

GENESIS CONNECTED SERVICES

USER'S MANUAL



GENESIS

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Welcome to

GENESIS CONNECTED SERVICES

Genesis Connected Services is a dynamic, connected car technology that allows Genesis vehicles to send—and receive—important and useful information.

The system uses an enhanced cellular network, with automatic roaming, that optimizes connections and prioritizes emergency requests. In your vehicle, Genesis Connected Services uses voice-response technology, with the addition of GPS and a live assistance team for selected needs.

With Genesis Connected Services you get:

- Automatic emergency assistance, in the unfortunate event of a collision.
- The convenience of Destination Search & Download, as well as the ability to remotely operate various vehicle features.
- The peace of mind that comes with in-vehicle, on-demand diagnostics, and more.

In addition, selected features incorporate notifications  via your choice of text messaging or email.

Please note that selected Genesis Connected Services features and notifications require that you first input information or set preferences online . (See Genesis Connected Services Features Overview, pages 7-8.)

An available smart phone mobile app gives you direct access to selected Remote features such as Remote Start with Climate Control* and Remote Door Lock/Unlock.

NOTICE: THIS VEHICLE MAY UTILIZE 3G WIRELESS TECHNOLOGY, WHICH IS EXPECTED TO NO LONGER FUNCTION AFTER 2022. YOUR VEHICLE WILL BE UNABLE TO CONNECT TO GENESIS CONNECTED SERVICES AFTER 2022 AND MAY NOT BE UPDATED TO SUPPORT OTHER TECHNOLOGIES.

Your Genesis vehicle may be equipped with technologies and services that use information collected, generated, recorded or stored by the vehicle. Genesis has created a Vehicle Owner Privacy Policy to explain how these technologies and services collect, use, and share this information.

You may read our Vehicle Owner Privacy Policy on the GenesisMotorsUSA.com website at <http://www.genesismotorsusa.com/privacy-policy.html>. If you would like to receive a hard copy of our Vehicle Owner Privacy Policy, please contact our Customer Care Center at:

Genesis Customer Care

P.O. Box 20850

Fountain Valley, CA 92728-0850

Genesis Customer Care: 844-340-9741

Genesis Roadside Assistance: 844-340-9742

customercare@genesismotorsusa.com

Hours of operation:

Genesis Customer Care and Genesis Connected Services

Monday - Friday 5:00 AM - 7:00 PM PST

Saturday and Sunday 6:30 AM - 3:00 PM PST (English)

Korean and Spanish

Monday - Friday 6:30 AM - 3:00 PM PST

Genesis Connected Services Safety and Security 24/7/365

*Not available on all models.

ENROLLING IN GENESIS CONNECTED SERVICES

Enrollment begins with creating an account on MyGenesisUSA.com, the Genesis owner website that you can use to access your Genesis Connected Services preferences as well as a number of other ownership tools.



You can do this at your Genesis retailer or at home.

If you have not done so already, go to MyGenesisUSA.com and select “register”.

On the REGISTRATION screen, you will provide basic information about you and your vehicle that will be automatically populated into your Genesis Connected Services Enrollment and Preferences screens. Please note that you will need your Vehicle Identification Number (VIN) to complete this step.

After the enrollment process, you can learn about all the Genesis Connected Services features and the associated packages—at MyGenesisUSA.com, and try them during your free trial periods. In order to set up feature preferences, log on to your Genesis Connected Services account on MyGenesisUSA.com.

Three Genesis Connected Services Packages

Genesis Connected Services come in three packages:

Connected Care

- Safety:
 - Automatic Collision Notification and Assistance
 - Enhanced Roadside Assistance
 - SOS Emergency Assistance
- Car Care:
 - Driving Information
 - On-Demand Diagnostics
 - Automatic Diagnostics Trouble Code Notification
 - Monthly Vehicle Health Report
 - Maintenance Alert
 - Service Link

Remote

- | | | |
|--------------------------------------|---------------------------|-----------------------------|
| • Remote Service: | • Vehicle Safeguard: | • Vehicle Safeguard Alerts: |
| – Remote Door Lock/Unlock | – Stolen Vehicle Recovery | – Valet Alert |
| – Remote Horn/Lights | – Stolen Vehicle Slowdown | – Geo-Fence |
| – Remote Start with Climate Control* | – Vehicle Immobilization | – Speed Alert |
| – Car Finder** | – Alarm Notification | – Curfew Alert |
| – Parking Meter Reminder** | – Panic Notification | |

Guidance***

- Destination Search & Download
- Destination Send-to-Car

Purchasing Packages

Owners can subscribe to Genesis Connected Services packages in the following groupings after applicable complimentary or trial periods:

- Connected Care
- Connected Care + Remote + Guidance
- Connected Care + Remote
- Connected Care + Guidance

Cancelling Packages

When selling or trading in your vehicle, you are entitled to a refund of any unused portion of your subscription. Please call Genesis Customer Care 844-340-9741 to cancel your subscription.

*Only available on models equipped with factory-install navigation system.

* Not available on all models. ** Available via Mobile App only.

***Only available on models equipped with factory install navigation system.

SETTING GENESIS CONNECTED SERVICES PREFERENCES AND ALERTS

1. To get started with Genesis Connected Services, log on to MyGenesisUSA.com and select Connected Services in the side menu or on the footer.



Genesis Connected Services Home page

2. Selecting Preferences and Alerts

This is where the rubber hits the road – where you are able to select, activate, adjust and control the settings for the Genesis Connected Services system in your Genesis. Explore everything! You might be surprised at how easy to use – and practical – many of these amazing features are:

- Add Secondary Drivers
- Add Emergency Contacts
- Update Genesis Connected Services PIN
- Set Notifications
- View Monthly Vehicle Health Report
- Activate Remote Features
- Destination Send-to-Car*
- Geo-Fence
- Speed Alert
- Curfew Alert

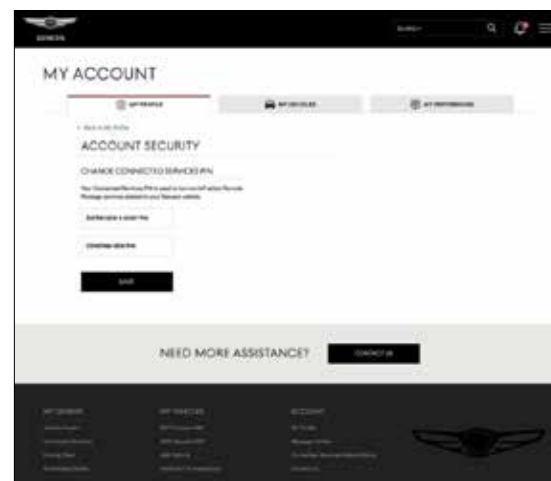
*Only available on models equipped with factory-install navigation system.

Setting or Changing Your Personal Identification Number (PIN)

To protect your vehicle and your privacy, many Genesis Connected Services features—and the Smart Phone Mobile App—require a secure Personal Identification Number (PIN) to allow activation. You will set your PIN during the Genesis Connected Services enrollment process.

To change your PIN, visit My Account and select My Profile.

- Select Account Security.
- Input your Genesis Owner site account password, create a new PIN and keep a record of it for later reference.
- Your PIN should not begin with a zero (0).



Personal Identification Number (PIN) Preferences screen

GENESIS CONNECTED SERVICES FEATURES OVERVIEW

	Preferences		Access to Feature	
	Website	Mobile App	In-Vehicle	
			Display	Mirror Button
CONNECTED CARE				
Auto Diagnostic Trouble Code Notification			X ³	
Automatic Collision Notification (ACN)	X		X ¹	
Driving Information			X	
Enhanced Roadside Assistance				X ¹
Maintenance Reminder ⁶	X		X	
Monthly Vehicle Health Report	X			
On-Demand Diagnostics			X	
Service Link			X ³	X ¹
SOS Emergency Assistance	X		X	X ¹
REMOTE				
Alarm Notification	X			
Vehicle Safeguard Alerts ⁶				
Curfew Alert	X			
Geo-Fence	X			
Speed Alert	X			
Valet Alert	X			
Car Finder				
Parking Meter Reminder		X		
Remote Door Unlock / Lock	X			
Remote Horn & Lights	X			
Remote Start with Climate Control ⁴	X			
Stolen Vehicle Recovery			X ⁵	
Stolen Vehicle Slowdown			X ⁵	
Vehicle Immobilization			X ⁵	
GUIDANCE ⁶				
Destination Search & Download			X	X
Destination Send-to-Car			X	

1) Live Agent Assistance

2) Within 1 mile radius

3) Option to schedule service is provided following an Auto DTC occurrence

4) Remote Start is only available for Push Button Start-equipped vehicles with an Automatic Transmission or Dual Clutch Transmission (DCT). Remote Climate Control requires Fully Automatic Temperature Control.

Features and Packages are subject to change.

Access to Feature		Notifications and Messages		
Website	Mobile App	Text Messaging	Email	Notification History
X		X	X	
		X	X	X
	X		X	
X		X	X	X
X	X		X	
	X		X	
		X	X	X
	X ²			
	X	X		
X	X	X	X	X
X	X	X	X	X
X	X	X	X	X
X	X			

5) Access to all Genesis Connected Services services will remain unavailable while the vehicle is in Stolen Vehicle Recovery mode

6) Only available on models equipped with factory-install navigation system

ACCESSING GENESIS CONNECTED SERVICES FEATURES

Smart Phone Mobile Application



You can download the Genesis Connected Services Mobile Apps on your smart phone from the following sites:

- iPhone® — Apple® App Store
- Android™ — Google™ Play

Please note:

- Remote Start with Climate Control is only available for Push Button Start-equipped vehicles with an Automatic Transmission or Dual Clutch Transmission (DCT) and Fully Automatic Temperature Control.
- See page 23 of this manual for additional information about Remote Start with Climate Control.
- The app will display a pop up window giving users the option to open or download the appropriate smartphone app based on their vehicle selection.
- Search “Genesis Connected Service” to quickly find all related mobile apps on Google™ Play or the App Store.



Genesis Intelligent Assistant App

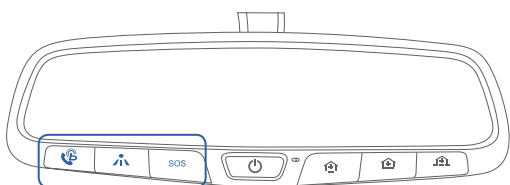
- When you first launch the app, you will be prompted to log in with your [MyGenesisUSA.com](https://www.mygenesisusa.com) ID and password.
- After logging in, tap on the Genesis Connected Services icon on the bottom of the screen for quick access to Remote Start and other features.
- You will be required to input your Genesis Connected Services Identification Number (PIN). (See page 5 of this manual for PIN instructions.)
- You will also be prompted to connect your calendar, and other accounts to enable the Intelligent Assistant to send you useful notifications based on your preferences.
- You can always access the setup tutorial in the App Support section found in the app Menu.

Using Genesis Connected Services in Your Car

Rearview Mirror ∞



Rearview Mirror 📞



Controls for Genesis Connected Services in-vehicle voice-response use are located on the rearview mirror.

- Press the Genesis Connected Services button 📞 or ∞ for access to the voice-response menu of services:
 - Roadside Assistance
 - Service Link
 - Account Assistance
- Press the center button 🧑 for Enhanced Navigation services:
 - Shortcut to Android Auto™, Carplay® ***
 - Destination Search & Download**
- Press the SOS button for SOS Emergency Assistance.*

You can end any Genesis Connected Services call by pressing the same Genesis Connected Services mirror button used to start the call.

**You must be an active Genesis Connected Services subscriber or within the initial free trial period to receive connected services, including emergency notification services.*

***Only available on models equipped with factory-installed navigation system.*

****For models with Display Audio*

Android Auto is a registered trademark of Google Inc.
CarPlay is a registered trademark of Apple Inc.

Using Genesis Connected Services Online

Many Genesis Connected Services features can be customized, activated, or accessed at [MyGenesisUSA.com](https://www.mygenesistusa.com). This is an important link to getting the most of your connected services system.



- Log on to [MyGenesisUSA.com](https://www.mygenesistusa.com). Depending on which Genesis Connected Services packages you are enrolled in, you will have access to some or all of these services:
 - Preferences for Genesis Connected Services features
 - Genesis Connected Services feature overviews
 - Your Monthly Vehicle Health Report
 - Remote Services, such as Remote Start with Climate Control

Inviting Secondary Drivers



The primary Genesis Connected Services subscriber can invite other drivers to create a [MyGenesisUSA.com](https://www.mygenesistusa.com) account to set their own communication and feature preferences for a shared Genesis vehicle, giving each driver their very own Genesis Connected Services experience.

- From the My Vehicles section within My Account select Manage Drivers. Invite a Secondary Driver and provide their name and email address.
- Your invited driver will receive an email with more details on how to accept your invitation and start using Genesis Connected Services.

Amazon Alexa and Google Assistant

Genesis Connected Services links the Alexa Service (built into Amazon Echo, Tap, Dot and Fire TV) as well as Google Assistant (built into Google Home and Google Assistant Apps) with Genesis vehicles to send remote commands.

Amazon Alexa Skill for Genesis Features include:

- Remote engine start with climate control
- Remote door lock/unlock
- Remote horn/lights
- Sending a Destination to the vehicle (Exclusive to Google Assistant)
- Log into the Skill using your Genesis Connected Services Username and Password.
- In order to access remote functions, you must provide you Connected Services PIN verbally to the Alexa or Google Assistant enabled device.
- CAUTION: It is recommended to only use this Skill in a secure and private setting. It is not recommended to use this Skill in the presence of others, including children. By speaking your PIN aloud, it will be stored in your 'Device History' found under 'Settings' in the Alexa Companion Application. The transaction history, including your PIN, will be visible to anyone with access to your Amazon account. It is recommended that you do not share your Amazon account credentials with anyone you do not want to access this transaction history. You can delete specific voice interactions associated with your account by going to 'History' in 'Settings' in the Alexa App, drilling down for a specific entry, and then tapping the delete button. Or, you can delete all voice recordings associated with your account for each of your Alexa-enabled products by selecting the applicable product at the Manage Your Content and Devices page at www.amazon.com/mycd or contacting Amazon Alexa customer service.

- An active Remote Package subscription is required to access the Genesis Skill.

- To enroll in Genesis Connected Services, visit: MyGenesisUSA.com

Sample utterances:

- "Alexa, tell Genesis to start my G90 and set the temperature to 72 degrees."
- "Alexa, tell Genesis to lock my G80."
- "Alexa, tell Genesis to flash the lights of my G90."

Automatic Collision Notification and Assistance

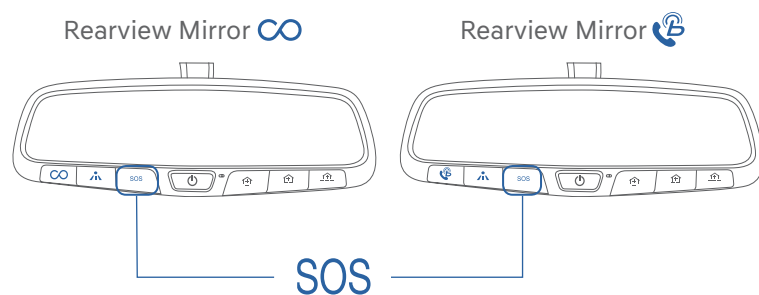
In the event an accident occurs and an airbag deploys, an Automatic Collision Notification signal will be automatically transmitted to the Genesis Customer Care Center.

- Upon receipt of an Automatic Collision Notification, a trained Genesis Connected Services response operator will attempt to establish voice communication with the vehicle occupants and dispatch appropriate services.
- If you are unable to answer, the operator will advise you that emergency assistance has been notified and is on the way.
- The operator will remain on the line until help arrives.
- Emergency Contacts can be notified automatically via text messaging or email. Additionally, the Call Center agent can contact your Emergency Contact, if requested. (*Emergency contacts can be set on MyGenesisUSA.com*)

Please note: The Automatic Collision Notification feature is subject to adequate cellular coverage, signal strength, and battery power, and only available in the 50 United States. You must be an active Genesis Connected Services subscriber or within the initial free trial period to receive Genesis Connected Services, including Automatic Collision Notification services.

SOS Emergency Assistance

In the event of an emergency, you can request emergency assistance 24/7, 365 days a year, by pressing the dedicated SOS button in your vehicle.



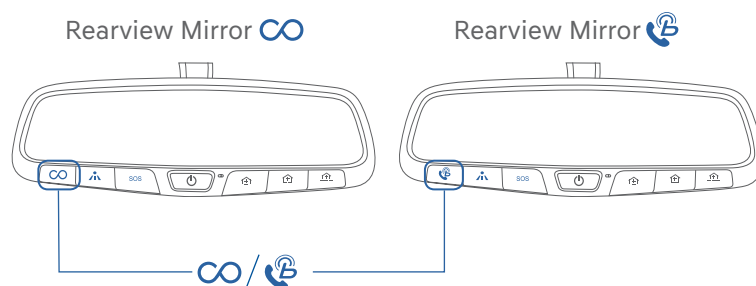
Using SOS Emergency Assistance

- Press the dedicated SOS button.
- A trained Genesis Connected Services operator will come on the line and ask about the nature of the emergency and then dispatch the appropriate emergency assistance to the scene.
- If you are unable to answer, the operator will advise you that emergency assistance has been notified and is on the way.
- The operator will remain on the line until help arrives.
- Emergency Contacts can be notified automatically via text messaging or email. Additionally, Call Center agent can contact your Emergency Contact, if requested. (Emergency contacts can be set on MyGenesisUSA.com)

Please note: The SOS Emergency Assistance feature is subject to adequate cellular coverage, signal strength, and battery power, and only available in the 50 United States. You must be an active Genesis Connected Services subscriber or within the initial free trial period to receive connected services, including SOS Emergency Assistance services.

Enhanced Roadside Assistance

Enhanced Roadside Assistance works in conjunction with your Genesis Assurance Roadside Assistance coverage and enhances your coverage by transmitting your vehicle information and location to a specially trained response center for quicker, more efficient assistance.



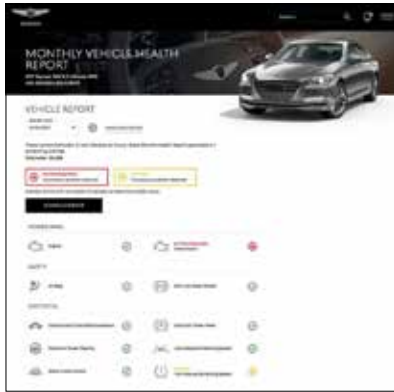
Using Enhanced Roadside Assistance

- Customers can press the Genesis Connected Services button and say “Roadside Assistance” to speak to an agent for Roadside Assistance.
- A trained Genesis Connected Services operator will come on the line and ask about the nature of the situation, then dispatch the appropriate roadside assistance to the scene.
- With Genesis Connected Services, the operator may be able to inform roadside assistance of your exact location.
- The SOS button can also be used for Enhanced Roadside Assistance.

Please note: The Enhanced Roadside Assistance feature is subject to adequate cellular coverage, signal strength, and battery power, and only available in the 50 United States. You must be an active Genesis Connected Services subscriber or within the initial free trial period to receive connected services, including Enhanced Roadside Assistance services.

CAR CARE FEATURES

Monthly Vehicle Health Report



Monthly Vehicle Health Report

(Actual monthly vehicle report may appear differently depending upon vehicle and equipment)

Thirty days after your new Genesis vehicle purchase, you can begin receiving a comprehensive diagnostic evaluation involving most aspects of your vehicle's performance (e.g., systems check, mileage attained, upcoming maintenance, etc.).

 In order to receive your Monthly Vehicle Health Report, you must first log on to MyGenesisUSA.com then select the Monthly Vehicle Health Report link from the Vehicle Health page.

- Once set up, you will receive vehicle diagnostic reports via the email address provided in your [MyGenesisUSA.com](https://www.mygenesisusa.com) Notification settings.
 - By default, you will receive your Monthly Vehicle Report on the same day of the month as your vehicle purchase.
- To review the report online, log on to [MyGenesisUSA.com](https://www.mygenesisusa.com) and click on "Vehicle Report" in the sub menu.

Automatic Diagnostic Trouble Code Notification

In the event a vehicle system or component malfunction occurs, Automatic Diagnostic Trouble Code (DTC) Notification correlates vehicle data and diagnostics to better inform you of a possible vehicle condition. Using in-vehicle display alerts, it will indicate the significance of the issue and provide you with instructions, including appropriate next steps. In addition, this information is also sent to your preferred Genesis retailer in order to help with the repair process.

-  In order to receive notifications, you must first log on to [MyGenesisUSA.com](https://www.mygenesisusa.com), select the Blue Link logo for your applicable vehicle, then select Notification Settings, and set your notification preference.
-  Should a vehicle component malfunction, you will be automatically notified by your selected methods.
- If needed, you will have the option to call for Roadside Assistance and/or schedule a Genesis retailer service appointment.

Service Link

Service Link allows you to schedule a Genesis retailer service appointment.

 In order to activate this feature, you must first log on to [MyGenesisUSA.com](https://www.mygenesisusa.com) and confirm your Preferred Genesis retailer.

- Select My Account from the top menu on [MyGenesisUSA.com](https://www.mygenesisusa.com) menu.
- View your current Preferred retailer under "My Preferred Retailer".
- If desired, select "Change Retailer" to the search for retailers in your area using the Zip Code/Search functions.
- Select the retailer by clicking the star next to the retailer name.

How to Use Service Link in Your Vehicle

- Press the Genesis Connected Services button  or  located on your rearview mirror.
- At the prompt, say "Service Link."
- A trained specialist will offer to make a retailer service appointment.
 - The agent will ask for information needed in order to schedule the appointment appropriately.
- Your Preferred Genesis retailer will be notified of your appointment and may contact you if needed.
-  An email reminder with the appointment will also be sent to you.



On-Demand Diagnostics

This feature provides you with a timely in-vehicle diagnostic evaluation, adding peace of mind to your drive.

How to Use On-Demand Diagnostics in Your Vehicle

- Access the feature from the Blue Link Menu on your vehicle's touchscreen display.
- After the vehicle performs the diagnostic sweep, the system will notify you if any conditions are found.
- You can view the details of any condition found immediately and even schedule service with a press of a button.

Driving Information

Driving Information enhances your driving experience by readily summarizing the data gathered from your most recent trip.

How to Access Driving Information in Your Vehicle

- Access the feature from the Blue Link Menu on your vehicle's touchscreen display.
- Data available includes driving distance, driving time, engine idle time, speed distribution and charts comparing your vehicle's acceleration and deceleration.
- All data is a running average and you can view changes during or after your most recent trip.

Maintenance Alert*

This feature helps you keep your Genesis vehicle in optimum running order by notifying you in advance of regularly scheduled maintenance intervals. Notification is made via your choice of text messaging or email.

-  In order to activate this feature, you must first log on to MyGenesisUSA.com, select the Blue Link logo for your applicable vehicle, then select Notification Settings, and set your alert preferences.
-  Once activated, you will automatically be notified, by your selected methods, when your vehicle is due for regularly scheduled maintenance and be offered assistance in scheduling an appointment with your local Genesis retailer.

Remote Door Unlock/Lock



Features accessible via the
Genesis Mobile App

With this feature, you can lock or unlock your vehicle doors from virtually anywhere by using the Genesis Connected Services Mobile Apps, or using the Genesis Connected Services Owner's website.

- To use this feature, you must have a Genesis Connected Services Personal Identification Number (PIN). To create or change your PIN, log on to MyGenesisUSA.com. See page 5 of this manual for more information.

To Activate Remote Door Unlock/Lock

- By Mobile App: Select Remote features and DOOR UNLOCK or DOOR LOCK, as desired.
 - Enter your Genesis Connected Services PIN.
 - The command to lock or unlock your doors will be sent to your vehicle.
- By website: Log on to MyGenesisUSA.com, select Genesis Connected Services.
 - Select Remote Door Unlock/Lock.
 - Select Lock Doors or Unlock Doors and Input your Genesis Connected Services PIN.

Please note: After Genesis Connected Services unlocks the doors, they will remain unlocked for only 30 seconds. This auto relock is designed to enhance vehicle security by relocking the doors if the doors are not opened within 30 seconds.

Remote Services are subject to adequate cellular coverage and signal strength, and only available in the 50 United States.

Remote Horn/Lights



Features accessible via the
Genesis Mobile App

This feature may be used to locate your parked vehicle in a large parking lot or for added safety. This service may be used in coordination with local authorities to locate a vehicle that has been stolen or in coordination with emergency services for a vehicle that is in a location that is not readily visible.

- To use this feature, you must have a Genesis Connected Services Personal Identification Number (PIN). To create or change your PIN, log on to MyGenesisUSA.com. See page 5 of this manual for more information.

To Activate Remote Lights or Horn/Lights

- By Mobile App: Select Remote features and REMOTE HORN & LIGHTS.
 - Enter your Genesis Connected Services PIN.
 - The command to flash your vehicle's lights, or flash the lights and honk the horn, will be sent to your vehicle.
- By website: Log on to MyGenesisUSA.com, select Connected Services.
 - Select Remote Horn and Lights.
 - Select Flash Lights Only or Flash Lights and Horn, then input your Genesis Connected Services PIN.

Please note: Remote Services are subject to adequate cellular coverage and signal strength, and only available in the 50 United States.

Remote Start with Climate Control



Remote Start with Climate Control is only available for Push Button Start-equipped vehicles with an Automatic Transmission or Dual Clutch Transmission (DCT) and Fully Automatic Temperature Control.

Features accessible via the Genesis Mobile App

This feature enables you to remotely start your vehicle and set an engine timer (1-10 minutes) from virtually anywhere. You can also set the climate control temperature and turn on the front-window defroster, ensuring a warm or cool car is ready to go when you are.

- To use this feature, you must have a Genesis Connected Services Personal Identification Number (PIN). To create or change your PIN, log on to MyGenesisUSA.com. See page 5 of this guide for more information.

To Activate Remote Start with Climate Control

- By Mobile App: Select Remote features and REMOTE START.
 - Enter your Genesis Connected Services PIN.
 - Set engine duration and temperature control settings, if desired.
 - The engine start command will be sent to your vehicle.
- By website: Log on to MyGenesisUSA.com, select Connected Services.
 - Select Remote Start.
 - Select Remote Start, set a desired engine duration for remote start and temperature control settings, then input your Genesis Connected Services PIN.

Remember:

- Remote Start with Climate Control will automatically shut off after 10 minutes or after selected engine timer runs out.
- While this feature is active, the parking lights will blink until vehicle is turned off or when the vehicle is in operation.
- To continue operation of the vehicle, the proximity key must be inside the vehicle with the driver prior to pressing the brake and being able to move the gearshift from the “P” (park) position.

Please note: Remote Services are subject to adequate cellular coverage and signal strength, and only available in the 50 United States.

Preconditions:

- Ignition is OFF
- Alarm is armed (i.e., vehicle locked by key fob Remote Door Lock)
- Gearshift level is in the “P” (park) position
- Brake pedal is not depressed
- Engine hood is securely closed
- All the doors are closed and locked
- The tailgate or trunk lid is closed
- The security/panic system is not activated
- The proximity key is not inside the vehicle
- The battery power is not low
- Vehicle is located in an open area
- It has been less than 4 days since last vehicle ignition off
- Vehicle located in area with good cell reception

Remote Start with Climate Control will terminate:

- After 10 minutes or after selected engine timer runs out
- Brake is pressed without proximity key inside vehicle
- Alarm is triggered without proximity key inside vehicle
- Door/trunk is opened from inside the vehicle

Notice: Laws in some communities may restrict the use of the features that remotely start the engine. For example, some laws may require a person using the remote start feature to have the vehicle in view when doing so or limit the length of time a vehicle engine may idle. Please check local and state regulations for any requirements and restrictions on remote starting of vehicles and engine idling time.

WARNING!

Do not remote start vehicle in an enclosed environment (i.e., closed garage). Prolonged operation of a motor vehicle in an enclosed environment can cause a harmful build-up of carbon monoxide. Carbon monoxide is harmful to your health. Exposure to high levels of carbon monoxide can cause headaches, dizziness or in extreme cases unconsciousness and/or death. Do not leave children or animals unattended in a vehicle while using the remote start function.

CAUTION!

If the vehicle's windshield wipers are left on when the vehicle was last driven, then the wipers will turn on if the remote start function is activated. To avoid damage to the wiper blades (i.e., due to heavy ice or snow accumulated on the windshield), please always turn the vehicle's windshield wipers off when parking the vehicle.

Car Finder



Features accessible via the
Genesis Mobile App

The mobile app feature enables you to find your vehicle on a map if you are within a 1-mile radius of your vehicle and gives you the ability to save your vehicle's location for future reference.

- To use this feature, you must have a Genesis Connected Services Personal Identification Number (PIN). To create or change your PIN, log on to MyGenesisUSA.com. See page 5 of this manual for more information.

To Activate Car Finder via Mobile App

- Select Map from the Home Menu.
- Select Find My Car where you will be prompted to SEARCH or TAG a new location.
- To Search within a 1-mile radius
 - Enter your Genesis Connected Services PIN.
 - The command will be sent to your vehicle and the vehicle location will be shown on the map.
 - If your vehicle is outside a 1-mile radius, you can still save the location of your vehicle by tagging it on the map.

Stolen Vehicle Recovery

In the event your vehicle is reported stolen to law enforcement authorities, the Genesis Customer Care Center can use the GPS system to help pinpoint the exact location of the vehicle and assist in its recovery.

 Log on to MyGenesisUSA.com, select the Blue Link logo for your applicable vehicle, then select Notification Settings and set your alert preferences.

- To inform Genesis of the theft of your Genesis vehicle, call Genesis Customer Care: 844-340-9741.
- A live operator will come online to assist you.
- You will be asked to verify your name, phone numbers, and Genesis Connected Services PIN and provide verification that a police report has been filed, including the case number.
- The agent will initiate a stolen vehicle recovery signal to pin point the vehicle's location and will coordinate with law enforcement in its recovery.

Once the stolen vehicle recovery routine has been started, the owner will not have access to Genesis Connected Services services or be provided vehicle status or location, due to personal safety issues. At the conclusion of the recovery process, Genesis Connected Services will contact the owner and inform them of the vehicle's disposition.

Stolen Vehicle Slowdown

In the event your vehicle is reported stolen to law enforcement authorities, they may elect to utilize this feature to gradually reduce engine power, thereby slowing the vehicle's speed and eventually bringing it to a complete stop.

- To inform Genesis of the theft of your Genesis vehicle, Genesis Customer Care: 844-340-9741.
- A live operator will work with law enforcement in initiating vehicle slowdown and assist in the vehicle's recovery.

Vehicle Immobilization

In the event your vehicle is reported stolen to law enforcement authorities, they may elect to utilize this feature to completely turn off the engine once the vehicle has been stopped using vehicle slowdown. This will prevent the vehicle from being restarted until law enforcement has arrived on the scene.

- To inform Genesis of the theft of your Genesis vehicle, call Genesis Customer Care: 844-340-9741.
- A live operator will work with law enforcement in initiating vehicle immobilization and assist in the vehicle's recovery.

Panic Notification

This feature will notify any pre-selected persons if your vehicle's remote panic button is engaged, via your choice of text messaging or email.

-  In order to activate this feature, you must first log on to MyGenesisUSA.com and set your preferences as outlined on page 4 of this manual.
-  All individuals designated by you will be notified of your vehicle's precise location should the panic button be activated.

Please note: Notifications are subject to adequate cellular coverage and signal strength, and only available in the 50 United States.

Alarm Notification

In the event your vehicle's alarm is activated, this feature will automatically notify any pre-selected persons via your choice of text messaging or email.

-  In order to activate this feature, you must first log on to MyGenesisUSA.com and set your preferences as outlined on page 4 of this guide.
-  Your pre-selected contacts will be notified if your vehicle's alarm is activated.

Please note: Notifications are subject to adequate cellular coverage and signal strength, and only available in the 50 United States.

First, download the Vehicle Safeguard Alerts App to your vehicle. Then log on to MyGenesisUSA.com to activate the features and start receiving notifications.

Valet Alert

Whenever you leave your Genesis vehicle with a valet and it travels farther than your pre-selected distance boundary after activation, you will be notified in-vehicle and via your choice of text message or email.

-  In order to activate this feature, you must first log on to MyGenesisUSA.com.
 - Select the Blue Link logo for your applicable vehicle
 - Select Geo-Fence & Valet Alert
 - Select the Valet tab
 - Turn on Valet Alert and set a distance boundary

 Once activated, you will automatically receive an alert should your vehicle travel farther than your pre-selected distance boundary from the point of activation.

Please note: Genesis Connected Services are subject to adequate cellular coverage and signal strength, and only available in the 50 United States.

Geo-Fence

This feature allows you to designate the boundaries of areas in which your vehicle may and may not be driven. Should the vehicle cross these boundaries, you will be notified in-vehicle and via your choice of text messaging or email.

-  In order to activate this feature, you must first log on to MyGenesisUSA.com.
 - Select the Blue Link logo for your applicable vehicle
 - Select Geo-Fence & Valet Alert
 - Turn on Geo-Fence and set driving boundaries
-  Once activated, you will automatically receive an alert should your vehicle cross the boundaries of your designated areas.

Please note: Notifications are subject to adequate cellular coverage and signal strength, and only available in the 50 United States.

Speed Alert

Ideal for parents of younger drivers, this feature allows you to pre-set a speed limit for your Genesis vehicle. Should the speed limit be exceeded, you will be notified in-vehicle and via your choice of text messaging or email.

-  In order to activate this feature, you must first log on to MyGenesisUSA.com.
 - Select the Blue Link logo for your applicable vehicle
 - Select Speed Alert
 - Turn on Speed Alert and set a speed limit
-  Once activated, you will automatically receive an alert should your vehicle exceed the pre-designated speed limits.

Please note: Notifications are subject to adequate cellular coverage and signal strength, and only available in the 50 United States.

Curfew Alert

This feature allows you to pre-set acceptable time intervals for when your Genesis vehicle can and cannot be driven. Should these be exceeded, you will be notified in-vehicle and via your choice of text messaging or email.

-  In order to activate this feature, you must first log on to MyGenesisUSA.com.
 - Select the Blue Link logo for your applicable vehicle
 - Select Curfew Alert
 - Turn on Curfew Alert and set Curfew days and times
-  Once activated, you will automatically receive an alert should the curfew limits be exceeded.

Please note: Notifications are subject to adequate cellular coverage and signal strength, and only available in the 50 United States.

Destination Search & Download*

*Only available on models equipped with factory-install navigation system



Genesis Connected Services allows you to search and download location information for points of interest, businesses, and specific addresses by simply using your voice.

Using Destination Search in Your Vehicle

- Press the Navigation Service button on your rearview mirror and state your destination when prompted.
- If the voice search does not return the desired destination, you can also use the keyboard to search again.
- When you route to a destination, the destination is saved in your POI history.

Using Destination Search on Your Mobile App

- Search for a point of interest using the search bar in the Home Menu.
- Select your desired point of interest from the map or results list.
- You have the option to save and/or send the POI directly to your vehicle.

Using Destination Search on Your Computer

- On MyGenesisUSA.com, select the Blue Link logo for your applicable vehicle, select point of interest search and download the results to your vehicle for navigation guidance to the destination.

QUICK TIP: you can access a point of interest sent to your vehicle or any POI you have routed to, by navigating to the in-vehicle Genesis Connected Services Menu and selecting the Send-to-Car icon.

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The information contained in this Genesis Connected Services manual was correct at the time of printing, however, specifications and equipment can change without notice. No warranty or guarantee is being extended in this Genesis Connected Services Manual, and Genesis reserves the right to change product specifications and equipment at any time without incurring obligations. Some vehicles are equipped with optional equipment. Specifications apply to U.S. vehicles only. Please contact your Genesis retailer for current specifications.