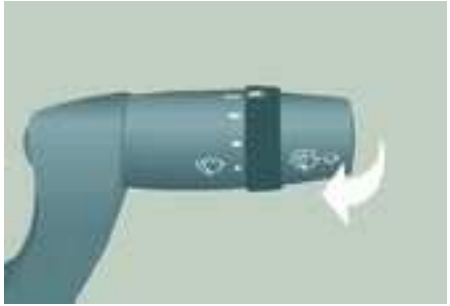
Windscreen wipers



A. Park.
B. Intermittent (4 speeds).
C. Slow continuous.
D. Fast continuous.
E. Single wipe.

⏭ 42

Windscreen wash



Pull the control towards you, the windscreen wash is accompanied by a timed sweep of the wipers.

⏭ 42

VENTILATION

Recommended interior settings					
Manual Air Conditioning					
If I require...	Air distribution	Temperature	Air flow	Air recirculation	AC
Heating					-
Cooling					
De-icing Demisting					

Automatic air conditioning: use of the fully automatic operation by pressing the **"AUTO"** button is preferable.

MONITOR THOROUGHLY

Instrument panel

A. Speedometer.
B. Instrument panel display.
C. Rev counter.

⏭ 26

Warning lights

With the ignition on, the orange and red warning lights come on.

With the engine running, these warning lights should switch off.

If warning lights remain on, refer to the chapter concerned.

⏭ 27

Reversing camera

The camera comes on when you engage reverse gear and remains active up to approximately 9 mph (15 km/h). It is deactivated above 11 mph (18 km/h).

Screen

Press the button and place the screen in the required position.

Buttons

Brightness adjustment.

Back-lighting adjustment.

ON/OFF provides views of the rear without engaging reverse gear.

⏭ 76

KEEP YOUR PASSENGERS SAFE

To disarm the front passenger air bag, refer to the "MODE" section of chapter 4, then on the "Passenger air bag" menu, select OFF.

The air bag warning light on the instrument panel comes on throughout the duration of disarming.

Child lock

This prevents opening of the sliding side door from the inside.

Isofix mountings

Two rings, located between the seat back and the seat cushion permit the securing of a child seat.

⏭ 72 ⏭ 23 ⏭ 111

DRIVE SAFELY

Cruise control

The cruise control is displayed on the instrument panel by a warning light located in the rev counter.

Function selected.

Function deactivated.

⏭ 43

Hill start assistance

This function, linked with the ESP, makes hill starts easier and is activated in the following conditions:

- the vehicle must be stationary, with the engine running,
- the gradient of the road must be higher than 5 %

⏭ 38

Pneumatic suspension

This equipment allows you to alter the height of the rear sill to make loading or unloading easier.

Press the control, release to stop the movement. Each press increases by one level: +1 to +3.

Press the control, release to stop the movement. Each press decreases by one level: -1 to -3.

Driving with the sill too high or too low may damage the components under the body.

⏭ 78

ACCESSES
REMOTE CONTROL

Unlocking the cab

Press this button to unlock your vehicle's cab. The diode on the remote control is lit, the interior courtesy light comes on briefly and the direction indicators flash twice.

Unlocking the rear doors

Press this button to unlock the side door and the rear doors of the load space. The diode on the remote control is lit.

Central locking

Press this button briefly to lock all of your vehicle's doors, cab and load space. If one of the doors is open or is not closed correctly, the central locking will not work.

The direction indicators flash once.

The indicator light on the control on the centre console comes on then flashes.

Deadlocking

Press this button twice in succession to deadlock the vehicle. It is then impossible to open the doors from the inside or the outside.

The direction indicators flash three times.

Never leave anyone inside the vehicle when it is deadlocked.

Folding/unfolding the key

Press this button to release the key from its housing.

To fold the key, press the button then fold the key into the housing.

If you do not press the button, the mechanism may be damaged.

KEY

This locks and unlocks the locks on the vehicle and starts the engine.

REMOTE CONTROL BATTERY

If the diode flashes when one of the remote control buttons is pressed, the battery must be changed.

Reference: CR 2032/3 volts.

Changing the remote control battery

- press the button to eject the key,
- turn the screw **1** from the closed padlock to the open padlock using a screwdriver with a thin tip,
- use the screwdriver as a lever to extract the battery holder housing **2**,
- remove the housing and change the battery **3** observing the polarities,
- put the battery holder housing **2** back inside the key and secure it by turning the screw **1**.

There is a risk of damage if the replacement battery does not conform.

Only use batteries which are identical or of an equivalent type to those recommended by a CITROËN dealer. Take used batteries to an approved collection point.

ELECTRONIC IMMOBILISER

All of the keys contain an electronic immobiliser device.

This device locks the engine supply system. It is activated automatically when the key is removed from the ignition.

After the ignition is switched on, a dialogue is established between the key and the electronic immobiliser system.

This warning light is switched off after the ignition is switched on and the key has been recognised, the engine can be started.

If the key is not recognised, the engine cannot be started. Use another key and have the faulty key checked by a CITROËN dealer.

Good practice

Make a careful note of the number of the keys. If they are lost, your CITROËN dealer will be able to carry out his work more quickly and effectively if you give him this number and the confidential card.

Do not make any modifications to the electronic immobiliser system.

Operating the remote control, even when it is in your pocket, may result in involuntary unlocking of the doors.

However, if none of the doors is opened within approximately thirty seconds following unlocking, the doors relock automatically.

The simultaneous use of other high frequency equipment (mobile telephones, domestic alarms…), may interfere with the operation of the remote control temporarily.

The remote control does not operate while the key is in the ignition, even if the ignition is off, except for reinitialisation.

When purchasing a second-hand vehicle:

- ensure that you are given the confidential card,
- have the keys memorised by a CITROËN dealer to ensure that the keys in your possession are the only ones which can start the vehicle.

Driving with the doors locked may make access to the passenger compartment by the emergency services more difficult in an emergency.

As a safety precaution (with children on board), remove the key from the ignition when leaving the vehicle, even for a short time.

CONFIDENTIAL CARD

This is given to you on delivery of your vehicle with the duplicate keys.

It contains the identification code necessary for any work carried out by a dealer on the electronic immobiliser system. This code is hidden by a film, which should be removed only if necessary.

Keep your card in a safe place, never inside the vehicle.

When undertaking a long trip or journey, however, it is advisable to take it with you along with your personal papers.

ALARM

If your vehicle is fitted with an ANTI-THEFT ALARM.

this provides:

- exterior perimeter protection by means of detectors on the doors and bonnet and on the electrical supply,
- anti-lift protection.

The equipment also includes a siren and a diode which can be seen from outside, indicating the three possible statuses of the alarm:

- alarm activated (monitoring), slow flashing of the red diode,
- alarm not activated (not monitoring), diode off,
- alarm triggered (intrusion signal), rapid flashing of the red diode when the vehicle is unlocked.

Activation of the alarm

First ensure that all of the accesses are closed correctly.

The alarm is activated by pressing this padlock, the protection is active after a few seconds.

While the alarm is monitoring, any intrusion triggers the siren for approximately 30 seconds, accompanied by lighting of the direction indicators.

The alarm then returns to monitoring mode but the triggering event is stored and is indicated by rapid flashing of the diode, if the alarm is deactivated.

The alarm is also triggered following an electrical supply cut-off, when the supply is restored.

Automatic activation

Depending on the country in which the vehicle is sold: this function activates monitoring automatically approximately 2 minutes after the last door is closed. To avoid triggering the alarm when opening a door, the unlocking button on the remote control must be pressed again.

Deactivation using the key

Unlock the doors using the key and enter the vehicle. Switch on the ignition, identification of the key code will switch off the alarm.

Deactivation using the remote control

When this button (cab and key) is pressed, the alarm is deactivated when the vehicle is unlocked.

Deactivation of the anti-lift protection

Press this button to deactivate the protection (for example when the vehicle is being towed with the alarm set).

The protection remains active until the central unlocking of the doors is activated.

Good practice

To deactivate the siren quickly following unwanted triggering:

- switch on the ignition, identification of the key code will switch off the alarm,
- press the unlocking button (cab and key) on the remote control.

To avoid setting the alarm, when washing the vehicle for example, lock the vehicle using the key.

Unlocking the vehicle using the remote control deactivates the siren automatically.

FRONT DOORS

Driver's door

Use the remote control to unlock/lock.

SLIDING SIDE DOOR

Take care not to obstruct the guide space on the floor in order for the door to slide correctly.

From outside

Pull the handle towards you then towards the rear.

From inside

To unlock and open, push the handle towards the rear.

Ensure that the door opens fully in order for the device at the base of the door to lock.

To release and close, pull the handle while sliding the door.

Do not drive with the sliding side door open.

Child lock

This prevents opening of the sliding side door from the inside.

Press the control located on the edge of the side door.

REAR DOORS

From outside

Pull the handle towards you. The two hinged doors open to 96°.

Opening/Closing the doors

To open, pull the handle towards you then pull the lever to open the left-hand door.

To close, start with the left-hand door then close the right-hand door.

Opening to 180°/270°

If your vehicle is fitted with this equipment, a retractable check strap system permits extending of the opening from 96° to 180° or 270° (250° for the right-hand door).

Press the button, located on the door trim pad, to widen the angle of the door.

The check strap will take up its securing position again automatically on closing.

LOCKING/UNLOCKING FROM INSIDE

Cab and load space

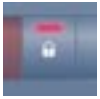
Pressing permits electric central locking, when the doors are closed.

Pressing permits electric central unlocking.

The doors can still be opened from the inside.

If one of the doors is open or is not closed correctly, the central locking does not work.

The indicator light on the control:



- comes on when the accesses are locked and the ignition is switched on,
- then flashes when the accesses are locked when stationary with the engine off.

The control is not active when the vehicle has been locked using the remote control or the key from the outside.

Load space

Press to lock or unlock the side door and rear doors from the cab. The warning light remains on on locking.

Protection against attack

When the vehicle is started, the system locks the cab and load space doors automatically when you reach approximately 12 mph (20 km/h).

If none of the doors is opened during the journey, the locking remains active.

Activation/deactivation of the function

The function is activated/deactivated by means of Mode, selecting "Autoclose".

Refer to the "Mode" section in chapter 4.

Door open warning light

If this warning light comes on, check that the cab doors, the rear or side doors and the bonnet are closed correctly.

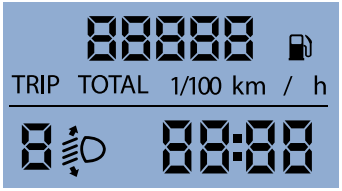
Good practice

If you decide to drive with the doors locked, be aware that this could make access to the vehicle by the emergency services more difficult in an emergency.

INSTRUMENTS AND CONTROLS

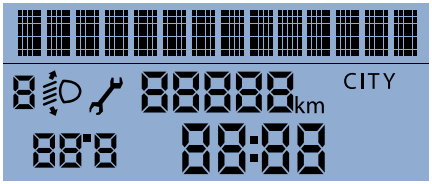
INSTRUMENT PANEL

1. Distance recorder in kilometres/miles.
2. Display.
3. Dials and gauges.
4. Rev counter.



Instrument panel display 1

- Time,
- Kilometres/Miles travelled,
- Range,
- Consumption,
- Average speed,
- Headlamp beam height,
- Programmable overspeed warning via MODE,
- Service indicator.



Instrument panel display 2

- Time,
- Date,
- Exterior temperature,
- Kilometres/Miles travelled,
- Range,
- Consumption,
- Average speed,
- Headlamp beam height,
- Programmable overspeed warning via MODE,
- Service indicator,
- Warning messages displayed in the top section,
- Radio (frequency of the current station).

WARNING LIGHTS

Each time the engine is started: a series of warning lights comes on applying a self-checking test. They switch off almost immediately. When the engine is running: the warning light becomes a warning sign if it remains on continuously or flashes. This initial warning may be accompanied by an audible signal and a message on the display. "Do not ignore these warnings."

Warning light		is	indicates	Solution - action
	Service	on temporarily.	minor faults.	Contact a CITROËN dealer.
		continuously on, accompanied by a message on the display.	major faults.	Make a note of the warning message and contact a CITROËN dealer.
	Handbrake-Brake fluid level	on.	that the handbrake is applied or has not been released correctly.	Releasing the handbrake switches off the warning light.
		on.	that the fluid level is too low.	Top up with a fluid recommended by CITROËN.
		continuously on, even though the level is correct.		**Stop immediately, park, switch off the ignition and contact a CITROËN dealer.**
+ ABS	Electronic brake force distribution	on.	an electronic brake force distribution fault.	Stop immediately. Consult a CITROËN dealer.
	Low coolant level	on.	that the fluid level is too low.	Park and switch off the ignition. Allow to cool. Refer to the "Levels" section of chapter 7. Consult a CITROËN dealer.

Warning light		is	Solution - action	Solution - action
	Coolant temperature	on with the needle in the red zone.	an abnormal increase.	Park and switch off the ignition, allow the circuit to cool. Visually check the level.
		on H in the red zone.	a coolant temperature.	Refer to the "Levels" section of chapter 7. Consult a CITROËN dealer.
	Engine oil pressure	on while driving.	that the pressure is too low.	Park and switch off the ignition, allow the lubrication circuit to cool in order to check its level. Refer to the "Levels" section of chapter 7.
		continuously on, even though the level is correct.	a major fault.	Consult a CITROËN dealer.
		flashing, for a few seconds, with a message on the display.	that a service will soon be due.	Refer to the list of checks in the servicing booklet then carry out the CITROËN service.
	Battery charge	on.	a fault in the charging circuit.	Check the battery terminals… Refer to the "Battery" section of chapter 8.
		continuously on, in spite of the checks.	a circuit fault, an ignition or injection malfunction.	Consult a CITROËN dealer.
	Door or bonnet open detection	on.	that a door or the bonnet is not closed correctly.	Check that the cab doors, the rear and side doors and the bonnet are closed.
		accompanied by a message on the display.		

Warning light		is	indicates	Solution - action
	Seat belt not fastened	on then flashes.	that the driver has not fastened his seat belt.	Pull the strap then insert the tongue in the buckle.
		accompanied by an audible signal then remains on.	that the vehicle is moving with the driver's seat belt unfastened.	Check that the seat belt is fastened correctly by pulling the strap. Refer to "Seat belts" section of chapter 5.
	Power steering	on.	its malfunction.	The vehicle retains conventional steering without assistance. Have the system checked by a CITROËN dealer.
	Front/side air bag	flashing or continuously on.	the failure of an air bag.	Have the system checked by a CITROËN dealer. Refer to the "Air bags" section of chapter 5.
	Suspension	on.	failure of the pneumatic compensation.	Consult a CITROËN dealer.
ABS	ABS	continuously on.	failure of the system.	The vehicle retains conventional braking without assistance. However, you are advised to stop and contact a CITROËN dealer.
	ASR	on.	that skidding of the wheels has been avoided.	The system optimises drive and improves the directional stability of the vehicle. Refer to the "Driving safety" section of chapter 5.
		continuously on.	its malfunction	Consult a CITROËN dealer.

Warning light		is	indicates	Solution - action
	ESP	flashing.	that it is in operation.	
		on.	its malfunction or failure of the hill start assistance.	Consult a CITROËN dealer. Refer to the "Driving safety" section of chapter 5.
	Emission control system	flashing or continuously on.	failure of the system.	Have the system checked by a CITROËN dealer without delay.
	Anti-pollution	on.	failure of the system.	Have the system checked by a CITROËN dealer without delay.
	Disarming of the front passenger air bag	on.	the intentional disarming of this air bag when a rear facing child seat is installed.	Configure via the trip computer MODE menu. Refer to the "Mode" section of chapter 4.
	Electronic immobiliser	on.	the ignition key inserted is not recognised. The vehicle cannot be started.	Use another key and have the faulty key checked by a CITROËN dealer. Refer to the "Accesses" section of chapter 2.
	Front brake pads	on.	brake pad wear.	Have the pads replaced by a CITROËN dealer.

Warning light		is	indicates	Solution - action
	Water in diesel filter	on, accompanied by a message on the display.	that there is water in the diesel fuel filter.	Have the filter bled by a CITROËN dealer. Refer to the "Checks" section of chapter 7.
	Low fuel level	on with the gauge needle in zone E.	that the fuel reserved is being used.	Fill up with fuel without delay. The evaluation of the fuel reserve is a parameter which is sensitive to the style of driving, the profile of the road, the time elapsed and the distance travelled since the warning light first came on.
	Diesel pre-heating	on.	that the weather conditions impose pre-heating.	Wait for the warning light to switch off before operating the starter.
	Side lights	on.	manual selection.	Turn the ring on the lights stalk to the first position.
			automatic switching on of the lights, ring in position A.	Adjust the sensitivity of the brightness sensor via the MODE menu. Refer to the "Mode" section of chapter 4.
	Dipped headlamps	on.	manual selection.	Turn the ring on the lights stalk to the second position.
	Main beam headlamps		pulling of the stalk towards you.	Pull the stalk to return to dipped headlamps.

Warning light		is	indicates	Solution - action
	Direction indicators	flashing with buzzer.	a change of direction using the lights stalk, to the left of the steering wheel.	To the Right: press the stalk upwards. To the Left: press the stalk downwards.
	Front fog lamps	on.	that the button on the centre console has been pressed.	Manual selection. The fog lamps only operate if the side lights or dipped headlamps are on.
	Rear fog lamps	on.	that the button on the centre console has been pressed.	Manual selection. The fog lamps only operate if the side lights or dipped headlamps are on. When visibility is normal, please switch the fog lamps off.
	Cruise control	on.	that the cruise control has been selected.	Manual selection. Refer to the "Steering wheel controls" section of chapter 3.
	Faulty bulb	on. accompanied by a message on the display.	that one or more bulbs have blown.	Have the bulb changed. Refer to the "Changing a bulb" section of chapter 8 or contact a CITROËN dealer
	Rear parking assistance	on.	failure of the system.	The audible assistance is no longer active. Have the system checked by a CITROËN dealer without delay.

Display		displays	indicates	Solution - action
	Temperature/Ice	the ice warning, the temperature flashing accompanied by a message on the display.	weather conditions which could result in ice on the road.	Be particularly vigilant and do not brake sharply. Refer to the "Driving Safety" section of chapter 5".
	Date 11:00:00	a setting: of the Date. of the Time.	a configuration via the MODE menu.	Refer to the "Mode" section of chapter 4.
	Headlamp beam height	a headlamp height setting.	A position from 0 to 3 depending on the load carried	Adjust using the control on the fascia panel. Refer to the "Steering wheel controls" section of chapter 3.
	Service spanner	a service spanner which remains lit.	that a service will soon be due.	Refer to the list of checks in the servicing booklet. Have the service carried out by a CITROËN dealer.

Display		displays	indicates	Solution - action
	Temperature/Ice	the ice warning, the temperature flashing accompanied by a message on the display.	weather conditions which could result in ice on the road.	Be particularly vigilant and do not brake sharply. Refer to the "Driving Safety" section of chapter 5".
	Date 11:00:00	a setting: of the Date. of the Time.	a configuration via the MODE menu.	Refer to the "Mode" section of chapter 4.
	Headlamp beam height	a headlamp height setting.	A position from 0 to 3 depending on the load carried	Adjust using the control on the fascia panel. Refer to the "Steering wheel controls" section of chapter 3.
	Service spanner	a service spanner which remains lit.	that a service will soon be due.	Refer to the list of checks in the servicing booklet. Have the service carried out by a CITROËN dealer.

FUEL GAUGE

The fuel level is tested each time the key is turned to the "running" position.

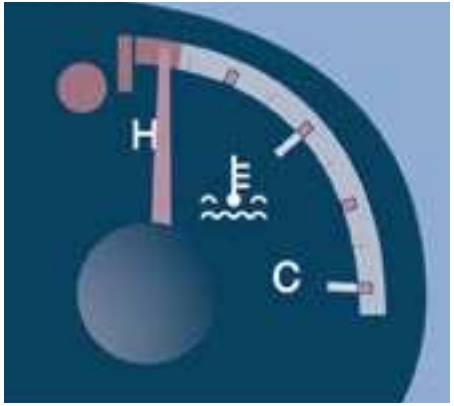
The gauge is positioned on:

- **F (Full):** the fuel tank is full, approximately 90 litres.
- **E (Empty):** the reserve is now being used, the warning light comes on continuously.

The reserve when the warning first comes on is approximately 11 litres.

Fuel tanks of different capacities (60 and 125 litres) are available as an option.

Refer to the "Fuel" section of chapter 7.



COOLANT TEMPERATURE

The needle is positioned between C (Cold) and H (Hot): normal operation.

In arduous conditions of use or hot climatic conditions, the needle may move close to the red graduations.

What you should do if the needle enters the red zone, or if the warning light comes on:

- stop immediately, switch off the ignition. The fan may continue to operate for a certain time up to approximately 10 minutes.
- wait for the engine to cool down in order to check the level and top it up if necessary. Follow this advice:

the cooling system is pressurised. In order to avoid any risk of scalding, unscrew the cap by two turns to allow the pressure to drop.

When the pressure has dropped, check the level and remove the cap to top up.

If the needle remains in the red zone, contact a CITROËN dealer.

Refer to the "Levels" section of chapter 7.

EMISSION CONTROL

EOBD (European On Board Diagnosis) is a diagnostics system which complies with, among others, the standards concerning authorised emissions of:

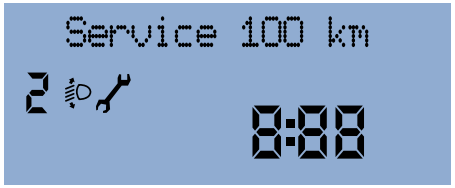
- CO (carbon monoxide),
- HC (unburnt hydrocarbons),
- NOx (nitrogen oxides) or particles, detected by oxygen sensors placed upstream and downstream of the catalytic converters.

Therefore, the driver is warned of any malfunction of this emission control system by the lighting of this specific warning light on the instrument panel.

There is a risk of damage to the catalytic converter. Have it checked by a CITROËN dealer.

SERVICE INDICATOR

For a few seconds after the ignition is switched on, the spanner symbolising the service indicator comes on: the display informs you when the next service is due, in accordance with the "Manufacturer's" servicing schedule indicated in the servicing booklet. This information is determined in relation to the distance travelled since the previous service.



Refer to the list of checks in the servicing booklet which was given to you on delivery of the vehicle.

After a few seconds, the display returns to its usual functions.

Deterioration of the engine oil (100 and 120 bhp engines)

"Oil Life" or "Suit in Oil" function: your vehicle's service interval is 24,000 miles (40,000 km), in normal use.

However, the engine control unit tests the degree of wear of the engine oil.

If your vehicle is used in arduous conditions and consequently suffers engine oil wear.

And if your vehicle is fitted with this equipment, you are warned by flashing of the engine oil pressure warning light and the displaying of a message on the instrument panel each time the vehicle is started.

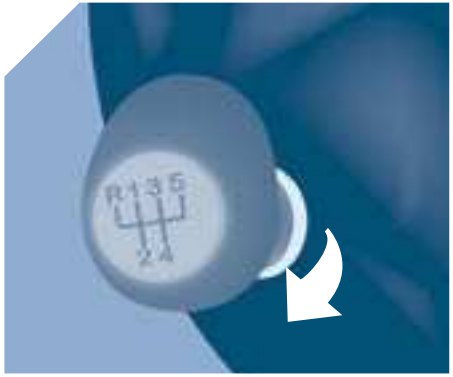
In this case, your vehicle must be serviced as soon as possible.

LIGHTING RHEOSTAT

The rheostat is active when the lights are on.

Use these controls to adjust the brightness of the instrument panel.

There are 8 setting levels.



GEARBOXES AND STEERING WHEEL

MANUAL

To change gear easily, always press the clutch pedal fully.

To prevent the mat from becoming caught under the pedal:

- **ensure that the mat is positioned correctly,**
- **never fit one mat on top of another.**

Avoid leaving your hand on the gear knobas the force exerted, even if slight, may wear the internal components of the gearbox over time.

Reverse gear

Raise the collar under the gear knob to engage reverse gear.

Never engage reverse gear before the vehicle is completely stationary.

The lever should be moved slowly to reduce the noise on engaging reverse gear.

Your reversing manoeuvre is indicated by a buzzer on the outside.

If your vehicle is fitted with parking assistance, the system comes into operation when reverse gear is engaged and an audible signal is heard.

Refer to the "Rear parking assistance" section of chapter 4.

STEERING WHEEL DEPTH ADJUSTMENT

With the vehicle stationary, first adjust your seat to the most suitable position.

Unlock the steering wheel by pulling the lever towards you.

Adjust the depth of the steering wheel, then lock by lowering the lever fully.

As a safety precaution, these operations must not be carried out while driving.

STARTING AND STOPPING

MAR position: running.

Certain accessories can be used.

AVV position: starter.

The starter is operated.

PARK position: parking.

The side lights can be left on, with the ignition off.

Refer to "Side lights/parking lights" in chapter 3.

STOP position: steering lock.

The ignition is off.

Good practice when starting

Engine immobiliser warning light

If this comes on, use another key and have the faulty key checked by a CITROËN dealer.

Diesel pre-heating warning light

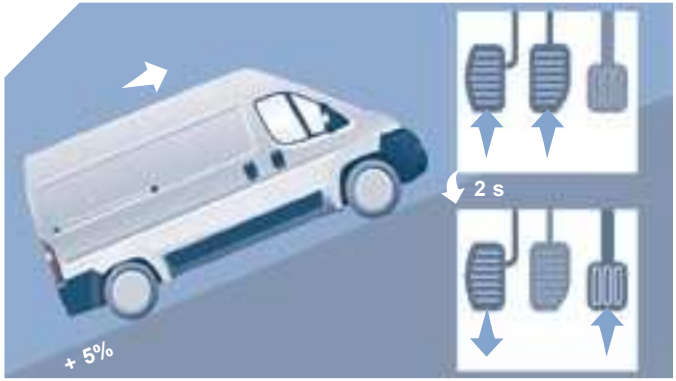
Turn the key to the **MAR** position.

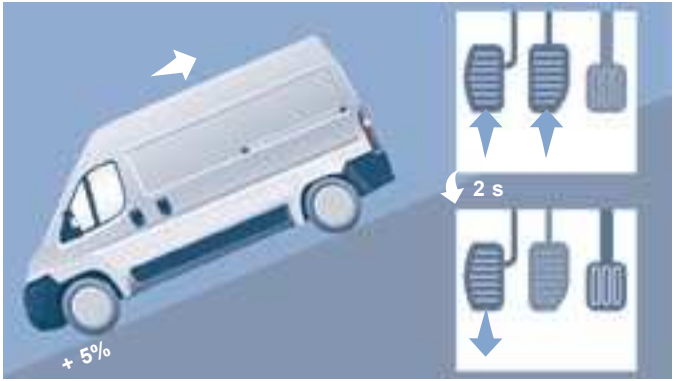
In cold weather, wait for this warning light to switch off then operate the starter (**AVV** position) until the engine starts.

If the temperature is high enough, the warning light comes on for less than one second, you can start without waiting.

Door or bonnet open warning light

If this comes on, a door or the bonnet is not closed correctly, check!





Hill start assistance

This function, linked with the ESP, makes starting on a hill easier and is activated in the following conditions:

- the vehicle must be stationary, with the engine running,
- the gradient of the road must be greater than 5 %,

With the brake pedal pressed and the clutch pedal pressed, when you release the brake pedal you have approximately 2 seconds without rolling back and without using the handbrake within which to move off.

During the moving off phase, the function is deactivated automatically with gradual reduction of the braking pressure.

During this phase, a typical noise of mechanical releasing of the brakes may be heard, signalling the imminent movement of the vehicle.

Fault

When a malfunction of the system occurs, this warning light comes on accompanied by an audible signal and confirmed by a message on the display, if fitted in your vehicle.

Contact a CITROËN dealer to have the system checked.

The HHC (Hill Holder Control) or Hill Start Assistance function is a driving comfort feature. It is not an automatic vehicle parking function or an automatic handbrake.

Good practice when stopping

Minimise engine and gearbox wear

When switching off the ignition, let the engine run for a few seconds to allow the turbocharger to return to idle.

Do not press the accelerator when switching off the ignition.

There is no need to engage a gear after parking the vehicle.

STEERING WHEEL CONTROLS

LIGHTING CONTROL

Selection is by rotation of the white mark on the ring.

All lights off

Side lights on

Dipped headlamps/main beam headlamps on

Dipped headlamps/main beam headlamps change

Pull the control fully towards you.

Headlamp flash

Pull the control towards you, regardless of the position of the ring.

Direction indicators (green flashing)

Left: downwards.

Right: upwards.

Front fog lamps

Rear fog lamps

If your vehicle is fitted with fog lamps, these operate with the side lights, the dipped headlamps or the main beam headlamps.

Press one of these controls to switch on the lights.

The fog lamps should only be used in fog or when snow is falling.

In clear weather or in rain, both day and night, lit rear fog lamps dazzle and are prohibited.

Do not forget to switch them off when they are no longer necessary.

AUTOMATIC LIGHTING

If your vehicle is fitted with this function, the side lights and dipped headlamps are switched on automatically if the light is poor and when continuous operation of the windscreen wipers is detected.

In fog or snow, the brightness sensor may detect sufficient light. Therefore, the lights will not be switched on automatically. If necessary, you must switch on the dipped headlamps manually.

They are switched off when the light returns to a sufficient level or after the windscreen wipers are switched off.

Do not cover the brightness sensor at the top centre of the windscreen.

Activation

Turn the ring to this position. The lights are switched off automatically when the ignition is switched off.

FOLLOW ME HOME LIGHTING

If your vehicle is fitted with this function: when you leave your vehicle with the automatic switching on of the lights activated (ring in position A), the side lights and dipped headlamps remain on for the selected duration (when leaving a car park for example).

Ignition off or key in the STOP position.

Within 2 minutes after switching off the engine, position the ignition key in the STOP position or remove it.

Pull the lights stalk towards the steering wheel.

The indicator light comes on the instrument panel.

Each action on the lights stalk, pulled towards the steering wheel, prolongs the follow me home lighting by 30 seconds up to approximately 3 minutes. When this time has elapsed, the lights are switched off automatically.

Deactivate this control by keeping the stalk pulled towards the steering wheel for more than 2 consecutive seconds.

SIDE/PARKING LIGHTS

This system enables you to leave the side lights on when parked; with the ignition off, key in the **PARK** position or key removed.

Press this control turning the key one notch in the opposite direction to starting at the same time. You can then remove the key.

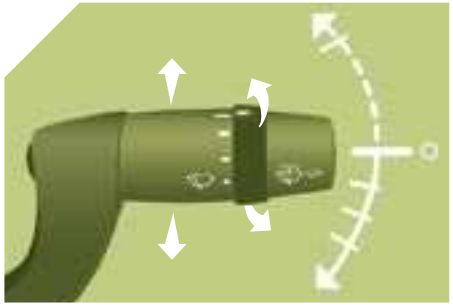
HEADLAMP BEAM

You are advised to adjust the height of the headlamp beams in accordance with the load in your vehicle.

This function can be accessed in the dipped headlamps and main beam headlamps position.

Press these controls, located on the fascia panel, several times in succession to adjust the headlamps.

An indicator light on the display indicates the adjustment position selected (0, 1, 2, 3).



WIPERS STALK

Windscreen wipers

Wiping is only active when the ignition key is in the **RUNNING** position.

The stalk has five different positions:

Wipers off.

Intermittent wiping:

1 notch downwards.

In this position, by turning the ring, four speeds can be selected:

- very slow intermittent,
- slow intermittent,
- intermittent,
- fast intermittent.

Slow continuous wiping: 2 notches downwards.

Fast continuous wiping: 3 notches downwards.

Single wipe, pull the control towards the steering wheel.

Automatic wiping with rain detector

If your vehicle is fitted with this equipment, the wiping speed is adapted automatically to the intensity of the rainfall.

Automatic wiping: 1 notch downwards. This is confirmed by one wipe. Must be reactivated each time the ignition is switched on.

In this position, the sensitivity of the rain sensor can be increased by turning the ring.

Do not cover the rain sensor, located at the top centre of the windscreen.

When washing the vehicle, switch off the ignition or deactivate the automatic wiping.

Good practice

Check that the windscreen wiper blades can operate freely when using the wipers in icy weather.

Use the sill, in the lower front panel, to remove any accumulation of snow at the base of the windscreen and on the blades.

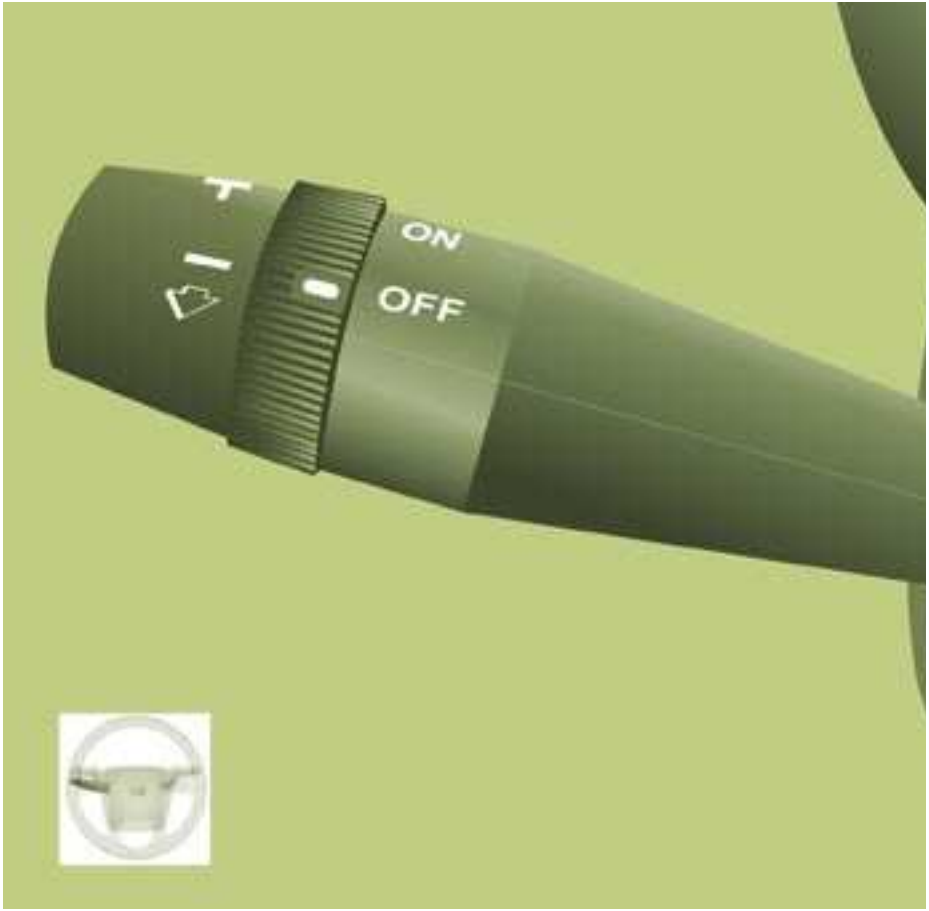
To change the blades, refer to the "Changing a wiper blade" section of chapter 8.

Wash-wipe and headlamp wash

Pull the stalk towards you, the wash-wipe is accompanied by a timed sweep of the wipers.

The headlamp wash is linked with the wash-wipe, it is triggered if the dipped headlamps are on.

To top up the levels, refer to the "Levels" section of chapter 7.



CRUISE CONTROL

"This is the speed at which the driver wishes to travel".

This aid to driving in free-flowing traffic conditions enables the vehicle to maintain a constant speed programmed by the driver, except when a considerable load is carried on a steep gradient.

In order to be programmed or activated, the vehicle speed must be greater than approximately 25 mph (40 km/h), with at least 4th gear engaged.

If your vehicle is fitted with cruise control, this is displayed on the instrument panel by an indicator light located in the rev counter.

Function selected.

Function deactivated.

Selecting the function - ON

When the selection is set to **ON**, this switches the function on.

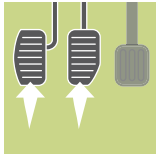
If your vehicle is fitted with this display, a message confirms the action.

Programming a speed

Accelerate to the required speed, with 4th or 5th gear engaged.

Move the control upwards (+) to store this speed.

Release the pressure on the accelerator pedal, the vehicle will maintain this speed.



Temporary deactivation

Press the brake or clutch pedal.

The indicator light is switched off but the programmed speed remains in the memory.

To return to this speed, refer to the action "Restore - RES".

If the ESP or ASR comes into operation, the cruise control function is deactivated temporarily.

Restore - RES

To restore the vehicle's programmed speed, gradually return to the chosen speed and press **RES**.

The indicator light comes on, the cruise control function is restored.

Temporary exceeding of the speed

When the cruise control is active, it is still possible to exceed the programmed speed by pressing the accelerator pedal (to overtake another vehicle for example).

Changing the programmed speed while the cruise control is in operation

You can:

- increase the speed in steps, by means of brief presses, or continuously by pressing and holding the control upwards (+ sign),

- decrease the speed continuously by pressing and holding the control downwards (- sign).

Switching the function off - OFF

Place the dial in the **OFF** position, the indicator light is switched off, or switch off the ignition to switch everything off.

Cancelling the programmed speed

When the vehicle stops, after the ignition is switched off, the system no longer stores any speed.

Operating fault

In the event of a malfunction, the function is switched off and the indicator light switches off.

Contact a CITROËN dealer to have the system checked.

Good practice

When changing the programmed reference speed by pressing and holding the control, take care as the speed may increase or decrease rapidly.

Do not use the cruise control on slippery roads or in heavy traffic.

On a steep gradient, the cruise control will not be able to prevent the vehicle from exceeding the programmed speed.

The cruise control cannot, in any circumstances, replace the need to comply with speed limits nor can it replace the need for vigilance and responsibility on the part of driver.

It is advisable to leave your feet near the pedals.

To prevent the mat from becoming caught under the pedals:

- ensure that the mat is positioned correctly,
- never fit one mat on top of another.

VENTILATION

DE-ICING AND DEMISTING

Windscreen and side windows

The ventilation outlets located at the base of the windscreen and the side vents for the side windows increase the effectiveness of the de-icing and demisting. Do not obstruct these air outlets.

The pollen filter permits continuous and effective filtering of dust.

The air recirculation (which can be activated by the driver or the passenger) isolates the passenger compartment from the exterior atmosphere. However, this position should only be used temporarily, the norm is to drive with the control positioned with the exterior air intake open.

Manual mode

Direct the control to this air distribution setting.

For faster and more effective de-icing and demisting of the windscreen:

- increase the air flow setting,

- move the exterior air intake control temporarily to air recirculation.

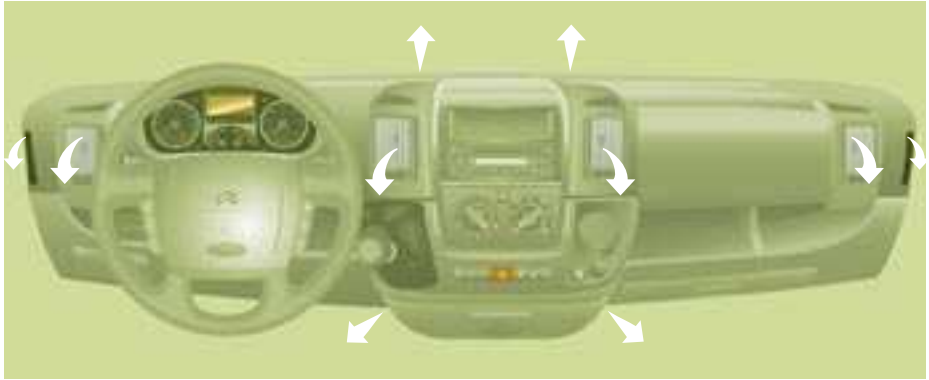
Returning to the exterior air intake position permits renewal of the air in the passenger compartment.

De-icing the rear screen and mirrors

Only operates when the engine is running. Pressing this button activates the rapid demisting-de-icing of the rear screen and mirrors.

This function switches off automatically to prevent excessive energy consumption. It stops when the engine is switched off but resumes when the engine is started again.

Pressing this button switches the function off.



CORRECT USE OF THE AIR CONDITIONING

In order to be effective, the air conditioning should only be used with the windows closed. However, if the interior temperature remains high after a prolonged period parked in the sun, do not hesitate to ventilate the passenger compartment for a few minutes.

For even air distribution, ensure that the exterior air intake grille located at the base of the windscreen is not obstructed and that the side and central vents, the air outlets on the floor and the air extractor at the rear are open.

The air conditioning is useful in all seasons as it eliminates condensation and air humidity.

Operate the air conditioning system for 5 to 10 minutes, once or twice a month, to keep it in perfect working order.

Have the filter elements (air filter and passenger compartment filter) replaced regularly. If you drive in a dusty environment, have them replaced twice as often.

It is normal that the condensation created by the air conditioning system results in a flow of water which may form a puddle under the vehicle when parked.

If the system does not produce cold air, do not use it and contact a CITROËN dealer.

VENTS

"Leave them open"

For optimum distribution and diffusion of hot or cool air in the passenger compartment, there are: 4 adjustable central vents, of which 2 can be directed sideways (right or left) towards the top of the body and 4 side vents which can be directed towards the passengers. The air vents directed towards the floor of the vehicle complete the equipment.

WITH MANUAL ADJUSTMENT

If your vehicle is fitted with these controls, they are located on the fascia panel on the centre console control panel.

Air conditioning

The air conditioning mode can only operate with the engine running.

The air blower must be set to at least 1.

Pressing the button triggers the operation of the air conditioning, the diode is lit. Pressing the button again switches the function off and the diode is switched off.

Temperature adjustment

Control positioned:

- in the blue zone triggers cool air,

- in the red zone triggers heating of the interior ambient air.

Air flow

The force of the blown air, from the vents, varies from 1 to the strongest 4. Remember to adjust this control in order to reach the ambient air comfort level. To switch off the blower, place the control in position 0.

Air distribution

The air supply distribution is directed by the control turned towards:

the side vents and the central vents,

the side vents, the central vents and the footwells,

the footwells,

the windscreen, the footwells and the side windows,

the windscreen and the side windows.

Intake of exterior air

This is the preferred operating position.

Recirculation of interior air

This position should only be temporary.
Used with the air conditioning switched on and setting of the force of blown air (from 1 to 4), recirculation enables you to obtain the required ambient air comfort level with both hot or cold settings.
Recirculation temporarily prevents exterior odours and smoke from entering the passenger compartment.

When your ambient air comfort level has been reached, return to the intake of exterior air position to permit renewal of the air in the passenger compartment and demisting. This operating mode is preferable.

Recommended settings for the air conditioning

For optimum operation of the system, the settings below are recommended:

If I require...	Air distribution	Temperature	Air flow	Air recirculation	AC
Heating					-
Cooling					
Deicing Demisting					

WITH AUTOMATIC REGULATION - MONO ZONE

If your vehicle is fitted with these controls, they are located on the fascia panel on the centre console control panel. This can be distinguished by its checking display.

Display for checking the status of your automatic air conditioning function.

When the engine is running and the air conditioning is on, this symbol and the message **FULL AUTO** are displayed.

The other components are displayed according to the settings selected by the user.

AUTO mode

AUTO

Switching on **FULL AUTO** mode: pressing the **AUTO** control switches on the system's functions, confirmed by the displaying of **FULL AUTO**. This is the normal operating mode for the automatic air conditioning system.

Using the moving ring surrounding the AUTO control, set the comfort temperature to be reached according to a graduation between:

- HI (High to ≈ 32) and,
- LO (Low to ≈ 16).

The system controls the distribution, flow and intake of air to ensure comfort equivalent to the graduation displayed and sufficient recirculation of air in the passenger compartment.

No further adjustments are required.

AUTO mode with personalisation

Switch on in **AUTO** mode, certain settings can be modified: the distribution, the air flow, the air conditioning and the air intake/ recirculation.

The display changes from **FULL AUTO** to **AUTO**.

To return to fully automatic operation, press this button again. The display on the control panel changes from **AUTO** to **FULL AUTO**.

If the system is not able to maintain the graduation selected following manual adjustments, the graduation flashes then **AUTO** is cleared. Press the **AUTO** control to return to the automatic settings.

Switching off the air conditioning

Pressing this control switches off the air conditioning functions. The snowflake is cleared from the display.

Complete switch-off

OFF

Pressing this control switches the system off. The diode and the display switch off.

Comfort value adjustment ring

The graduation ranges between:

- increasing of the interior ambient air temperature HI (High) which heats to a maximum graduation of 32,
- cooling of the interior ambient air temperature LO (Low) which cools to a graduation of 16.

Air distribution

Pressing lights the diode on the buttons which distribute the air flow towards:

the windscreen and front side window vents (demisting/de-icing of the windows),

the central and side vents (chest and face),

the vents in the front and rear areas (feet).

The combination of buttons permits improvement of air distribution.

Air flow

Successive presses of this button increase (+) or reduce (-) the force of the interior air flow.

Intake of exterior air/ recirculation of interior air

When the diode is lit, the air recirculates inside the passenger compartment to prevent the entry of exterior odours and smoke. This position should be temporary.

When the ambient air comfort level has been reached, pressing the button switches the diode off and reopens the exterior air intake.

Pressing the **AUTO** button also restores the intake of exterior air. Returning to this position permits renewal of the air in the passenger compartment and demisting. Pressing the **AUTO** button again restores the **FULL AUTO** function.

Rapid demisting/de-icing

Pressing this control permits rapid clearing of the windows. The diode is lit.

The system manages the air conditioning, the flow and intake of air, the de-icing of the rear screen and provides optimum distribution of the air to the windscreen and front side windows.

If your vehicle is fitted with additional heating, please switch it off to guarantee rapid and effective demisting/de-icing.

ADDITIONAL HEATING SYSTEMS

Additional heating

This is an additional passenger compartment heating system which supplements the standard equipment.

It can operate independently of the engine.

Depending on the level of finish of the equipment, its start-up can be programmed.

Additional heater or programmable heating

This is an additional and autonomous system which heats the diesel engine hot coolant loop to make starting easier.

It improves the de-icing and demisting performance and that of the heated seats, if fitted in the vehicle.

The passenger compartment heating is brought up to temperature more rapidly.

This system must be programmed to start up before you enter the vehicle.

Supplementary heating

On the 2-3 seats version, this is located under the seat on the driver's side with air diffusion directed forwards.

On the 5-9 seats version, it is located at the rear. Depending on the model version, the air diffusion is either direct from the rear or comes from the rail located under each of the two rows of seats.

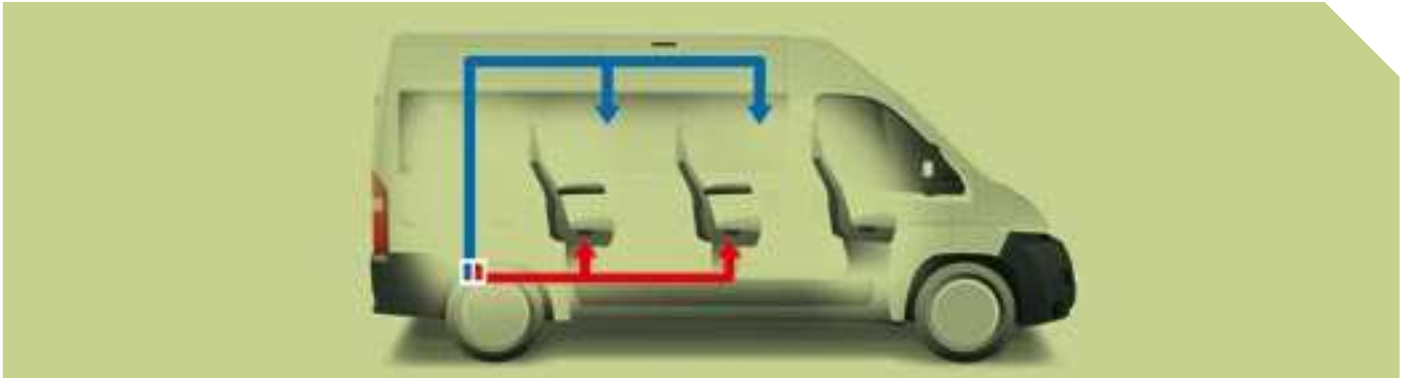
Press this control to activate/deactivate the heating. The diode is lit if the heating is activated. When rapid de-icing and demisting is required, switch off the control.

REAR HEATING AND/OR AIR CONDITIONING

If your vehicle is fitted with an additional air conditioning unit, located in the rear of the vehicle: the distribution rail located in the roof and the individual diffusion vents provide a perfect diffusion of cold air.

The warm air diffused at the floor, from the front air conditioning unit, is distributed at the feet of the rear passengers of rows 2 and 3.

A warm air diffusion vent, located on the rear left wheelarch, may complete the assembly for the feet of the rear passengers of row 3.



Activation/Deactivation

This control, located on the control pad at the left-hand end of the fascia, enables you to activate/deactivate the operation of the rear controls from the driver's seat.
The first press activates (diode lit).
A second press deactivates (diode off).

Air flow

The force of the blown air, via the vents, varies from 1 to the strongest 4.
To obtain a comfortable level of ambient air, remember to adjust this control.

To deactivate the blower, place the control in position 0.

Comfort value adjustment

Control positioned:

- on the blue, triggers cool air,

- on the red, triggers heating of the ambient air.

The OFF control on the "Mono-zone" central control panel switches the function off.

However, a safety device will ventilate the rear circuit automatically, even if the control is in position 0, to prevent the formation of condensation.

Heating cycle indicator light

Display on

Displaying of the number of the programme selected

Time display button

Time setting buttons

Selection of the stored programme

Button for immediate switching on of the heating

Time setting and reading indicator light

PROGRAMMABLE ADDITIONAL HEATING

If your vehicle is fitted with autonomous programmable heating: it gradually brings the engine up to a good temperature to facilitate starting.

An integrated clock permits programming of its start time. The passenger compartment will be heated more quickly.

Digital programming control

The programmable heating system control panel is located at the bottom left of the fascia panel.

Setting the time of the internal clock

Set the clock on the control panel before programming the deferred switching on of the heating.

Press this button.

The display and the associated indicator light come on.

Within ten seconds, press these two setting buttons until the correct time is displayed.

Press ">" to increase the hours or "<" to decrease.

Press and hold the button for more rapid scrolling of the digits.

Reading the time

Press this button.

This indicator light comes on, the time is displayed for approximately ten seconds.

Immediate switching on of the heating

Before switching on the heating, check that:

- the temperature setting control is in the "Hot air" position (red).
- the air flow setting control is in position 2.

Press this button.

The display and the heating cycle indicator light come on and remain on throughout the duration of operation.

Switching on the deferred heating

Switching on can be programmed between one minute and twenty-four hours in advance.

You can store up to three different start times, but programme one deferred start only.

Note: if you wish to start the heating at a fixed time each day, simply reprogramme the stored time each day.

Press this button, the display becomes overbright.

This symbol or the previous stored time and the number (e.g. 1) corresponding to the recalled pre-selection are displayed for ten seconds.

Note: if you wish to recall the other pre-selected times, press the SET button several times before the ten seconds have elapsed.

Within the ten seconds, press these two setting buttons to select the required start time.

Setting of the stored time is confirmed by clearing of the start time, displaying of the pre-selection number (e.g. 1) and overbrightness of the display lighting.

Cancelling the programming

Press this button briefly to clear the programmed start time.

The display lighting and the pre-selection number (e.g. 1) are switched off.

Recalling one of the pre-selected start times

Press this button as many times as necessary until the number corresponding to the required pre-selected start time (e.g. 2) appears.

After ten seconds, the time is cleared but remains stored for as long as the number (e.g. 2) and the display remain lit.

Switching off the heating

Press this button.

The heating cycle indicator light and the display are switched off.

Good practice

To avoid any risk of poisoning or asphyxiation, the additional heating must not be used, even for short periods, in an enclosed space such as a garage or workshop which is not fitted with an exhaust gas extraction system.

The additional heating is supplied by the vehicle's fuel tank. Ensure that the fuel gauge indicator light is not at reserve.

Always switch off the additional heating when filling with fuel to avoid any risk of fire or explosion.

Do not park the vehicle on an inflammable surface (dry grass, dead leaves, paper…), there is a risk of fire.

The temperature near the heater must not exceed 120 °C. A temperature higher than this (for example in the case of painting in an oven) could damage the components of the electronic circuits.

The additional heating system is fitted with a temperature limiter which cuts off the combustion in the event of overheating due to a lack of coolant. Top up the coolant, then press the programme selection control before switching the heating on again.

Have the additional heating system checked at least once a year at the beginning of winter. Maintenance and repairs should only be carried out by a CITROËN dealer.

Use recommended replacement parts only.

Two different types of equipment

The additional heating is autonomous and programmable. Before you enter the vehicle, it gradually increases the temperature of the engine to make starting easier. This also facilitates passenger compartment heating, de-icing and demisting.

The additional passenger compartment heating system supplements the standard equipment. Its operation may be independent of the engine. Switching on of the heating may be programmable.

SEATS

DRIVER'S SEAT

Head restraint

Press the tab to adjust the height of the head restraint.

To remove the head restraint, press the tabs and raise the head restraint.

Adjustable armrest

Turn the control located under the end of the armrest.

Lumbar support

Turn the control.

Seat cushion adjustment

Lift the handle **1** to raise or lower the front of the seat.
Lift the handle **2** to raise or lower the rear of the seat.

Heated seat

Use this control to switch the heating of the seat on or off.

Seat back angle

Turn the control to adjust the angle of the seat back.

Forwards-backwards adjustment

Lift the control bar, located under the seat, and adjust to the required position.

Seat with variable vibration reduction

If your seat is fitted with this system, turn the control to adjust the vibration reduction in accordance with the driver's weight.

2-SEAT FRONT BENCH

This is fitted with two seat belts.

Grab handle

This is located above the centre passenger.

Writing table

The back of the centre seat folds to form a writing table.
Pull the handle located at the top of the seat back cushion.

REAR SEATS
Seat back angle

Turn the control to adjust the angle of the seat back.

Access to the rear seats

To gain access to row 3, manoeuvre the control on the outer seat of row 2 and tilt the seat back forwards.

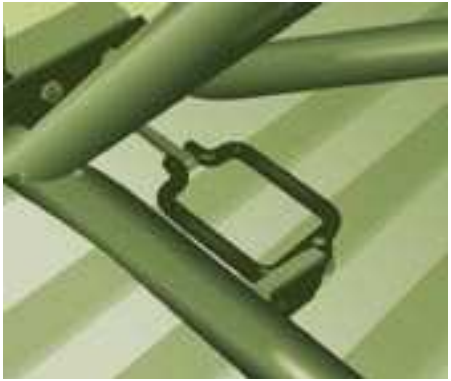
To return the seat back to its initial position, bring it to the vertical position without touching the control.

Seat back folded position of the central seat (rows 2 and 3)

The back of the central seat can be folded fully onto the cushion and used as a cup holder table.

Lower the head restraint then raise the control and fold the seat back forwards.

To return the seat back to its initial position, raise the control again.



REAR BENCH SEATS

Access to the rear seats

Lower the head restraints then raise the control and tilt the seat back forwards.

Seat back folded position

Remove the head restraints then tilt the seat back as described above.

With your right hand, raise the lever then tilt the seat back 5° towards the rear.

With your left hand, tilt the seat back forwards onto the cushion.

Removing the bench seat

At least two people are required to remove the bench seat.

Fold the seat back onto the cushion as described above.

Turn the two levers forwards.

Tilt the base of the bench seat forwards to place the assembly in the vertical position.

Turn the two levers upwards.

Raise the bench seat and remove it.

Good practice

Following the various operations:

- do not remove a head restraint without storing it and securing it to a support,
- do not travel in row 3 with the row 2 bench seat in the vertical position,
- do not store any kind of object on the folded seat back of row 2,
- check that the seat belts are always accessible and easy for the passenger to fasten,
- a passenger must not take his seat without correctly adjusting his seat's head restraint and adjusting and fastening his seat belt.

IMPROVED COMFORT
SOUNDPROOFING

The Relay benefits from a suspension which contributes to improving general comfort.

These developments also contribute to reducing noise disturbance.

TREATMENT OF THE BODYWORK LEADING TO ACOUSTIC COMFORT

The underseal under the body, on the body sills and on the wheel arches considerably reduces noise and protects the body from external attack.

The Relay is treated by cataphoresis, ensuring perfect protection against corrosion. The anticorrosion warranty has a duration of 6 years.

PRACTICAL INFORMATION

CAB LAYOUT

Central storage tray

This may be lockable (according to specification).

Front seat storage

A storage drawer is provided under the front seat (driver's).

The space under the passenger's seat is used to store the tools required in order to change a wheel.

If your vehicle is fitted with a seat with variable vibration reduction, it does not have any storage compartments.

Folding writing table

This is located in the centre of the fascia panel.

The clip can be used to secure documents, slips, ...

Pull or push the top of the table to unfold or fold it.

If your vehicle is fitted with a front passenger air bag, the table cannot be raised.

Glove box

Cooled glove box

This is located on the top right part of the fascia panel.

The ventilation flap can be opened or closed. The air blown into the glove box is the same as that blown out via the vents.

Sun visor

To avoid glare from ahead, fold the sun visor down.

Pockets are arranged in the sun visors for storing toll cards, tickets, ...

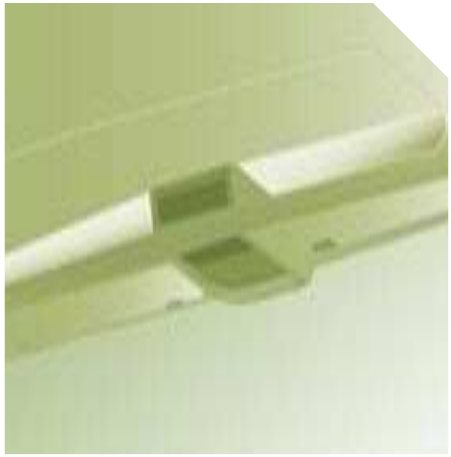
Lighter/12 volt socket

Press and wait a few moments until the lighter pops out automatically.

When used as a socket: 180 W max.

Portable ashtray

After opening, pull upwards then empty the ashtray into a bin.



Overhead storage compartment

This is located above the sun visors.
Maximum load: approximately 20 kg.

Layout/storage compartment in the door trays

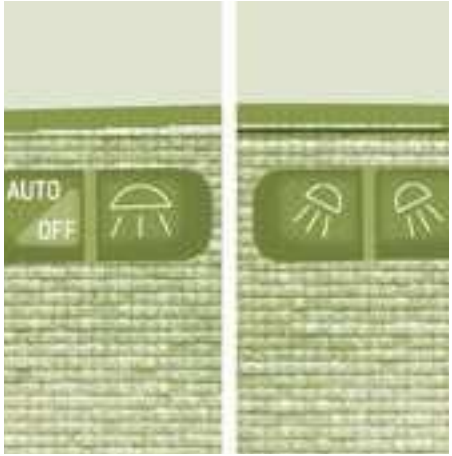
Courtesy light

This is a double courtesy light located in the centre of the roof. It can be activated by means of:

- the switches located on the courtesy light, with the ignition on - RUNNING position,
- opening or closing one of the front doors,
- locking/unlocking the vehicle.

It switches off automatically:

- if the switch is not pressed to the right or to the left,
- in all cases after 15 minutes, if the doors remain open or when the ignition is switched on.



Reading lights

These are controlled by the switches.

The driver's switch controls both reading lights simultaneously.

The passenger switch controls either the driver's reading light or the passenger reading light.

LOAD SPACE LAYOUT

Stowing rings

Eight stowing rings are provided for securing your loads. Six rings are located on the floor and two on the partition behind the cab.

As a safety precaution in case of sharp braking, you are advised to place heavy objects as far forwards towards the cab as possible.

Support for stowing rail

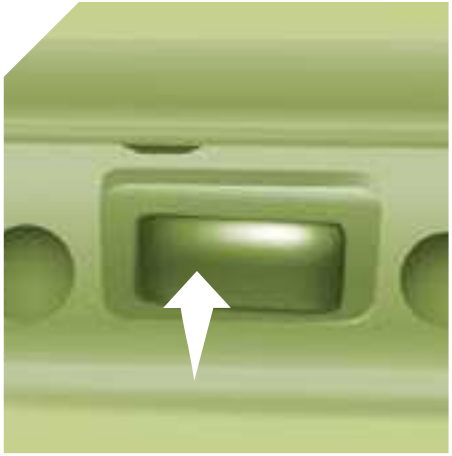
Supports for securing a stowing rail are available above the trims, on each side of the vehicle.

Trims

The lower parts of the sides are fitted with load protection trims.

12 volt socket

When used as a socket: 180 W max.



Courtesy lights

If fitted on your vehicle, one or two courtesy lights are located above the rear and side doors.

They can be activated by:

- tilting the courtesy light (to the left or to the right),
- opening or closing the rear or side doors.

This lighting switches off automatically, after a few minutes, if the doors are left open.

Roof box

This is a storage compartment located in the load space, above the cab roof. Its capacity varies depending on the height of the van roof.

Torch

If provided in your vehicle.

Ladder type vertical partition

Behind the driver's seat, a ladder type vertical partition protects the driver against the risk of load movement.

Step

To make access and exit easier, your vehicle may be fitted with a step which unfolds when the sliding side door is opened.

Load retainer

On the floor, behind the front seats, a horizontal partition protects the driver and front passengers against the risk of load movement.

Glazed separation partition

Use this control to open/close the sliding window of the separation partition.

Sliding side windows

Depending on the vehicle's equipment, the side windows of row 2 can be opened.

Squeeze the two controls then slide the window.

While driving, the window must be closed or secured in an intermediate position.

MIRRORS AND WINDOWS

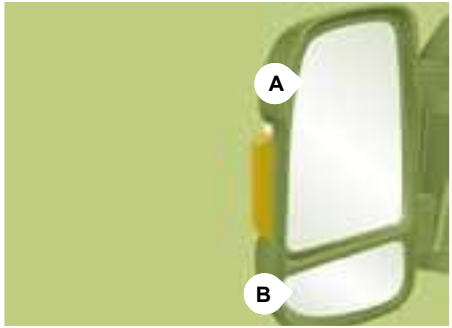
MIRRORS

Interior mirror

The lever located on the lower edge moves the mirror into two positions.

For the day position, the lever is pushed.

For the night position to prevent dazzle, pull the lever towards you.



Exterior mirrors

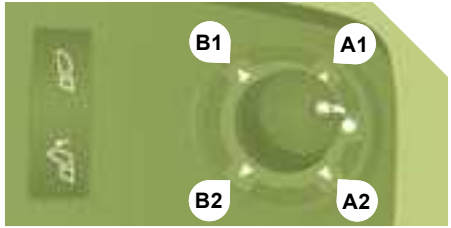
These are divided into two zones:

A - Upper mirror

B - Lower mirror

The mirror glass is spherical in order to widen the lateral field of vision. Objects seen in the mirror are in reality closer than they appear. Therefore, this must be taken into account in order to assess the distance correctly.

The shell incorporates the direction indicator side repeater and the aerials, according to the equipment available on board (GPS, GSM, Radio, ...).



Electrical controls

Turn the control to select the mirror zone.

1 Driver's mirror:

A1 - Upper mirror

B1 - Lower mirror

Then move the control in the direction of the adjustment required.

2 Passenger mirror:

A2 - Upper mirror

B2 - Lower mirror

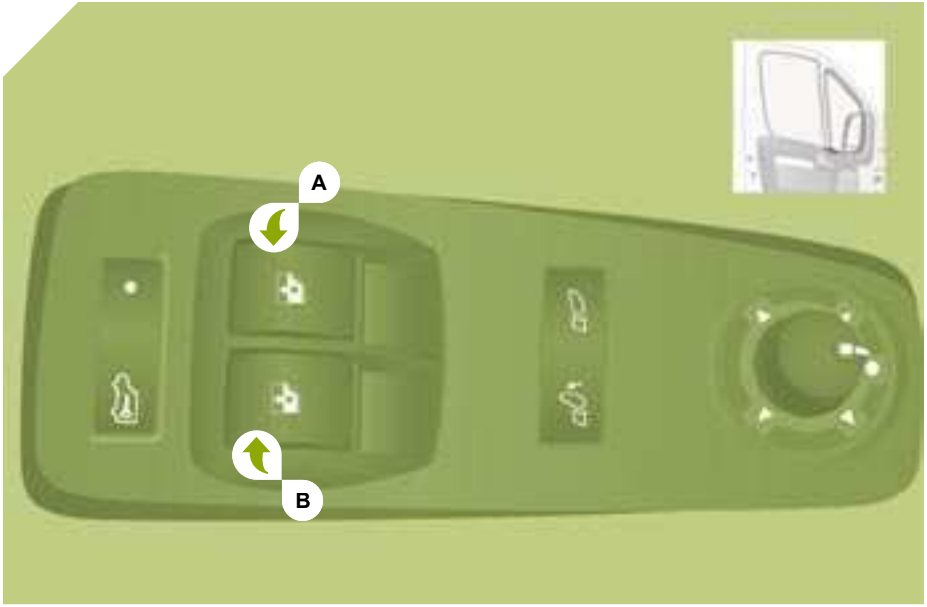
Then move the control in the direction of the adjustment required.

Electric folding

Press this control.

De-icing of the mirrors

Press the rear screen de-icing button.



ELECTRIC WINDOWS

A. Driver's electric window control

B. Passenger electric window control

You have two options:

Manual operation

Press or pull control A, without passing the point of resistance. The window stops when you release the control.

Automatic operation

Press or pull control A/B, beyond the point of resistance: the window opens or closes fully when the control is released.

Pressing the control again stops the movement of the window.

The electrical functions of the electric windows are deactivated one minute after the ignition is switched off.

Good practice

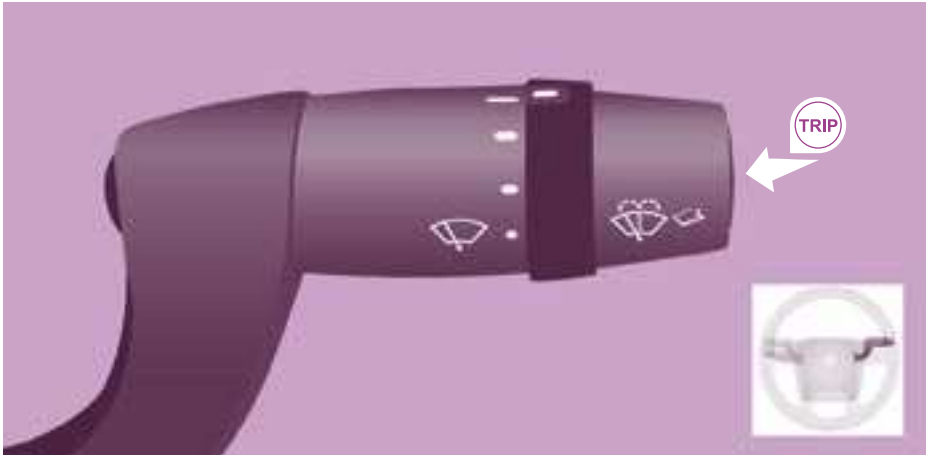
Always remove the key from the ignition when leaving the vehicle, even for a short time.

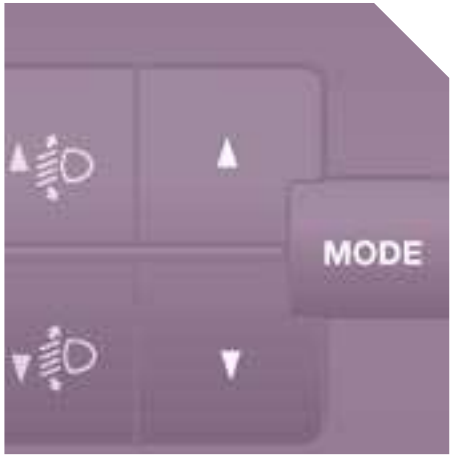
If the electric windows meet an obstacle during operation, you must reverse the movement of the window. To do this, press the control concerned.

When the driver operates the passenger electric window controls, he must ensure that no one is preventing correct closing of the windows.

The driver must ensure that the passengers use the electric windows correctly.

Be aware of children when operating the windows.





TRIP COMPUTER

The **TRIP** button, located at the end of the wipers stalk, provides access to the following information:

- Range
- Distance A
- Average consumption A
- Current consumption A
- Average speed A
- Trip duration A

If TRIP B is activated on the **MODE** menu:

- Distance B
- Average consumption B
- Average speed B
- Trip duration B.

MODE

Configuration-Personalisation

If your vehicle is fitted with the control pad located to the left of the steering wheel, this provides access to menus which permit the personalisation of some of your equipment.

Seven languages are offered: Italian, English, German, French, Spanish, Portuguese, Dutch.

As a safety precaution, some menus can only be accessed when the ignition is off.

This MODE button enables you to:

- access the menus and sub-menus,
- confirm your selections, within a menu,
- exit from the menus.

A long press enables you to return to the welcome screen.

This button enables you to:

- scroll up through a menu,
- increase a value.

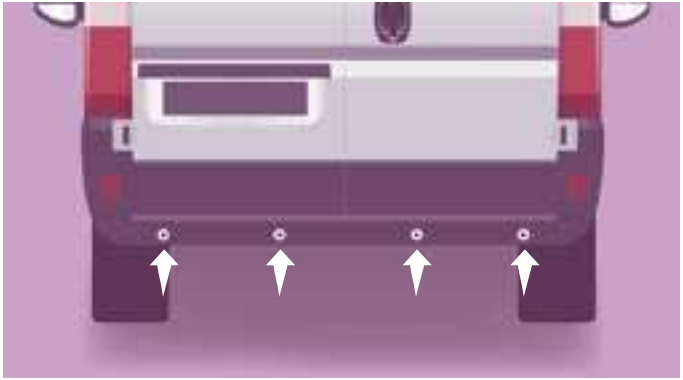
This button enables you to:

- scroll down through a menu,
- decrease a value.

	Menu...	Press...	Sub-menu...	Press...	Select...	Confirm and exit	Enables you to...
M ▲ ▼	**1** Bleep Speed	M	▲ ON ▼ OFF	M	▲ Increase ▼ Decrease	M	Activate/deactivate the audible signal indicating exceeding of the programmed speed and select the speed.
M ▲ ▼	**2** Headlamps sensor	M			▲ Increase ▼ Decrease	M	Set the sensitivity of the brightness sensor (1 to 3).
M ▲ ▼	**3** Activation Trip B	M			▲ Activate ▼ Deactivate	M	Display a second distance "Trip B".

	Menu...	Press...		Sub-menu...	Press...		Select...	Confirm and exit	Enables you to...
M ▲ ▼	**4** Setting the time	M	▲	Hours/ Minutes	M	▲	Increase	M	Set the clock.
						▼	Decrease		
			▼	Time format	M	▲	24	M	Select the clock display mode.
						▼	12		
M ▲ ▼	**5** Setting the date	M	▲ ▼	Year/Month/ Day	M	▲	Activate	M	Set the date.
						▼	Deactivate		
M ▲ ▼	**6** See radio	M				▲	ON	M	Display the name of the station.
						▼	OFF		
M ▲ ▼	**7** Autoclose	M		While moving	M	▲	ON	M	Activate/Deactivate the automatic locking of the doors above approx 12 mph (20 km/h)
						▼	OFF		
M ▲ ▼	**8** Measurement unit	M	▲	Distance	M	▲	Km	M	Select the distance display unit.
							Miles		
			▼	Consumption	M	▼	km/l		Select the consumption display unit.
							l/100 km		
M ▲ ▼	**9** Languages	M				▲ ▼	List of languages available	M	Select the display language.
M ▲ ▼	**10** Volume of announce-ments	M				▲	Increase	M	Increase/decrease the volume of the announcements.
						▼	Decrease		

	Menu...	Press...	Sub-menu...	Press...	Select...	Confirm and exit	Enables you to...
M ▲ ▼	**11** Volume of the buttons	M			▲ Increase ▼ Decrease	M	Increase/decrease the volume of the buttons.
M ▲ ▼	**12** Service	M			▲ Service (Km/ Miles before oil change) ▼ Oil	M	Display the kilometres/miles remaining before the next oil change. Display the oil level.
M ▲ ▼	**13** Passenger air bag	M	▲ ON ▼ OFF	M	▲ Yes ▼ No ▲ Yes ▼ No	M	Activate the passenger air bag Disarm the passenger air bag.
M ▲ ▼	**14** Exit from menu					M	Exit from the menu. Press the arrow at the bottom to go to the first menu.



AUDIBLE REAR PARKING ASSISTANCE

If fitted on your vehicle, the system consists of four proximity sensors, installed in the rear bumper.

They detect any obstacle: person, vehicle, tree, fence, behind the vehicle during the manoeuvre.

However, objects the size or thickness of which are detected at the beginning of the manoeuvre will no longer be detected at the end of the manoeuvre: blind spots between and below the sensors. Examples: stake, roadworks cone or pavement post.

Engage reverse gear

The proximity information is indicated by an audible signal which becomes more rapid as the vehicle approaches the obstacle.

When the distance between the rear of the vehicle and the obstacle is less than approximately thirty centimetres, the audible signal becomes continuous.

The system cannot, in any circumstances, take the place of the vigilance and responsibility of the driver.

Stop the assistance

Change to neutral.

Operating fault

If this warning light comes on on the instrument panel, contact a CITROËN dealer.

If your vehicle is fitted with this display, a message appears.

Good practice

In bad weather or in winter, ensure that the sensors are not covered with mud, ice or snow.

REVERSING CAMERA

If your vehicle is fitted with this camera, it is located at the rear of the van, next to the third brake light.

It sends views to the screen installed in the cab. This rear vision is an aid to manoeuvring.

Screen

The camera sends the images to a 4 inch or 6.5 inch adjustable colour LCD which takes the place of the interior mirror.

Press the button and place the screen in the required position.

Activation

With the key in the running position, unfold the screen.

The camera comes into operation when reverse gear is engaged and remains active up to approximately 9 mph (15 km/h). It is deactivated above 11 mph (18 km/h).

When a forward gear is engaged, the last image remains displayed for approximately 5 seconds then switches off.

Fold the screen.

Buttons

Brightness adjustment.

Back-lighting adjustment.

ON/OFF enables you to see rear views without engaging reverse gear.

Initial settings

With reverse gear not engaged, press and hold the ON/OFF button for approximately 3 seconds. The button flashes twice to confirm the reinitialisation.

Alarm display on the screen

In the ON position, information in text format accompanies the manoeuvre and is displayed on the screen:

- each time reverse gear is engaged, a message appears before the first view is transmitted,
- at 11 mph (18 km/h) in reverse gear, the rear view disappears and the screen switches to "Stand by". The view appears again when the vehicle returns to a speed below 9 mph (15 km/h).

Change of language

With reverse gear not engaged, press the ON/OFF button and any other button simultaneously.

Scroll through the languages by pressing ON/OFF.

When the language has been selected, wait approximately 3 seconds for it to be stored.

Good practice

When vehicle conditions are optimum (position on the road, loading level) the maximum area of visibility covered by the camera has a field depth approximately 3 m long and 5.5 m wide.

The area of visibility may vary depending on the external weather conditions (brightness, rain, snow, fog, ...), the load in the vehicle and the position of the vehicle on the road.

Please store the screen in its housing when no longer in use.

When cleaning the camera and the screen, avoid using a detergent or a tool which may scratch the glass.

Use a non-abrasive cloth or a small brush.

Following a collision, if the screen glass has cracked and allows liquid crystal to flow out: do not touch it.

If you have come into contact with it, quickly wash the contaminated part of the body with soapy water.

Contact a CITROËN dealer to have the screen repaired.

PNEUMATIC SUSPENSION

If your vehicle is fitted with the pneumatic suspension, you can adjust the height of the rear sill to make loading and unloading easier.

The control pad is located on the fascia.

There is a nominal level as well as 6 sill adjustment levels, raising (from +1 to +3) or lowering (from -1 to -3). Each level reached is indicated on the instrument panel display.

Manual adjustment of the loading sill

Raise: upwards adjustment of the platform sill

Press the control, release to stop the movement. Each press increases by one level: +1 to +3.

Lower: downwards adjustment of the platform sill

Press the control, release to stop the movement.

Each press decreases by one level: -1 to -3.

Return to the optimum sill height

Press the same number of times in reverse as the level of the position displayed.

Warning light

Refer to the "Instruments and controls" section of chapter 2.

Good practice

Driving with the sill too high or too low risks damaging the components under the body.

You must avoid this control in the following circumstances:

- when working underneath the vehicle,
- when changing a wheel,
- when the vehicle is being transported by lorry, train, ferry, boat, ...

CHRONOTACHOGRAPH

If your vehicle is fitted with a chronotachograph, this permits storing of all of the data relating to the vehicle in the equipment and on a card inserted in it.

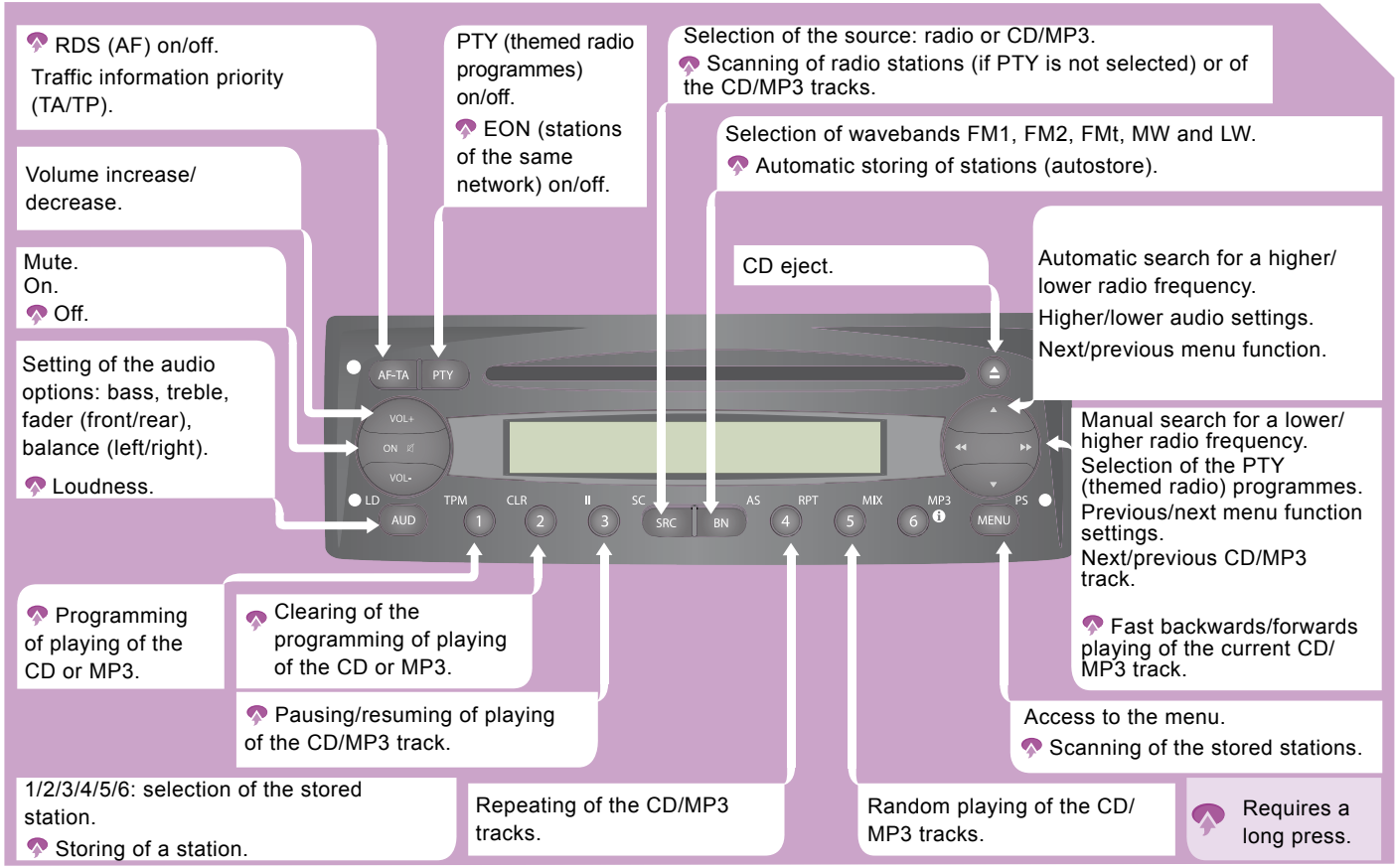
Example: at the beginning of each journey or change of team.

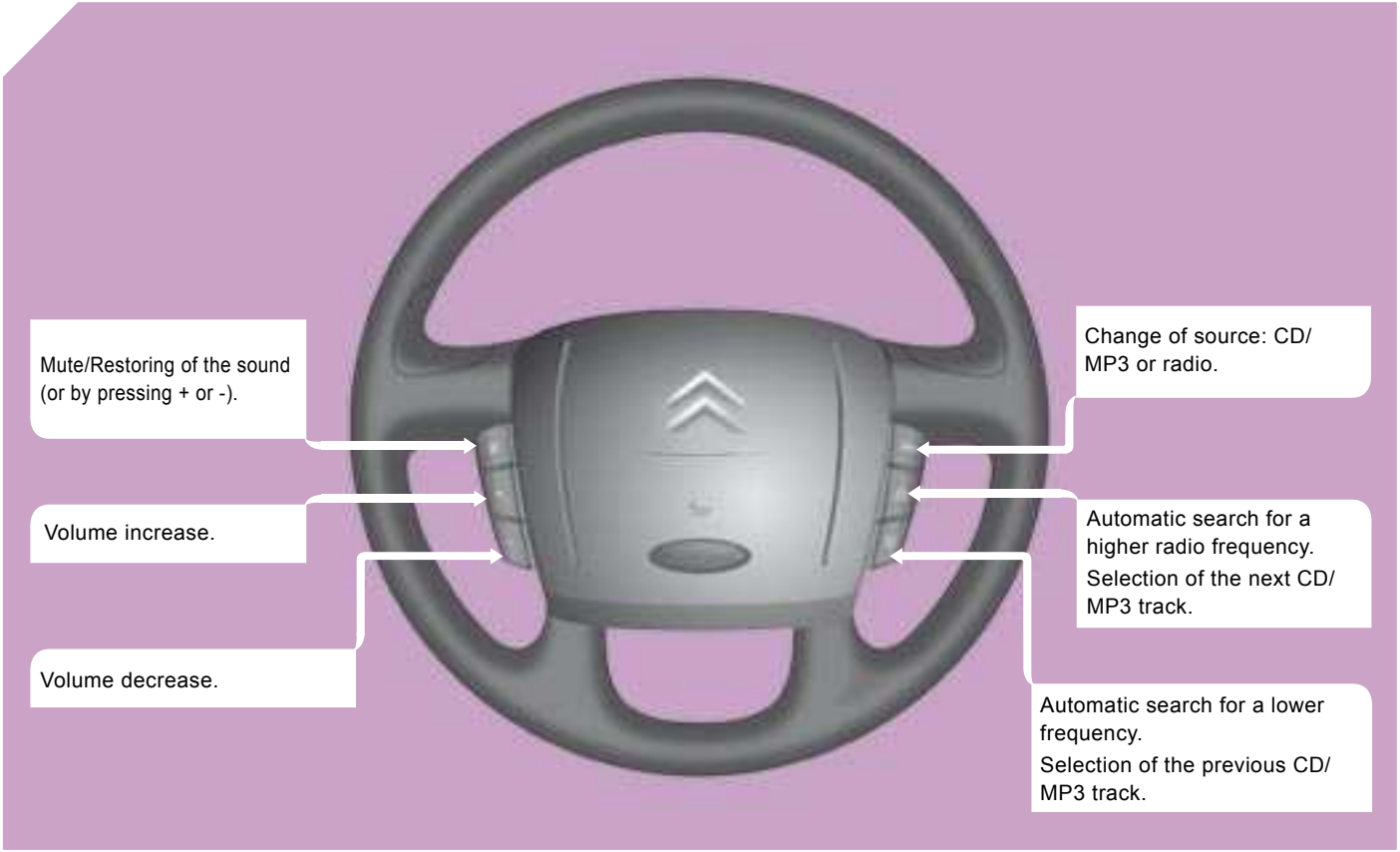
When the card is inserted, all of the data can be:

- displayed on the tachograph screen,
- printed,
- transferred to external storage media via an interface.

For further information, refer to the documents supplied by the manufacturer of the chronotachograph.

If your vehicle is fitted with a chronotachograph, disconnection of the negative (-) terminal of the battery (located under the floor on the left-hand side, in the cab) is recommended if the vehicle is not to be used for a period of more than 5 days.


RDS (AF) on/off.
Traffic information priority (TA/TP).
PTY (themed radio programmes) on/off.
EON (stations of the same network) on/off.
Selection of the source: radio or CD/MP3.
Scanning of radio stations (if PTY is not selected) or of the CD/MP3 tracks.
Selection of wavebands FM1, FM2, FMt, MW and LW.
Automatic storing of stations (autostore).
Volume increase/ decrease.
Mute.
On.
Off.
CD eject.
Automatic search for a higher/ lower radio frequency.
Higher/lower audio settings.
Next/previous menu function.
Setting of the audio options: bass, treble, fader (front/rear), balance (left/right).
Loudness.
AF-TA
PTY
VOL+
ON
VOL-
LD
TPM
CLR
II
SC
AS
RPT
MIX
MP3
PS
AUD
1
2
3
SRC
BN
4
5
6
MENU
Manual search for a lower/ higher radio frequency.
Selection of the PTY (themed radio) programmes.
Previous/next menu function settings.
Next/previous CD/MP3 track.
Fast backwards/forwards playing of the current CD/ MP3 track.
Programming of playing of the CD or MP3.
Clearing of the programming of playing of the CD or MP3.
Pausing/resuming of playing of the CD/MP3 track.
Access to the menu.
Scanning of the stored stations.
1/2/3/4/5/6: selection of the stored station.
Storing of a station.
Repeating of the CD/MP3 tracks.
Random playing of the CD/ MP3 tracks.
Requires a long press.



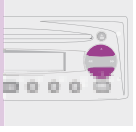
02 CONTROL SHORT-CUTS

RADIO
SELECTING A STATION

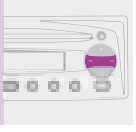
Press the source SRC button several times in succession and select the radio.

Press the band BN button to select a waveband: FM1, FM2, FMt, MW, LW.

Briefly press one of the buttons to carry out an automatic search of the radio stations.



Press one of the buttons to carry out a manual search of the radio stations.



STORING A STATION

Press one of the buttons for more than 2 seconds to store the frequency of the current station.

MENU

Selection of the choices from the current menu.
Switching from one band to another on the equaliser (EQ SET).

Scrolling of the menus.
Selection of the letters (CD NAME).
Increasing or decreasing of an equaliser band (EQ SET).

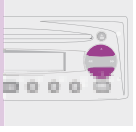
Access to and exit from the menus.
Confirmation and storing of the choices from the current menu.

RADIO
SELECTING A STATION

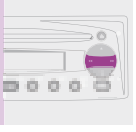
Press the source SRC button several times in succession and select the radio.

Press the band BN button to select a waveband: FM1, FM2, FMt, MW, LW.

Briefly press one of the buttons to carry out an automatic search of the radio stations.



Press one of the buttons to carry out a manual search of the radio stations.



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Press one of the buttons for more than 2 seconds to store the frequency of the current station.

MENU

Selection of the choices from the current menu.
Switching from one band to another on the equaliser (EQ SET).

Scrolling of the menus.
Selection of the letters (CD NAME).
Increasing or decreasing of an equaliser band (EQ SET).

Access to and exit from the menus.
Confirmation and storing of the choices from the current menu.

Scroll the display	Sélectionner	Display	Select	Display	Select	Display	Select	Display	Enables you to...
IGN TIME	▶▶	20 MIN	▶▶ ◀◀	00 MIN					Set the audio equipment play time after turning the ignition key to the "STOP" position: - 20 MIN to play for 20 minutes, - 00 MIN to switch off immediately. Place the key in the "RUNNING" position to switch the audio equipment back on.
▼ ▲									
NO HICUT	▶▶ ◀◀	HICUT ON							Select the dynamic reduction of the treble: - ON, - NO.
VOICE	▶▶	22	▶▶ ◀◀	21	▶▶ ◀◀	...	▶▶ ◀◀	OFF	Select the volume setting: - 1 to 66, - OFF to cut off the sound.
▼ ▲									
SVC OFF	▶▶ ◀◀	SVC ON							Select the automatic control of the volume in relation to the vehicle speed: - ON, - OFF.
▼ ▲									
CD NAME If a CD has been inserted, this menu is displayed.	▶▶	XYZ23ABC or – – – – – – – –	◀◀ ▶▶ ▲ ▼	ABCDEFG5	MENU				Select and programme the name of the CD, currently being played, on the display: - the name stored previously, - 8 dashes if it does not have a name. Use the 4 arrows to select letters then store using MENU. To clear the name, press and hold the "CLR" button.
▼									

Scroll the display	Select	Display	Select	Display	Select	Display	Select	Display	Enables you to...
SENS DX	▶▶ ◀◀	SENS LO							Set the sensitivity of automatic reception of the radio frequencies (tuner): - DX (high) for a search of all of the surrounding transmitters, - LO (low) for a search of the surrounding transmitters which have a strong signal.
▼ ▲									
MP3 DISP Si votre véhicule est équipé du MP3, ce menu s'affiche.	▶▶	FILENAME	▶▶ ◀◀	TIME	▶▶ ◀◀	TAG INFO	▶▶ ◀◀	DIR	Select the type of MP3 display for the current track: - FILENAME for the name of the track (file), - TIME for the time elapsed, - TAG INFO for the title of the album and the name of the artist, - DIR for the name of the directory (folder).
▼ ▲									
CD DISP	▶▶	NAME	◀◀						Select the type of display for the current CD: - NAME for the name attributed to the CD, - TIME for the time elapsed since the beginning of the track.
	◀◀	TIME	▶▶						
▼ ▲									
REG OFF	▶▶ ◀◀	REG ON							Select the reception of local or regional programmes (different from one region to another): - ON for local programmes, - OFF for no programmes.
▼									

Scroll the display	Select	Display	Select	Display	Select	Display	Select	Display	Enables you to...
PRESET	▶▶	USER	▶▶ ◀◀	CLASSIC	▶▶ ◀◀	ROCK	▶▶ ◀◀	JAZZ	Select pre-defined equaliser settings. Select USER to set the equaliser manually then go to the EQ SET menu. Bass and Treble adjustments are always possible. EQ SET
▼ ▲		▼ ▲							
EQ SET If USER is selected in PRESET, this menu is displayed.	▶▶	_ _ _ _ _ _ _ _ _ _ _	◀◀ ▶▶ ▲ ▼						Programme the 7 bands of the equaliser manually. To store the settings, press MENU.
▼									

CD

PLAYING A CD OR AN MP3 COMPILATION

Insert circular compact discs only.
Some anti-pirating systems, on original discs or CDs copied using a personal recorder, may cause faults which are no reflection on the quality of the original player.

Insert a CD or an MP3 compilation in the player, play begins automatically.

1

If the player already contains a disc, press the source SRC button several times in succession and select CD.

2

Press one of the buttons to select a track on the CD.

MP3

The MP3 format, an abbreviation of MPEG 1.2 & 2.5 Audio Layer 3, is an audio compression standard which permits the recording of several tens of music files on a single disc.

In order to be able to play a recorded CDR or CDRW, when recording it is preferable to select standards ISO 9660 level 1.2 or Joliet.

If the disc is recorded in another format, it may not be played correctly.

It is recommended that the same recording standard is always used for an individual disc, with as low a speed as possible (4x maximum) for optimum sound quality.

In the particular case of a multi-session CD, the Joliet standard is recommended.

The audio equipment will only play files with the extension ".mp3" with a sampling rate of 22.05 KHz or 44.1 KHz.

No other type of file (.wma, .mp4, m3u...) can be played.

It is advisable to restrict file names to 20 characters without using special characters (e.g.: " " ? ; ù) to avoid any playing or displaying problems.

HANDS-FREE SYSTEM

INTRODUCTION

This equipment chiefly enables you to:

- connect your Bluetooth® mobile telephone to your vehicle leaving your hands free,
- play audio sources (mp3, wma, wav) from a portable player,
- use the voice commands.

KEY

Indicates that a maintained press is required to start the action described.

Voice mode

Press the control to start the voice recognition, an audible signal confirms that the function has been activated, do not speak until you hear this signal.

For further information regarding the voice commands, say "Help" or refer to the tables at the end of this document.

Recommendations

If the battery is disconnected, the equipment can operate for a further 15 minutes (approximately).

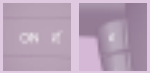
The buttons "F1, F2, NAV, SOS" on the equipment's control panel are not active.

PRESENTATION
DISPLAY, USB SOCKET, CONTROLS

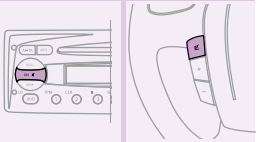
PRESENTATION
DESCRIPTION OF THE CONTROLS

Displaying of the menus and directories of the files being played (portable player).

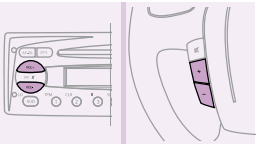
USB connection socket. Remove the plastic cover to connect your portable player.



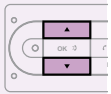
Pause/resume the file being played (portable player).



Adjustment of the volume of the functions: hands-free, audio player, voice announcements.

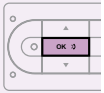


- Scrolling of the menu options.
- Selection of the files to be played (portable player).

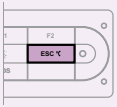


- Activation of the main menu.
- Confirmation of the current menu option.
- Acceptance of the incoming call.
- Switching from one telephone conversation to another.
- Declining of the incoming telephone call.
- Interruption of the current telephone call.

- Confirmation of the current menu option.
- Transfer of the telephone conversation from the hands-free system to the mobile telephone and vice versa.



- Deactivation of the voice recognition.
- Interruption of the voice message.
- Exit from the main menu.
- Exit from a sub-menu and return to the previous menu option.
- Exit without storing.
- Deactivation/reactivation of the microphone during a telephone conversation.



- Activation of the voice recognition.
- Interruption of the voice message in order to issue a new voice command.
- Repeat of the last voice message.

MOBILE TELEPHONE WITH HANDS-FREE FUNCTION

Pairing/matching a mobile telephone

The matching consists of setting your vehicle's Bluetooth® system to recognise your mobile telephone.

The pairing stores your mobile telephone so that it can be recognised instantly.

With the key in the MAR position, activate the main menu.

Select SETTINGS.

Confirm.

Select PAIRING.

Confirm.

"Settings"\wait for a response\ "Pairing".

PIN

This number, which permits recognition of your mobile telephone, is generated randomly by the system.

It is communicated by the display on the instrument panel and is repeated verbally by the system.

This PIN is independent of your SIM card and your mobile's access code.

Once your handset has been paired, there is no need to keep a trace of this number.

If you change your mobile telephone, you must repeat the matching procedure as you will be given a new PIN.

Look for the option which permits displaying of the Bluetooth® system detected by your telephone.

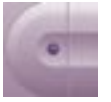
When the system has been identified, a message appears on your telephone (My car, ...).

When prompted by the telephone, enter the PIN displayed on the instrument panel.

If the pairing has been successful, the system announces "Connecting".

The name of the telephone identified appears on the instrument panel display, pairing is confirmed.

Blue indicator light on



This indicates a good connection between the telephone and the system.

It is important to wait until the name of the telephone is displayed.

Pressing MAIN or ESC during the pairing phase may cancel the procedure.

If the pairing fails, an error message will appear; in this case, repeat the procedure.

For further information regarding the ignition switch MAR position, refer to the "Starting and stopping" part of section 2.

Downloading your phonebook

There are 2 options:

1 - Following the pairing procedure, the system suggests downloading your telephone's phonebook.

Pressing confirms your agreement.

"Yes" starts the download.

Pressing declines this download.

"No" declines.

2 - You can download the phonebook later via the menu:

Activate the main menu.

Select SETTINGS then USER DATA then DOWNLOAD PHONEBOOK.

"Settings"\"User data"\"Download phonebook".

Calling a contact recorded in the phonebook

Your telephone's phonebook must first be downloaded into the system.

Activate the main menu.

Select PHONEBOOK.

Confirm.

Select the group with which the person to be contacted is associated.

Confirm.

Select the name.

Confirm to make the call, if the person has only one number.

"Call [Name of the person]"\ wait until the information relating to the person (name, tel n°, ...) appears\
"Yes" to make the call or
"No" to cancel.

If the person has more than one number:

Select the number.

Confirm to make the call.

Specify "Home" or "Work", or "Next" or "Previous".
Press OK to make the call.

Making a call by dialling a number

By means of the voice commands only

"Dial/Dial a number"\
Say the number character by character (+, #, *), digit by digit (0 to 9)\

The system displays and verbally repeats the number recognised.

"Call" if the number is correct.
or
"Cancel" to cancel dialling of the number.
"Start over" to delete and start dialling another number.
"Repeat" to hear the number again.

Ending a call

Press and hold.

Incoming call

If the person is recorded in the phonebook, his name is displayed.

Press to accept the call.

Press and hold to decline the call.

Press to ignore the call, however, the call is stored in the register of incoming calls.

During a call, if a second incoming call is received.

Press to switch the conversation and place the other person on hold.

Transferring an active call

There are 2 options:

1 - From the mobile telephone to the hands-free system

Turning the key to the ignition switch MAR position activates the recognition connection between the mobile telephone and the vehicle's audio equipment.

Confirm this recognition using the keypad on the mobile telephone.

The call can then be transferred.

2 - From the hands-free system to the mobile telephone

Press, the system's controls are still active.

Placing a call on hold

Press to deactivate the microphone and place your contact on hold.

Press again to resume the conversation.

Call register

This enables you to call the number of one of the last 10 calls received, of one of the last 10 people called or of one of the last 5 missed calls.

Activate the main menu.

Select CALL REGISTER.

Confirm.

Select the number to be called.

Confirm.

"Call register"\
"Callback" for the last person who called you, or
"Redial" for the last person you called.

PORTABLE EQUIPMENT AUDIO PLAYER

Audio files in .mp3, .wma, .wav format and for the lists of files (library) with the extensions .wpl, .m3u are recognised by the system.

USB socket

Connect the equipment to the socket directly or using an appropriate cable (not provided).

Turning the key to the ignition switch MAR position:

- activates the recognition connection and automatically opens a library of files,
- or activates play automatically if the system is programmed to autoplay.

Otherwise, select the file to be played via the MENU.

For further information regarding the ignition switch MAR position, refer to the "Starting and stopping" part of section 2.

Autoplay

Activate the main menu.

Select SETTINGS then MEDIA PLAYER then AUTOPLAY.

Confirm.

Select ON or OFF.

Confirm.

Selecting files

Activate the main menu.

Select MEDIA PLAYER.

Confirm.

Choose one of the selection modes: FOLDERS, ARTISTS, GENRES, ALBUMS, PLAYLISTS, PLAY ANYTHING (random playing of the files in the library).

"Folders", "Artists", ...

The **PLAY ALL** function enables you to listen to the entire content of a selection mode (folders, artists, ...).

Confirm.

Select the file.

Start play.

Displaying the file information

Activate the main menu.

Select MEDIA PLAYER.

Confirm.

Select NOW PLAYING.

Confirm.

"Now playing".

Previous file

Pressing:

- within 3 seconds following the start of play enables you to play the previous file.
- after 3 seconds enables you to listen to the current file again.

"Previous".

Next file

Press to play the next file.

"Next".

Pausing/resuming play

Pressing suspends or resumes play.

Stopping play

By means of the voice commands only

"Stop".

Changing the sound source

Press to select the radio, the CD or to return to the audio player.

VOICE COMMANDS
SETTINGS

The key words which can be recognised by the system are organised into three levels (levels 1, 2 and 3).
When you say a level 1 command, the system makes the level 2 commands available; when you say a level 2 command, the system makes the level 3 commands available.

Level 1	Level 2	Level 3	Actions
Settings			Activation of the hands-free system SETTINGS menu.
	User data		Activation of the USER DATA menu.
		Delete users	Deletion of the data recorded for all of the users.
		Delete phone book	Deletion of the phone book data.
		Download phone book	Transfer of the phone books from your mobile telephone to the hands-free system (available according to the type of mobile).
		Add Contacts	Transfer of the names from your mobile telephone to the hands-free system (available according to the type of mobile).
		Reset all	Deletion of the pairing data and of the phone books/contacts of all of the telephones paired, with restoring of the default settings of the hands-free system.
	Pairing		Activation of the pairing procedure for a new mobile telephone.
	Update/Updates		Activation of the updating of the system.
	Pause Update/Pause Updates/Interrupt Updates/ Interrupt Update		Temporary suspension of the current update.
	Resume Update/Resume Updates		Resuming of the previously suspended update.

Level 1	Level 2	Level 3	Actions
Settings	Advanced Features/ Advanced Options		Activation of the ADV. OPTIONS menu.
		Device ID	Displaying of the hands-free system identification code.
		Connection code/ Connection ID	Activation of the GPRS CODE menu.
	Exit		Exit from the SETTINGS menu.
Media settings			Activation of the MEDIA PLAYER menu.
Shuffle/Random order			Activation/Deactivation of the audio files random play function.
Loop/Loop track/Cycle			Activation/Deactivation of the audio files play in loop function.
Autoplay/Autoplay media/Autoplay music			Activation/Deactivation of the automatic playing of the audio files on connection to the portable equipment function.

VOICE COMMANDS
MOBILE TELEPHONE WITH HANDS-FREE FUNCTION

The key words which can be recognised by the system are organised into three levels (levels 1, 2 and 3).
When you say a level 1 command, the system makes the level 2 commands available; when you say a level 2 command, the system makes the level 3 commands available.

Level 1	Level 2	Level 3	Actions
Dial/Dial a number	One, Two, ..., Plus, Star, Pound	Call/Dial	Entering of the digits or symbols to dial the telephone number.
	Delete		Deletion of the last group of digits entered.
	Start over		Deletion of all of the groups of digits entered with the option of entering a new number.
	Repeat		Repeating of the telephone number entered and recognised by the hands-free system.
	Cancel		Cancellation of dialling of the number.
			Sending of the call to the number entered verbally.
Call	[Name]	Yes/No	Call to the name of the person, stored in the system's phone book.
		mobile/cellular/cell	Call to the name of the person with personalisation if there are several numbers stored in the system.
		home	
		work	
Redial			Call to the last person called.
Callback			Call to the last person who called.

VOICE COMMANDS
PORTABLE EQUIPMENT AUDIO PLAYER

Level 1	Actions
Media player/Media/Music	Activation of the audio player.
Play/Play music/Play media	Activation of play.
Stop/Stop music/Stop media	Interruption of playing of the current file.
Next/Next track/Next song/The one after	Go to the next menu or file.
Previous/Previous track/Previous song/The one before	Go to the previous menu or file.
Shuffle on/Random order on	Activation of playing of the files in random order.
Shuffle off/Random order off	Deactivation of playing of the files in random order.
Loop on/Loop track on/Cycle on	Activation of playing of the files in a loop.
Loop off/Loop track off/Cycle off	Deactivation of playing of the files in a loop.
Now playing/What's playing/What is playing/What's this track	Displaying of the information for the file currently being played.
Folders/Folder/Browse folders	Activation of the FOLDERS menu.
Artists/Artist/Browse artists	Activation of the ARTISTS menu.
Genres/Genre/Browse genres/Type of music/Styles/Music styles/Types/Music types	Activation of the GENRES menu.
Albums/Album/Browse albums	Activation of the ALBUMS menu.
Playlists/Playlist/Browse playlists	Activation of the PLAYLISTS menu.
Media settings	Activation of the MEDIA PLAYER menu.
Autoplay on/Autoplay media on/Autoplay music on	Activation of autoplay on connection to the portable equipment.
Autoplay off/Autoplay media off/Autoplay music off	Deactivation of autoplay on connection to the portable equipment.
Play anything/Play something	Activation of playing of all of the files in random order.

DRIVING SAFETY

HANDBRAKE

Applying

Pull the handbrake to immobilise your vehicle.

Check that the handbrake is applied firmly before leaving the vehicle.

If the handbrake is still on or has not been released properly, this is indicated by this warning light which comes on on the instrument panel.

When parking on a slope, direct your wheels towards the pavement and pull the handbrake.

There is no advantage in engaging a gear after parking the vehicle, particularly if the vehicle is loaded.

Releasing

Pull the handle and press the button to lower the handbrake.

HAZARD WARNING LIGHTS

Press this button, the direction indicators flash.

They can operate with the ignition off.

The hazard warning lights should only be used in dangerous situations, when stopping in an emergency or when driving in unusual conditions.

HORN

Press the centre of the steering wheel.

ANTI-LOCK BRAKING SYSTEM (ABS - EBFD)

The ABS and EBFD (electronic brake force distribution) systems improve the stability and manoeuvrability of your vehicle on braking, in particular on poor or slippery surfaces.

The ABS prevents locking of the wheels, the EBFD provides full control of the braking pressure wheel by wheel.

If this warning light comes on, it indicates a malfunction of the ABS which could result in a loss of control of the vehicle on braking.

If this warning light comes on, together with the brake warning light, it indicates a malfunction of the electronic brake force distribution which could result in a loss of control of the vehicle on braking.

Stop immediately.

In both cases, contact a CITROËN dealer.

Good practice

The anti-lock braking system comes into operation automatically when there is a risk of wheel lock. It does not reduce the braking distance.

On very slippery surfaces (ice, oil, etc...) the ABS may increase the braking distance. When braking in an emergency, do not hesitate to press the brake pedal firmly, without releasing the pressure, even on a slippery surface, you will then be able to continue to manoeuvre the vehicle to avoid an obstacle.

Normal operation of the ABS may be felt by slight vibration of the brake pedal.

When changing wheels (tyres and rims), ensure that these are approved.

EMERGENCY BRAKING ASSISTANCE SYSTEM (EBA)

In an emergency, this system enables the optimum braking pressure to be reached more quickly, press the pedal firmly without releasing it.

It is triggered by the speed at which the brake pedal is activated. This alters the resistance of the brake pedal under your foot.

To prolong the operation of the emergency braking assistance system: keep your foot on the brake pedal.

TRACTION CONTROL (ASR) AND DYNAMIC STABILITY CONTROL (ESP)

These systems are linked and complement the ABS.

The ASR system is very useful for maintaining optimum drive and avoiding losses of control of the vehicle on acceleration.

The system optimises drive to prevent the wheels skidding, by acting on the brakes of the drive wheels and on the engine. It also allows the directional stability of the vehicle to be improved on acceleration.

Use the ESP to hold your course without attempting to countersteer.

If there is a variation between the trajectory followed by the vehicle and that required by the driver, the ESP system automatically acts on the engine and the brake of one or more wheels, in order to put the vehicle back on course.

Operation of the ASR and ESP systems

The luminous diode flashes when the ASR or ESP is triggered.

Disarming the ASR system

In certain exceptional conditions (when starting a vehicle stuck in mud or snow, or on loose ground...), it could prove useful to disarm the ASR system to make the wheels spin and regain grip.

Press this button.

The diode on the button comes on: the ASR system no longer acts on the engine operation, but continues to act on the brakes.

Malfunction

When a malfunction of the ASR system occurs, this warning light comes on, accompanied by an audible signal and confirmed by a message on the display.

When a malfunction of the ESP system occurs, this warning light comes on, accompanied by an audible signal and confirmed by a message on the display.

Contact a CITROËN dealer to have the system checked.

Good practice

The ASR/ESP systems offer increased safety during normal driving, but should not incite the driver to take risks or to drive at high speed.

The operation of these systems is ensured if the recommendations of the manufacturer regarding the wheels (tyres and rims), the braking components, the electronic components and the fitting and repair procedures within the CITROËN network are observed.

After an impact, have these systems checked by a CITROËN dealer.

FIXED SPEED LIMITER

If your vehicle is fitted with this function, the speed of your vehicle can be limited to a fixed speed of approximately 55 mph (90 km/h) or 60 mph (100 km/h). This maximum speed cannot be changed.

A label in the passenger compartment indicates this maximum speed.

The fixed speed limiter is not a function of the cruise control type. It cannot be activated or deactivated by the driver while driving.

When a malfunction of the ESP system occurs, this warning light comes on, accompanied by an audible signal and confirmed by a message on the display.

Contact a CITROËN dealer to have the system checked.

Good practice

The ASR/ESP systems offer increased safety during normal driving, but should not incite the driver to take risks or to drive at high speed.

The operation of these systems is ensured if the recommendations of the manufacturer regarding the wheels (tyres and rims), the braking components, the electronic components and the fitting and repair procedures within the CITROËN network are observed.

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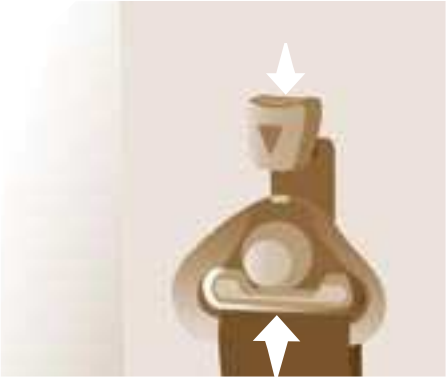
A label in the passenger compartment indicates this maximum speed.

The fixed speed limiter is not a function of the cruise control type. It cannot be activated or deactivated by the driver while driving.



SEAT BELTS

CAB SEAT BELTS

The front seats are fitted with pre-tensioners and force limiters.

Height adjustment

Squeeze the control with the return and slide the assembly on the driver's seat side and on the side passenger seat side.

The height of the seat belt associated with the centre seat cannot be adjusted.

Fastening

Pull the strap in front of you, with an even movement, ensuring that it does not twist.

Secure the buckle in its housing.

Check that the seat belt is fastened securely and that the automatic locking system is operating correctly by pulling the strap rapidly.

Unfastening

Press the red button on the buckle housing.

As a safety precaution, these operations should not be carried out while the vehicle is moving.

Driver's seat belt not fastened warning light

When the vehicle is started, this warning light comes on if the driver has not fastened his seat belt.

REAR SEAT BELTS

The seats/bench seats are fitted with three-point seat belts and inertia reels.

The centre seat has a seat belt guide and inertia reel, solid with the seat back.

CORRECT USE OF THE SEAT BELTS

The driver must ensure that passengers use the seat belts correctly and that they are all strapped in securely before moving off.

Wherever you are seated in the vehicle, always fasten your seat belt, even for short journeys.

The seat belts are fitted with an inertia reel which automatically adjusts the length of the strap to your size. The seat belt is rolled up automatically when not in use.

Ensure that the seat belt is rolled up correctly after use.

After folding or moving a seat or a rear bench seat, ensure that the seat belt is rolled up correctly and that the buckle is ready to accommodate the tongue.

Depending on the nature and seriousness of any impact, the pretensioning device may be triggered before and independently of inflation of the air bags. It instantly tightens the seat belts against the body of the occupants.

Triggering of the pretensioners is accompanied by a slight discharge of harmless smoke and a noise, due to the activation of the pyrotechnic cartridge incorporated in the system.

The force limiter reduces the pressure of the seat belt against the body of the occupants.

The pretensioning seat belts are active when the ignition is switched on.

The inertia reels are fitted with a device which automatically locks the strap in the event of a collision or emergency braking or if the vehicle rolls over.

You can unfasten the seat belt by pressing the red button on the buckle. Guide the seat belt after unfastening.

The air bag warning light comes on if the pretensioners are triggered.

In order to be effective, a seat belt must:

- restrain one person only,
- must not be twisted, check by pulling in front of you with an even movement,
- be tightened as close to the body as possible.

The upper part of the seat belt should be positioned in the hollow of the shoulder.

The lap part should be placed as low as possible on the pelvis.

Do not invert the seat belt buckles as they will not fulfil their role completely.

If the seats are fitted with armrests, the lap part of the seat belt should always pass under the armrest.

Check that the seat belt is fastened correctly by pulling the strap firmly.

Recommendations for children:

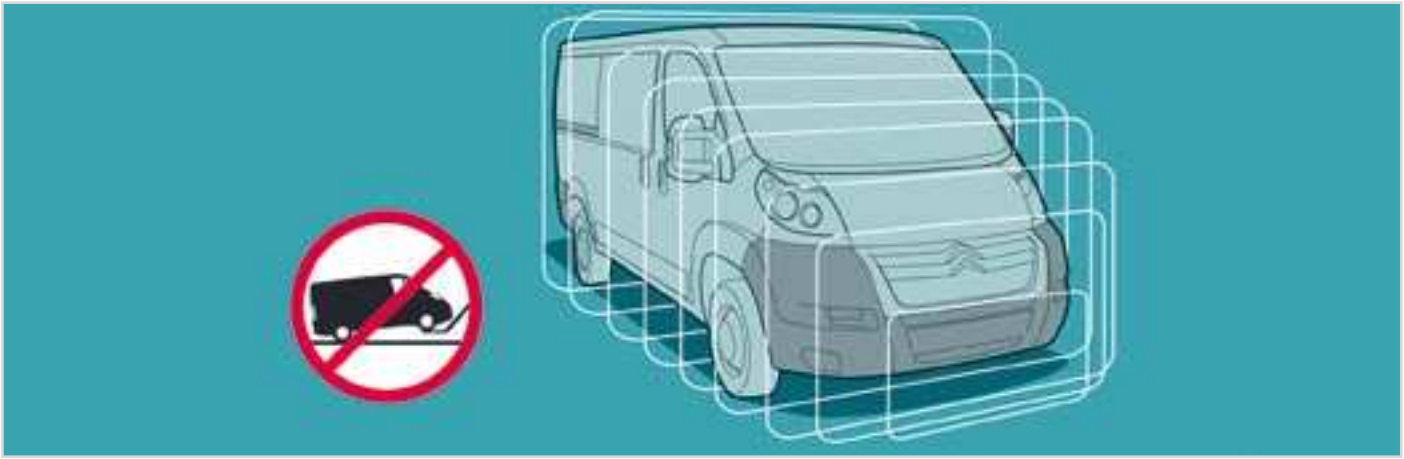
- use a suitable child seat if the passenger is less than 12 years old or shorter than one metre fifty,
- never allow a child to travel on your lap, even with the seat belt fastened.

For further information regarding child seats, refer to the "Children on board" section of chapter 5.

In accordance with current safety regulations, your dealer guarantees all work or any checks, from testing to maintenance, on your seat belt equipment.

Have the seat belts checked regularly (even after a minor impact) by a dealer: they must not show any signs of wear, cutting or fraying and they must not be transformed or modified.

Clean the seat belt straps with soapy water or a textile cleaning product, sold by dealers CITROËN.



IMPROVED SAFETY AND SECURITY

IMPACT RESISTANCE

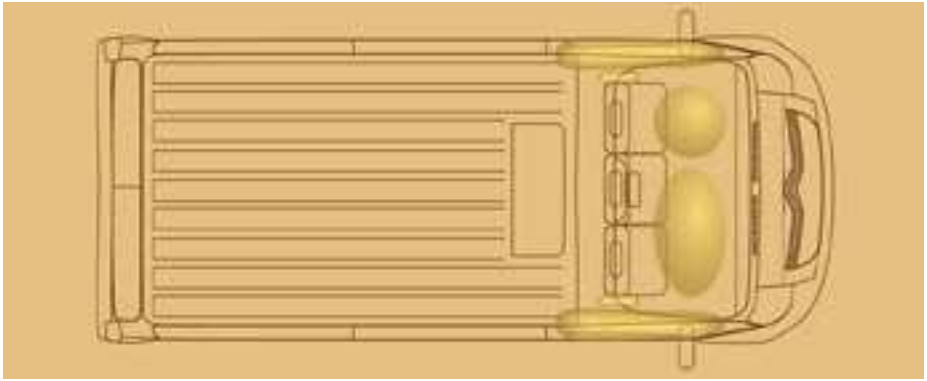
The Relay has been designed to limit the forces on the passenger compartment as much as possible in the event of a collision, the engine compartment adopts a progressive deformation structure and the front doors have been reinforced to contribute to the rigidity of the whole.

ANTI-THEFT PROTECTION

The Relay van comprises two zones with separate locking: the cab and the load space.

Depending on the way in which it is used, this function provides increased protection both for your personal belongings and for your merchandise. Details of these functions are given in part 2.

An exterior protection alarm with anti-lift detection is available (as standard or as an option) in certain countries.



AIR BAGS

The air bags have been designed to maximise the safety of the occupants in the event of a serious collision; they work in conjunction with the force limiting seat belts.

In the event of a serious collision, the electronic detectors record and analyse any abrupt deceleration of the vehicle:

if the triggering threshold is reached, the air bags inflate instantly and protect the occupants of the vehicle.

Immediately after the impact, the air bags deflate rapidly, so that they do not hinder the visibility of the occupants nor their possible exit from the vehicle.

The air bags will not be deployed in collisions which are not serious, for which the seat belt is sufficient to provide maximum protection. The seriousness of the collision depends on the nature of the obstacle and the speed of the vehicle at the moment of impact.

Air bags only operate when the ignition is switched on.

The gas escaping from the deployed air bags can be a minor irritant.

The noise of the detonation may result in a slight loss of hearing for a short time.

Front air bags

These are folded in the centre of the steering wheel for the driver and in the fascia for the front passenger. They are deployed simultaneously, except in cases where the passenger air bag has been disarmed.

Front air bag malfunction

If this warning light comes on, contact a CITROËN dealer to have the system checked.

Disarming the passenger air bag

Refer to the "MODE" section of chapter 4, then on the "Passenger air bag" menu, select **OFF**.

The air bag warning light on the instrument panel comes on throughout the period of disarming.

To ensure the safety of your child, it is essential to disarm the passenger air bag when you install a rear-facing child seat on the front passenger seat. Otherwise, the child would risk being killed or seriously injured if the air bag were to inflate.

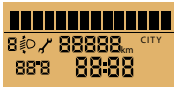
If your vehicle is not fitted with this equipment: do not install a rear-facing child seat.

When **OFF** is selected, the passenger air bag will not be triggered in the event of an impact.

As soon as the child seat is removed, select **ON** to re-activate the air bag and thus ensure the safety of your passenger in the event of an impact.

Disarming check

This is confirmed by lighting of this warning light each time the engine is started.



If your vehicle is fitted with this display, the check is accompanied by a message.

Side air bags and curtain air bags

If your vehicle is fitted with side air bags, these are incorporated into the front seat backs on the door side.

The curtain air bags are incorporated into the door pillars and the upper part of the passenger compartment, in the roof over the front cab seats.

They inflate between the occupant and the glass.

They are deployed independently of each other depending on which side the collision occurs.

Operating check

Confirmed by this indicator light.

Good practice

If your vehicle is fitted with front, side and curtain air bags, in order for these to be fully effective, observe the following safety rules:

Wear a correctly adjusted seat belt.

Sit in a normal upright position.

Do not leave anything between the occupants and the air bags (child, animal, object...).

This could hamper the operation of the air bags or injure the occupants.

All work on the air bag systems is strictly prohibited unless it is carried out by qualified personnel of the CITROËN network.

After an accident or if the vehicle has been stolen or broken into, have the air bag systems checked.

Front air bags

Do not drive holding the steering wheel by its spokes or resting your hands on the centre part of the wheel.

Passengers must not place their feet on the fascia.

Smoke as little as possible; deployment of the air bags can cause burns or the risk of injury from a cigarette or pipe.

Never remove or pierce the steering wheel or hit it violently.

Side air bags

Only put approved covers on the front seats. Consult a CITROËN dealer.

Do not fix or glue anything to the front seat backs. This could cause injury to the chest or arms when the side air bag is deployed.

Do not sit with the upper part of the body any nearer to the door than necessary.

Curtain air bags

Do not fix or glue anything to the pillars or the roof. This could cause injury to the head when the curtain air bag is deployed.

Do not remove the bolts from the grab handles installed on the roof, they play a part in securing the curtain air bags.

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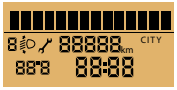

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CHILD SAFETY

GENERAL POINTS RELATING TO CHILD SEATS

Although one of CITROËN's main criteria when designing your vehicle, the safety of your children also depends on you.

For maximum safety, please follow these precautions:

- in accordance with Directive 2003/20, **all children under the age of 12 or less than one metre fifty tall must travel in approved child seats suited to their weight**, on seats fitted with a seat belt or ISOFIX mountings.
- **statistically, the safest seats in your vehicle for the transportation of children are the rear seats,**
- **a child weighing less than 9 kg must travel in the "rearwards-facing" position in the front.**

CITROËN recommends that children should travel in the **rear seats** of your vehicle:

- **"rearwards-facing" up to the age of 2**,
- **"forwards-facing" from the age of 2.**

INSTALLING A CHILD SEAT USING A THREE POINT SEAT BELT

"Rearwards-facing"

Do not forget to disarm the air bag before installing the child.

When a "rearwards-facing" child seat is installed on the **front passenger seat**, it is essential that the passenger air bag is disarmed. Otherwise, **the child would risk being seriously injured or killed if the air bag were to inflate**.

"Forwards-facing"

When a "forwards-facing" child seat is installed on the **front passenger seat**, leave the passenger air bag armed.

The rules for transporting children are specific to each country. Consult the current legislation in your country.

Please consult the list of seats approved in your country. The Isofix mountings, the rear seats, the passenger air bag and the disarming of this air bag depend on the version sold.

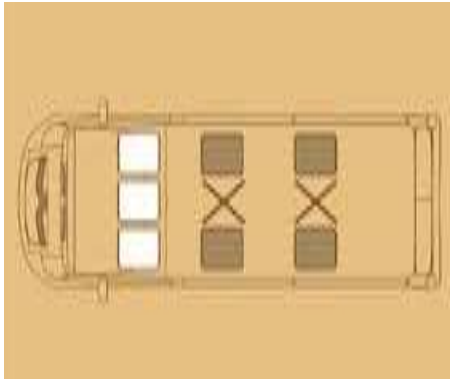
Chapter 4, "MODE"

The child seats function is shared by the entire CITROËN range. However, each individual model has its own special features.

If your vehicle is fitted with this function, the passenger air bag must be disarmed using the trip computer MODE button.

The intermediate longitudinal position is not adjustable with the 2-seat bench.

The passenger must not travel with a child on his lap.



"ISOFIX" MOUNTINGS

These seats are fitted with ISOFIX mountings.

These are two rings located between the seat back and the seat cushion.

The ISOFIX child seats are fitted with two locks which are secured easily on these rings.

This ISOFIX mounting system guarantees reliable, safe and fast fitting of the child seat in your vehicle.

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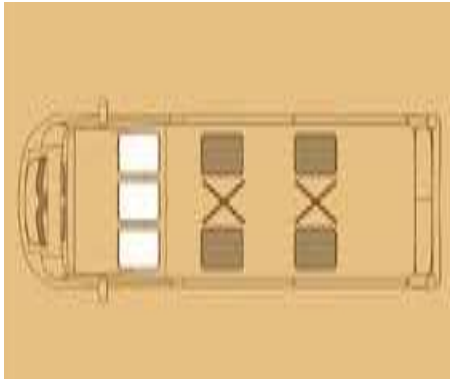

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ISOFIX CHILD SEATS RECOMMENDED BY CITROËN AND APPROVED FOR YOUR VEHICLE

RÖMER Duo Plus ISOFIX (size category **B1**)	
Group 1: from 9 to 18 kg	
	 Installed in the forwards facing position only.
	Three child seat body angles: sitting,reclining and lying positions. Adjust the vehicle's front seat so that the child's feet do not touch the seat back.

This child seat can also be used on seats which are not fitted with ISOFIX mountings. In this case, it is essential that it is secured to the vehicle's seat by means of the seat belt.

Follow the instructions for fitting the child seat indicated in the seat manufacturer's installation guide.

CHILD SEATS RECOMMENDED BY CITROËN

CITROËN offers a complete range of recommended child seats which are **secured using a seat belt**:

Group 0+: from birth to 13 kg

L1
"ROMER Baby-Safe Plus"
Installed in the rear-facing position

Groups 1, 2 and 3: from 9 to 36 kg

L2
"KIDDY Life"
For the safety of young children (from 9 to 18 kg), CITROËN recommends use of the restraining cushion.

Groups 2 and 3: from 15 to 36 kg

L3
"RECARO Start"

L4
"KLIPPAN Optima"
From the age of 6 years (approximately 22 kg), the booster is used on its own.

INSTALLING CHILD SEATS ATTACHED USING THE SEAT BELT

In accordance with the European regulation (Directive 2000/3), this table indicates the options for installing child seats secured using a seat belt and universally approved in accordance with the weight of the child and the seat in the vehicle.

Seat		Weight of the child and indicative age			
		Under 13 kg (groups 0 (**a**) and 0+) Up to approx 1 year	**From 9 to 18 kg** (group 1) 1 to 3 years approx	**From 15 to 25 kg** (group 2) 3 to 6 years approx	**From 22 to 36 kg** (group 3) 6 to 10 years approx
Front passengerseat (**b**)		**U**	**U**	**U**	**U**
Front passengerbench seat with centreand side seat (**b**)		**U**	**U**	**U**	**U**
Side seats in rows 2 and 3		**U**	**U**	**U**	**U**
Centre seat in rows 2 and 3		**U**	**U**	**U**	**U**

a: Group 0: from birth to 10 kg.

b: consult the legislation in force in your country before installing your child on this seat.

U: seat suitable for the installation of a child seat secured using a seat belt and universally approved, "rear facing" and/or "forward facing".

ADVICE ON CHILD SEATS

The incorrect installation of a child seat in a vehicle compromises the child's protection in the event of an accident.

Remember to fasten the seat belts or the child seat harnesses **keeping the slack** in relation to the child's body **to a minimum**, even for short journeys.

For optimum installation of the "forward facing" child seat, ensure that the back of the child seat is in contact with the back of the vehicle's seat and that the head restraint does not cause any discomfort.

If the head restraint has to be removed, ensure that it is stored or attached securely to prevent it from being thrown around the vehicle in the event of sharp braking.

Children under the age of 10 must not travel in the "forward facing" position on the front passenger seat, unless the rear seats are already occupied by other children, cannot be used or are absent.

Disarm the passenger air bag when a "rear facing" child seat is installed on the front seat.

Otherwise, the child would risk being seriously injured or killed if the air bag were to inflate.

Installing a booster seat

The chest part of the seat belt must be positioned on the child's shoulder without touching the neck.

Ensure that the lap part of the seat belt passes correctly over the child's thighs.

CITROËN recommends the use of a booster seat which has a back, fitted with a seat belt guide at shoulder level.

As a safety precaution, do not leave:

- one or more children alone and unsupervised in a vehicle,
- a child or an animal in a vehicle which is exposed to the sun, with the windows closed,
- the keys within reach of children inside the vehicle.

To prevent accidental opening of the doors, use the "Child Lock".

Take care not to open the rear windows by more than one third.

To protect young children from the rays of the sun, fit side blinds to the rear windows.

TOWING A TRAILER, CARAVAN, BOAT, ETC...

For more information about weights, refer to the administrative documents (V5 registration document, ...)

Driving advice

A towed vehicle must free wheel: gearbox in neutral.

Distribution of loads: distribute the load in the trailer so that the heaviest objects are as close as possible to the axle and the nose weight is close to the maximum authorised without, however, exceeding it.

Cooling: towing a trailer on a slope increases the coolant temperature.

As the fan is electrically controlled, its cooling capacity is not dependent on the engine speed.

On the contrary, use a high gear to lower the engine speed and reduce your speed.

In all cases, pay attention to the coolant temperature.

Good practice

In certain cases of particularly arduous use (towing the maximum load up a steep slope in high temperatures), the engine automatically limits its power. In this case, the automatic cutting off of the air conditioning allows the engine power to be recovered.

If the coolant temperature warning light comes on, stop the vehicle and switch off the engine as soon as possible.

See the "Levels" section of chapter 7.

Tyres: check the tyre pressures of the towing vehicle (see the "Identification features" section of chapter 9) and of the trailer, observing the recommended pressure.

Brakes: towing increases the braking distance. Drive at a moderate speed, change down early and brake gradually.

Side wind: sensitivity to side wind is increased. Drive smoothly and at a moderate speed.

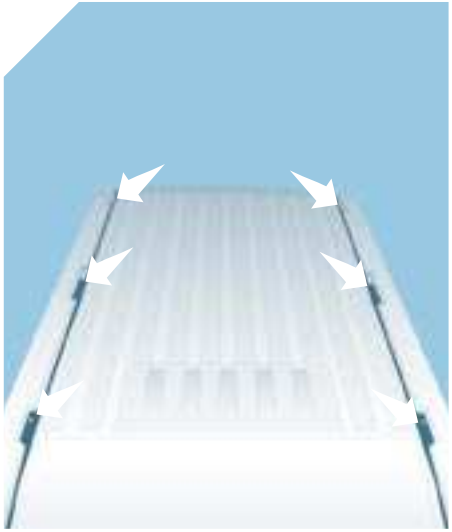
ABS: the system only controls the vehicle, not the trailer.

Rear parking assistance: the assistance does not function while the vehicle is towing.

Towbar

We recommend the use of original CITROËN towbars and their harnesses, which have been tested and approved from the design stage of your vehicle and that the fitting of this equipment is entrusted to a CITROËN dealer.

If this equipment is not fitted by a CITROËN dealer, it is imperative that it is fitted using the electrical pre-equipment installed at the rear of the vehicle and in accordance with the manufacturer's instructions.



ROOF BARS

To install the transverse roof bars, use the fixings provided for this purpose.

Maximum useful load on the roof bars: 100 kg distributed, regardless of the type of vehicle.

The roof bars can only be installed on the H1 and H2 vehicles.

Never exceed the maximum weight of the vehicle when loaded (GVW).

Refer to the "Dimensions" section of chapter 9 for further information regarding the length (L1 to L4) and the height (H1 to H3) of the vehicle.

OTHER ACCESSORIES

These accessories and parts, having been tested and approved for reliability and safety, are all adapted to your Relay.

Range of professional equipment

The Replacement Parts Department publishes an accessories catalogue offering various equipment and fittings, such as:

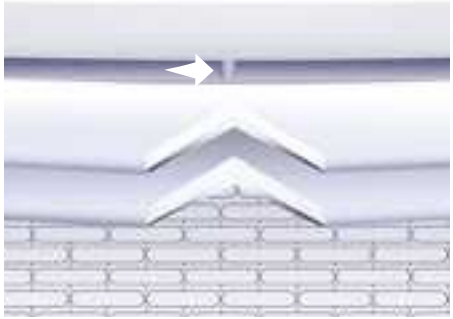
Roof bars for short, medium and long wheelbase (load retainers for all models).

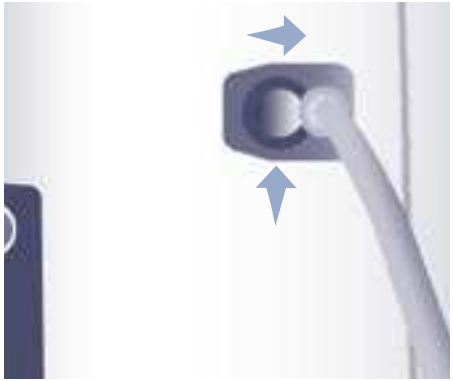
Sill plate, loading roller, sill.

Towbar, 7/13 pin, 7/7 pin, 13 pin towbar harness: trailer towbar which must be fitted by the CITROËN network.

Roof bars for the various heights, additional roof bar.

Separation partitions, protective floor, non-slip floor.





OPENING THE BONNET

On the inside

This operation must only be carried out with the vehicle stationary and the driver's door open.

Pull the lever on the side of the fascia panel towards you.

On the outside

Push the lever located above the grille to the right and raise the bonnet.

Bonnet strut

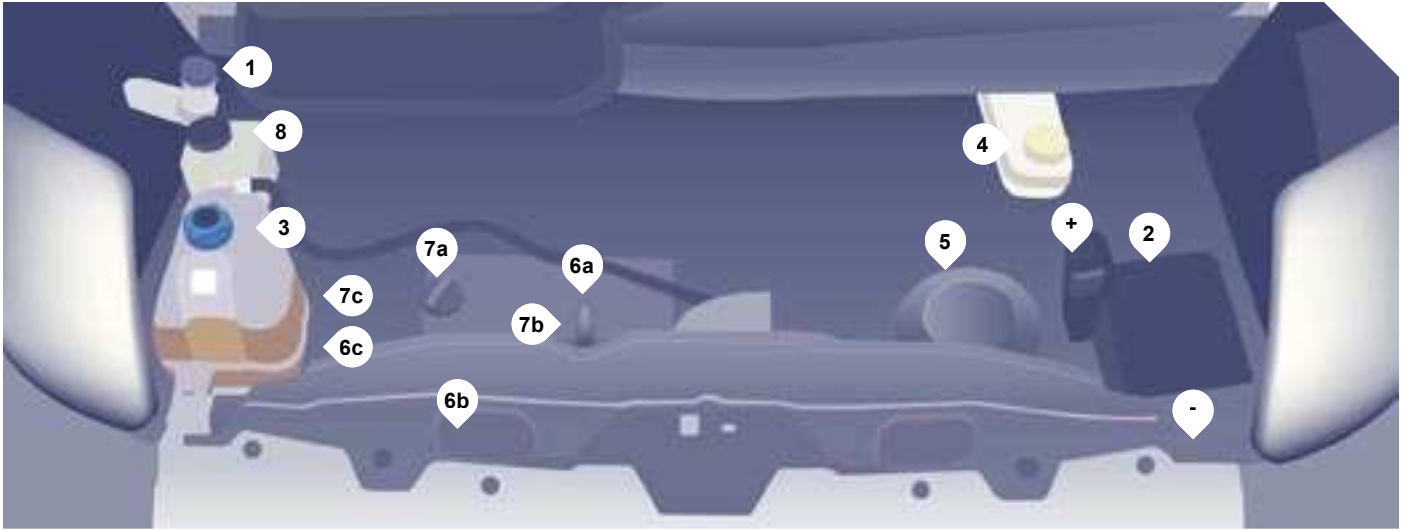
Unclip the strut and tilt it to insert it in the first notch, then the second.

Before closing the bonnet, put the strut back in its housing.

To close

Lower the bonnet and release it at the end of its travel. Check that the bonnet is locked.

If the bonnet is not closed correctly, this warning light comes on on the instrument panel.



UNDER THE BONNET

DIESEL ENGINES

1. Windscreen/headlamp wash reservoir.
2. Fuse box.
3. Coolant reservoir.
4. Brake and clutch fluid reservoir.
5. Air filter.
6. Dipstick.
a: 2.2 l 100
b: 2.2 l 120
c: 3.0 l 160
7. Engine oil filler cap.
a: 2.2 l 100
b: 2.2 l 120
c: 3.0 l 160
8. Power steering reservoir.

Battery connections:
+ Positive metal point.
- Negative metal point (earth).

LEVELS

These regular maintenance operations will keep your vehicle in good running order. Consult the instructions at CITROËN dealerships or in the servicing booklet enclosed in the handbook pack.

If you have to remove/refit the engine style cover, handle it with care to avoid damaging the fixing clips.

Oil level

Check the level regularly and top up between changes. The maximum consumption is 0.5 l per 600 miles (1 000 km). Check the level with the vehicle level, engine cold, using the dipstick.

Dipstick

There are two marks on the dipstick:

A = maximum

If you fill past this mark, contact a CITROËN dealer.

B = minimum

Never allow the level to fall below this mark.

To maintain the reliability of engines and emission control systems, the use of additives in engine oil is prohibited.

Oil change

It is imperative that this is carried out at the intervals specified and the viscosity grade of the oil selected must fulfil the requirements in accordance with the manufacturer's servicing schedule. Consult the instructions at CITROËN dealerships.

Remove the dipstick before filling.

Check the level after filling (never exceed the maximum mark).

Screw the cap back onto the sump before closing the bonnet.

Viscosity selection

In all cases, the oil selected must meet the manufacturer's requirements.

Changing the brake fluid

The brake fluid must be changed at the intervals stated, according to the manufacturer's servicing schedule.

Use fluids recommended by the manufacturer, which fulfil DOT4 standards.

The level must be between the **MIN** and **MAX** marks on the reservoir.

If fluid has to be added frequently, this indicates a failure which must be checked by a CITROËN dealer as soon as possible.

Warning lights

Checking by means of the warning lights on the instrument panel is described in chapter 2, refer to the "Instruments and controls" section.

Cooling system

Only use the fluid recommended by the manufacturer. Otherwise, you risk seriously damaging your engine. When the engine is warm, the temperature of the coolant is controlled by the engine fan. As this fan can operate with the ignition key removed and because the cooling system is pressurised, wait for at least one hour after the engine has stopped before carrying out any work.

Slacken the cap by 1/4 of a turn to release the pressure to prevent any risk of scalding. When the pressure has dropped, remove the cap and top up the level with coolant.

If fluid has to be added frequently, this indicates a failure which must be checked by a CITROËN dealer as soon as possible.

Topping up

The level must be between the **MIN** and **MAX** marks on the expansion bottle. If more than 1 litre of fluid is required to top up the level, have the system checked by a CITROËN dealer.

Power steering fluid level

The vehicle must be parked on level ground with the engine cold. Unscrew the cap integrated with the gauge and check the level which must be between the **MIN** and **MAX** marks.

Windscreen wash and headlamp wash level

For best quality cleaning and to prevent freezing, this fluid must not be topped up or replaced with water.

Capacity of the reservoir: approximately 5.5 litres.

Used oil

Avoid prolonged contact of used oil with the skin.

Brake fluid is harmful to health and very corrosive.

Do not dispose of used oil, brake fluid or coolant into drains or into the ground but into the containers dedicated to this use at CITROËN dealerships.

CHECKS

Bleeding the water contained in the diesel filter

If this warning light comes on, bleed the filter, otherwise bleed regularly each time the engine is drained.

To evacuate the water, unscrew the bleed screw or the water in diesel sensor, located at the base of the filter. Operate until all of the water has been drained out. Then tighten the bleed screw or the water sensor.

HDi engines use advanced technology. All work requires a special qualification which is guaranteed by a CITROËN dealer.

Battery

At the start of winter, have your battery checked by a CITROËN dealer.

Air filter and passenger compartment filter

A clogged passenger compartment filter may reduce the performance of the air conditioning system and generate undesirable odours. The replacement intervals for these components are indicated in the servicing booklet.

Depending on the environment (dusty atmosphere...) and the use of the vehicle (urban driving...), change them twice as often if necessary, refer to the "Under the bonnet" section of chapter 7.

Brake pads

Brake pad wear depends on the style of driving, in particular for vehicles which are used in town, over short distances. It may be necessary to check the thickness of the pads, even between services.

Unless there is a leak on the circuit, a drop in the brake fluid level indicates that the brake pads are worn.

Brake disc/drum wear status

For any information relating to checking the brake disc/drum wear status, contact a CITROËN dealer.

Handbrake

Where the handbrake travel is too great or there is a reduction in the performance of the system, the handbrake should be adjusted, even between services.

Have the system checked by a CITROËN dealer.

Oil filter

Change the filter regularly, in accordance with the servicing schedule.

Manual gearbox

Have the level checked in accordance with the manufacturer's servicing schedule.

To check the main levels and certain components, in accordance with the manufacturer's servicing schedule, refer to the pages of the servicing booklet which correspond to your vehicle's engine.

Only use products recommended by CITROËN or products of equivalent quality and characteristics.

In order to optimise the operation of units as important as the braking circuit, CITROËN selects and offers specific products.

In order to avoid damaging the electrical units, high pressure washing to clean the engine compartment is strictly prohibited.

FILLING WITH FUEL

Low fuel level

When the fuel tank level **E** (Empty) is reached, this warning light comes on. At this moment, you have **enough fuel left to drive approximately 30 miles (50 km)**, depending on the driving conditions, the engine and the profile of the road. Fill up without delay to avoid running out of fuel.

The fuel tank must be filled **with the engine off.**

- Open the fuel filler flap.
- Support the cap with one hand.
- With the other hand, insert the key, then turn it anticlockwise.
- Remove the cap and hook it onto the clip located on the inside of the flap.

A label affixed to the inside of the flap reminds you of the type of fuel to be used.

When filling the fuel tank, do not continue after the 3rd cut-off of the nozzle. This could cause malfunctions.

The capacity of the fuel tank is approximately **90** litres.

- After filling the fuel tank, lock the cap and close the flap.

Fuel tanks of different capacities, 60 and 125 litres, are sold.

FUEL CIRCUIT DEACTIVATED

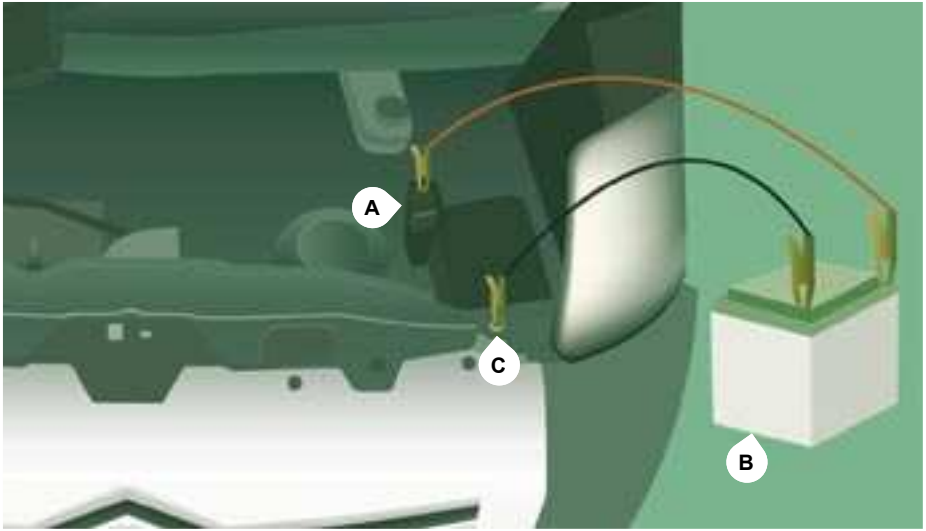
In the event of a serious collision, a device automatically cuts off the fuel supply to the engine and the vehicle's electrical supply.

Check that there is no smell or leak of fuel outside the vehicle.

Restore the supply by pressing:

- the first button, located under the glove box.

- the second button, located in the battery compartment under the driver's floor.



BATTERY

A. Positive metal point on your vehicle
B. Slave battery
C. Earth on your vehicle

CHARGING THE BATTERY USING A CHARGER

- disconnect the battery,
- follow the instructions for use given by the battery charger manufacturer,
- reconnect starting with the negative (-) terminal,
- check that the terminals and connectors are clean. If they are covered with sulphate (white or greenish deposit), disconnect them and clean them.

The charging operation must be carried out in a ventilated area away from naked flames or any possible sources of sparks to eliminate the risk of explosion and fire.

Do not attempt to charge a frozen battery: it must first be thawed to eliminate the risks of explosion. If the battery has frozen, before charging it have it checked by a specialist who will check that the internal components have not been damaged and that the container is not cracked, which could mean that there is a risk of a leak of toxic and corrosive acid.

STARTING FROM ANOTHER BATTERY

- connect the red cable to the metal point **A** then to the positive (+) terminal of the slave battery **B**,
- connect one end of the green or black cable to the negative (-) terinal of the slave battery **B**,
- connect the other end of the green or black cable to the earth point **C** on your vehicle,
- operate the starter, let the engine run,
- wait for the engine to return to idle, then disconnect the cables.

The batteries contain harmful substances such as sulphuric acid and lead. They must be discarded in accordance with the provisions of the law and must not, in any circumstances, be discarded with household waste.

Take used batteries to a special collection point.

Before disconnecting the battery, you must wait for 2 minutes after switching off the ignition.

Never disconnect a terminal when the engine is running.

Never charge a battery without first disconnecting the terminals.

Close the windows and doors before disconnecting the battery.

After every reconnection of the battery, switch on the ignition and wait 1 minute before starting to allow the electronic systems to be initialised. If slight difficulties are experienced after this, please contact a CITROËN dealer.

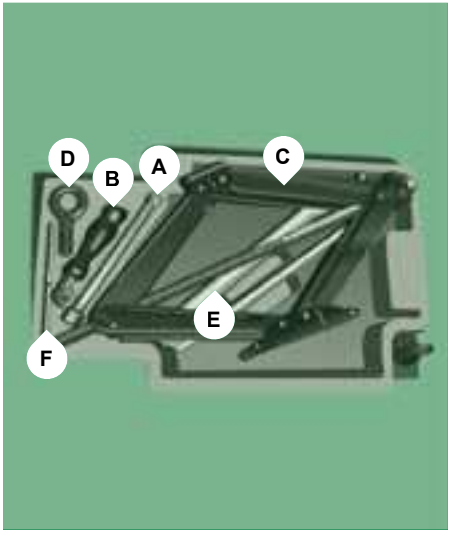
It is advisable to disconnect the negative (-) terminal of the battery if the vehicle is not to be used for a period of more than one month.

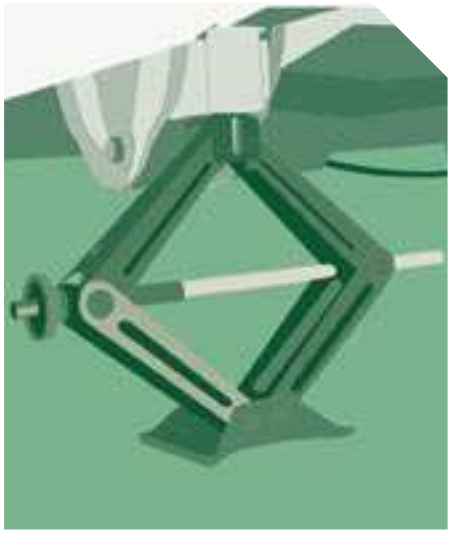
If the battery has been disconnected for some time, it may be necessary to reinitialise the following functions:

- the display parameters (date, time, language, distance unit and temperature unit),
- the radio stations,
- the central locking.

Some settings are cleared and must be reprogrammed, consult a CITROËN dealer.

If your vehicle is fitted with a chronotachograph or an alarm, disconnection of the negative (-) terminal of the battery (located under the floor on the right-hand side) is recommended if the vehicle is not to be used for a period of more than 5 days.





CHANGING A WHEEL

1. PARKING THE VEHICLE

As far as possible, park the vehicle on level, stable and non-slippery ground.

Apply the handbrake, switch off the ignition and engage first gear.

If possible, place a chock under the wheel diagonally opposite the wheel to be changed.

2. TOOLS

These are located under the front passenger seat cushion.

- Turn the button a quarter of a turn then pull the box.
- After use, press the button then turn it a quarter of a turn to secure the box.

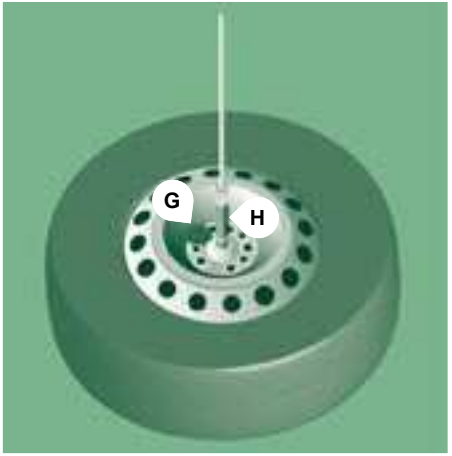
A. Extended socket.
B. Ratchet wrench.
C. Jack.
D. Towing hook.
E. Wheelbrace.
F. Screwdriver.

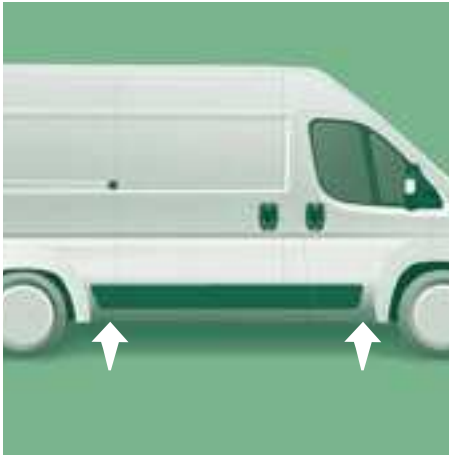
3. SPARE WHEEL

Chassis cab

The spare wheel retaining bolt is located on the rear right side.

- Turn the bolt using the socket **A** and the wrench **B** to release the wheel.





Van

The spare wheel retaining bolt is located on the outer edge of the rear right floor.

- Open the rear doors.
- Unclip the protective cover.
- Insert the socket **A** in the hole then unscrew the bolt, using the ratchet wrench **B**, to lower the wheel.
- Take out the spare wheel using the wrench.
- Unscrew the handle **G** and remove the support **H**.
- Release the spare wheel and place it near the wheel to be changed.

4. OPERATING PROCEDURE

- Remove the trim using the screwdriver **F** as a lever.
- Release the bolts using the wheelbrace **E**.
- Position the jack **C** at one of the four locations provided on the underframe near the wheels.

If you have a retractable sill, the jack must be positioned at 45°.

- Extend the jack using the ratchet wrench **B** until the wheel is a few centimetres off the ground.
- Unscrew the bolts fully and change the wheel.

5. FITTING THE SPARE WHEEL

- Put the wheel in place on the hub and start screwing in the bolts by hand.
- Carry out an initial tightening of the bolts using the wheelbrace **E**.
- Lower the vehicle completely by folding the jack, then remove the jack.
- Tighten the bolts again using the wheelbrace **E**, tighten them fully without forcing them.
- Stow the wheel to be repaired at the rear of the vehicle.
- Hook the support **H** and screw in the handle **G**.
- Insert the socket **A** in the hole then screw in the bolt, using the ratchet wrench **B**, to raise the wheel.
- Stow the tools and the trim.

Never go underneath a vehicle supported only by a jack (use an axle stand).

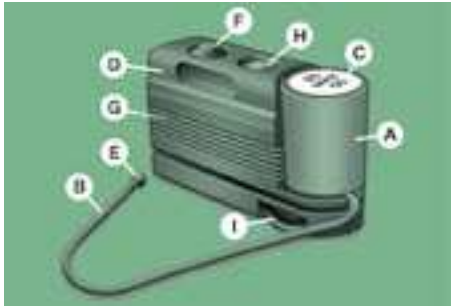
6. REFITTING THE REPAIRED WHEEL

Refitting of the wheel is identical to step 5, do not forget to refit the wheel trim.

Refer to the "Identification features" section of chapter 9 to locate the tyre label.

The spare wheel is not designed to be used over long distances. Have the tightening of the bolts and pressure of the spare wheel checked by a CITROËN dealer without delay.

Also, have the original wheel repaired and refitted by a CITROËN dealer as soon as possible.



PUNCTURE REPAIR KIT

This kit is located at the front of the passenger compartment.

It consists of:

- a puncture repair cartridge **A**, containing the filling fluid, equipped with:
  - a filling hose **B**,
  - a sticker **C** indicating "max. 80 km/h", which the driver must affix in full view (on the fascia) after repairing the tyre,
- a quick guide to use of the repair kit,
- a compressor **D** equipped with a pressure gauge and unions,
- adaptors, for the inflation of various items.

Procedure

- Apply the handbrake. Unscrew the tyre valve cap, remove the filling hose **B** and screw the ring **E** onto the tyre valve,

- check that the switch **F** on the compressor is in position 0 (off),

- start the engine,
- insert the connector **G** into the nearest power socket on the vehicle,
- switch on the compressor by placing the switch **F** in position **I** (on),
- inflate the tyre to a pressure of 4 bars.

To obtain a more accurate reading, you are advised to check the pressure value on the pressure gauge **H**, with the compressor off.

- If a pressure of at least **3 bars** is not reached within 5 minutes, disconnect the compressor from the valve and the power socket, then move the vehicle forward by approximately 10 metres to distribute the filling fluid inside the tyre.
- Then repeat the inflating operation:
  - if a pressure of at least **3 bars** is not reached within 10 minutes, switch off your vehicle: the tyre has suffered too much damage and repair has not been possible. Consult a CITROËN dealer.
  - if the tyre has been inflated to a pressure of **4 bars**, set off again immediately.

After driving for approximately 10 minutes, stop and check the pressure of the tyre again.

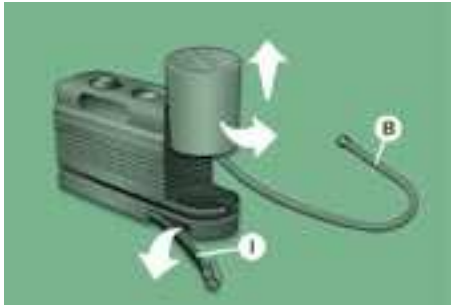
Adjust the pressure if necessary and contact a CITROËN dealer as soon as possible.

Checking and adjusting the pressure

The compressor can only be used to check and adjust the pressure.

- Disconnect the hose **I** and connect it to the tyre valve directly; the cartridge will then be connected to the compressor and the filling fluid will not be injected.

If it is necessary to deflate the tyre, connect the hose **I** to the tyre valve and press the yellow button, placed in the centre of the switch on the compressor.



Replacing the filling fluid cartridge

To replace the cartridge, carry out the following operations:

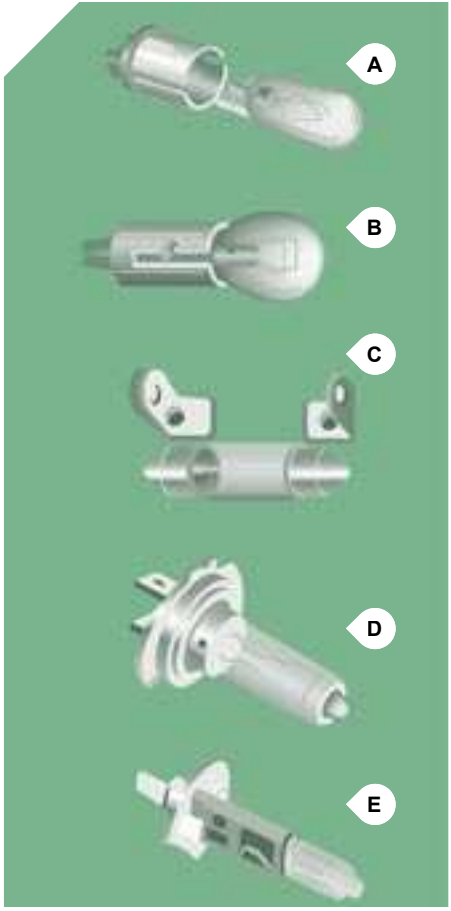
- disconnect the hose **I**,
- turn the cartridge to be replaced anticlockwise and lift it,
- insert the new cartridge and turn it clockwise,
- reconnect the hose **I** and connect the hose **B** in its location.

The puncture repair gel cartridge contains ethylene-glycol, a product which is harmful if swallowed and which causes irritation to the eyes.

Keep out of reach of children.

After use, do not discard the cartridge in the environment, take it to a CITROËN dealer or to an organisation responsible for its collection.

This replacement kit is available from CITROËN dealers.



CHANGING A BULB

TYPES OF BULB

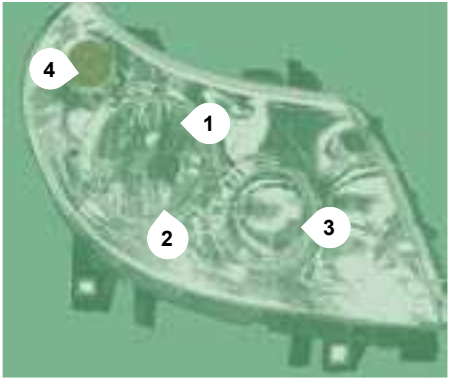
Various types of bulb are installed on your vehicle. To remove them:

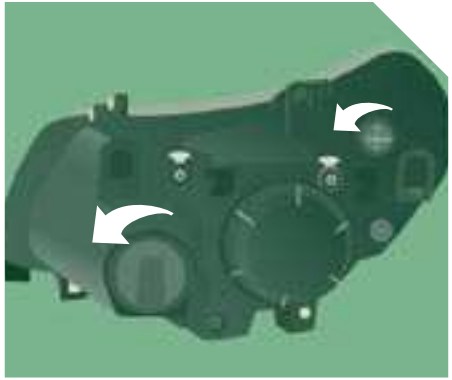
Type A **Entirely glass bulb: pull gently as it is fitted by pressure.**

Type B **Bayonet bulb: press on the bulb then turn it anticlockwise.**

Type C **Cylindrical bulb: move aside the contacts.**

Type D - E **Halogen bulb: release the retaining spring from its housing.**





FRONT LIGHTS

Open the bonnet. To access the bulbs, reach behind the headlamp unit.

Carry out the operations in reverse order to refit each bulb.

1 - Dipped headlamp

Type D, H7 - 55 W

- Remove the cover by turning it anticlockwise.
- Disconnect the electrical connector.
- Release the retaining spring by pressing on the two clips.
- Change the bulb taking care to align the metal part with the grooves on the light.

2 - Side light

Type A, W 5 W - 5 W

- Remove the cover by turning it anticlockwise.
- Remove the bulb holder fitted by pressure.
- Change the bulb.

3 - Main beam headlamp

Type E, H1 - 55 W

- Remove the cover by turning it anticlockwise.
- Disconnect the electrical connector.
- Release the retaining spring by pressing on the two clips.
- Change the bulb taking care to align the metal part with the groove on the light.

4 - Direction indicators

Type B, PY 21 W - 21 W

- Turn the bulb holder a quarter turn anticlockwise.

- Remove the bulb by pressing it lightly while turning it anticlockwise.
- Change the bulb.

5 - Fog lamps

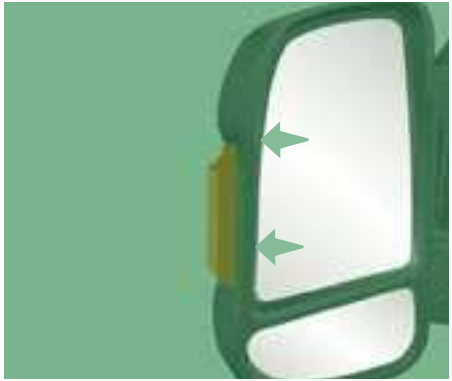
Type D, H1 - 55 W

- Turn the steering fully to the left.
- Unscrew the screw located in the wheel arch then open the flap.
- Remove the cover.
- Disconnect the electrical connector.
- Release the retaining spring by pressing on the two clips.
- Change the bulb taking care to align the metal part with the grooves on the light.

Halogen bulbs must b e changed after the headlamp has been off for several minutes (risk of serious burns). Do not touch the bulb directly with your fingers, use lint-free cloths.

When each operation has been completed, check the operation of the lights.

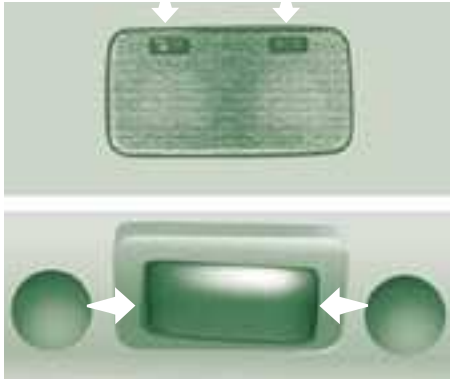
When using a high pressure washer on stubborn dirt, do not persist on the headlamps, the lights and their periphery to avoid damaging their varnish and seal.



DIRECTION INDICATOR SIDE REPEATER

Type A, W 16 WF - 16 W

- Move the mirror glass to access the screws.
- Unscrew the two screws using the screwdriver supplied.
- Pull the bulb holder to release it from the dog points.
- Pull the bulb then change it.

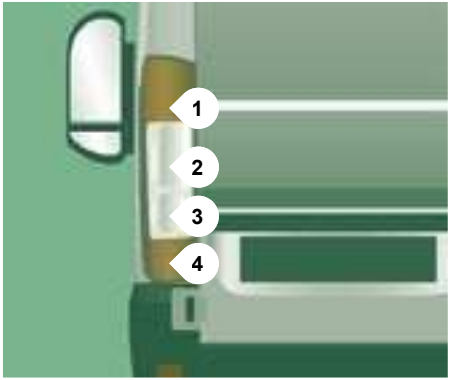


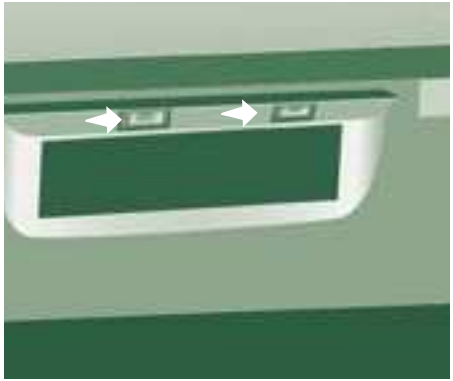
Front/Rear

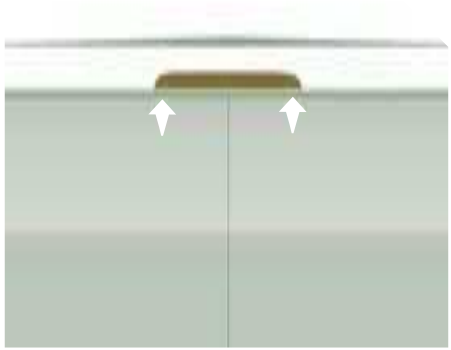
COURTESY LIGHTS

Type C, 12 V 10 W - 10 W

- Press the points, indicated by the arrows, then remove the courtesy light.
- Open the protective flap.
- Change the bulb moving aside the two contacts.
- Ensure that the new bulbs are secured correctly between the two contacts.
- Close the protective flap.
- Fix the courtesy light in its housing and ensure that it is secured correctly.







REAR LIGHTS

For further information concerning the bulbs, refer to the table "Types of bulb".

1. Brake/side lights

Type B, P 21/5 W - 5 W

2. Direction indicators

Type B, PY 21 W - 21 W

3. Reversing lights

Type B, P 21 W - 21 W

4. Fog lamps

Type B, P 21 W - 21 W

- Identify the faulty bulb then open the rear doors.
- Disconnect the electrical connector.
- Remove the two fixing nuts.
- Pull the lens block from the outside.
- Unscrew the three screws using the screwdriver supplied (under the front passenger seat) and extract the bulb holder.
- Remove the faulty bulb by pressing it lightly while turning it anticlockwise.
- Change the bulb.

NUMBER PLATE LIGHTS

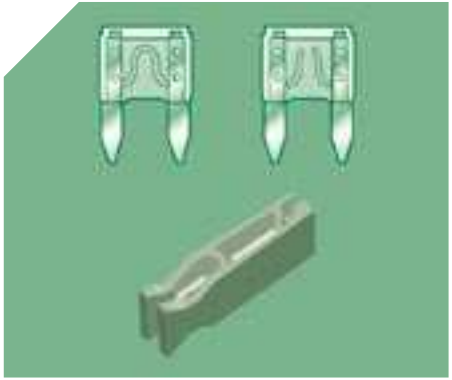
Type A, C 5 W - 5 W

- Press the point, indicated by the arrow, then remove the plastic lens.
- Change the bulb by moving aside the two contacts.
- Ensure that the new bulbs are secured correctly between the two contacts.
- Replace the plastic lens and press on it.

THIRD BRAKE LIGHT

Type B, W 5 W - 5 W

- Unscrew the two screws.
- Remove the light.
- Remove the bulb holder moving aside the two tabs.
- Remove the faulty bulb by pressing it lightly while turning it anticlockwise.
- Change the bulb.



CHANGING A FUSE

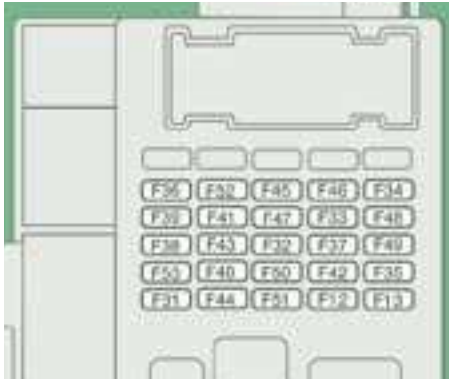
The three fuse boxes are placed on the fascia panel on the driver's side, in the passenger pillar and in the engine.

The pliers are secured to the fuse box on the driver's side.

Removing and fitting a fuse

Before changing a fuse, the cause of the fault must be found and rectified. The fuse numbers are indicated on the fuse box.

- Use the pliers.



Always replace a faulty fuse with a fuse of the same rating.

CITROËN does not accept any responsibility for expenses incurred by repairs to your vehicle or for any malfunctions resulting from the installation of additional accessories which are not supplied or recommended by CITROËN and which are not installed in accordance with its instructions, in particular when the combined consumption of all of the additional equipment connected exceeds 10 milliamperes.

DRIVER'S SIDE FASCIA PANEL FUSES

- Remove the bolts and tilt the box to access the fuses.

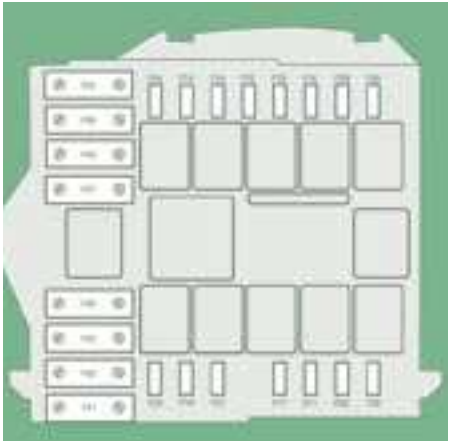
Fuses	A (amps)	Allocation
12	7.5	Right-hand dipped headlamp
13	7.5	Left-hand dipped headlamp - Headlamp height adjuster
31	7.5	Relay supply
32	10	Minibus interior lighting - Hazard warning lights
33	15	Rear 12 V socket
34	-	Not used
35	7.5	Reversing lights - Water in diesel sensor
36	20	Door locking/unlocking unit
37	10	Brake lights switch - Third brake light - Instrument panel
38	10	Interior relays
39	10	Audio equipment - Diagnostics socket - Alarm siren - Programmable additional heating controls - Air conditioning controls - Chronotachograph
40	15	De-icing: rear screen (left-hand side), mirror (driver's side)
41	15	De-icing: rear screen (right-hand side), mirror (passenger side)
42	7.5	ABS control unit and sensor - ESP sensor - Brake lights switch
43	30	Windscreen wiper motor
44	20	
45	7.5	Electric window and mirror switches (driver's side) - Passenger electric window
46	-	Not used
47	20	Driver's electric window motor
48	20	Passenger electric window motor
49	7.5	Rain/brightness sensor - Audio equipment - Driver's electric window motor - Alarm - Instrument panel controls
50	7.5	Air bags and pre-tensioners unit
51	7.5	Chronotachograph - Cruise control - Air conditioning controls
52	7.5	Passenger compartment relays
53	7.5	Instrument panel - Rear fog lamps

PASSENGER PILLAR FUSES

- Unclip the cover

When you have finished, close the cover carefully.

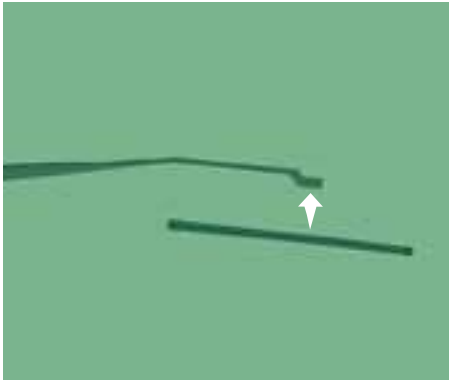
Fuses A	A (amps)	Allocation
54	-	Not used
55	15	Heated seats
56	15	Rear 12 V socket - Lighter
57	10	Ventilation/heating motor under the driver's seat
58	10	Direction indicators
59	-	Not used
60	-	Not used
61	-	Not used
62	-	Not used
63	10	Programmable additional heating switch
64	-	Not used
65	30	Rear blower



FUSES IN THE ENGINE

- Remove the nuts and tilt the box to access the fuses.

Fuses	A (amps)	Allocation
1	40	ABS/ESP pump supply
2	50	Diesel pre-heat unit
3	30	Ignition switch
4	20	Programmable additional heating burner
5	20	Programmable additional heating controls relay
6	40/60	Fan assembly (high speed)
7	40/50	Fan assembly (low speed)
8	40	Air conditioning
9	20	Windscreen wash pump
10	15	Horn
11	15	Diesel pre-heat unit and relay
14	7.5	Right-hand main beam headlamp
15	7.5	Left-hand main beam headlamp
16	7.5	Engine control unit
17	10	Engine control unit
18	7.5	Engine control unit
19	7.5	Air conditioning compressor
20	30	Headlamp wash pump
21	15	Fuel pump supply
22	20	Engine control unit
23	30	ABS/ESP solenoid valves supply
24	-	Not used
30	15	Front fog lamps



CHANGING A WIPER BLADE

The sills, located in the lower front panel, enable you to access the blades and the wash-wipe nozzles.

Changing a front wiper blade

Lift the wiper arm.

Unclip the blade by pressing the button and remove it by pulling it outwards.

Fit the new blade and ensure that it is secured correctly.

Push back the wiper arm.

To return the windscreen wipers to their normal position, switch on the ignition and operate the wipers stalk.

Changing the rear wiper blade

Lift the wiper arm, then unclip the blade and remove it.

Fit the new blade and push back the wiper arm.

Check that the wash-wipe or headlamp wash nozzles are not blocked.

BEING TOWED

Without lifting (four wheels on the ground)

You must always use a towbar.

From the front

The removable towing eye is located in the box under the front passenger seat.

Unclip the cover using a flat tool.

Screw the removable towing eye in fully.

Place the gear lever in neutral. Failure to observe this special condition may result in damage to certain braking components and the absence of braking assistance when the engine is re-started.

From the rear

Hook the bar onto the rigid eye located under the bumper.

With lifting (2 wheels only on the ground)

It is preferable to lift the vehicle using professional lifting equipment.

When being towed with the engine off, there is no braking or steering assistance.

ENVIRONMENT

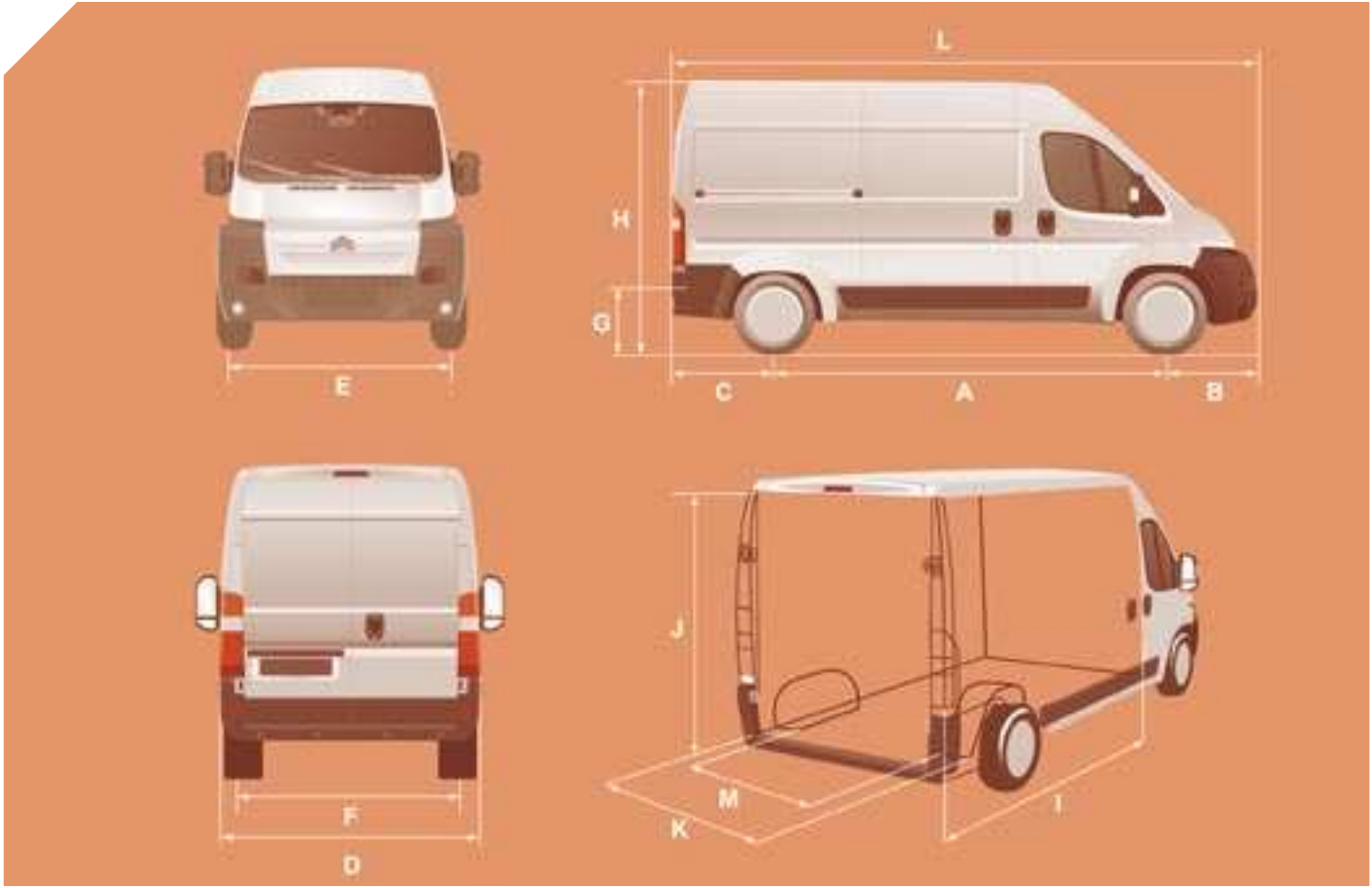
CITROËN clean HDi Diesel engines (Common Rail diesel direct injection)

- have the characteristic of offering low consumption and minimising emissions of CO_2.
- In addition to this contribution, these engines provide a highly acclaimed level of driving pleasure.

As the driver, you also can contribute to protecting the environment by following certain rules:

- adopt a preventive style of driving, without frequent and sharp acceleration.
- observe the service intervals; we recommend that services are carried out by a CITROËN dealer, authorised to collect used batteries and fluids,
- in order to preserve the reliability of the engine and emission control system, do not use engine oil additives.

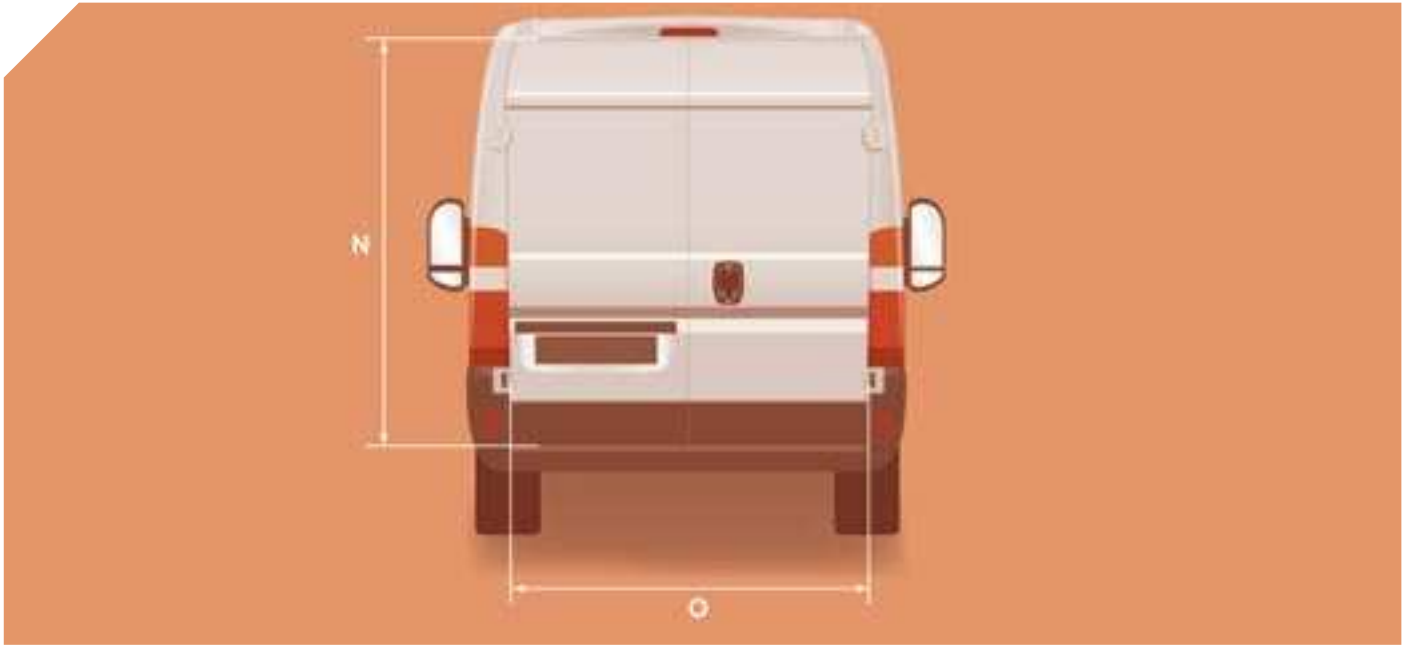
Refer to the starting and stopping «good practice» advice at the end of chapter 2.


L
H
G
E
C
A
B
J
M
K
I
F
D

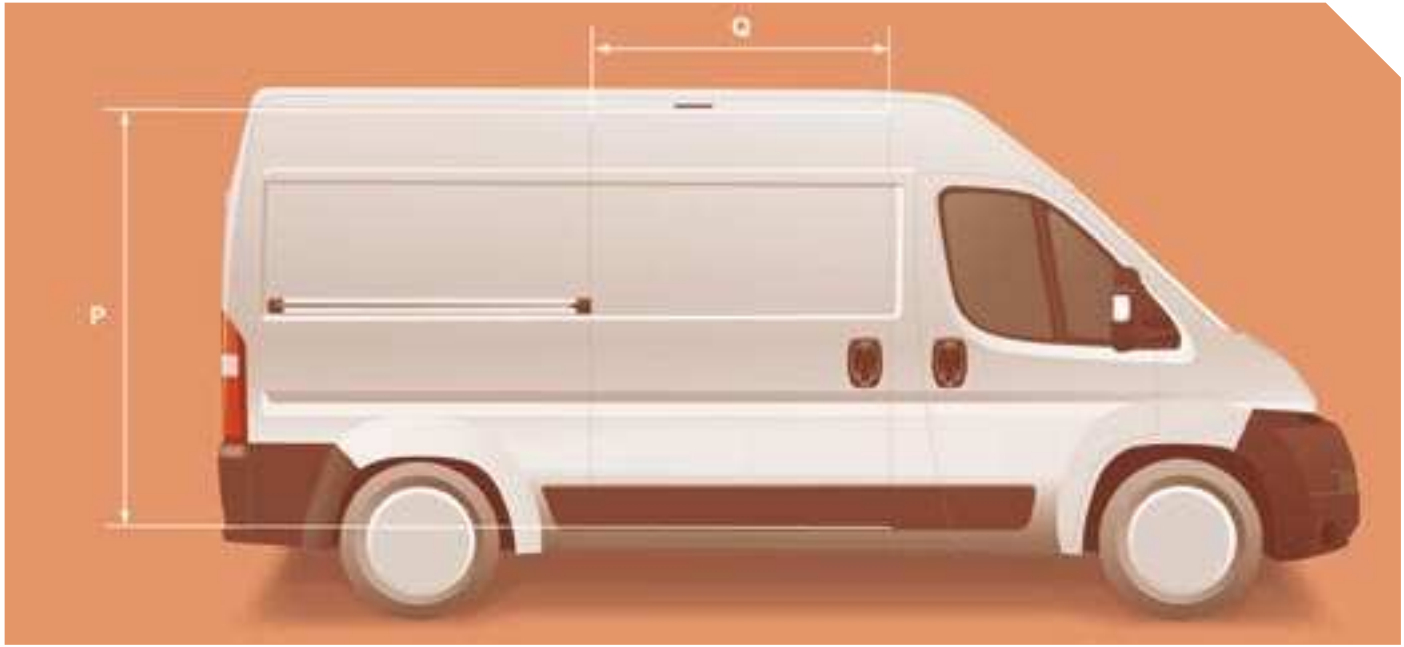
DIMENSIONS

The Relay is available in 4 lengths (L1..) and 3 heights (H1..), refer to the tables:

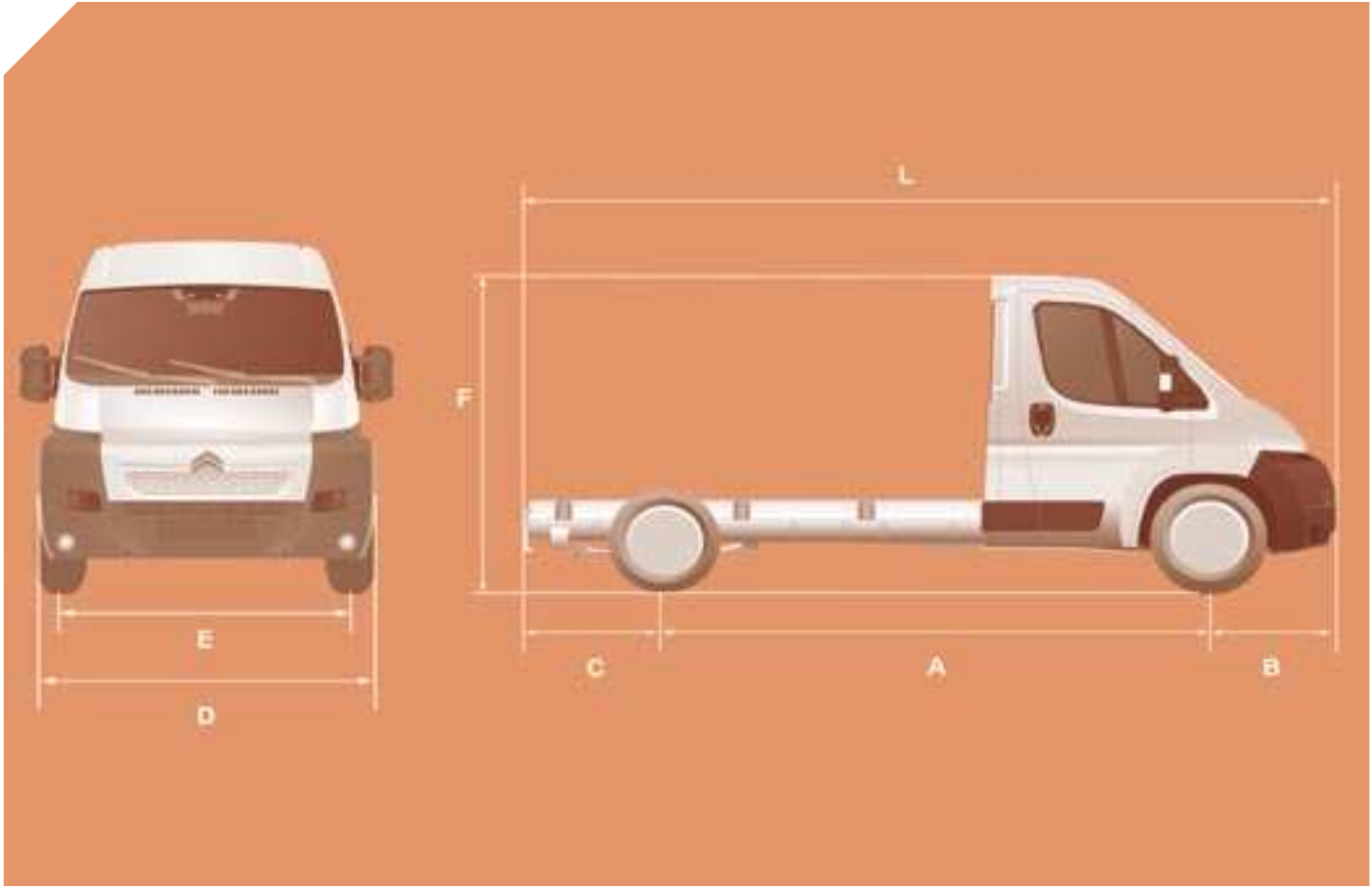
		VAN						
		L1	L2		L3		L4	
		H1	H1	H2	H2	H3	H2	H3
L	Overall length	4 963	5 413		5 998		6 363	
H	Overall height	2 254	2 254	2 524	2 524	2 764	2 524	2 764
A	Wheelbase	3 000	3 450		4 035			
B	Front overhang	948						
C	Rear overhang	1 015					1 380	
D	Overall width (excluding mirrors)	2 050						
E	Width of front tracks	1 810						
F	Width of rear tracks	1 790						
G	Height of load sill	535 to 565						
I	Length of interior floor	2 670	3 120		3 705		4 070	
J	Maximum interior load height	1 662	1 662	1 932	1 932	2 172	1 932	2 172
K	Maximum interior width	1 870						
M	Interior width between wheel arches	1 422						
	Volume (m^3)	**8**	**10**	**11.5**	**13**	**15**	**15**	**17**



		REAR DOORS						
		L1	L2		L3		L4	
		H1	H1	H2	H2	H3	H2	H3
N	Useful height of the rear doors	1 520	1 520	1 790	1 790	2 030	1 790	2 030
O	Useful width of the rear doors	1 562						

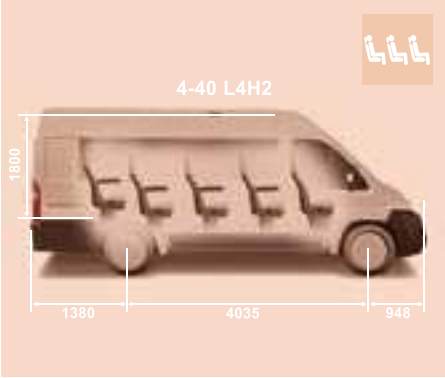


		SIDE DOOR						
		L1	L2		L3		L4	
		H1	H1	H2	H2	H3	H2	H3
P	Height of the sliding side door	1 485	1 485	1 755				
Q	Width of the sliding side door	1 075	1 250					


L
F
E
D
C
A
B

		CHASSIS CAB				
		L1	L2	L2S	L3	L4
L	Overall length	4 908	5 358	5 708	5 943	6 308
A	Wheelbase	3 000	3 450	3 800	4 035	4 035
B	Front overhang	948				
C	Rear overhang	960				1 325
D	Overall width (excluding mirrors)	2 050				
-	Passable width	2 207				
-	Max passable width	2 350				
E	Width of front tracks	1 810				
-	Width of rear tracks	1 790				
-	Width of increased rear tracks	1 980				
F	Overall height	2 153				
-	Max passable height	3 500				

Dimensions



	L1H1		L2H2	
A	751	872	1 201	1 322
B	1 201	1 743	1 651	2 193
C	-	860	-	860

DIESEL ENGINES AND GEARBOXES

	2.2 HDi 100	2.2 HDi 120	3 HDi 160
Gearbox Manual	Manual		
Gears	5	6	6
Power (bhp)	100	120	157
EU standard maximum power (kW)	74	88	115.5
Cubic capacity (cm^3)	2 198	2 198	2 999
Bore x stroke (mm)	86 x 94.6	86 x 94.6	95.8 x 104
Max power engine speed (rpm)	2 900	3 500	3 600
EU standard max torque (daNm)	25	32	40
Max torque engine speed (rpm)	1 500	2 000	1 600
Fuel	Diesel	Diesel	Diesel
Catalytic converter	Yes	Yes	Yes
Engine oil capacity (in litres)	6.4	6.4	-

Consumption							
Body type		GVW	Engine	Urban driving	Inter urban driving	Mixed driving	Emission of CO_2 (g/km)
Chassis	L1	30, 33, 35	HDi 100	8.9	7.3	7.9	208
			HDi 120	10.4	7.9	8.8	232
			HDi 160	10.4	7.9	8.8	233
	L2	33 and 35	HDi 100	8.9	7.3	7.9	208
			HDi 120	10.4	7.9	8.8	232
			HDi 160	10.4	7.9	8.8	233
		435	HDi 120	10.7	8.2	9.1	240
			HDi 160	10.7	8	9	213
	L2S	30 and 35	HDi 100	9.2	7.5	8.1	214
			HDi 120	10.7	8.2	9.1	240
			HDi 160	10.4	7.9	8.8	233
	L3	33 and 35	HDi 100	9.2	7.5	8.1	214
			HDi 120	10.7	8.2	9.1	240
			HDi 160	10.4	7.9	8.8	233
		435	HDi 120	10.7	8.2	9.1	240
			HDi 160	11	8.3	9.3	246
		440	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246
	L4	35	HDi 100	9.2	7.5	8.1	214
			HDi 120	10.7	8.2	9.1	240
			HDi 160	10.4	7.9	8.8	233
		435	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246
		440	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246

Consumption							
Body type		GVW	Engine	Urban driving	Inter urban driving	Mixed driving	Emission of CO_2 (g/km)
Chassis crew cab	L2	33 and 35	HDi 100	9.2	7.5	8.1	214
			HDi 120	10.7	8.2	9.1	240
			HDi 160	10.8	8.1	9.1	241
	L3	35	HDi 100	9.4	7.7	8.3	220
			HDi 120	10.9	8.3	9.3	246
			HDi 160	10.8	8.1	9.1	241
		435	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246
		440	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246
	L4	435	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246

Consumption							
Body type		GVW	Engine	Urban driving	Inter urban driving	Mixed driving	Emission of CO_2 (g/km)
Van	L1H1	30, 33 and 35	HDi 100	8.9	7.3	7.9	208
			HDi 120	10.7	8.2	9.1	240
			HDi 160	10.4	7.9	8.8	233
	L2H1	30, 33 and 35	HDi 100	9.2	7.5	8.1	214
			HDi 120	10.7	8.2	9.1	240
			HDi 160	10.4	7.9	8.8	233
		435	HDi 120	10.7	8.2	9.1	240
			HDi 160	11	8.3	9.3	246
	L2H2	30, 33 and 35	HDi 100	9.2	7.5	8.1	214
			HDi 120	10.7	8.2	9.1	240
			HDi 160	10.8	8.1	9.1	241
		435	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246

Consumption							
Body type		GVW	Engine	Urban driving	Inter urban driving	Mixed driving	Emission of CO_2 (g/km)
Van	L3H2	33 and 35	HDi 100	9.4	7.7	8.3	220
			HDi 120	10.9	8.3	9.3	246
			HDi 160	10.8	8.1	9.1	241
		435	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246
		440	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246
	L3H3	33 and 35	HDi 100	9.4	7.7	8.3	220
			HDi 120	10.9	8.3	9.3	246
			HDi 160	10.8	8.1	9.1	241
		435	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246
		440	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246
	L4H2	435	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246
		440	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246
	L4H3	435	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246
		440	HDi 120	10.8	8.4	9.3	246
			HDi 160	11	8.3	9.3	246

Consumption							
Body type		GVW	Engine	Urban driving	Inter urban driving	Mixed driving	Emission of CO_2 (g/km)
Level 1 Combi with 6/9 seats	L1H1	30 and 33	HDi 100	8.2	6.8	7.3	193
			HDi 120	10.1	7.3	8.3	219
			HDi 160	9.4	6.9	7.8	207
	L2H2	33	HDi 100	8.5	7	7.6	200
			HDi 120	10.2	7.5	8.5	224
			HDi 160	9.9	7.2	8.2	216
Level 2 Combi with 8/9 seats	L1H1	30 and 33	HDi 100	8.9	7.3	7.9	208
			HDi 120	10.9	7.7	8.9	235
			HDi 160	10.2	7.6	8.6	226
	L2H2	33	HDi 100	8.9	7.3	7.9	208
			HDi 120	10.9	7.7	8.9	235
			HDi 160	10.2	7.6	8.6	226
Level 1 Combi (export)	L2H2	435	HDi 120	10.8	8.1	9.1	240
			HDi 160	10.2	7.6	8.6	226

WEIGHTS

Consult your registration certificate.

In each country, it is imperative that the towed loads permitted by local legislation are complied with. For information regarding your vehicle's towing possibilities and its gross train weight, contact a CITROËN dealer.

The speed of a towing vehicle must not exceed 60 mph (100 km/h) (comply with the legislation in force in your country).

High exterior temperatures may result in a reduction in the performance of the vehicle to protect the engine. When the exterior temperature is higher than 37 °C, limit the weight towed.

This table indicates the gross vehicle weight (GVW) according to the dimensions and names of the vehicle.

Dimensions	Names	GVW in kg
L1 H1	30	3 000
	33	3 300
L2 H1	33	3 300
	35	3 500
L2 H2	30	3 000
	33	3 300
	35	3 500
L3 H2	30	3 000
	35	3 500
	435	3 500
	440	4 000
L3 H3	30	3 000
	35	3 500
	435	3 500
	440	4 000
L4 H3	440	4 000

Load transfer

If the towing vehicle has not reached the GVW, it is possible to transfer this weight to the trailer.
In all cases, do not exceed the trailer weight and GTW indicated.
Comply with the towing capacities of your vehicle.

TOWED LOADS			
Body type		Engine	With braked trailer
Van	30	HDi 100	2 000
		HDi 120	2 500
		HDi 160	2 500
	33	HDi 100	2 000
		HDi 120	2 500
		HDi 160	2 500
	35	HDi 100	2 000
		HDi 120	2 500*
			3 000**
		HDi 160	2 500*
			3 000**
	435/440	HDi 120	2 500
		HDi 160	2 500

* 15 inch wheel.

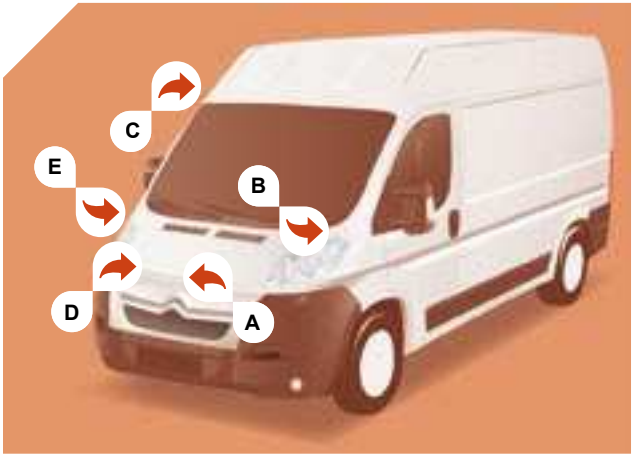
** 16 inch wheel.

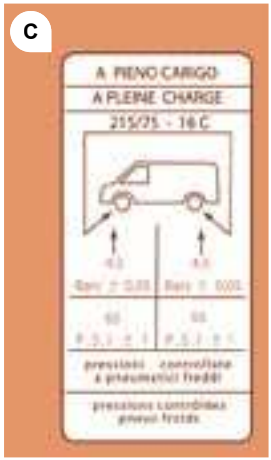
TOWED LOADS			
Body type		Engine	With braked trailer
Van	30	HDi 100	2 000
		HDi 120	2 500
		HDi 160	2 500
	33	HDi 100	2 000
		HDi 120	2 500
		HDi 160	2 500
	35	HDi 100	2 000
		HDi 120	2 500* 3 000**
		HDi 160	2 500* 3 000**
	435/440	HDi 120	2 500
		HDi 160	2 500

* 15 inch wheel.

** 16 inch wheel.

TOWED LOADS			
Body type		Engine	With braked trailer
Platform/Chassis	30	HDi 100	2 000
		HDi 120	2 500
		HDi 160	2 500
	33	HDi 100	2 000
		HDi 120	2 500
		HDi 160	2 500





IDENTIFICATION FEATURES

A. Manufacturer's plate

1 - VF Type serial number.
2 - Gross vehicle weight (GVW).
3 - Gross train weight (GTW).
4.1 - Maximum weight on front axle.
4.2 - Maximum weight on rear axle.

B. Serial number on the bodywork

C. Tyres

The label **C** affixed to the van pillar, on the right-hand door side, indicates:

- the wheel and tyre sizes,
- the tyre pressures **(the pressure must be checked when cold, at least once a month).**

D. Paint reference

E. Serial number on the bodywork

The number is located under the plastic cover, at the sill on the right-hand door side.