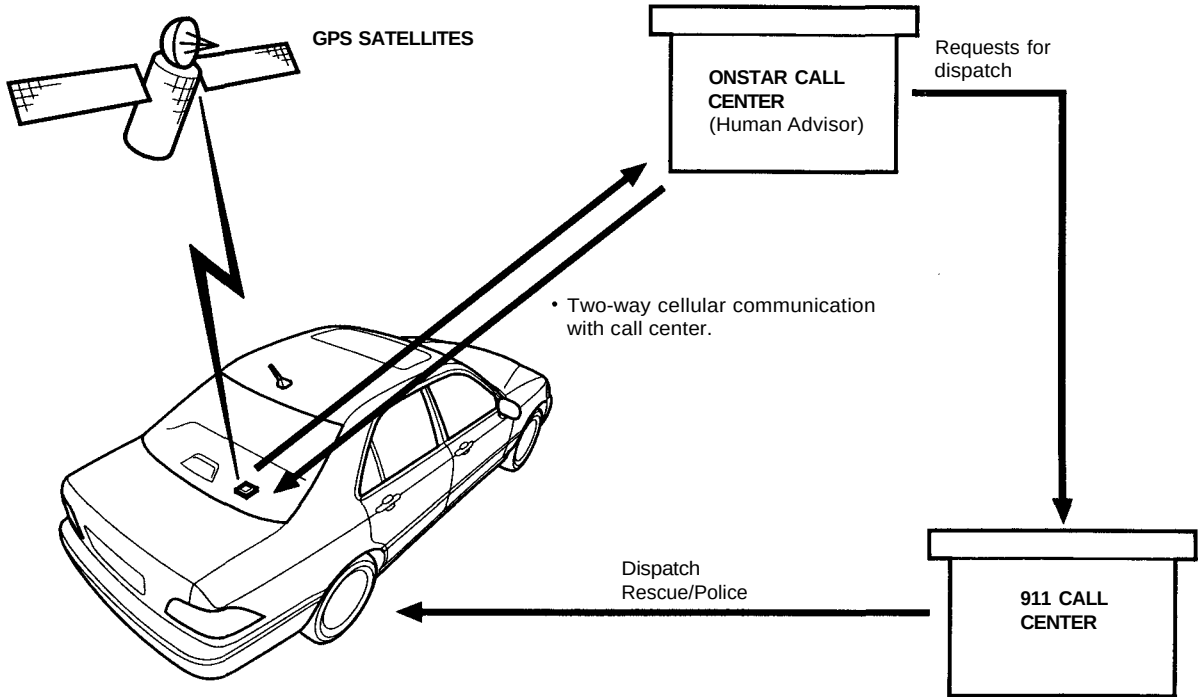


Description

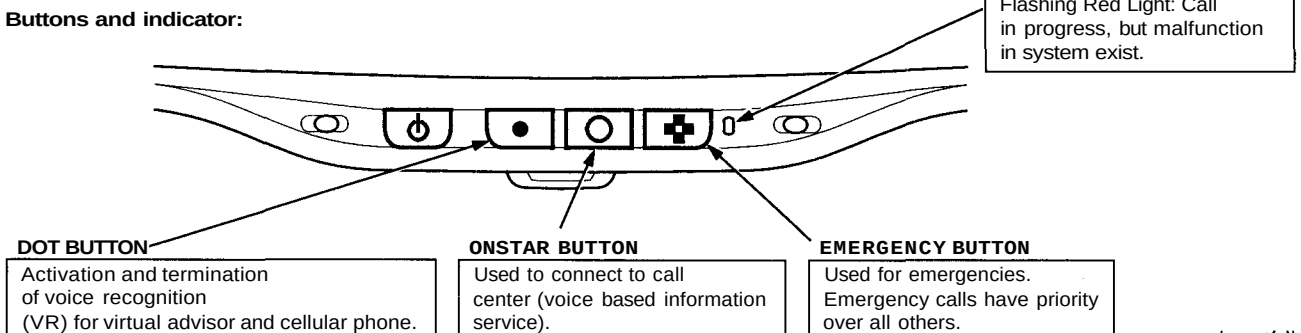
Basic operation:

1. OnStar system is activated.
2. Data is transmitted to service provider.



3. Call center associate makes appropriate response:
 - Accident/Emergency notification (Police, Fire and EMS, etc.)
 - Airbag deployment (Accident)
 - Roadside assistance
 - Stolen vehicle tracking
 - Remote door lock/unlock command
 - Misplaced vehicle (Flashes parking lights/honks horn)
 - Route guidance
 - Ride Assist
 - Concierge services/convenience

Buttons and indicator:



(cont'd)

OnStar System ('02 Model USA)

Description(cont'd)

Stolen vehicle tracking:

If the vehicle is stolen, the owner can report it to the call center. They will notify the authorities and track the vehicle location to assist in recovery.

Virtual advisor:

1. Virtual advisor setup. A subscriber sets up a personal profile on their home computer through the internet at the OnStar web site.
 - Stock portfolio
 - Traffic
 - Sports
 - News
 - Weather
 - E-mail
2. Subscriber calls OnStar call center.
3. OnStar receives and processes request.
4. Profile accessed for requested information.
5. OnStar sends information back to subscriber. A computer voice relays the requested information.

Cellular phone:

The user can make a hands-free cellular phone call with one touch (by pressing the "dot" button), and by using voice recognition commands.

Remote operation:

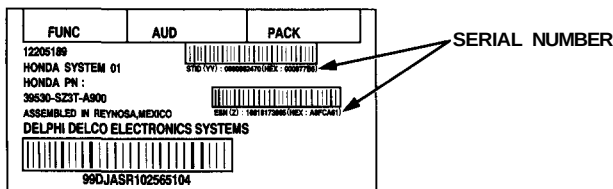
Vehicle doors can be locked remotely if forgotten or unlocked when keys are accidentally left inside the vehicle. If the vehicle is misplaced in a parking lot, vehicle alert (honks the horn and Flashes the parking lights) can be requested remotely.

NOTE: During normal vehicle operation, the system is in high power mode. After the ignition switch is turned OFF the system will go into low power mode for 48 hours, after that the system will switch to sleep mode to conserve battery power. When in low power mode, the system will switch back to the high power mode for 1 minute out of every 10 minutes for a period of 48 hours. Remote operation is only available during the 1 minute period of high power operation. When the system is in sleep mode, remote operation is not possible.

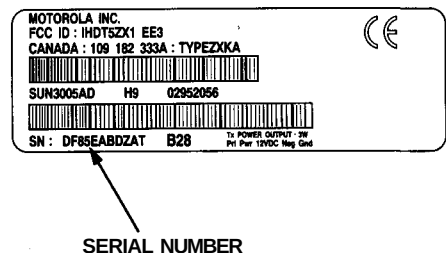
Registering replacement components:

If the OnStar control unit or the OnStar radio frequency modulator unit are replaced, you must call OnStar dealer support by regular telephone and register the new serial number(s).

OnStar control unit:



OnStar system radio frequency modulator unit:



Emergency call operation:

Button/Item	Pre-call status	Call in progress			Post-call status
Emergency button	Button is pushed	Emergency call in progress			
OnStar button		This button is inactive during an emergency call			
Dot button		Ends emergency call when pushed			
Speaker		Sound of system calling	Call center communication		
Phone line	Waiting	Connecting to call center	Linking to call center	Call ends (Dot button pushed)	Waiting
LED indicator	Green light	Flashing green light			Green light
Audio volume	Can be adjusted at any time by turning the volume knob				

OnStar Call operation:

Button/Item	Pre-call status	Call in progress			Post-call status
Emergency button		Will switch over to an emergency call when pushed			
OnStar button	Button is pushed	OnStar service call in the progress			
Dot button		Ends OnStar service call when pushed			
Speaker		Sound of system calling	Call center communication		
Phone line	Waiting	Connecting to call center	Linking to call center	Call ends (Dot button pushed)	Waiting
LED indicator	Green light	Flashing green light			Green light
Audio volume	Can be adjusted at any time by turning the volume knob				

Voice recognition operation:

Button/Item	Pre-call status	Voice recognition mode in use		Post-call status
Emergency button		Will switch over to an emergency call when pushed		
OnStar button		Will switch over to OnStar service call when pushed		
Dot button	Button is pushed	Voice recognition mode is activated ends the voice recognition mode when pushed a second time		
Speaker		"Ready" Acknowledgement	Feedback sound of voice recognition	
Phone line	Waiting	Waiting for verbal command		Waiting
LED indicator	Green light	Green light		Green light
Audio volume	Can be adjusted at any time by turning the volume knob			

Voice recognition for cellular phone:

Button/Item	Pre-call status	Voice recognition mode for cellular phone in use			Post-call status
Emergency button		Will switch over to an emergency call when pushed			
OnStar button		Will switch over to OnStar service call when pushed			
Dot button	Button is pushed	Voice recognition mode is activated ends the voice recognition mode when pushed a second time			
Speaker		"Ready" Acknowledgement	Feedback sound of voice recognition	Conversation in progress	
Phone line	Waiting	Waiting for verbal command	Linking to phone network		Waiting
LED indicator	Green light	Green light	Flashing green light		Green light
Audio volume	Can be adjusted at any time by turning the volume knob				