



2016 Eos
Quick-Start Guide



Das Auto.



The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manual. Refer to your vehicle's Owner's Manual for all information and warnings. By using this guide, you acknowledge that you are aware of and have read the warnings and information provided in the Owner's Manual on the topics in this guide and will use this information to augment that material.

Driver Controls

1. Steering Wheel: Left Side Controls

Phone Button - Displays the Phone main menu on the driver display, or accepts and ends phone calls.

Volume Setting - Increases or decreases volume settings for radio, navigation system notifications or phone calls.

Arrow Buttons - Use to change radio stations, scroll through radio presets, or select the next or previous media track.

2. Steering Wheel: Right Side Controls

Access functions in the instrument cluster.

OK Button - Select settings for features within the driver display.

Menu Button - Navigate through the feature menus.
Up/Down Arrow Buttons - Navigate inside a specific menu.

Back Arrow - Returns to a previous selection.

3. Driver Display

When ignition is switched on, you can display trip computer information and navigate through a variety of vehicle functions using the multifunction steering wheel control buttons.

4. Windshield Wiper Stalk

Push down for a brief wipe. Push up one click for intermittent wiping, two clicks for slow continuous wiping, and three clicks for faster continuous wiping. Pull lever to activate windshield washers. Switch on top of stalk controls intermittent wiping interval timing.

5. Climate Controls

The Climatronic® heating and cooling system works automatically to heat or cool the cabin and regulate air flow and fan speed as needed.

6. Navigation Hard Key

Opens the navigation main menu, allowing you to enter an Address, locate an Intersection, review Previous Destinations, access your Address Book, find a Point of Interest, or select your Home address.

7. Fuel Door Release

Pull up on the release switch to release the fuel door.

8. Trunk Release

Pull up on the release switch to unlock the trunk. You will need to manually open the trunk further.

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Introduction to your Eos

Pairing Your Phone

1. First, check your phone's compatibility at www.vw.com/bluetooth.
2. Start the ignition. Your vehicle's Bluetooth system will be in "discovery" mode for the next three minutes.
3. From the Bluetooth menu on your phone, search for new devices and select VW PHONE.
 - A connection request will appear on the multifunction display.
4. Press **OK** on the steering wheel.
 - The multifunction display will then show a PIN.**
5. Make sure the same PIN is displayed on your phone and press **OK** on the steering wheel.
6. Then press **PAIR** on your phone.†

**Some phones may require entering a four-digit PIN (0000) to complete the pairing process.

†Once the PIN is shown, pairing must be completed within 30 seconds; otherwise, the process will need to be repeated.

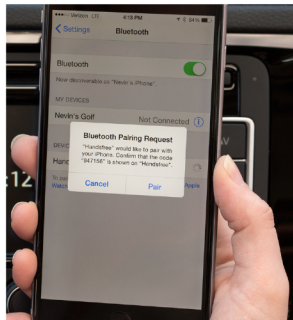
Reconnect automatically

If your phone displays a prompt asking to connect to VW PHONE, make sure to enable future automatic connections.



Text **PAIR2-16** to **38981** to watch the Bluetooth Pairing video.

Standard text and data rates apply.
Do not text while driving.



Delete a Paired Device

1. Press the menu button on multifunction steering wheel to get to the Bluetooth submenu in the multifunction display.
2. Select **User**.
3. Select the user to be deleted.
4. Select **Delete**.
 - The deleting process takes about 30 seconds.

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Important Safety Instructions and Warnings: Bluetooth® Pairing

- Accidents and injuries can occur if the driver is distracted. Speaking on or using a phone while driving can distract the driver from traffic.
- Select the volume settings so that the acoustic signals from the outside are still audible (e.g., the sirens of emergency rescue vehicles). Obey all applicable legal requirements.
- In areas without mobile network coverage or with poor mobile network coverage, as well as in some tunnels, garages and subways, phone conversations may be interrupted, and it may be impossible to make phone calls – even emergency calls!
- In some countries and/or certain mobile networks, emergency calls may only be supported when the mobile phone is connected to a mobile phone package which has a SIM card which is "blocked" and/or has sufficient calling credit on it, and adequate network coverage.
- A mobile phone on the seat, instrument panel or in other places can be thrown around the inside of the vehicle during a sudden braking maneuver, crash or other accident and cause injury to vehicle occupants.
- Never place or mount a mobile phone on doors, the windshield, on or near the area on the steering wheel marked "AIRBAG", the instrument panel, the seat backrests or the areas between these points and the driver/passengers. Mobile phones can lead to serious injuries

- in cases of accidents, especially when the airbags are inflated.
- Always switch off your mobile phone at gas stations or wherever there is a fire or explosion hazard. The electromagnetic radiation can cause sparks that can ignite fuel vapors and cause a fire.
- Using a radio device in the vehicle without a connection to an external antenna might exceed electromagnetic radiation thresholds. This also applies if the outside antenna is not installed properly.
- Always keep the cell phone antenna at least 9 inches (20 cm) away from pacemakers. Heart specialists advise that cell phones can adversely affect the way pacemakers work.
- Never carry a mobile phone that is switched on in the breast pocket directly over the pacemaker.
- If you suspect there may be interference with a pacemaker or other medical device, switch the mobile phone off immediately.
- The center armrest can interfere with the driver's elbow movement and thus cause accidents and severe injuries.
- Always keep the armrest closed while driving.



Bluetooth® Pairing

To cool or heat the interior

1. Turn the temperature dial to 72°F.
2. Press the **AUTO** button, if not already illuminated. Like a thermostat, the system will maintain the temperature.
3. In extreme heat, press the **MAX A/C** button.
4. When a comfortable temperature has been reached, push the **AUTO** button again.



Defrost the windshield

1. Press the **MAX** defrost button. 
2. When the windshield is clear, push the **AUTO** button to return to your automatic climate control settings.

Set and synchronize temperatures for driver and passenger

- The driver turns the left dial until the desired temperature is shown above the dial.
- The passenger can choose a different temperature by turning the right dial.
- The passenger's temperature can be synchronized with the driver's temperature by pressing the **SYNC** button.
- When the light is on, SYNC is activated.



Two climate settings — Convertible Top Open and Top Closed

When you turn the Climatronic system on, it automatically detects whether the top is open or closed. Then it will revert to the last saved setting in that position.

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Important Safety Instructions and Warnings: Climatronic® System

- Poor visibility increases the risk of collisions and other accidents that cause serious personal injuries.
- Always make sure all windows are clear of ice, snow, and condensation for good visibility to the front, sides, and rear.
- Maximum heating output and fast defrosting will only be possible after the engine has reached operating temperature. Wait until you have good visibility before driving off.
- Always make sure you know how to properly use the heating and ventilation systems as well as the rear window defogger that you will need for good visibility.
- Never use air recirculation for long periods of time. When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.
- Always switch off recirculation mode when it is not needed. Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions, and serious personal injury.
- Never switch off the fan for a long period of time and never use air recirculation for a long period of time because no fresh air will come into the passenger compartment.
- Disregarding the safety-related checklist may lead to accidents and serious personal injuries.
- Always review and follow the checklist. Follow accepted safety practices and use common sense.



RNS 315 Audio and Navigation

Enter a destination

1. Press the **NAV** hard key.
2. Tap the flag icon on the touchscreen. This will allow you to enter the address.
3. Enter the state first, then the city, the street, and the number.
4. You can just enter the state, the city, the street, and number. Then press **List** on the touchscreen for the possible addresses (e.g., 100 East Elm Street or 100 West Elm Street).
5. Confirm the address. If the address is incorrect, press the **BACK** button to return to the address entry screen.
6. Press **Start** on the touchscreen to begin your route.



Text RNS3152-16 to 38981 to watch the RNS 315 Navigation video.

Standard text and data rates apply.
Do not text while driving.



Change the route settings

The system will automatically display the fastest route. You can also have the most economical or shortest route displayed.

1. Within the Navigation screen, press the **SETUP** hard key.
2. Choose **Route Options**.
3. Choose **Route Criteria**.
 - Now you can change from **Fast** to **Economic** or **Short**.

Points of Interest (POI)

Search by POI Name

1. Tap the magnifying glass icon on the touchscreen. This will allow you to search for points of interest.
2. Press **Search** on the touchscreen to search by POI name.
 - You can search around a specific city or near the current vehicle location.
3. To search by City:
 - a. Ensure the State shown is correct.
 - b. Enter the city and POI for which you are searching.
 - c. Press **Search** on the touchscreen.
 - d. Select the POI from the list, or press **Details** for more information.



Search by POI Category

- Press any of the other POI categories to search for gas stations, diesel fuel stations, restaurants, parking, ATMs, or Volkswagen dealers.
- When searching by category, the system will list the POI closest to the vehicle first.

Note: Use your finger to touch the blue-covered bar on the left side of the touchscreen for more choices.

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Important Safety Instructions and Warnings: Navigation and Infotainment

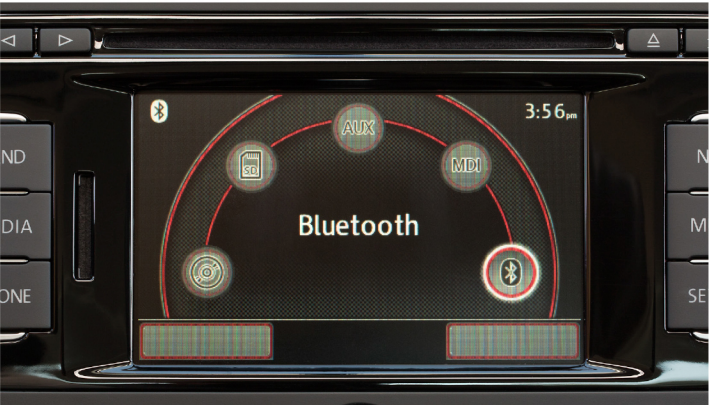
- Driving recommendations and traffic signs displayed in the navigation system may differ from the actual traffic situation.
- Traffic signs and regulations take precedence over navigation driving recommendations and displays.
- Always adjust your speed and driving style to road, traffic, weather, and visibility conditions.
- Inserting data media while driving can distract the driver from traffic and lead to accidents.
- Always drive attentively and responsibly.



Navigation

Streaming Audio with Bluetooth® Technology

1. First, pair your compatible Bluetooth equipped phone or audio player.
2. Press the **MEDIA** hard key. Audio will begin to play from your device through your vehicle's speakers.
3. If other media is connected, such as an SD card, CD or an iPod, press  on the touchscreen on the menu.
4. To select the next or previous track, press the arrow hard keys on the left side of the steering wheel.



Optional iPod Adapter

1. First, pair your compatible Bluetooth equipped phone or audio player.
2. Connect your iPod to your vehicle's MDI cable.
 - Audio will begin to play from your device through your vehicle's speakers.
3. To choose a song, press **List** on the touchscreen, then **Up** on the touchscreen. To display the category list, press **Up** on the touchscreen again.

Note: Album art is supported via MDI cable only.

Set your presets for AM/FM/SiriusXM®

1. Press the **BAND** hard key repeatedly to toggle between **FM**, **AM** or **SiriusXM**.
2. Turn the center knob to your desired station, then press and hold the knob.
 - The Presets on the touchscreen will appear.
3. Press a preset on the touchscreen until you hear the confirmation tone.
4. To save another preset, turn the center knob again to choose a station, and repeat the steps.



SiriusXM Satellite Radio

New Volkswagen vehicles come with a three-month trial subscription to the Sirius Select package. Infrequently, tall buildings and tunnels may interrupt the satellite signal; this is normal. The signal will refresh as you drive. For more information, please refer to the RNS 315 Owner's Manual in your glove box.

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Important Safety Instructions and Warnings: RNS 315 Audio

- Driver distraction can cause accidents and serious personal injury. Operating the radio navigation system while driving can distract the driver from traffic situations.
- Always drive attentively and responsibly.
- Select volume settings so that acoustic signals from the outside are audible (e.g., the sirens of emergency rescue vehicles).
- Setting the volume too high can damage hearing. This can also extend to short exposure of the ears to loud volumes.
- Sudden volume fluctuations may occur when the audio source is changed or connected.
- Lower the volume before changing or connecting to an audio source.
- Connecting cables of external devices may obstruct the driver.
- Route cables so as not to interfere with the driver.
- Unmounted or improperly mounted external devices can be thrown through the passenger compartment in the event of a sudden driving or braking maneuver or an accident, causing injury.
- Never leave external devices in the doors, on the front windshield, on or near the area marked "AIRBAG" on the steering wheel, instrument panel, and seat backs or between these areas and the occupants. External devices can cause serious injury in the event of an accident, especially if the airbags inflate.
- The center armrest can interfere with the driver's elbow movement and thus cause accidents and severe injuries.
- Always keep the armrest closed while driving.
- Invisible laser beams can cause injuries if the housing of the CD player is opened.
- Have the CD player repaired only by a specialist.



Call By Name

1. Press the microphone button on the multifunction steering wheel. After the chime, your vehicle's Bluetooth system will say, "Main menu".
2. After the chime say, "Call", followed by the name of the person you want to call. For example, "Call Mike Brown".
 - The system will answer, "Calling Mike Brown".

Voice Recognition tips

- The name must be said exactly as it is stored in the directory. If the name is not recognized, ensure you are saying it as it is stored in the directory.
- If multiple numbers are stored per name, you may use the shortcut "Call Mike Brown at work", or the system may ask you to choose (e.g., work, mobile, home, etc.).
- If at any time during Voice Recognition you wish to cancel a request, simply press the microphone button on the multifunction steering wheel.

Help

1. Press the microphone button  on the multifunction steering wheel.
 - After the chime, your vehicle's Bluetooth system will say, "Main menu".
2. Say, "Help", then follow the prompts.
 - You can say, "Help" after any prompt for the system to give you available options. This will take you to further options (e.g., read phone book, call history, or settings).
3. To end prompts, press the microphone button again.

Answer an incoming call

The Bluetooth system will interrupt your vehicle's stereo with a ringtone. Press the phone button on the multifunction steering wheel to answer the call.

Switch to privacy mode

To switch a call to a connected mobile phone to prevent passengers from overhearing the conversation, press and hold the phone button on the multifunction steering wheel.

End a call

Briefly press the phone button on the multifunction steering wheel.



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Important Safety Instructions and Warnings: Navigation & Infotainment

- Driving recommendations and traffic signs displayed in the navigation system may differ from the actual traffic situation.
- Traffic signs and regulations take precedence over navigation driving recommendations and displays.
- Always adjust your speed and driving style to road, traffic, weather, and visibility conditions.
- Inserting data media while driving can distract the driver from traffic and lead to accidents.
- Always drive attentively and responsibly.



Voice Recognition

Seat Adjustment Controls

Forward and backward

- Pull up on the handle located on the left side under the driver's seat.
- Rock forward or back to a comfortable position.
- Release the handle to lock the seat in place.

Recline seat

- Lean forward and turn the adjuster wheel forward or backward to adjust the seat angle.

Adjust the seat height

- Pull up to raise the seat.
- Push down to lower the seat.



Easy Entry

Move the front seat forward

- Pull up on the handle on top of the seat.
- Fold the back of the seat forward.
- Press and hold the rocker switch to move the seat all the way forward.



Text **SEATS2-16** to **38981** to watch the Easy Entry Seats video.

Standard text and data rates apply.
Do not text while driving.

To return the seat

- Pull up on the handle again to bring the back of the seat to the initial position.
- Press and hold the rocker switch again to return the seat.



Easy Entry - Passenger Seat (Manual)

Move the front seat forward

- Pull the handle on the top of the seat.
- Pull the back of the seat forward until it locks.
- Slide the entire seat forward.

Reposition the seat

- After the rear passenger gets in the back seat, the front passenger should push back the seat. (Note that the back of the seat will remain tilted forward.)
- After repositioning the seat, pull the handle on top of the seat again to adjust the back of the seat.
- The front passenger should then adjust the seat to maximize legroom for the rear passenger.

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Important Safety Instructions and Warnings: Manual Seats

- Improper seating positions increase the risk of severe or fatal injuries in a crash or other accidents, especially when the airbag deploys.
- All occupants must sit properly and be properly restrained at all times.
- Never let more people ride in the vehicle than there are seating positions with safety belts available.
- Always secure children in the vehicle with an approved and suitable restraint system appropriate for their age, weight, and height.
- Always keep your feet on the floor in front of the seat. Never rest them on the seat, instrument panel, out of the window, etc. The airbag system and safety belt will not be able to protect you properly and can even increase the risk of injury in a crash.
- Always adjust seat, safety belts, and head restraints properly before driving and make sure that all passengers are properly restrained.
- Push the passenger seat as far back as possible. Always be sure that there are at least 10 inches (25 cm) between the front passenger's breastbone and the instrument panel.
- Always adjust the driver's seat and the steering wheel so that there are at least 10 inches (25 cm) between your breastbone and the steering wheel.
- Adjust the driver's seat so that you can easily push the pedals all the way to the floor while keeping your knee(s) slightly bent. The distance to the instrument panel in the knee area must be at least 4 inches (10 cm).
- If these requirements cannot be met for physical reasons, contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility to see whether adaptive equipment is available.
- Always hold the steering wheel on the outside of the steering wheel rim with your hands at the 9 o'clock and 3 o'clock positions to help reduce the risk of personal injury if the driver's airbag inflates.
- Never hold the steering wheel at the 12 o'clock position or with your hands at other places inside the steering wheel rim or on the steering wheel hub. Holding the steering wheel the wrong way can cause serious injuries to the hands, arms, and head if the driver's airbag inflates.
- Pointing the steering wheel toward your face decreases the ability of the driver's airbag to help protect you in a collision.

- Never drive with backrests reclined or tilted back farther than necessary to drive comfortably. The farther back the backrests are tilted, the greater the risk of injury caused by incorrect positioning of the safety belts and improper seating position.
- Never drive with the front seat passenger backrest tilted forward. If the front airbag deploys, the front backrest can be forced backward and injure passengers on the rear seat.
- Sit as far back as possible from the steering wheel and the instrument panel.
- Never adjust the seats while the vehicle is moving. Your seat may move unexpectedly and you could lose control of the vehicle. In addition, you will not be in the correct seating position while adjusting the seats.
- Always sit upright with your back against the backrest with the front seats properly adjusted. Never lean against or place any part of your body too close to the area where the airbags are located.
- Rear seat passengers who are not properly seated and restrained are more likely to be seriously injured in a crash.
- Improper adjustment of the seats can cause accidents and severe injuries.
- Never adjust the seats while the vehicle is moving. Your seat may move unexpectedly and you could lose control of the vehicle. In addition, you will not be in the correct seating position while adjusting the seats.
- Adjust the front seat height, angle and longitudinal direction only if the seat adjustment area is clear.
- The adjustment of the front seats must not be restricted by things in the foot well in front or behind the seats.
- Some kinds of cigarette lighters can be lit unintentionally, or crushed causing a fire that can result in serious burns and vehicle damage.
- Always make sure that there are no lighters in the seat tracks or near other moving parts before adjusting the seats.
- Before closing a storage compartment, always make sure that no cigarette lighter can be activated, crushed, or otherwise damaged.
- Never leave a cigarette lighter in a storage compartment, on the instrument panel, or in other places in the vehicle. Heat build up in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. High temperatures could cause the cigarette lighter to catch fire.



Seat Adjustment

Warning and Indicator Lights

For additional information on indicator lights, refer to your vehicle Owner's Manual.

	Stop! Parking brake engaged.
PARK	Stop! Parking brake engaged.
	Stop! Brake fluid level too low or brake system malfunction.
BRAKE	Stop! Brake fluid level too low or brake system malfunction.
	Stop! Engine coolant level too low, engine coolant temperature too high, or engine coolant system malfunction.
	Stop! Engine oil pressure too low.
	Stop! Lights up: Steering system malfunction. Flashes: Electronic steering column lock malfunction.
	Driver and/or passenger safety belts not buckled.
	Alternator malfunction.
BRAKE WEAR	Front brake pads worn.
	DSG® transmission overheating.
	Lights up: ESC malfunction or ESC switched off by the system. Flashes: ESC or ASR is working.
ESC	Lights up: ESC malfunction or ESC switched off by the system. Flashes: ESC or ASR is working.
	ASR manually deactivated.
ESC OFF	ASR manually deactivated.
	ABS malfunction.
ABS	ABS malfunction.
	Front brake pads worn.
	One or more driving lights burned out. Cornering light malfunction. Adaptive Front Lighting System (AFS) malfunction.
	Not enough windshield washer fluid.
	Lights up: Engine control malfunction. Flashes: Misfire.
EPC	Engine control malfunction.
	Lights up: Tire pressure too low. Flashes: Tire Pressure Monitoring System (TPMS) malfunction.
	Fuel tank almost empty.

	Fuel filler cap not properly closed.
	Lights up: Engine oil level too low. Flashes: Engine oil system malfunction.
	Airbag and safety belt pretensioner system malfunction.
	Automatic Rollover Support System® malfunction.
OFF 	Passenger front airbag turned off (PASSENGER AIR BAG OFF  light)
OFF	Passenger front airbag turned off (PASSENGER AIR BAG OFF  light)
	Lights up: CSC roof is being opened or closed. Flashes: The CSC roof opening or closing process has not ended or there is a CSC roof malfunction.
	Turn signals, left or right. Emergency flashers switched on.
	Fog lights switched on (indicator light on the headlight switch).
	Daytime running lights (DRL) on.
DRL	Daytime running lights (DRL) on.
	Lights up: Depress brake pedal! Flashes: The release button in the selector lever is not engaged.
	Cruise control is regulating vehicle speed.
CRUISE	Cruise control is regulating vehicle speed.
	High beams switched on or headlight flashers in use.
	Flashes, alternating with the selector lever indicator: Automatic transmission malfunction.
	Service reminder display.
	Mobile phone is connected via Bluetooth® to the factory-installed mobile phone package.
	Charge level of the mobile phone battery. Applies only to models with a factory-installed mobile phone package.
	Outside temperature colder than +39 °F (+4 °C)
Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury. • Never ignore warning lights or text WARNINGS. • Always stop the vehicle as soon as it is safe to do so. • Park the vehicle at a safe distance from moving traffic and where no part of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc. • A broken down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic. • Before opening the engine hood, always switch off the engine and let the engine cool down. • Always be very careful when working in the engine compartment, which is a potentially dangerous area in any motor vehicle and can cause serious personal injury.	