

Navigation System

Symptom Troubleshooting (cont'd)

DVD screen error messages

Diagnostic Test: Car Status

NOTE:

- Check the Navigation System Owner's Manual for a list of common DVD screen error messages and the probable cause.
- Go into the Diagnostic mode and use the "Car Status" diagnostic (see page [23-45](#)) to check the status of the DVD lid.

1. Check the DVD-ROM reading surface for scratches.

Are there scratches?

YES—Replace the DVD-ROM (see page [23-52](#)). ■

NO—If the problem occurs occasionally when the system is cold, this is normal. If the problem occurs frequently when driving, replace the navigation unit (see page [23-53](#)). ■

Navigation cannot control A/C

Diagnostic Test: Navigation System Link

NOTE:

- Always check the connectors for poor connections or loose terminals.
- Before troubleshooting, get the navigation system anti-theft codes.
- After troubleshooting, enter the navigation system anti-theft codes.

1. Go into the Diagnostic Mode and perform the "Navi System Link" check (see page [23-40](#)).

Is "Air-con" icon red?

YES—Do the climate control system troubleshooting. ■

NO—Check for an open or short to ground between display unit connector A (5P) terminals No. 2, No. 3, No. 4 and climate control unit (12P) connector terminals No. 12, No. 15, No. 4. If OK, check the climate control system for normal operation. If the climate control system works properly, substitute a known-good display unit and recheck. ■