OWNER'S HANDBOOK

CITROËN C-ZERO

CITROËN

YOUR HANDBOOK ON THE INTERNET!

CITROËN lets you view your vehicle's documentation on line, to see earlier versions and the latest information, simply and free of charge.

CITROËN SERVICE
http://service.citroen.com

Connect to **http://service.citroen.com:**

1 | Select your language and register,

2 | click on the link in the "Private customer access" zone to consult the vehicle documentation; a window opens providing access to all of the handbooks,

3 | select your vehicle, choose the body type then the date of issue of the handbook,

4 | finally, click on the heading of your choice.

We draw your attention to the following...

Your vehicle is fitted with only some of the equipment described in this document, depending on the trim level, version and the specifications for the country in which it is sold.

The fitting of electrical equipment or accessories which are not recommended by CITROËN may result in a failure of your vehicle's electronic system. Please note this specific warning and contact a CITROËN dealer to be shown the recommended equipment and accessories.

Key

! safety warning

i additional information

contributes to the protection of the environment

refer to the page indicated

CITROËN has a presence on every continent,
a complete product range,
bringing together technology and a permanent spirit of innovation,
for a modern and creative approach to mobility.
We thank you and congratulate you on your choice.

At the wheel of your new vehicle,
getting to know each system,
each control, each setting,
makes your trips, your journeys
more comfortable and more enjoyable.

Happy motoring!

Familiarisation .

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Exterior

Fast charging flap

This flap should be used to recharge your vehicle from a special fast charging station.

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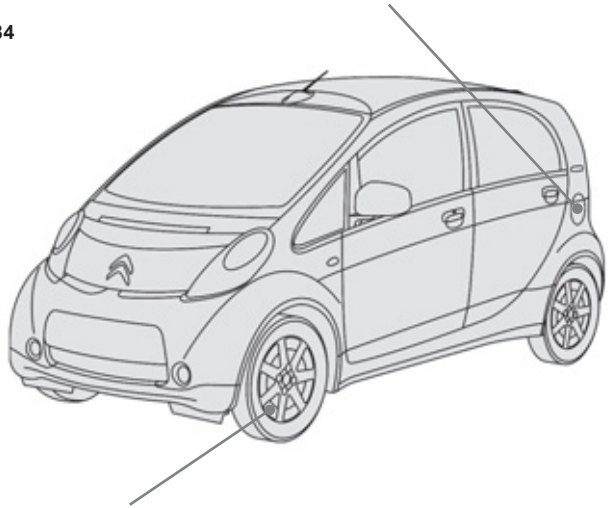

ASR and ESP systems

These are associated systems that assure the directional stability of the vehicle, within the limits of the laws of physics.

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Normal charging flap

This flap should be used to recharge your vehicle from a domestic power point.

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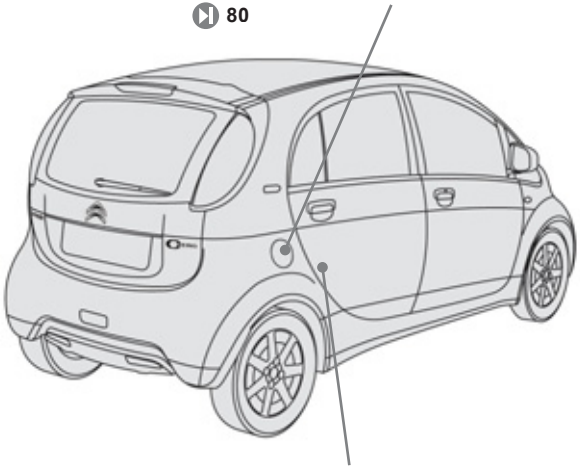

Temporary puncture repair kit

This kit is a complete system consisting of a compressor and a sealant cartridge, to allow the temporary repair of a tyre.

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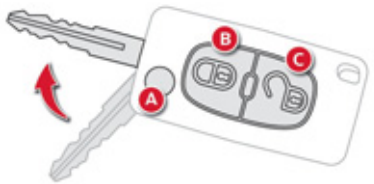
Access

Remote control key



A. Unfolding/Folding the key.
B. Locking the vehicle.
C. Unlocking the vehicle.

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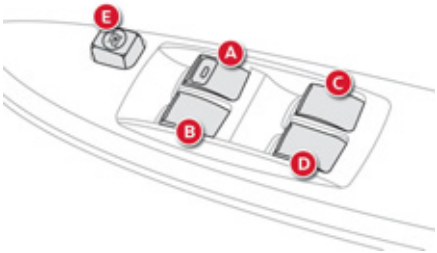
Electric windows



A. Driver's electric window switch.
B. Passenger's electric window switch.
C. Right hand rear electric window switch.
D. Left hand rear electric window switch.
E. Deactivating the passenger and rear electric window switches.

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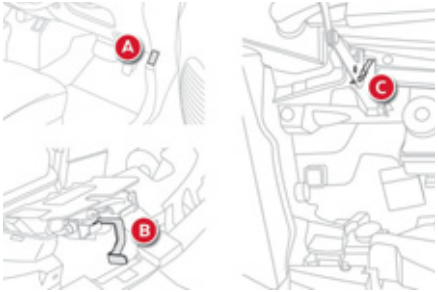
Front compartment



A. Release lever.
B. Safety catch.
C. Bonnet stay.

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Interior

Audio system

This system benefits from the latest technology: MP3 compatible audio system, USB player, Bluetooth hands-free system, ...

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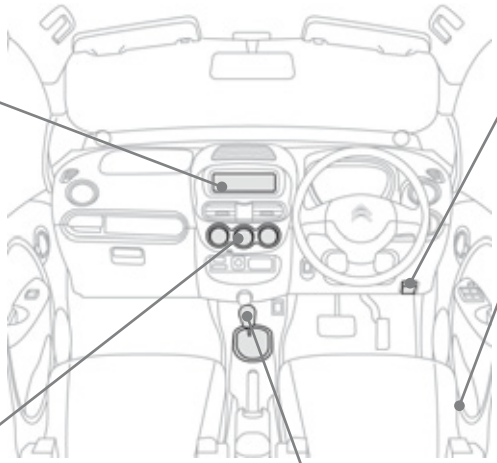

Charging flap interior opening controls

Normal charging flap.

Fast charging flap.

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Air conditioning

After setting the desired level of comfort, the system controls this level according to the exterior climatic conditions.

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Drive selector

Four-position drive selector: **P**, **R**, **N** and **D**.

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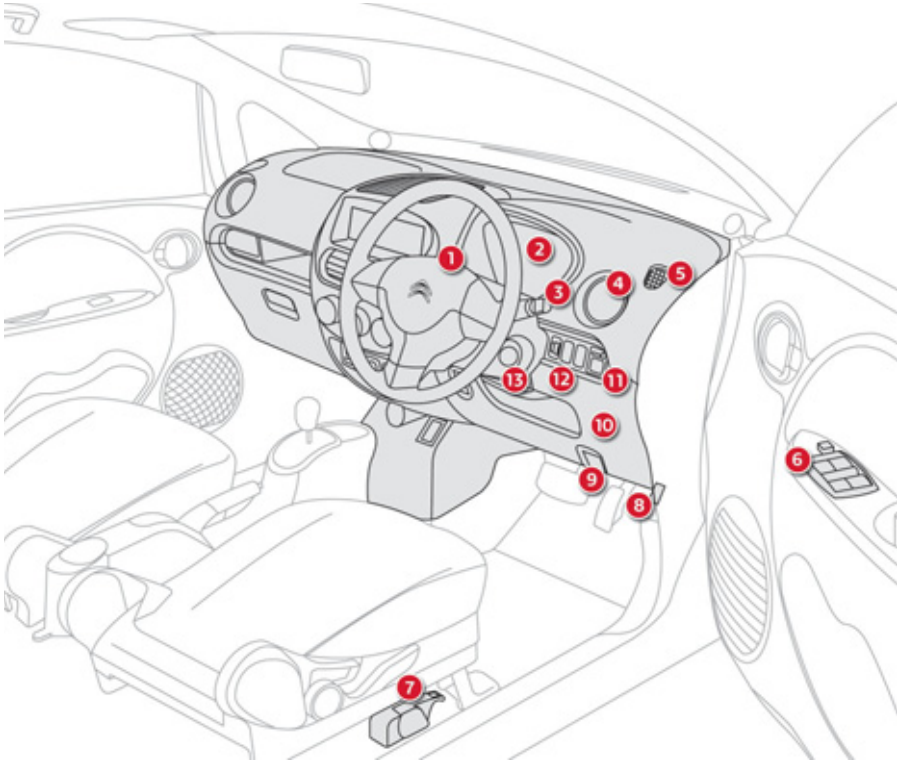
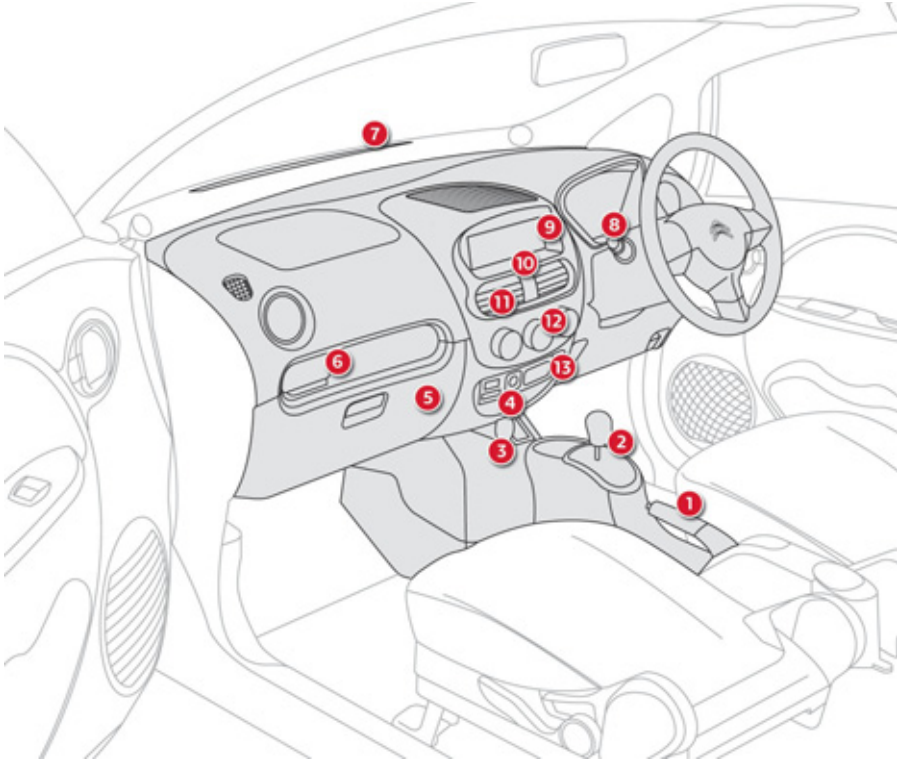
Instruments and controls

1. Driver's airbag.
   Horn.
2. Instrument panel.
3. Wiper stalk.
4. Side vents.
5. Window demisting vent.
6. Electric window switches and switch for deactivating the the front and rear passenger electric window controls.
7. Opening control for the fast charging flap (vehicle left hand side).
8. Bonnet release lever.
9. Opening control for the normal charging flap (vehicle right hand side).
10. Fusebox.
11. Door mirror controls.
12. Headlamp height adjustment.
    ASR/ESP deactivation switch.
13. Steering lock and ignition switch.



Instruments and controls

1. Parking brake.
2. Drive selector.
3. 12 V accessory socket.
4. Passenger's airbag deactivation.
   USB port.
5. Glove box.
6. Cup holder.
7. Windscreen demisting vents.
8. Lighting and direction indicator stalk.
9. Audio system.
10. Hazard warning lamps switch.
11. Centre vents.
12. Heating/air conditioning controls.
13. Emergency or assistance call.



Sitting comfortably

Front seats

1. Head restraint height adjustment.
2. Backrest angle adjustment.
3. Driver's seat cushion height adjustment.
4. Seat forwards-backwards adjustment.

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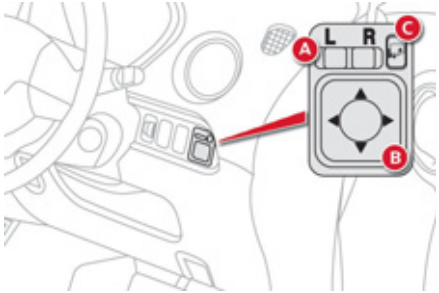
Sitting comfortably

Door mirrors



A. Selection of the mirror.
B. Adjusting the position of the mirror glass.
C. Folding/Unfolding.

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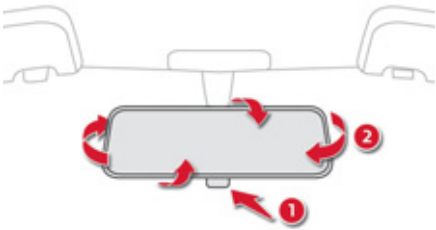
Rear view mirror



Manual day/night type

1. Selecting the "day" position of the rear view mirror.
2. Rear view mirror adjustment.

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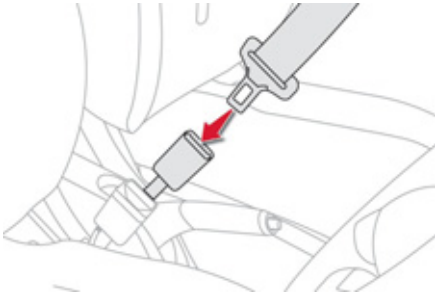
Seat belts



1. Fitting the belt.
2. Fastening the buckle.
3. Checking the fastening by pulling on the belt webbing.

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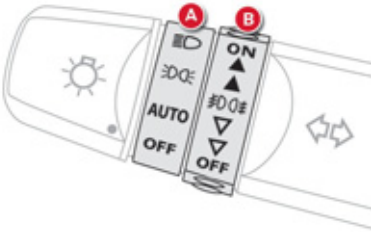
Seeing clearly

Lighting



Ring A

	Dipped or main beam headlamps.
	Sidelamps.
AUTO	Automatic illumination of headlamps.
OFF	Lighting off.

Ring B

	Front and rear foglamps.

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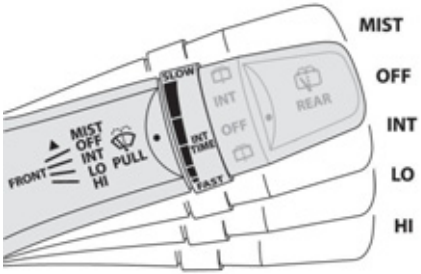
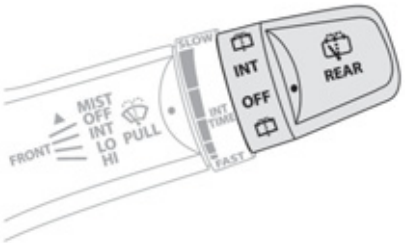
Wipers





Windscreen wiper

MIST	Single wipe.
OFF	Park.
INT	Intermittent wipe (speed adjustable manually).
LO	Slow.
HI	Fast.

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Rear wiper

OFF	Park.
INT	Intermittent wipe.
	Wash/wipe.

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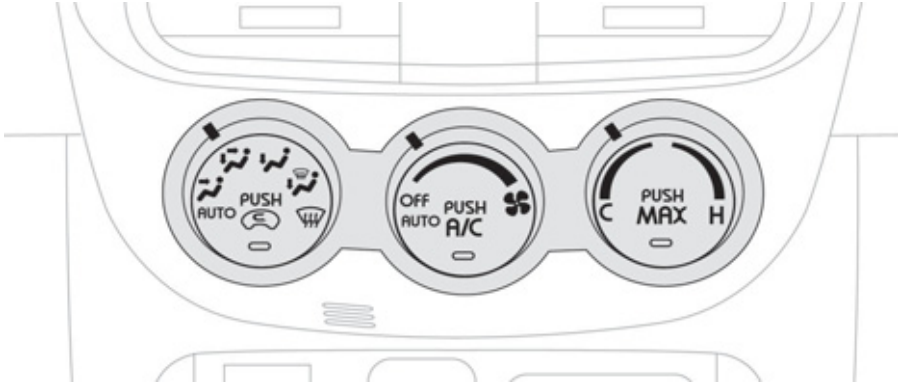
Ventilation

Air conditioning



Temperature adjustment.

Air distribution adjustment.

Air conditioning On/Off.

Air flow adjustment.

Air intake/Air recirculation.

"MAX" button.

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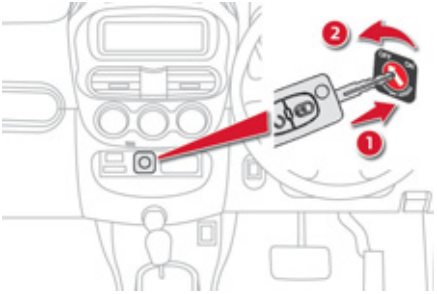
Passenger safety

Front passenger's airbag



1. Insert the key.
2. Select position:
   "ON" (activation), with front passenger or "forwards facing" child seat,
   "OFF" (deactivation), with "rear facing" child seat.

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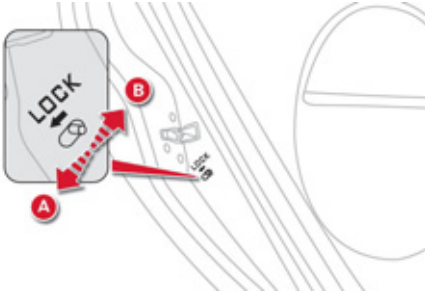
Child lock



A. Child lock on.
B. Child lock off.

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ISOFIX mountings

Two rings **A**, located between the seat cushion and backrest are used to secure an ISOFIX child seat.
A ring **B** is used to secure an upper strap called the **TOP TETHER**.

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Monitoring

Warning lamps

1. With the ignition on, the orange and red warning lamps come on.
2. With the engine running, these warning lamps go off.

If a warning lamp remains on, refer to the relevant page.

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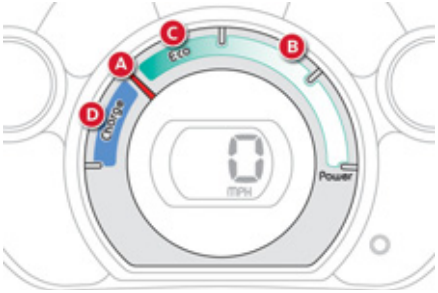
Energy consumption/ generation indicator



A. "Neutral" position.
B. Energy consumption.
C. "Eco" zone.
D. "Charge" zone.

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Low energy alerts

Four successive alerts indicate that the energy available in the main battery is dropping to a low level:

- 2 bars of the energy gauge in the instrument panel, on and flashing: starting to use the reserve.
- The last bar in the energy gauge flashing.
- The last bar disappears: display of the range disappears; the heating and air conditioning are switched off.

- Display of this warning lamp in the instrument panel: Progressive reduction in the power available from the motor.

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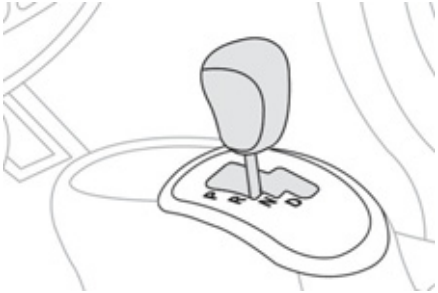
Driving safely

Drive selector



P. Parking.
Press the brake pedal to come out of this position.
R. Reverse.
N. Neutral.
D. Drive (forward).

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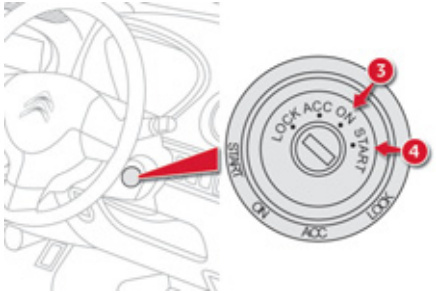
Starting the motor



- Check that the drive selector is in position **P**.
- Insert the key in the ignition switch.
- Turn the key to position **4 (START)**.
- Hold it in this position for a few seconds, until the "**READY**" lamp comes on, accompanied by an audible signal.
- Release the key.
  The switch returns automatically to position **3 (ON)**.

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Stopping the motor

- Stop the vehicle.
- Keep your foot on the brake pedal.
- Put the drive selector in position **P**.
- Apply the parking brake.
- Turn the key anti-clockwise to the **LOCK** position.

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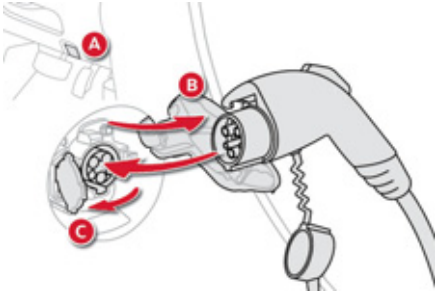
Charging your vehicle

Normal charge



This procedure consists of connecting the vehicle to a domestic power point.

A. Interior opening control.
B. Exterior flap (right hand side of the vehicle).
C. Socket cover.

! Before making any connection, check that the power point you want to use meets standards and is compatible with the current rating on the control unit of the charging cable. In all cases, it is recommended that you first have your installation checked by a qualified electrician.

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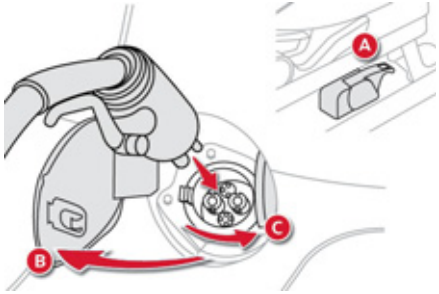
! You must always use a genuine CITROËN charging cable.

! Do not use an electrical extension lead, multi-way connector, adaptor or timer.

i **To optimise the service life of the main battery, recharge it completely every 15 days.**
For a recharge to be **complete**, follow the procedure for a **normal recharge** (domestic power point) without interruption, until it switches off automatically (charging lamp goes off in the instrument panel).

Fast charge



This procedure consists of connecting the vehicle to a special fast charging station.

A. Interior opening control.
B. Exterior flap (left hand side of the vehicle).
C. Socket cover.

The cable to use is the one attached to the charging station.

! Ensure that the charging station and its cable are compatible with your vehicle.

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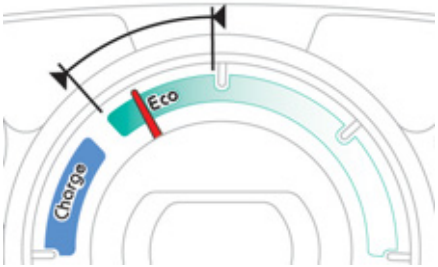
For more economical driving, and increased range

Practical advice for everyday use to optimise the range of your vehicle by conserving battery power.

Adopt a smooth driving style

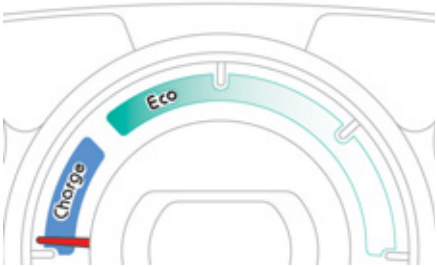
The electrical consumption of your vehicle depends greatly on your journey, your driving style and your speed.
In all cases, adopt a smooth driving style.



Stay in the "Eco" zone indicated in the energy consumption/generation meter: depress the accelerator pedal progressively, without sudden movement, and if the conditions permit, drive at steady and moderate speed.

Recover energy

Anticipating the driving conditions allows you to recover energy and increase the range of your vehicle.



Use the "Charge" zone of the energy consumption/generation meter whenever possible: anticipate the traffic slowing down and if the the conditions permit, use deceleration rather than the brakes.

Control the use of your electrical equipment

The heating and air conditioning systems operate on energy from the main battery. Excessive use of these systems greatly reduces the range of your vehicle. Remember to switch them off once the desired level of comfort is reached and check their settings every time you set off.
Control also the use of demisting/defrosting and the heated seat.

Limit the causes of excess consumption

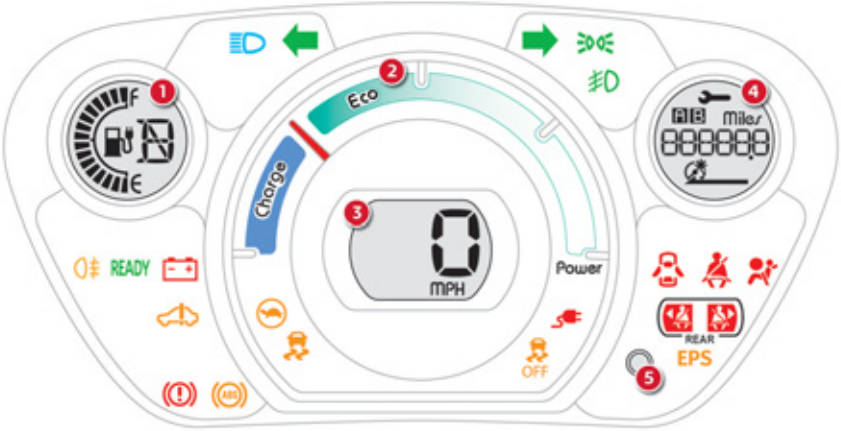
As with any vehicle, limit the loads carried in the vehicle and reduce wind resistance (windows open above 30 mph (50 km/h), roof bars, roof box, …).

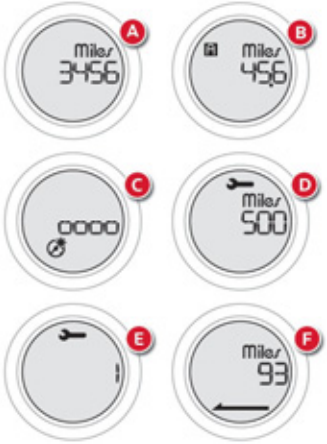
Observe the recommendations on maintenance

Check the tyre pressures regularly and follow the schedule for routine servicing recommended by CITROËN.

Instrument panel

Panel bringing together the various gauges and indicators for the operation of the vehicle.





Gauges and indicators

1. **State of charge gauge for the main battery.**
   Drive selector position indicator.
2. **Energy consumption/generation indicator.**
3. **Speedometer**
4. **Screen.**
5. **Screen control button.**
   Displays the various functions in turn.
   Resets the function selected (trip recorder or service indicator).
   Adjusts the level of instrument lighting.

For more information, refer to the corresponding section.

Screen

A. **Total distance recorder.**
B. **Trip distance recorder (Trip A or B).**
C. **Instrument panel lighting dimmer.**
D. **Indicator of distance remaining to the next service.**
E. **Indicator of time remaining to the next service.**
F. **Indicator of remaining range.**

Indicator and warning lamps

Visual indicators informing the driver that a system is in operation, is deactivated or has a fault.

When the ignition is switched on

Certain warning lamps come on for a few seconds when the vehicle's ignition is switched on.
These same warning lamps go off after a few seconds.
If you notice one of these warning lamps remaining on, refer to the information on the warning lamp in question.

Associated warnings

The illumination of certain warning lamps may be accompanied by an audible signal.
The warning lamps may come on continuously (fixed) or flash.

! Certain warning lamps may come on in one of two modes. Only by relating the type of lighting to the operating status of the vehicle can it be ascertained whether the situation is normal or whether a fault has occurred.

Operation indicator lamps

If one of the following indicator lamps comes on in the instrument panel, this confirms that the corresponding system has come into operation.

Warning/indicator lamp		State	Cause	Action/Observations
	Left-hand direction indicator	Flashing with audible signal.	The lighting stalk is pushed down.	
	Right-hand direction indicator	Flashing with audible signal.	The lighting stalk is pushed up.	
	Hazard warning lamps	Flashing with audible signal.	The hazard warning lamps switch, located on the dashboard, has been operated.	The left-hand and right-hand direction indicators and their associated indicator lamps flash simultaneously.
	Sidelamps and/ or dipped beam headlamps	On fixed.	The sidelamps and/or dipped beam headlamps are on.	
	Main beam headlamps	On fixed.	The lighting stalk is pulled towards you.	Pull the stalk to return to dipped beam headlamps.
	Front foglamps	On fixed.	The front foglamps are switched on.	Turn the ring on the stalk rearwards twice to switch off the front foglamps.
	Rear foglamp	On fixed.	The rear foglamp is switched on.	Turn the ring on the stalk rearwards to switch off the rear foglamp.

Warning/indicator lamp		State	Cause	Action/Observations
READY	**Ready** (ready to move off)	On fixed, accompanied by an audible signal when it comes on.	The vehicle is ready to move off and you can press the accelerator.	The illumination period corresponds to the powering-up of the vehicle.
	Parking brake	On fixed.	The parking brake is applied or not properly released.	Release the parking brake to switch off the warning lamp, keeping your foot on the brake pedal. Observe the safety recommendations. For further information on the parking brake, refer to the "Driving" section.
	Main battery charge (normal or fast)	On fixed.	The main battery is on charge.	On completion of the charge, the lamp goes off.
		Flashing.	The charging cable is connected to the vehicle but the main battery is not yet charging.	Check the connection of the charging cable.

Deactivation indicator lamps

If one of the following indicator lamps comes on, this confirms that the corresponding system has been switched off intentionally.
This is may be accompanied by an audible signal.

Warning/indicator lamp		State	Cause	Action/Observations
	Passenger's airbag system	On fixed, on the centre console.	The control switch, located in the glove box, is set to the **OFF** position. The passenger's front airbag is deactivated.	Set the control switch to the **ON** position to activate the passenger's front airbag. In this case, do not fit a child seat in the rear-facing position. Remember to check the state of the control switch before starting your vehicle.
OFF	**ESP/ASR**	On fixed.	The ESP/ASR off switch, located in the dashboard (driver's side) is activated. The ESP/ASR is deactivated. ESP: electronic stability programme. ASR: anti-slip regulation.	Press the button to activate the ESP/ASR. The ESP/ASR system is automatically activated on starting the vehicle.

Warning lamps

When the engine is running or the vehicle is being driven, illumination of one of the following warning lamps indicates a fault which requires action on the part of the driver.
Any fault resulting in the illumination of a warning lamp must be investigated further.
If you encounter any problems, do not hesitate to contact a CITROËN dealer or a qualified workshop.

Warning/indicator lamp		State	Cause	Action/Observations
	Braking	On fixed.	The braking system fluid level has dropped significantly. or Braking assistance system fault.	You must stop as soon as it is safe to do so. Top up with brake fluid listed by CITROËN. If the problem persists, have the system checked by a CITROËN dealer or qualified workshop.
+		On fixed, associated with the ABS warning lamp.	The electronic brake force distribution (EBFD) system has a fault.	You must stop as soon as it is safe to do so. Have it checked by a CITROËN dealer or a qualified workshop.
	Anti-lock Braking System (ABS)	On fixed.	The anti-lock braking system has a fault.	The vehicle retains conventional braking. Drive carefully at reduced speed and contact a CITROËN dealer or a qualified workshop without delay.

Warning/indicator lamp		State	Cause	Action/Observations
	Electronic stability programme and anti-slip regulation (ESP/ASR)	Flashing.	Activation of the ESP/ASR systems.	The systems optimise traction and improve the directional stability of the vehicle. Adapt your driving and moderate your speed.
+ OFF		On fixed.	Fault in the ESP/ASR systems.	Have it checked by a CITROËN dealer or a qualified workshop.
EPS	**Electric power steering**	On fixed.	The electric power steering has a fault.	Drive carefully at reduced speed. Have it checked by a CITROËN dealer or a qualified workshop.
	Ancillaries battery charge	On fixed.	The ancillaries battery charging circuit has a fault (dirty or loose terminals, slack, transformer fault, ...).	The warning lamp should go off when the motor is started. If it does not go off, contact a CITROËN dealer or qualified workshop.
	Door(s) open	On fixed, accompanied by an audible signal.	A door or the boot is still open.	Close the door or boot.

Warning/indicator lamp		State	Cause	Action/Observations
	Front seat belt not fastened/ unfastened	On fixed, then flashing, accompanied by an audible signal.	The driver and/or the front passenger has not fastened or has unfastened their seat belt.	Pull the strap, then insert the tongue in the buckle.
	Right hand rear seat belt unfastened	On fixed.	The right hand rear passenger has unfastened their seat belt.	Pull the strap then insert the tongue in the buckle.
	Left hand rear seat belt unfastened	On fixed.	The left hand rear passenger has unfastened their seat belt.	
	Airbags	On temporarily.	When you switch on the ignition, this warning lamp comes on for a few seconds, then goes off.	If it does not go off, contact a CITROËN dealer or a qualified workshop.
		On fixed.	Fault with one of the airbag or seat belt pretensioner systems.	Have it checked by a CITROËN dealer or a qualified workshop.
	Protection system for the main battery	On fixed.	The state of charge of the main battery is too low or the temperature of the main battery is too low...	The power from the motor is limited. Charge the main battery as soon as possible. If the warning lamp does not go off, contact a CITROËN dealer or qualified workshop.
	Self-diagnosis system of the main electrical circuit	On fixed.	Fault in the main electrical circuit.	You must stop as soon as it is safe to do so. Have it checked by a CITROËN dealer or a qualified workshop.

Main battery state of charge indicator

Display

The state of charge of the main battery is displayed continuously in the instrument panel.

Low energy alerts

Four successive alerts indicate that the energy available in the main battery is dropping to a low level:

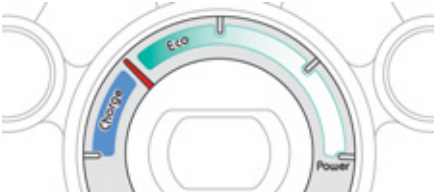
- 2 bars of the state of charge gauge in the instrument panel, on and flashing: starting to use the reserve.
- The last bar in the state of charge gauge flashing.
- The last bar disappears: display of the range disappears; the heating and air conditioning are switched off.

- Display of this warning lamp in the instrument panel: progressive reduction in the power available from the motor.

Energy consumption/generation indicator

A system that informs the driver of the level of energy consumption or generation of the main battery.

"Neutral" position



On switching on the ignition, your vehicle neither consumes nor generates energy in its electric traction system: the needle is in the "neutral" position (provided that the heating and air conditioning are off).

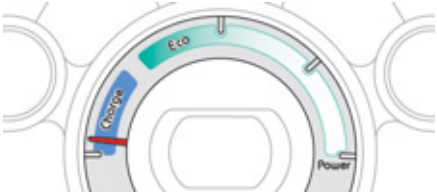
Energy consumption

The needle moves to the right in proportion to the energy consumption by the vehicle.

"Eco" zone

The needle is in this zone when the vehicle is used so as to moderate electric consumption and optimise its range.

"Charge" zone



The needle moves to the left in proportion to the level of charge sent to the main battery, during period of deceleration and braking.

Instrument panel screen

When the ignition switch is in the "**ON**" position, press button **A** repeatedly to display the following information in turn.

Distance recorder

System for measuring the total distance travelled by the vehicle during its life.
Press button **A**.
The total distance appears in the screen.

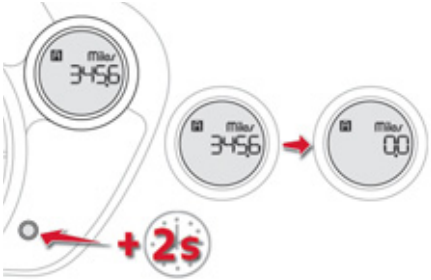
Changing the speedometer units

With the total distance recorder displayed, press and hold button **A** for a few seconds to change the speedometer units (mph or km/h).

> i The range indicator is displayed in the units (miles or km) corresponding to those of the speedometer (mph or km/h).

Trip distance recorder (Trip A or B)

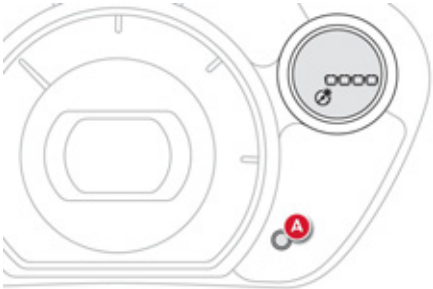
Each of these trip recorders indicates the distance travelled since the last reset.
Press button **A** to display the desired trip.



Reset to zero

With the ignition on and either trip **A** or **B** displayed, press the button for more than 2 seconds.

Lighting dimmer

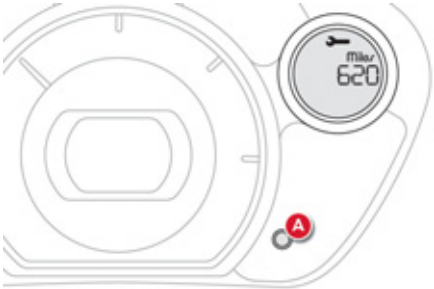


System for manual adjustment of the brightness of the instruments and controls in relation to the exterior brightness.
With the lighting on or off, press button **A** to select the function, then hold down to change the intensity of the lighting of the instruments and controls in "day" or "night" mode.
The intensity of the lighting increases each time button **A** is pressed.
When the lighting reaches the maximum setting, press again to change to the minimum setting.
When the lighting reaches the required intensity, release button **A**.
The setting is saved when you release button **A** and retained when the ignition is turned OFF.

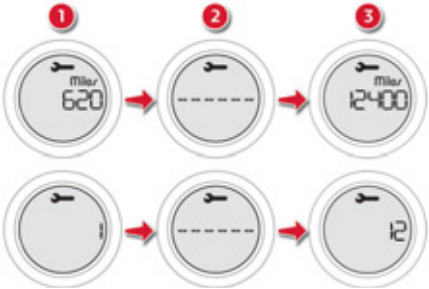
Service indicator

System which informs the driver when the next service is due in accordance with the manufacturer's servicing schedule.
The point at which the next service is due is calculated from the last service indicator zero reset.

This point can be indicated in one of two ways:
- the miles (km) remaining,
- the time remaining to the next service.



When the ignition is switched on, press button **A** several times in succession until the service indicator is displayed in the desired units.



Operation

1. The screen indicates that 620 miles (1 000 km) or 1 month remain before the next service.
2. The screen indicates that the date for the service has been exceeded.
   Every time the ignition is switched on, the service spanner is displayed for a few seconds to remind you that a service should be carried out as soon as possible.
3. Once the service has been carried out, the distance or the number of months to the next service is displayed again.

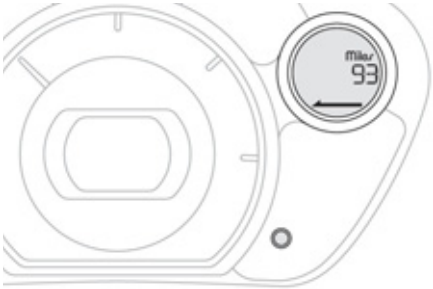
Resetting the service indicator to zero

After each service, the service indicator should be rest to zero.
The procedures is as follows:

- ☞ Switch off the ignition (switch in the LOCK or ACC position).
- ☞ Press the reset button **A** several times in succession until the service indicator is displayed.
- ☞ Press and hold the reset button for a few seconds until the **spanner flashes**.
- ☞ Press the reset button while the spanner is flashing to change the display from **"---"** to **"CLEAR"**
  The distance (or time) remaining before the next service is due is displayed.

i The display of **"---"**, indicating that the service date has arrived, comes on automatically after a certain time and distance travelled. The screen then indicates the time remaining before the next service is due.

Range indicator



This function gives an estimate of the number of miles (km) that your vehicle can still cover, based on the recent conditions of use (driving style, use of heating, air conditioning...).

i When the remaining range falls to a low level, **"- - -"** is displayed in the instrument panel.

i The range can be displayed in miles or kilometres.
To change the units, refer to the "Distance recorder" section.

Remote control key

System which permits central unlocking or locking of the vehicle using the door lock or from a distance. It is also used to start the vehicle, as well as providing protection against theft.

Unlocking the vehicle

Unfolding the key

☞ First press button **A** to unfold the key.

Unlocking using the remote control

☞ Press the open padlock to unlock the vehicle.

Unlocking is confirmed by the interior lighting which comes on for approximately 15 seconds and the direction indicators which flash **twice**.
The door mirrors unfold at the same time.

Unlocking using the key

☞ Turn the key to the right in the **driver's door** lock to unlock the vehicle.

Locking is confirmed by the interior lighting, which comes on for about 15 seconds and the direction indicators, which flash **twice**.
On the other hand, the door mirrors are not unfolded (see § "door mirrors").

! The passenger's door lock barrel does not lock or unlock the other doors and the boot.

Locking the vehicle

Normal locking using the remote control

☞ Press the closed padlock to lock the vehicle.

Locking is confirmed by the direction indicators which come on **once**.
The door mirrors unfold at the same time.

Normal locking using the key

☞ Turn the key to the left in the **driver's door** lock to lock the vehicle.

Locking is confirmed by the direction indicators, which flash **once**.
On the other hand, the door mirrors are not unfolded (see § "door mirrors").

i The vehicle will lock itself again automatically after thirty seconds unless a door or the boot is opened. This function avoids inadvertent unlocking.

Folding the key

☞ First press button **A** to fold the key.

Anti-theft protection

Electronic engine immobiliser

The key contains an electronic chip which has a special code. When the ignition is switched on, this code must be recognised to permit starting. This electronic engine immobiliser locks the engine management system a few moments after the ignition is switched off and prevents starting of the engine by anyone who does not have the key.
In the event of a malfunction and if your vehicle does not start, contact a CITROËN dealer as soon as possible.

Remote control problem

In the event of a remote control malfunction, you can neither unlock nor lock your vehicle.

☞ First of all, use the key in the driver's door lock to unlock or lock your vehicle.

☞ Then, contact a CITROËN dealer to check the operation of the remote control and replace the battery if necessary.

Lost keys

Visit a CITROËN dealer with the vehicle's V5 registration document and your personal identification documents.
The CITROËN dealer will be able to retrieve the key code and the transponder code required to order a replacement key.

Remote control

The high frequency remote control is a sensitive system; do not operate it while it is in your pocket as there is a possibility that it may unlock the vehicle, without you being aware of it.
Do not repeatedly press the buttons of your remote control out of range and out of sight of your vehicle. You run the risk of stopping it from working.
The remote control does not operate when the key is in the ignition, even when the ignition is switched off.

Locking the vehicle

Driving with the doors locked may make access to the passenger compartment by the emergency services more difficult in an emergency.
As a safety precaution (with children on board), remove the key from the ignition when you leave the vehicle, even for a short time.

Anti-theft protection

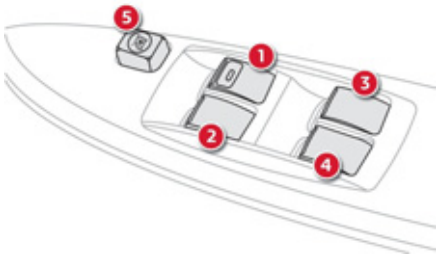
Do not make any modifications to the electronic immobiliser system; this could cause malfunctions.

When purchasing a second-hand vehicle

Have the key codes memorised by a CITROËN dealer, to ensure that the keys in your possession are the only ones which can start the vehicle.

Electric windows

System which opens or closes a window manually or automatically. It is fitted with a deactivation system to prevent misuse of the rear controls.



1. **Driver's electric window switch.**
2. **Passenger's electric window switch.**
3. **Rear right electric window switch.**
4. **Rear left electric window switch.**
5. **Deactivating the passenger and rear electric window switches.**

Operation

With the ignition on:

☞ Press the switch gently to open or pull it gently to close. The window stops as soon as the switch is released.

- **Automatic one-touch mode (driver's side)**
  ☞ Press the switch fully to open. The driver's window opens completely when the switch is released.
  ☞ Pressing the switch again stops the movement of the window.

ℹ The electric window switches remain operational for approximately 30 seconds after the ignition is switched off.
The windows can no longer be opened or closed after the driver's door is closed.

Deactivating the passenger and rear electric window switches

☞ For the safety of your children, press switch **5** to prevent operation of the passenger and rear electric windows irrespective of their position.

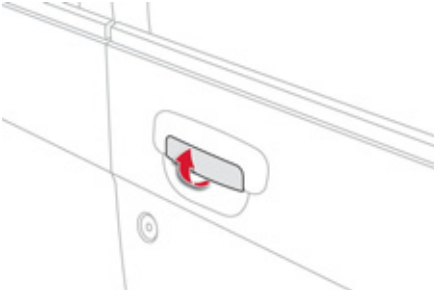
When the button is pressed down, the switches are deactivated.

When the button is raised, the switches are activated.

! Always remove the key from the ignition when leaving the vehicle, even for a short time.
In the event of contact during operation of the windows, you must reverse the movement of the window. To do this, press the switch concerned.
When the driver operates the passenger electric window switches, they must ensure that no one is preventing correct closing of the windows.
The driver must ensure that passengers use the electric windows correctly.
Be aware of children when operating the windows.

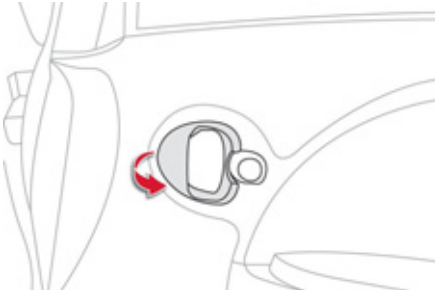
Doors

Opening



From outside

☞ After unlocking the vehicle using the remote control or the key, pull the door handle.



From inside

☞ Pull the front or rear door control to open the door.

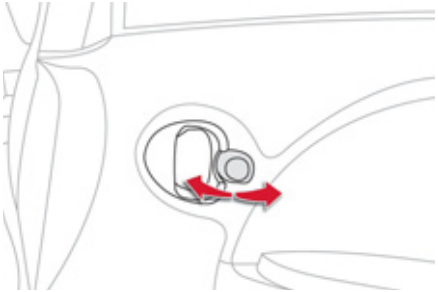
If the doors are locked, opening the driver's door does not unlock the other doors.

- opening the driver's door unlocks the other doors,
- the front passenger or rear doors must then be unlocked manually using the front locking control before they can be opened.

Closing

If a door or the boot is not closed correctly, this warning lamp comes on in the instrument panel until the door in question or the boot is closed.

Locking/unlocking from the inside

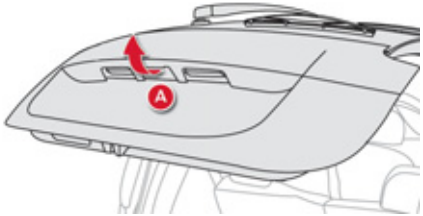


☞ Press the button on the driver's door towards the front to lock and towards the rear to unlock the vehicle completely.

! The buttons on the front and rear passenger doors only lock/unlock the door in question.

Boot

Opening



☞ After unlocking the vehicle using the remote control or the key, press the handle **A** and open the tailgate.

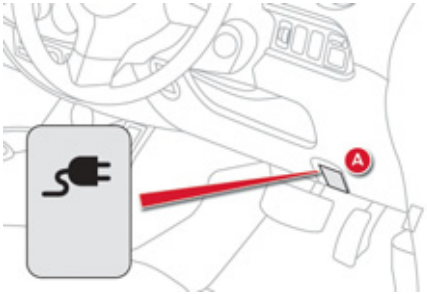
Closing

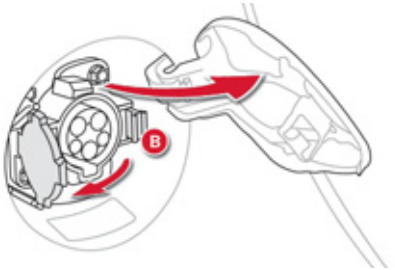
☞ Pull the handle **B** downwards to guide the tailgate down,

☞ release the handle and press the exterior surface of the tailgate gently to close it.

Charging flaps

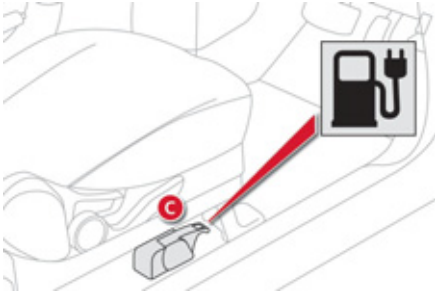
Normal charging

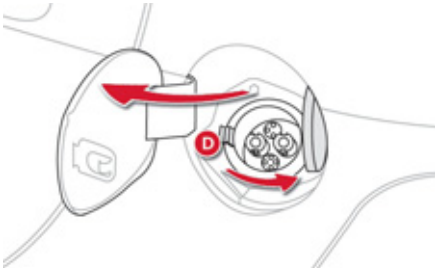




- Pull control **A** locate at the bottom of the dashboard, driver's side, to release the charging flap,
- open the flap on the right of the vehicle,
- press latch **B** to open the socket cover.

Fast charging





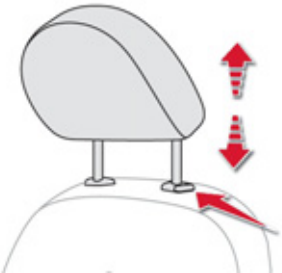
- Pull control **C** located under the driver's seat, outer side, to release the flap,
- open the flap on the left of the vehicle,
- press latch **D** to open the socket cover.

i For more information on charging procedures, refer to the "Practical information" section of this document.

Front seats

Manual adjustments

1. **Adjustable head restraint**
2. **Adjustment of the backrest angle**
   Operate the control lever and adjust the position of the backrest to the front or to the rear.
3. **Adjustment of the driver's seat height**
   Raise or lower the control lever the number of times required to obtain the desired position.
4. **Forwards-backwards adjustment of the seat position**
   Lift the control bar and slide the seat forwards or backwards.

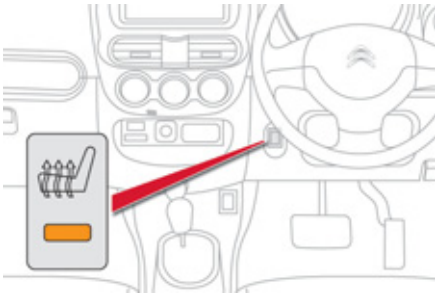


Head restraint height adjustment

- To raise it, pull upwards.
- To lower it, push it downwards, pressing the height adjustment button at the same time.
- To remove it, raise it to the high position, then remove it pressing the height adjustment button at the same time.
- To refit it, engage the rods of the head restraint in the apertures, pressing the height adjustment button at the same time.

! Never drive with the removed head restraints in the vehicle as they could be thrown around the vehicle on sharp braking. They must always be in place and adjusted correctly.
After installing the head restraint, check that the height adjustment button has engaged correctly.
The adjustment is correct when the top of the head restraint is aligned with the top of the head of the seated person.

Heated seat control



Press the control switch, located on the dashboard, to switch on the driver's seat heating.
The warning lamp in the switch comes on.
The temperature is controlled automatically.
Pressing a second time stops operation.

Rear seats

Rear seat comprising two adjustable, foldable backrests and a fixed cushion.

Rear head restraints

These have a high position (comfort and best safety) and a low position (best rear vision for the driver).
They can also be removed.
To remove a head restraint:

- ☞ pull the head restraint fully upwards,
- ☞ then, press the lug.

! When carrying rear passengers, never drive with their head restraints removed; ensure that they are in place and in the high position.

Adjusting the backrest angle

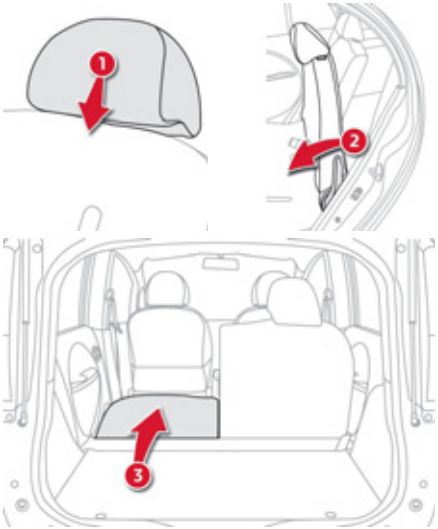
To adjust the backrest:

- ☞ pull the control forwards to release the backrest,
- ☞ adjust the backrest then release the control.

The backrest can be adjusted to one of seven positions.

! Always ensure that the backrest has engaged correctly.

Folding the backrest



1. Place the head restraints in the low position or remove them if necessary,
2. pull the control forwards to release backrest,
3. fold the backrest forward.

Returning the seat backrest to its original position

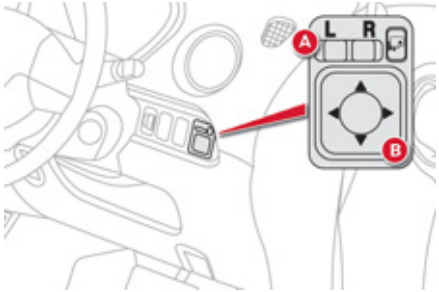
☞ Push the seat backrest in position and secure it,

☞ refit the head restraints or put them back in place.

! When returning the backrest to its original position, take care not to trap the seat belts.

Door mirrors

Adjustment

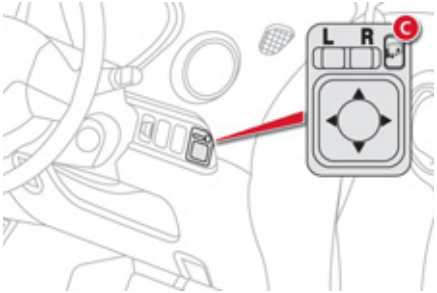


The mirrors can be adjusted when the ignition switch is in the "ON" or "ACC" position.

- ☞ Move control **A** to the right or to the left to select the corresponding mirror.
- ☞ Direct control **B** in all four directions to adjust the mirror.

When adjustment is complete, return control **A** to the central position.

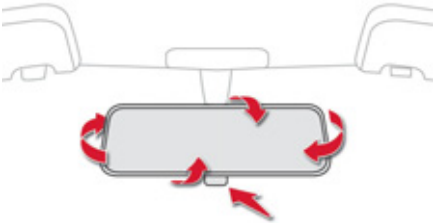
Electric folding/unfolding



- ☞ With the ignition switch in the "ON" or "ACC" position: press control **C** to unfold them
- ☞ With the ignition switch in the "LOCK" position: press control **C within 30 seconds** to fold them.

! The mirrors can also be folded manually.
However, you must **never unfold them manually**, otherwise the mirrors may not remain in place correctly when driving.
Always use control **C** to unfold them.

Rear view mirror

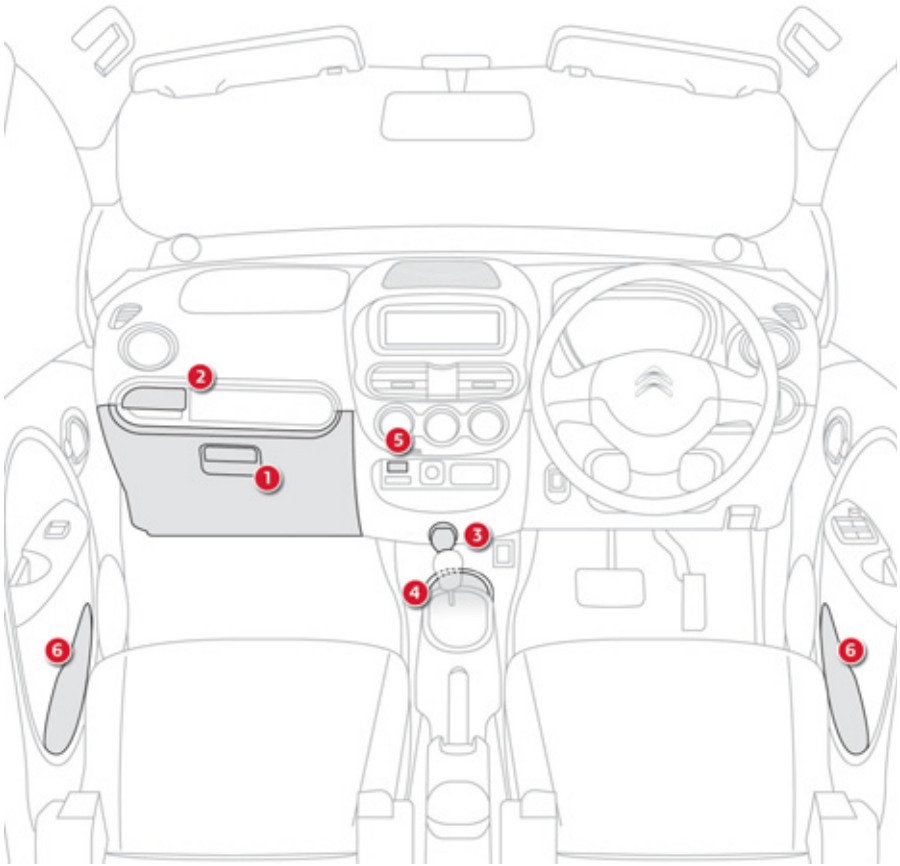


Adjust the mirror by moving it up or down and/ or to the left or right.
The rear view mirror has two positions:
- day (normal),
- night (anti-dazzle).

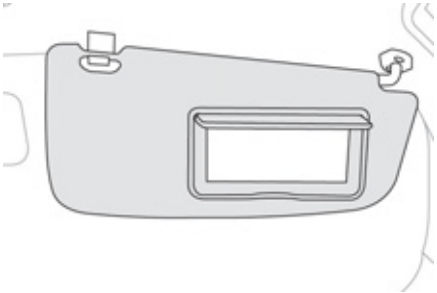
To change from one to the other, push or pull the lever on the lower edge of the mirror.

Interior fittings

1. **Glove box**
2. **Retractable cup holder**
   Press the cover to open the cup holder.
3. **12 V accessory socket (120 W)**
   Observe the maximum power rating to avoid damaging your accessory
4. **Open storage**
5. **USB Player**
6. **Door pocket**

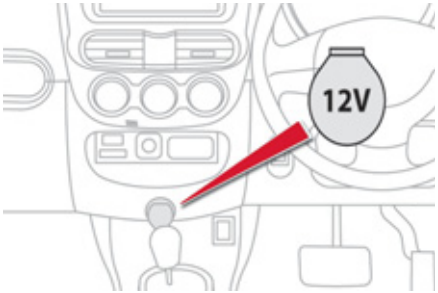


Sun visor



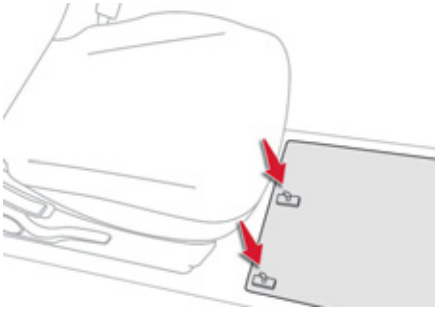
The sun visors fold forwards, and to the side when they are unhooked.
They are fitted with a courtesy mirror and a ticket holder.

12 V accessory socket



☞ To connect a 12 V accessory (max power: 120 W), lift the cover and connect a suitable adaptor.

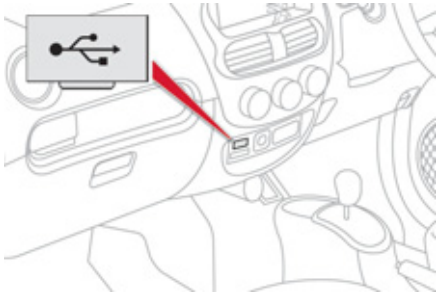
Mat



When removing the mat on the driver's side, move back the seat as far as possible and remove the fixings.
When refitting, position the mat correctly on the pins and clip the fixings. Check that the mat is secured firmly.

! To prevent any risk of jamming under the pedals:
- only use mats suited to the fixings already present in the vehicle; it is imperative that these fixings are used.
- never fit one mat on top of another.

USB Player



This USB port, is located on the centre console.
It permits the connection of portable devices, such as a digital audio player of the iPod® type or a USB memory stick.
It reads the audio files which are transmitted to your audio equipment and played via the vehicle's speakers.
You can manage these files using the audio system controls.

When connected to the USB port, the portable device charges automatically.

For more information on the use of this system, refer to the "Audio and Telematics" section.

Heating and Ventilation

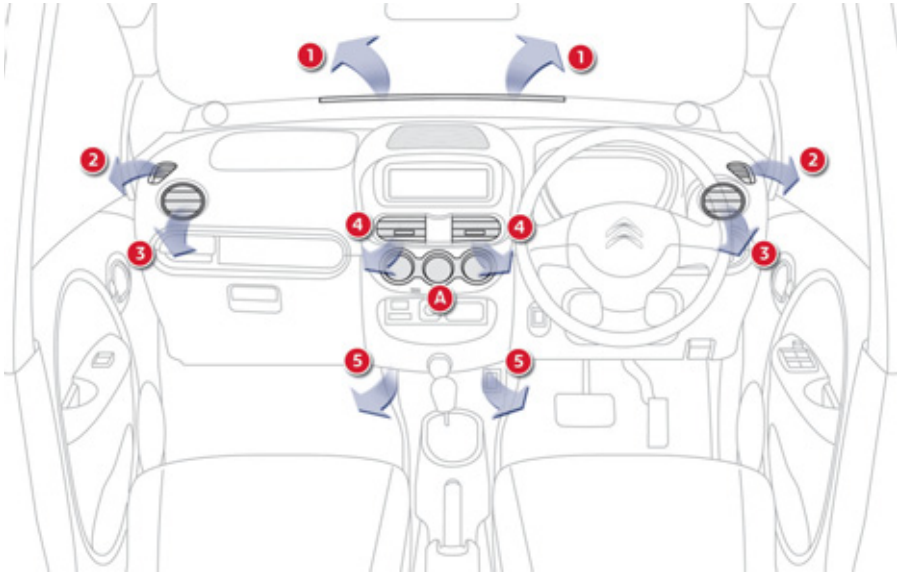
System which creates and maintains good conditions of comfort and visibility in the vehicle's passenger compartment.
The heating and ventilation can be used as soon as the "Ready" lamp is on.

Air intake

The air circulating in the passenger compartment is filtered and originates either from the outside via the grille located at the base of the windscreen or from the inside in air recirculation mode.

Controls

The incoming air follows various routes depending on the controls selected.
The temperature control enables you to obtain the level of comfort required by mixing the air of the various circuits.
The air distribution control enables you to select the air vents used in the passenger compartment.
The air flow control enables you to increase or reduce the speed of the ventilation fan.
These controls are grouped together on control panel **A** on the centre console.



Air distribution

1. Windscreen demisting/defrosting vents.
2. Front side window demisting/defrosting vents.
3. Side adjustable air vents.
4. Central adjustable air vents.
5. Air outlets to the front footwells.

Recommendations for ventilation and air conditioning

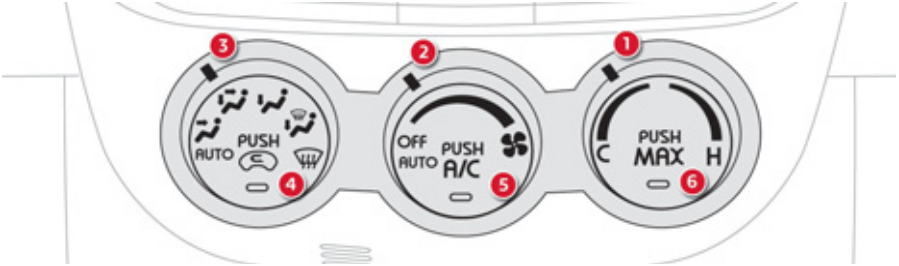
In order for these systems to be fully effective, follow the operation and maintenance guidelines below:

- If the interior temperature remains very high after the vehicle has been parked in the sun for a considerable time, first ventilate the passenger compartment for a few minutes by opening the windows.
  Place the air flow control at a sufficient level to provide an adequate renewal of air in the passenger compartment.
- Condensation created by the air conditioning results in a discharge of water under the vehicle when stationary, which is perfectly normal.
- To obtain an even air distribution, take care not to obstruct the exterior air intake grilles located at the base of the windscreen, the nozzles, the vents and the air outlets, as well as the air extractor located in the boot.
- Use in preference the intake of exterior air as prolonged use of the air recirculation may cause misting of the windows and side windows.
- Operate the air conditioning system for 5 to 10 minutes, once or twice a month to keep it in good working order.
- Ensure that the passenger compartment filter is in good condition and have the filter elements replaced regularly (refer to "Checks").
- To ensure correct operation of the air conditioning system, you are also advised to have it checked regularly.
- If the system does not produce cold air, do not use it and contact a CITROËN dealer or a qualified workshop.

The heating and air conditioning use energy from the main battery. Their use increases electrical consumption and reduces the range of the vehicle. Remember to switch off the heating or air conditioning as soon as it is no longer needed.

Air conditioning

The air conditioning can be used as soon as the "Ready" lamp is on.



Adjustments can be made manually or automatically.

1. Temperature
2. Air flow
3. Air distribution
4. Exterior air intake/Interior air recirculation
5. Air conditioning On/Off
6. "Max" button

1. Temperature adjustment

☞ Turn the dial from blue (cold) to red (hot) to adjust the temperature to your requirements.

ℹ When the dial is placed on "•", the fan air will be at ambient temperature.
If you move the dial to "•" while using the heating or air conditioning, these will stop immediately.

2. Air flow adjustment

☞ Turn the dial to the right to increase air flow and to the left to reduce it.

ℹ With the dial in the "**AUTO**" position, the air flow is adjusted automatically, according to the interior temperature.

3. Air distribution adjustment

Place the dial in the desired position to distribute air to:

central and side vents,

central, side and footwell vents,

footwells,

windscreen, side windows and footwells,

windscreen and side windows.

The air distribution can be adapted by placing the dial in an intermediate position.

ℹ With the dial in the "**AUTO**" position, air distribution is adjusted automatically, according to the temperature selected.

4. Air intake/Air recirculation

The intake of exterior air prevents the formation of mist on the windscreen and side windows.
The recirculation of interior air isolates the passenger compartment from exterior odours and smoke.
Return to exterior air intake as soon as possible to prevent deterioration of the the air quality and the formation of mist.

☞ Press this button to recirculate the interior air. The indicator lamp comes on to confirm this.
☞ Press the button again to permit the intake of exterior air. The indicator lamp switches off to confirm this.

5. Air conditioning On/Off

The air conditioning is designed to operate effectively in all seasons, with the windows closed.

It enables you to:
- lower the temperature, in summer,
- increase the effectiveness of the demisting in winter, above 3 °C.

Switching on

☞ Press the **"A/C"** button, the associated indicator lamp comes on.

The air conditioning does not operate when the air flow adjustment is set to off.

Switching off

☞ Press the **"A/C"** button again, the associated indicator lamp goes off.

Switching off may result in some discomfort (humidity, misting).

6. "MAX" button

This button allows the passenger compartment to be quickly heated or cooled. It only works when the air flow control is not in the **"OFF"** position.

Press this button. The corresponding indicator lamp comes on.

The place the temperature control in the desired position:
- on "●" for maximum ventilation,
- between "●" and "H" for maximum heating,
- between "C" and "●" for maximum air conditioning.

Front Demist - Defrost

Front demisting-defrosting can be used as soon as the "Ready" lamp is on.

Place the air distribution control in this position.

The air conditioning starts (indicator lamp on) and exterior air intake is selected (indicator lamp off).

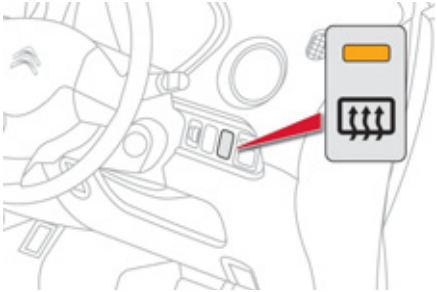
Place the temperature control between "●" and "**H**".

Place the air flow control in the desired position.

> ℹ For rapid demisting - defrosting, you can also press the "**MAX**" button.

Rear screen demist - defrost

The control button is located to the right of the steering wheel.



Switching on

Rear screen demisting/defrosting can only operate when the "Ready" lamp is on.

☞ Press this button to demist/defrost the rear screen and (depending on version) the door mirrors. The indicator lamp associated with the button comes on.

Switching off

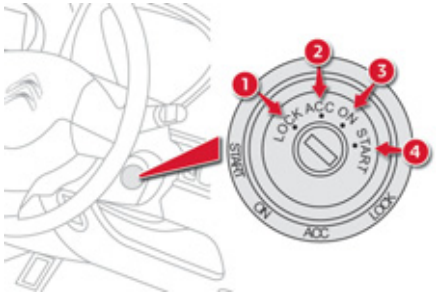
The demisting/defrosting switches off automatically to prevent an excessive electric consumption.

☞ It is possible to stop the demisting/defrosting operation before it is switched off automatically by pressing the button again. The indicator lamp associated with the button goes off.

> ☞ Switch off the demisting/defrosting of the rear screen and door mirrors as soon as appropriate, so as to limit electrical consumption and optimise the range of the vehicle.

Starting - stopping the vehicle

Ignition switch



- Position 1: **LOCK**
  The steering is locked.
- Position 2: **ACC**
  The ancillaries (radio, 12 V socket...) can be used.
- Position 3: **ON**
  Ignition on.
- Position 4: **START**
  "Ready" lamp on.
  Motor ready to drive the vehicle.

! If you use the ancillaries for a prolonged period (with the key in the **ACC** position), you risk discharging the ancillaries battery. Starting your vehicle will then no longer be possible.
Be aware.

Starting

☞ Insert the key in the ignition switch.
☞ Turn the key to position **4 (START)**.

READY

☞ Hold it in this position for a few seconds until the "**READY**" lamp comes on accompanied by an audible signal.

☞ Release the key.
The key returns automatically to position **3 (ON)**.

Stopping

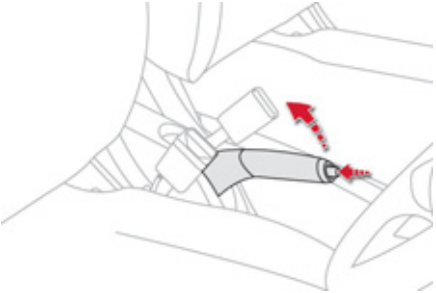
☞ Immobilise the vehicle.
☞ Place the drive selector in position **P**.
☞ Turn the key to position **1 (LOCK)**.
☞ Remove the key from the ignition switch.

i Do not attach any heavy objects to the key as this could weigh down on it when in the ignition switch and cause a fault.

Key in ignition

If the key has been left in the ignition, an audible signal is heard on opening the driver's door.

Manual parking brake



Applying

☞ Pull the parking brake lever fully up to immobilise your vehicle.

Releasing

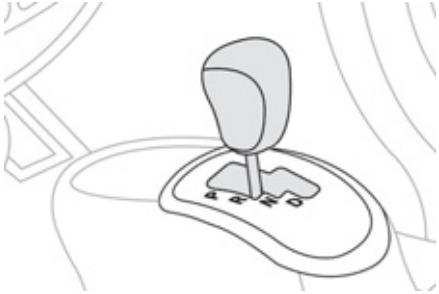
☞ Pull the parking brake lever up gently, press the release button then lower the lever fully.

When the vehicle is being driven, if the parking brake is still on or has not been fully released, this warning lamp comes on.

! When parking on a slope, direct your wheels against the kerb, apply the parking brake, place the drive selector in position **P** and switch off the ignition.

Drive selector

Selector positions



P. Park.
This position is used for starting the vehicle.
To come out of the **P** position, you must have your foot on the brake.
R. Reverse.
N. Neutral.
D. Drive (Forward).

Displays in the instrument panel

When you move the drive selector through the grille to select a position, the corresponding indicator is displayed in the instrument panel.

Moving off

With the motor running, **P** appears in the instrument panel screen.

- ☞ Press the brake pedal to come out of position **P**.
- ☞ Select forward (**D**) or reverse (**R**) gear.
- ☞ Release the parking brake.
- ☞ Take your foot off the brake pedal, the vehicle then moves off slowly to facilitate manoeuvring.
- ☞ Accelerate to go forwards or backwards.
- ☞ **"D"** or **"R"** appears in the instrument panel screen.

Parking the vehicle

To stop the motor, you must select position **P**.
You must apply the parking brake to immobilise the vehicle.
To remove the key from the ignition switch, the drive selector must be in position **P**.

! To tow your vehicle, the drive selector must be in position **N**, refer to "Practical Information".

Lighting stalk

Main lighting

The various front and rear lamps of the vehicle are designed to adapt the lighting progressively in relation to the climatic conditions and so ensure the best visibility for the driver:

- sidelamps, to be seen,
- dipped beam headlamps to see without dazzling other drivers,
- main beam headlamps to see clearly when the road is clear.

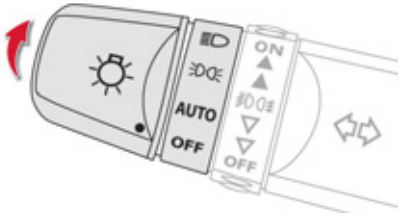
Additional lighting

Other lamps are provided to fulfil the requirements of particular driving conditions:

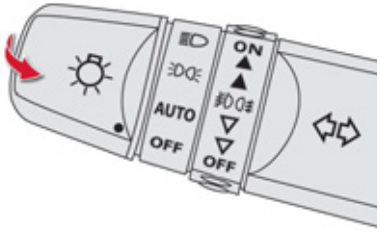
- a rear foglamp to be seen from a distance,
- front foglamps for even better visibility,
- daytime running lamps to be seen during the day.

Selection ring for main lighting mode

Turn the ring to position the symbol required facing the mark.



	Dipped or main beam headlamps.
	Sidelamps only.
AUTO	Automatic illumination of headlamps.
OFF	Lighting off.



Stalk for switching headlamp beam

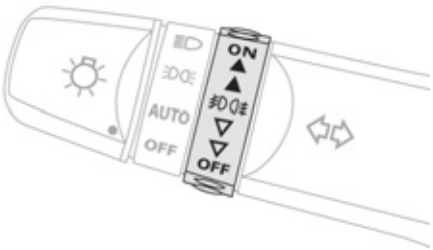
Pull the stalk to switch the lighting between dipped/main beam headlamps.

In the lighting off and sidelamps modes, the driver can switch on the main beam headlamps temporarily ("headlamp flash") by maintaining a pull on the stalk.

Displays

Illumination of the corresponding indicator lamp in the instrument panel confirms the lighting switched on.

Front and rear foglamps



Foglamps selection ring.
The foglamps operate with the sidelamps and dipped and main beam headlamps.

Front and rear foglamps.

- To switch on the front foglamps, turn the ring forwards once.
- To switch on the rear foglamp, turn the ring forwards twice.
- To switch off the rear foglamp, turn the ring rearwards twice.
- To switch off the front foglamps, turn the ring rearwards once.

The ring returns to its initial position automatically.
The rear foglamp is switched off automatically when you switch off the sidelamps, or the dipped or main beam headlamps.

! In good or rainy weather, both day and night, the front foglamps and the rear foglamp is prohibited. In these situations, the power of its beam may dazzle other drivers.
Do not forget to switch off the front foglamps and the rear foglamp when they are no longer necessary.

Lighting on reminder

There is an audible signal when the driver's door is opened, to warn the driver if the vehicle lighting is on, with the ignition off.
Switching off the lighting stops the audible signal.

Daytime running lamps

Special daytime lighting so that the vehicle can be seen more easily.
The daytime running lamps come on automatically when starting the motor, if no other lighting is on.
They cannot be deactivated.

> Even though these lamps are located in the same lamp unit as the front foglamp, the operate with a specific bulb.
> Their use is covered by road vehicle lighting regulations.

Automatic illumination of headlamps

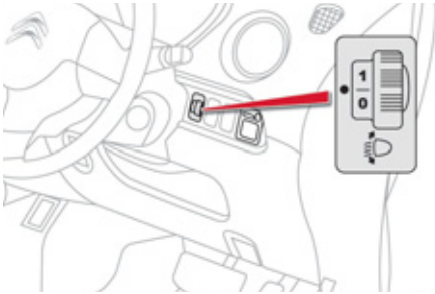
With the main lighting control ring in the **AUTO** position, the sidelamps and dipped beam headlamps come on automatically, without any action by the driver, when a low level of ambient light is detected.
When the light returns to a sufficient level or the wipers are switched off, the lighting is switched off automatically.
The sensor is located at the base of the windscreen.

> In foggy weather or in snow, the sunshine sensor may detect sufficient light. The lighting will not come on automatically.
> Do not cover the sunshine sensor, the associated functions will no longer be controlled.

Automatic lighting off

When the lighting stalk is in the "dipped or main beam headlamps" position, if the ignition switch is in the "LOCK" or "ACC" position or if the key has been removed, the lighting switches off automatically **when the driver's door is opened**.
The driver is is alerted by an audible signal.

Headlamp adjustment



To avoid causing a nuisance to other road users, the height of the halogen headlamps should be adjusted according to the load in the vehicle.

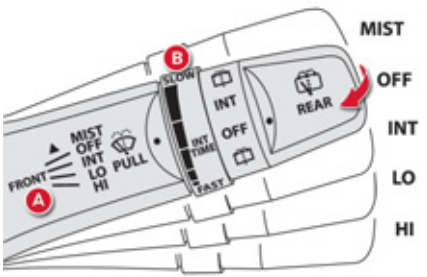
0. Driver only or driver + 1 front passenger.
1 or 2. 4 people (including the driver).
3. 4 people (including the driver) + maximum authorised load.
4. Driver + maximum authorised load.

> The initial setting is position **"0"**.

Wiper controls

The vehicle's front and rear wipers are designed to improve the driver's vision, according to the climatic conditions.

Manual controls



The wiper commands are issued directly by the driver by means of the stalk **A** and its ring **B**.

Windscreen wipers

A. Wiping speed selection stalk:

MIST single wipe.

OFF park.

INT intermittent (the speed can be set manually).

LO slow.

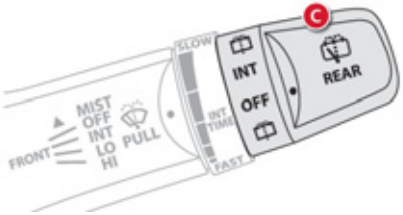
HI fast.

B. Intermittent operation adjustment ring.

☞ Turn this ring to increase or reduce the wiping frequency in intermittent mode.

Windscreen wash

Pull the wiper stalk towards you. The windscreen wash, then the windscreen wipers, operate for a pre-determined time.



Rear wiper

C. Rear wiper selection ring:

• OFF park.

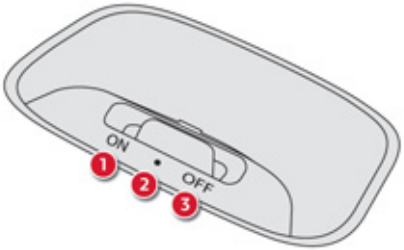
• INT intermittent wipe.

The wiper wipes twice then switches to intermittent mode with an interval of a few seconds.

• wipe with screenwash.

Keep the ring in this position to operate the screenwash with several wipes of the wiper.

Courtesy lamp



Position 1 "ON"

The courtesy lamp is permanently on.

Position 2 "•"

The courtesy lamp comes on when opening a door or the boot; when the door or boot is closed again, the lighting gradually dims for a few seconds before going off.
However, the courtesy lamp is switched off immediately when the doors and boot are closed and you lock the vehicle from the inside or using the remote control.

Position 3 "OFF"

The courtesy lamp is permanently off.

General points relating to child seats

Although one of CITROËN's main criteria when designing your vehicle, the safety of your children also depends on you.

For maximum safety, please observe the following recommendations:

- in accordance with European regulations, **all children under the age of 12 or less than one and a half metres tall must travel in approved child seats suited to their weight**, on seats fitted with a seat belt or ISOFIX mountings*,
- **statistically, the safest seats in your vehicle for carrying children are the rear seats,**
- **a child weighing less than 9 kg must travel in the "rearwards-facing" position both in the front and in the rear.**

CITROËN recommends that children should travel in the **rear seats** of your vehicle:

- **"rearwards-facing"** up to the age of 2,
- **"forwards-facing"** over the age of 2.

* The rules for carrying children are specific to each country. Refer to the current legislation in your country.

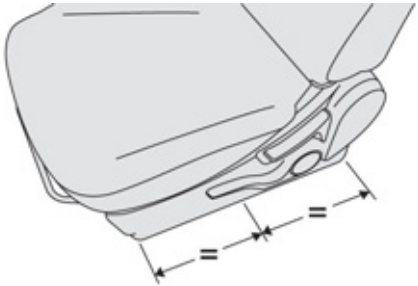
Child seat in the front

"Rearwards-facing"

When a "rearwards-facing" child seat is installed on the **front passenger seat**, it is essential that the passenger airbag is deactivated. Otherwise, **the child would risk being seriously injured or killed if the airbag were to inflate**.

"Forwards-facing"

When a "forwards-facing" child seat is installed on the **front passenger seat**, adjust the vehicle's seat to the intermediate longitudinal position with the seat back upright and leave the passenger airbag activated.

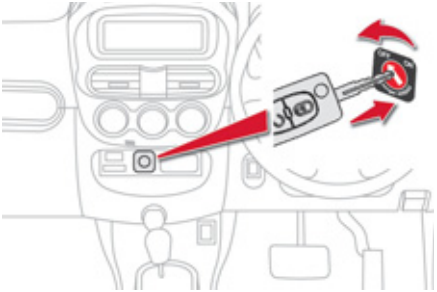


Intermediate longitudinal position

Child seats recommended by CITROËN

CITROËN offers a complete range of recommended child seats which are secured using a **three point seat belt**:

Group 0+: from birth to 13 kg			
	L1 "RÖMER Baby-Safe Plus" Installed in the rearwards-facing position.		
Groups 2 and 3: from 15 to 36 kg			
	L3 "RECARO Start"		**L4** "KLIPPAN Optima" From the age of 6 years (approximately 22 kg), the booster is used on its own.
	L5 "RÖMER KIDFIX" Can be fitted to the vehicle's ISOFIX mountings. The child is restrained by the seat belt.		



Passenger airbag OFF

6

Installing child seats using the seat belt

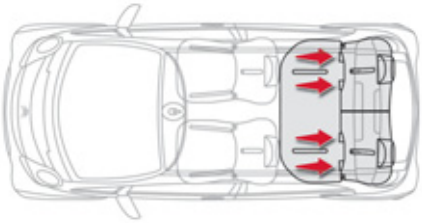
In accordance with European regulations, this table indicates the options for installing child seats secured using a seat belt and universally approved **(a)** in accordance with the weight of the child and the seat in the vehicle.

Weight of the child and indicative age				
Seat	**Under 13 kg** (groups 0 **(b)** and 0+) Up to approx 1 year	**From 9 to 18 kg** (group 1) 1 to 3 years approx	**From 15 to 25 kg** (group 2) 3 to 6 years approx	**From 22 to 36 kg** (group 3) 6 to 10 years approx
Front passenger seat **(c)**	**L1**	**ISOFIX ROMER Duo Plus (secured with the seat belt)**	**X**	**X**
Outer rear seats	**U**	**U**	**U**	**U**

(a) Universal child seat: child seat that can be installed in all vehicles using a seat belt.
(b) Group 0: from birth to 10 kg. Shells seats and baby carriers cannot be installed in the front passenger seat.
(c) Consult the legislation in force in your country before installing your child on this seat.
U: Seat suitable for the installation of a child seat secured using a seat belt and universally approved, "rearwards-facing" and/or "forwards-facing".
X: Seat not suitable for the installation of a child seat of the indicated weight group.

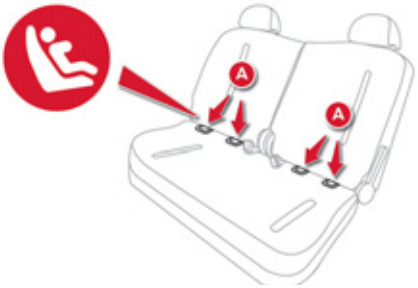
"ISOFIX" mountings

Your vehicle has been approved in accordance with the **new** ISOFIX **regulation**.
The seats, represented below, are fitted with regulation ISOFIX mountings:

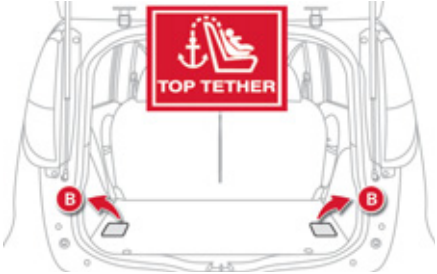


There are three rings for each seat:

- two rings **A** located in the angle between the vehicle seat's cushion and backrest, indicated by a label.



- a ring **B** for securing the upper strap called the **TOP TETHER**, located in the boot.



This ISOFIX mounting system provides fast, reliable and safe fitting of the child seat in your vehicle.
The **ISOFIX child seats** are fitted with two latches which are secured on the two rings **A**.
Some seats also have an **upper strap** which is secured to the ring **B**.
To attach this strap, remove the head restraint from the vehicle's seat. Attach the hook to the ring **B**, then tighten the upper strap.

! The incorrect installation of a child seat in a vehicle compromises the child's protection in the event of an accident.

For information regarding the ISOFIX child seats which can be installed in your vehicle, refer to the table showing the locations for installing ISOFIX child seats.

ISOFIX child seat recommended by CITROËN and approved for your vehicle

ISOFIX RÖMER Duo Plus (size category **B1**)	
Group 1: from 9 to 18 kg	
	Installed in the forward facing position. Fitted with an upper strap to be secured on the ISOFIX upper ring, referred to as the TOP TETHER. Three seat body angles: sitting, reclining, lying.

This child seat can also be used on seats which are not fitted with ISOFIX mountings.
In this case, it must be attached to the vehicle seat using the three point seat belt.
Follow the instructions for fitting the child seat given in the seat manufacturer's installation guide.

Installing ISOFIX child seats

In accordance with European regulations, this table indicates the options for the installation of ISOFIX child seats on the vehicle seats fitted with ISOFIX mountings.
In the case of the universal and semi-universal ISOFIX child seats, the child seat's ISOFIX size category, determined by a letter between **A** and **G**, is indicated on the child seat next to the ISOFIX logo.

	Weight of the child/indicative age									
	Less than 10 kg (group 0) Up to 6 months approx		**Less than 10 kg (group 0) Less than 13 kg (group 0+)** Up to 1 year approx			**From 9 to 18 kg (group 1)** From 1 to 3 years approx				
Type of ISOFIX child seat	**Infant car seat***		**"rear facing"**			**"rear facing"**		**"forward facing"**		
ISOFIX size category	**F**	**G**	**C**	**D**	**E**	**C**	**D**	**A**	**B**	**B1**
Universal and semi-universal ISOFIX child seats which can be installed on the outer rear seats	**X**		**X**	**X**		**X**	**X**	**IUF**		

IUF: seat suitable for the installation of an **I**sofix **U**niversal seat, "**F**orward facing" and secured using the "Top Tether" upper strap.
X: seat which is not suitable for the installation of an ISOFIX seat of the size category indicated.

* Infant car seats and "car cots" cannot be installed on the front passenger seat.

Advice on child seats

! The incorrect installation of a child seat in a vehicle compromises the child's protection in the event of an accident.
When installing a child seat using the seat belt, check that the seat belt is tightened correctly on the child seat and that it secures the child seat firmly on the seat of your vehicle.
Remember to fasten the seat belts or the child seat harnesses **keeping the slack** in relation to the child's body to a minimum, even for short journeys.
For optimum installation of the "forwards-facing" child seat, ensure that the back of the child seat is in contact with the back of the vehicle's seat and that the head restraint does not cause any discomfort.
If the head restraint has to be removed, ensure that it is stored or attached securely to prevent it from being thrown around the vehicle in the event of sharp braking.
Children under the age of 10 must not travel in the "forwards-facing" position on the front passenger seat, unless the rear seats are already occupied by other children, cannot be used or are absent.
Deactivate the passenger airbag* when a "rearwards-facing" child seat is installed on the front seat. Otherwise, the child would risk being seriously injured or killed if the airbag were to inflate.

Installing a booster seat

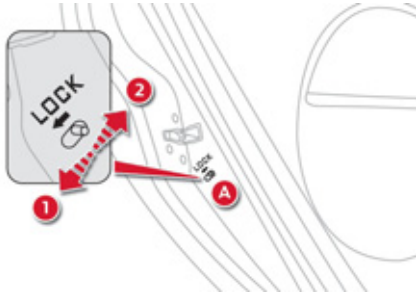
The chest part of the seat belt must be positioned on the child's shoulder without touching the neck.
Ensure that the lap part of the seat belt passes correctly over the child's thighs.
CITROËN recommends the use of a booster seat which has a back, fitted with a seat belt guide at shoulder level.
As a safety precaution, do not leave:
- one or more children alone and unsupervised in a vehicle,
- a child or an animal in a vehicle which is exposed to the sun, with the windows closed,
- the keys within reach of children inside the vehicle.

To prevent accidental opening of the doors, use the "Child lock".
Take care not to open the rear windows by more than one third.
To protect young children from the rays of the sun, fit side blinds on the rear windows.

* According to country and current local legislation.

Child lock

Mechanical system to prevent opening of the rear doors using their interior controls.
The control is located on the edge of each rear door.



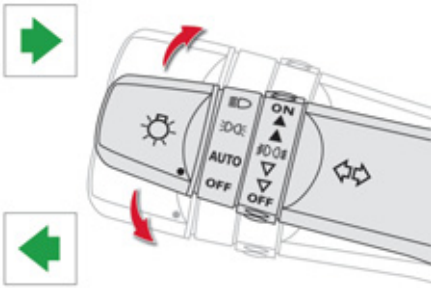
Child lock on

☞ Lower the control **A** to position **1**.

Child lock off

☞ Raise the control **A** to position **2**.

Direction indicators

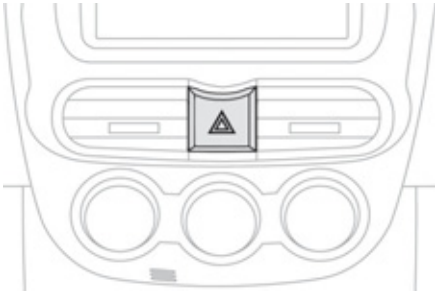


Selection of the left or right direction indicators to signal a change of direction of the vehicle.

☞ Left: lower the lighting stalk beyond the point of resistance.

☞ Right: raise the lighting stalk beyond the point of resistance.

Hazard warning lamps

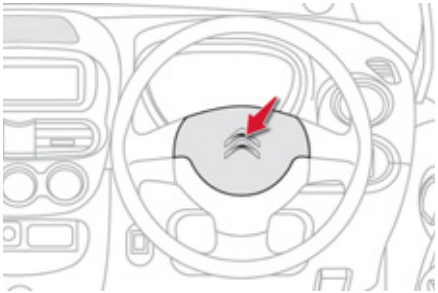


A visual warning by means of the direction indicators to alert other road users to a vehicle breakdown, towing or accident.

☞ Press this button, the direction indicators flash.

They can operate with the ignition off.

Horn



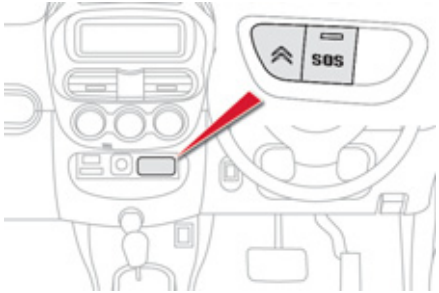
Audible warning system to alert other road users to an imminent danger.

☞ Press the central part of the steering wheel.

7

ℹ Use the horn moderately and only in the following circumstances:
- immediate danger,
- approaching a location lacking visibility.

Emergency or assistance call



This system allows you to make an emergency or assistance call to the emergency services or to the dedicated CITROËN service.
For more information on the use of this function, refer to the "Audio and telematics" section.

Braking assistance systems

Group of supplementary systems which help you to obtain optimum braking in complete safety in emergency situations:
- anti-lock braking system (ABS),
- electronic brake force distribution (EBFD),
- emergency braking assistance (EBA).

Anti-lock braking system and electronic brake force distribution

Linked systems which improve the stability and manoeuvrability of your vehicle when braking, in particular on poor or slippery surfaces.

Activation

The anti-lock braking system comes into operation automatically when there is a risk of wheel lock.
Normal operation of the ABS may make itself felt by slight vibration of the brake pedal.

! When braking in an emergency, press very firmly without releasing the pressure.

Operating fault

When the vehicle is stationary

The illumination of this warning lamp it indicates a malfunction of the wheel anti-lock braking system, which could result in a loss of control of the vehicle when braking.
Contact a CITROËN dealer or a qualified workshop.

> The warning lamp comes on for a few seconds when the ignition is switched on (ON position). If it does not go off or does not come on, contact a CITROËN dealer or a qualified workshop.

When the vehicle is moving

If this warning lamp comes on continuously it indicates a malfunction of the wheel anti-lock braking system which could result in a loss of control of the vehicle on braking.
You must stop as soon as it is safe to do so.
Contact a CITROËN dealer or a qualified workshop.

Illumination of these two warning lamps indicates a malfunction of the electronic brake force distribution which could result in a loss of control of the vehicle on braking.
You must stop as soon as it is safe to do so.
Contact a CITROËN dealer or a qualified workshop.
When replacing wheels (tyres and rims), ensure that they conform to the manufacturer's recommendations.

Emergency braking assistance

System which, in an emergency, enables you to obtain the optimum braking pressure more quickly, thus reducing the stopping distance.

Activation

It is triggered by the speed at which the brake pedal is pressed.
The effect of this is a reduction in the resistance of the pedal and an increase in braking efficiency.

> ! When braking in an emergency, press firmly without releasing the pressure.

Trajectory control systems

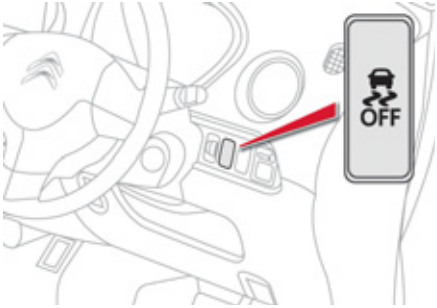
Anti-slip regulation (ASR) and electronic stability programme (ESP)

The anti-slip regulation (also known as Traction Control) optimises traction to prevent skidding of the wheels, by acting on the brakes of the driving wheels and on the engine.
The electronic stability programme acts on the brake of one or more wheels and on the engine to keep the vehicle on the trajectory required by the driver, within the limits of the laws of physics.

Activation

These systems are activated automatically each time the vehicle is started.
They come into operation in the event of a grip or trajectory problem.

This is indicated by flashing of this warning lamp in the instrument panel.



Deactivation

In exceptional conditions (starting a vehicle which is bogged down, stuck in snow, on soft ground, ...), it may be advisable to deactivate the ASR and ESP systems, so that the wheels can move freely and regain grip.

☞ Press this button button, located on the dashboard to the right of the steering wheel, until the corresponding symbol appears in the instrument panel screen.

The display of this symbol indicates that the ASR and ESP systems are deactivated.

Reactivation

These systems are not reactivated automatically.

☞ Press this button again to reactivate them manually.

The symbol going off in the instrument panel indicates the reactivation of the ASR and ESP systems.

Operating fault

The display of this message in the instrument panel indicates a malfunction of these systems.

Contact a CITROËN dealer or a qualified workshop to have the ASR/ESP systems checked.

! The ASR/ESP systems offer exceptional safety in normal driving, but this should not encourage the driver to take extra risks or drive at high speed.
The correct functioning of these systems depends on observation of the manufacturer's recommendations regarding the wheels (tyres and rims), the braking components, the electronic components and the assembly and repair procedures used by the CITROËN dealer network.
After an impact, have these systems checked by a CITROËN dealer or a qualified workshop.

Seat belts

Front seat belts

The front seat belts are fitted with a pretensioning and force limiting system. This system improves safety in the front seats in the event of a front or side impact. Depending on the severity of the impact, the pretensioning system instantly tightens the seat belts against the body of the occupants.
The pretensioning seat belts are active when the ignition is on.
The force limiter reduces the pressure of the seat belt on the chest of the occupant, so improving their protection.

Fastening

- ☞ Pull the strap, then insert the tongue in the buckle **A**.
- ☞ Check that the seat belt is fastened correctly by pulling the strap.

Unfastening

- ☞ Press the red button on the buckle **A**.

Front seat belt not fastened/ unfastened warning lamp

When the ignition is switched on, this warning lamp comes on accompanied by an audible signal for a few seconds if the driver and/or passenger has not fastened their seat belt.

If the driver does not fasten their seat belt within one minute after switching on the ignition, the warning lamp flashes accompanied by an intermittent audible signal. After about 90 seconds, the warning lamp, the audible signal and the display stop, and then return until the driver fastens their seat belt.
If the seat belt is unfastened **while the vehicle is moving**, you are warned by the same alerts.

Rear seat belts

Each rear seat is fitted with a three-point inertia reel seat belt.

Fastening

☞ Pull the strap, then insert the tongue in the buckle.
☞ Check that the seat belt is fastened correctly by pulling the strap.

Unfastening

☞ Press the red button in the buckle.

Seat belt unfastened warning lamps

Right hand rear seat belt warning lamp.

Left hand rear seat belt warning lamp.

Illumination of one of these warning lamps in the instrument panel indicates that one of the rear passengers has unbuckled their seat belt.

The driver must ensure that passengers use the seat belts correctly and that they are all restrained securely before setting off.
Wherever you are seated in the vehicle, always fasten your seat belt, even for short journeys.
Do not interchange the seat belt buckles as they will not fulfil their role fully.
The seat belts are fitted with an inertia reel permitting automatic adjustment of the length of the strap to your size. The seat belt is stowed automatically when not in use.
Before and after use, ensure that the seat belt is reeled in correctly.
The lower part of the strap must be positioned as low as possible on the pelvis.
The upper part must be positioned in the hollow of the shoulder.
The inertia reels are fitted with an automatic locking device which comes into operation in the event of a collision, emergency braking or if the vehicle rolls over. You can release the device by pulling firmly on the strap and releasing it so that it reels in slightly.

In order to be effective, a seat belt must:
- be tightened as close to the body as possible,
- be pulled in front of you with a smooth movement, checking that it does not twist,
- be used to restrain only one person,
- not bear any trace of cuts or fraying,
- not be converted or modified to avoid affecting its performance.

In accordance with current safety regulations, for all repairs on your vehicle, go to a qualified workshop with the skills and equipment needed, which a CITROËN dealer is able to provide.
Have your seat belts checked regularly by a CITROËN dealer or a qualified workshop, particularly if the straps show signs of damage.
Clean the seat belt straps with soapy water or a textile cleaning product, sold by CITROËN dealers.
After folding or moving a seat or rear bench seat, ensure that the seat belt is positioned and reeled in correctly.

Recommendations for children

Use a suitable child seat if the passenger is less than 12 years old or shorter than one and a half metres.
Never use the same seat belt to secure more than one person.
Never allow a child to travel on your lap.

In the event of an impact

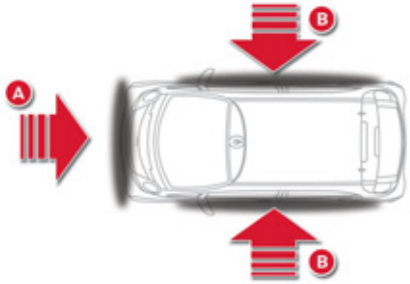
Depending on the nature and seriousness of the impact, the pretensioning device may be deployed before and independently of the airbags.
Deployment of the pretensioners is accompanied by a slight discharge of harmless smoke and a noise, due to the activation of the pyrotechnic cartridge incorporated in the system.
In all cases, the airbag warning lamp comes on.
Following an impact, have the seat belts system checked, and if necessary replaced, by a CITROËN dealer or a qualified workshop.

Airbags

The airbags have been designed to maximise the safety of the occupants in the event of violent collisions. They supplement the action of the force-limiting seat belts.
In this case, the electronic detectors record and analyse the front and side impacts suffered in the impact detection zones:

- in the event of a serious impact, the airbags are deployed instantaneously and protect the occupants of the vehicle; immediately after the impact, the airbags deflate rapidly so that they do not hinder the visibility of the occupants or their possible exit from the vehicle,
- in the event of a minor impact or rear impact and in certain roll-over conditions, the airbags will not be deployed; the seat belt alone is sufficient to provide maximum protection in these situations.

The airbags do not operate when the ignition is off.
This equipment only operates once. If a second impact occurs (during the same or a subsequent accident), the airbag will not operate.

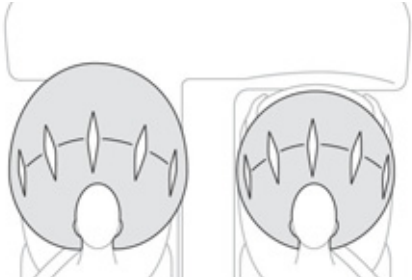


Impact detection zones

A. Front impact zone.
B. Side impact zone.

The deployment of one or more airbags is accompanied by a slight discharge of harmless smoke and a noise, due to the activation of the pyrotechnic cartridge incorporated in the system.
This smoke is not harmful, but sensitive individuals may experience some irritation.
The noise of the detonation may result in a slight loss of hearing for a short time.

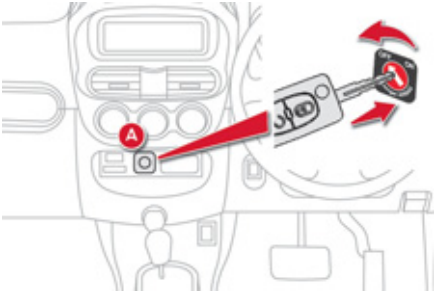
Front airbags



System which protects the head and chest of the driver and front passenger in the event of a front impact.
The driver's airbag is fitted in the centre of the steering wheel; the front passenger's airbag is fitted in the dashboard above the glove box.

Deployment

The airbags are deployed simultaneously, unless the passenger's front airbag is deactivated, in the event of a serious front impact applied to all or part of the front impact zone **A**, in the longitudinal centreline of the vehicle on a horizontal plane and directed from the front to the rear of the vehicle.
The front airbag inflates between the front occupant of the vehicle and the dashboard to cushion their forward movement.



Deactivation

Only the front passenger's airbag can be deactivated:

- ☞ **with the ignition off**, insert the key in the passenger airbag deactivation switch **A**,
- ☞ turn it to the **"OFF"** position,
- ☞ remove the key.

This warning lamp comes on in the centre console when the ignition is on and until the airbag is reactivated.

! To ensure the safety of your child, the passenger airbag must be deactivated when you install a "rear facing" child seat on the front passenger seat. Otherwise, the child would risk being seriously injured or killed if the airbag were deployed.

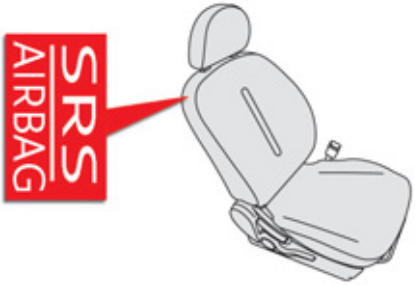
Reactivation

When you remove the child seat, turn switch **A** to the **"ON"** position to reactivate the airbag and so ensure the safety of your front passenger in the event of an impact.
The associated warning lamp goes off.

Operating fault

If this warning lamp comes on in the instrument panel, contact a CITROËN dealer or a qualified workshop to have the system checked. The airbags may no longer be deployed in the event of a serious impact.

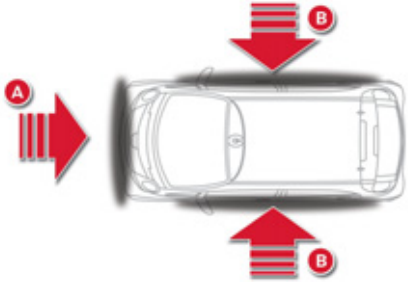
Lateral airbags



System which protects the driver and front passenger in the event of a serious side impact in order to limit the risk of injury to the chest, between the hip and the shoulder.
Each lateral airbag is fitted in the seat backrest frame, door side.

Deployment

The lateral airbags are deployed unilaterally in the event of a serious side impact applied to all or part of the side impact zone **B**, perpendicular to the longitudinal centreline of the vehicle on a horizontal plane and directed from the outside towards the inside of the vehicle.
The lateral airbag inflates between the hip and shoulder of the front occupant of the vehicle and the corresponding door trim panel.



Impact detection zones

A. Front impact zone.
B. Side impact zone.

Curtain airbags

System which protects the driver and passengers in the event of a serious side impact in order to limit the risk of injury to the head.
Each curtain airbag is fitted in the pillars and the upper section of the passenger compartment.

Deployment

Each curtain airbag is deployed at the same time as the corresponding lateral airbag in the event of a serious side impact applied to all or part of the side impact zone **B**, perpendicular to the longitudinal centreline of the vehicle on a horizontal plane and directed from the outside towards the inside of the vehicle.
The curtain airbag inflates between the front or rear occupant of the vehicle and the windows.

Operating fault

If this warning lamp comes on in the instrument panel, contact a CITROËN dealer or a qualified workshop to have the system checked. The airbags may no longer be deployed in the event of a serious impact.

! In the event of a minor impact or bump on the side of the vehicle or if the vehicle rolls over, the airbag may not be triggered.
In the event of a rear or front collision, the airbag is not triggered.

! For the airbags to be fully effective, observe the following safety rules:

Sit in a normal upright position.
Wear a correctly adjusted seat belt.
Do not leave anything between the occupants and the airbags (a child, pet, object...). This could hamper the operation of the airbags or injure the occupants.
After an accident or if the vehicle has been stolen or broken into, have the airbag systems checked.
All work on the airbag system must be carried out by a CITROËN dealer or a qualified workshop.
Even if all of the precautions mentioned are observed, a risk of injury or of minor burns to the head, chest or arms when an airbag is deployed cannot be ruled out. The bag inflates almost instantly (within a few milliseconds) then deflates within the same time discharging the hot gas via openings provided for this purpose.

Front airbags

Do not drive holding the steering wheel by its spokes or resting your hands on the centre part of the wheel.
Passengers must not place their feet on the dashboard.
If possible, do not smoke as deployment of the airbags can cause burns or the risk of injury from a cigarette or pipe.
Never remove or pierce the steering wheel or hit it violently.

Lateral airbags

Use only approved covers on the seats, compatible with the deployment the lateral airbags. For information on the range of seat covers suitable for your vehicle, you can contact a CITROËN dealer (see "Practical information - § Accessories").
Do not fix or attach anything to the seat backs (clothing...). This could cause injury to the chest or arms if the lateral airbag is deployed.
Do not sit with the upper part of the body any nearer to the door than necessary.

Curtain airbags

Do not fix or attach anything to the roof. This could cause injury to the head if the curtain airbag is deployed.
Do not remove the grab handles installed on the roof, they play a part in securing the curtain airbags.

Charging the main battery

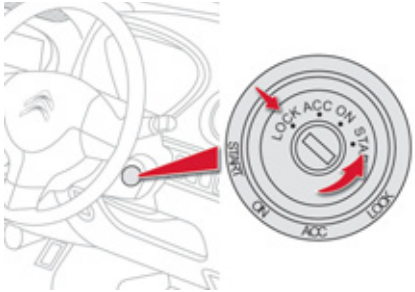
There are two types of charging: normal and fast.
Normal charging should be used in preference; it is done from a domestic power point.
Fast charging is done at a compatible fast charge station.

Normal charging

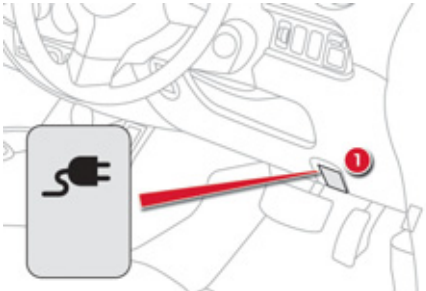
! Before connecting, check that the power point you want to use is standard and is compatible with the current rating on the charging cable control unit.
In all cases, it is recommended that your installation be checked by a qualified electrician.

! Always use a genuine CITROËN charging cable.

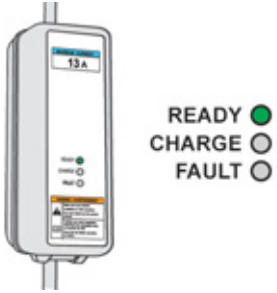
i If the ambient temperature is below -25 °C, charging may not be possible.



- Apply the parking brake and put the drive selector in position **P**.
- Switch off all electrical consumers and turn the ignition switch to the **"LOCK"** position.



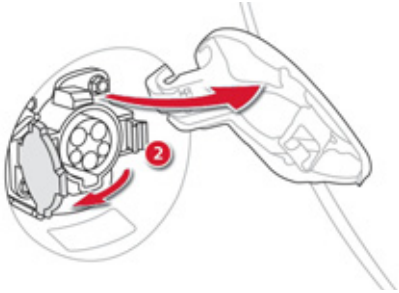
- Pull lever **1**, located at the bottom of the dashboard, driver's side, to open the access flap for the normal charging socket (right hand side of the vehicle).



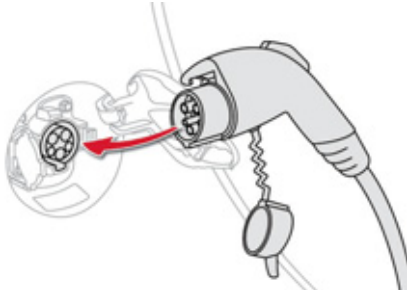
- Take the charging cable from the storage bag provided. This cable has a control unit.
- Connect the charging cable to a compatible standard power socket. The green lamp in the control unit comes on.

! Do not use an electrical extension, multi-way connector, adaptor or timer.

! Hook or rest the control unit so that it does not weigh down on the power point.



- Press the latch **2** to open the socket cover.



- Ensure that there is no foreign object on the vehicle's socket.
- Remove the protective cover from the charging cable.
- Insert the charging plug into the socket without pressing the button, until it clicks into place.

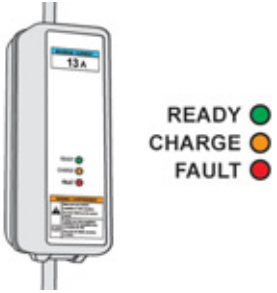
! Do not touch the metal end of the normal charging socket or of the charging cable.
Risk of electrocution and/or faults.

☞ Check that the charging warning lamp in the instrument panel and the orange warning lamp in the control unit are on fixed.

If this is not the case, charging has not started; repeat the procedure, ensuring that all connections are correct.

ℹ The start of charging may be accompanied by the noise of a fan running. This noise is perfectly normal.

ℹ The charge may be interrupted at any time by withdrawing the charging plug. If there is a power cut when the vehicle is on charge, charging will be interrupted. It will not restart when power is restored.

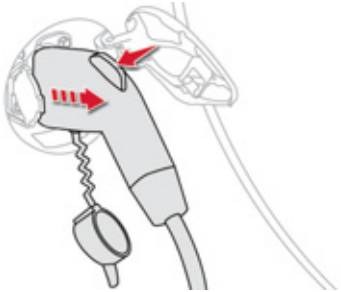


Control unit

! This has a label indicating the current rating that your domestic power point must be able to support (16 A, 13 A or 10 A depending on the country).

It also has three warning lamps:

- **Ready**: on green.
  It indicates that the electric connection has been established. If it does not come on, check that the connections are correct. If the problem persists, contact a CITROËN dealer or a qualified workshop.
- **Charging**: on orange.
  It indicates that charging is in progress. If it does not come on, check that the connections are correct. If the problem persists, contact a CITROËN or a qualified workshop.
- **Fault**: on red.
  It indicates the presence of a fault. Check that the connections are correct. If this warning lamp does not go off, contact a CITROËN dealer or a qualified workshop.



- The charging warning lamp in the instrument panel goes off when charging has finished.
- Press the button to remove the charging plug.
- Refit the protective cover to the charging cable.
- Close the charging socket cover, then the flap.
- Disconnect the charging cable from the power point.
- Stow the charging cable in the bag provided.

As a safety measure, the motor will not start when the charging cable is connected to the vehicle's socket. Also, any attempt to start the motor interrupts the charging procedure. It will then be necessary to disconnect and reconnect the charging cable plug to continue charging.

After charging, close the charging socket cover and flap.
Take care to avoid the ingress of water or dust to the socket and its cover or the charging plug. Risk of fire or electrocution.
After charging, do not leave the cable connected to the electric power point. There is a risk of short circuit or electrocution if it is contacted or immersed in water.

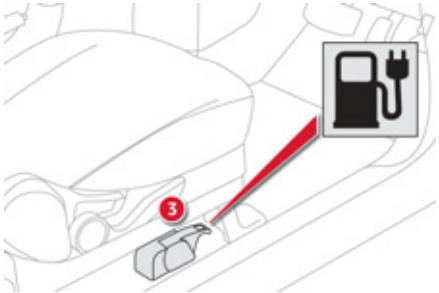
To optimise the service life of the main battery, charge it completely every 15 days.
For a complete charge, follow the normal charging procedure (domestic power point) without interruption, until it stops automatically (charging warning lamp off in the instrument panel).

Vehicle out of use for a long period

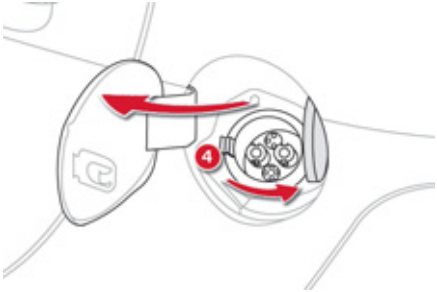
When your vehicle is going to be out of use for a long period, charge the main battery completely every three months (following the normal charging procedure).
Before charging, check that the ancillaries battery is not disconnected or discharged. If this is the case, refer to the "ancillaries battery" section for reconnecting or charging the battery.

Fast charging

! Check the compatibility of the charging station and its charging cable with your vehicle.

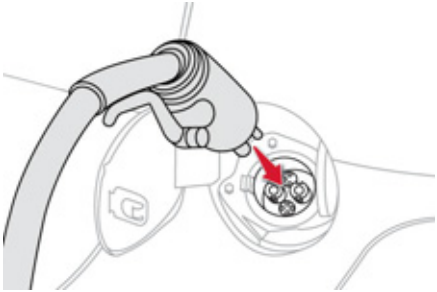


- Apply the parking brake and put the drive selector in position **P**.
- Switch off all electrical consumers and turn the ignition switch to the **"LOCK"** position.
- Pull lever **3**, located under the driver's seat, outer side, to open the access flap for the fast charging socket (left hand side of the vehicle).



- Press latch **4** to open the socket cover.
- Ensure that there is no foreign body on the vehicle's charging socket.

! Do not touch the metal end of the normal charging socket or of the charging cable.
Risk of electrocution and/or faults.



- Connect the charging cable of the charging station to the vehicle following the instructions on use of the station.

- Check that the charging warning lamp in the instrument panel is on fixed.

If this is not the case, charging has not started; check the operating instructions for the charging station.

- The charging warning lamp in the instrument panel goes off when charging has finished.
  Disconnect the charging cable following the instructions for the charging terminal.
- Close the charging socket cover and the flap.

i If the ambient temperature is below 0 °C, the charging time may be longer. If the ambient temperature is below -25 °C, charging may not be possible.

i During the fast charge, the vehicle's air conditioning may start automatically, if needed to cool the main battery. It is therefore perfectly normal to hear the noise of a fan running from outside the vehicle and to see a puddle of water form under the vehicle.

i Fast charging stops automatically when the battery is around 80 % charged.
It is possible to attain a level of 100 % charged by restarting the procedure. However, the time taken by this additional charge will be relatively long, as the charging rate is reduced.

i As a safety measure, the motor will not start when the charging cable is connected to the vehicle's socket. Also, any attempt to start the motor interrupts the charging procedure. It will then be necessary to disconnect and reconnect the charging cable plug to continue charging, following the instructions for using the charging station.

! After charging, close the charging socket cover and flap.
Take care to avoid the ingress of water or dust to the socket and its cover or the charging plug. Risk of fire or electrocution.

i **Vehicle out of use for a long period**

When your vehicle is going to be out of use for a long period, charge the main battery completely every three months (following the normal charging procedure).
Before charging, check that the ancillaries battery is not disconnected or discharged. If this is the case, refer to the "ancillaries battery" section for reconnecting or charging the battery.

Ancillaries battery

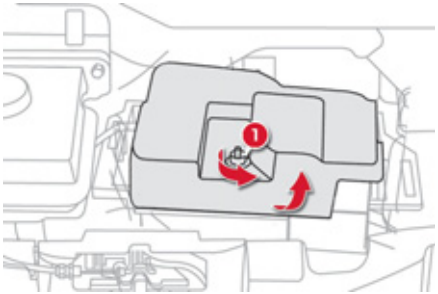
All of the electrical components of your vehicle (other than the electric motor, the heating and the air conditioning) are powered by this 12 V ancillaries battery.
It is located in the front compartment and is recharged by the main battery, during phases of operation ("Ready" lamp on in the instrument panel) and charging.

! If the ancillaries battery is discharged, it will not be possible to start the motor and the main battery cannot be charged.

i Disconnecting the battery is not recommended.
However, if the vehicle is not to be used for a prolonged period of more than a month, it may be necessary to disconnect and store it to avoid the electrolyte freezing.

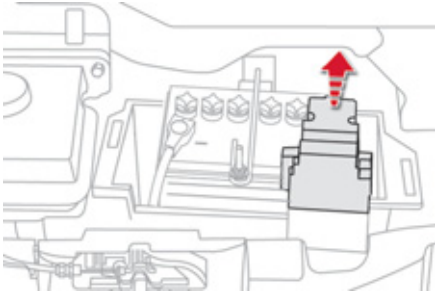
! After prolonged disconnection of the battery, you must contact a CITROËN dealer or a qualified workshop to have the electronic control unit reinitialised.

Access to the battery



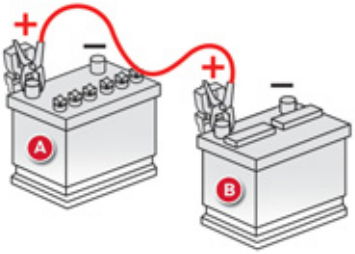
- Open the front bonnet using the interior release lever, then the exterior safety catch.
- Secure the bonnet stay.
- Slacken nut **1**.
- Remove the battery protective cover for access to the two terminals.

Starting using a battery on another vehicle



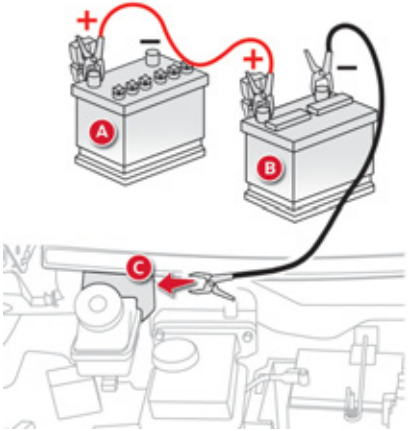
! Ensure that the electrolyte is not frozen. Check the electrolyte level and top up with distilled water if necessary (refer to "checking levels" in this document).

☞ Lift the protective cover on the (+) terminal.



! Check that the battery on the other vehicle is a 12 V battery.

☞ Connect one end of the red cable to the (+) terminal of your discharged battery **A**, then the other end to the (+) terminal of the battery on the other vehicle **B**.



☞ Connect one end of the green or black cable to the (-) terminal of the battery on the other vehicle **B**.

☞ Connect the other end the green or black cable to the earth point **C** of your vehicle.

- Start the other vehicle and wait a few minutes.
- Turn the ignition key on your vehicle, until the "Ready" lamp comes on.
- Disconnect the cables in the reverse order.
- Refit the battery protective cover and tighten the fixing screw.

If the "Ready" lamp does not come on, proceed as follows:

- Leave the cables connected.
- Return the ignition switch on your vehicle to the "**LOCK**" position.
- Put the main battery on charge, following the procedure for normal charging (see "charging the main battery").
- When the charging warning lamp in the instrument panel comes on fixed, disconnect the cables.
- Leave the battery on charge for at least one hour.
- Turn the ignition key on your vehicle, until the "Ready" lamp comes on.

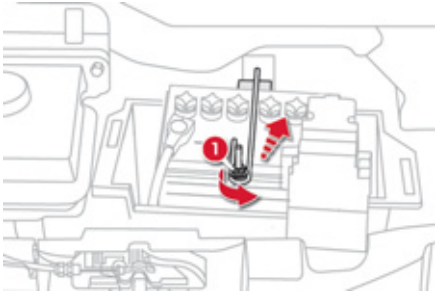
If the problem persists, contact a CITROËN dealer or a qualified workshop.

Charging the battery using a battery charger

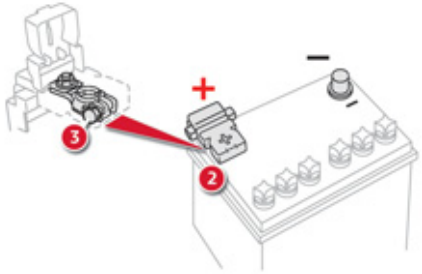
! If you want to use a battery charger, you must remove the battery from the front compartment.

- Remove the protective cover from the battery.

! Ensure that the electrolyte is not frozen. Check the electrolyte level and top up with distilled water if necessary (refer to "checking levels" in this document).



- Slacken nut **1** and lift off the retaining bar.



- Disconnect the negative (-) terminal.
- Lift the protective cover on the (+) terminal **2**.
- Slacken nut **3**.
- Disconnect the positive (+) terminal.
- Remove the battery.
- Charge the battery following the instructions given by the manufacturer of the battery charger.
- Reconnect the battery starting with the (+) cable.

Ensure that the battery posts and cable terminals are clean. If they are covered with sulphates (whitish or greenish deposit), disconnect and clean them.

Do not charge the battery without first disconecting the terminals and removing it from the vehicle.
Do not disconnect the terminals when the "Ready" lamp is on, nor when the vehicle is being charged.

Before disconnecting

You must wait 2 minutes after switching off the ignition before disconnecting the battery.

After reconnecting

After reconnecting the battery, switch on the ignition and wait 1 minute before starting, to allow initialisation of the electronic systems. However, if minor problems persist after doing this, contact a CITROËN dealer or a qualified workshop.
Remember to enter the radio code yourself, referring to the relevant section.

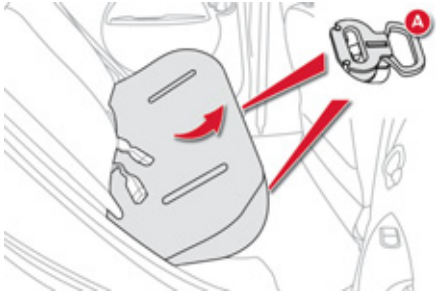
Batteries contain harmful substances such as sulphuric acid and lead. They must be disposed of in line with legal requirements and never put out with household waste.
Take used batteries to an authorised collection point.

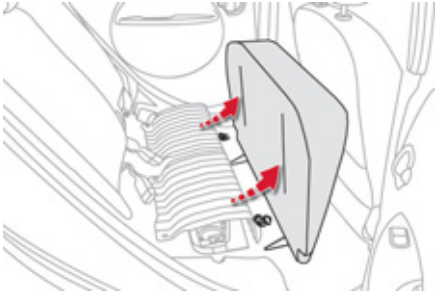
Temporary puncture repair kit

Complete system consisting of a compressor and a sealant cartridge which permits the **temporary repair** of a tyre so that you can drive to the nearest garage.
It is designed to repair most punctures which could affect the tyre, located on the tyre tread or shoulder.

Access to the kit

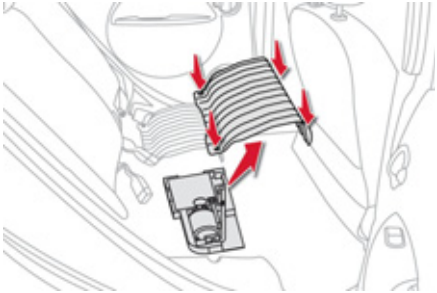
This kit is installed in the storage box, under the rear seat, right hand side.
You must therefore remove the rear seat cushion for access to the kit.





Removing the rear seat cushion

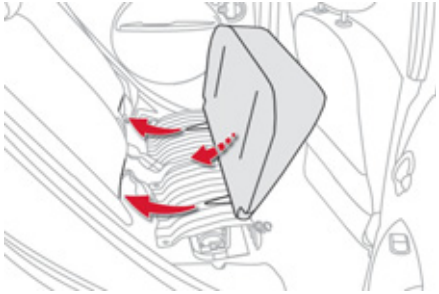
☞ Pull the controls **A** forwards to release the rear seat cushion.
☞ Lift the front of the cushion and tip it upwards to remove it.



Removing the metal cover

☞ Remove the four "butterfly" screws.
☞ Remove the metal cover.

You now have access to the repair kit.

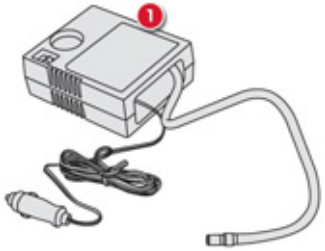


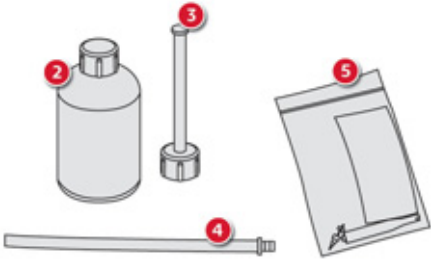
Refitting the rear seat cushion

- ☞ Put the metal cover back into place.
- ☞ Refit the four "butterfly" screws.
- ☞ Insert the metal hooks into the seat backrest.
- ☞ Fold the seat cushion down until it locks in place.

! When refitting the cushion, take care not to trap the seat belt buckles.

Composition of the kit

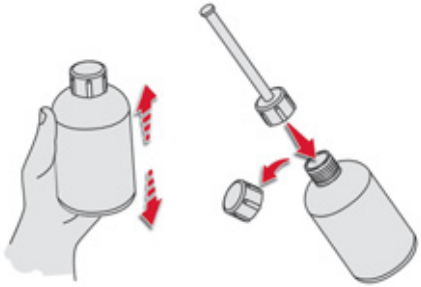


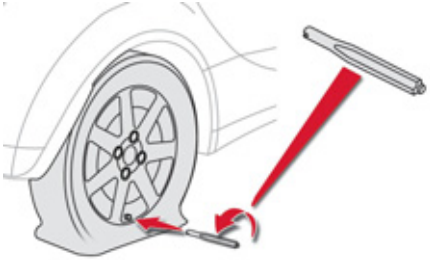


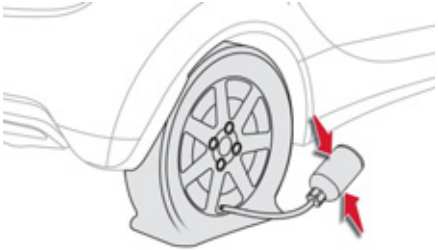
1. 12 V compressor with integral pressure gauge, to measure and adjust the tyre pressure.
2. Sealant cartridge for the temporary repair of a tyre.
3. Injection pipe.
4. Suction pipe, to remove the sealant product if necessary.
5. Sachet containing a replacement valve core, a tool for removing/refitting the valve core and a speed restriction sticker.

i The speed restriction sticker must be affixed to the vehicle's steering wheel to remind you that a wheel is in temporary use.
Do not exceed a speed of 50 mph (80 km/h) when driving with a tyre repaired using this type of kit.

Repair procedure





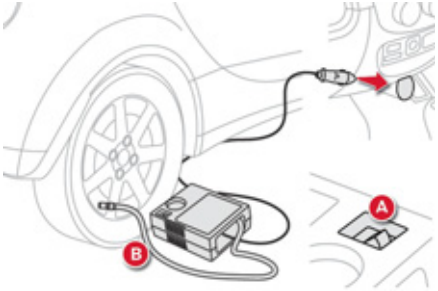


1. Sealing

- Switch off the ignition.
- Indicate on the speed restriction sticker provided, the wheel to be repaired, then fix it to the steering wheel as a reminder that a wheel is in temporary use.
- Shake the sealant cartridge, remove the cap and screw on the injection pipe.
- Remove the valve cap for the tyre to be repaired.
- Remove the valve core using the tool provided, and store in in a clean place.
- Connect the injection pipe to the valve of the tyre to be repaired.
- Tap the sealant cartridge (top down) several times with your hand, so as to inject **all of the product** into the tyre.
- Remove the injection pipe.
- Refit the valve core and tighten it using the tool provided.

i Avoid removing any foreign bodies which have penetrated into the tyre.

! Take care, this product is harmful (e.g. ethylene-glycol, colophony...) if swallowed and causes irritation to the eyes.
Keep it out of reach of children.
The use-by date of the sealant is marked on the cartridge.
After use, do not discard the empty cartridge but take it to a CITROËN dealer (France) or an authorised waste disposal site.
Don't forget to obtain a replacement cartridge; they are available from a CITROËN dealer or a qualified workshop.



2. Inflation

- Check that the compressor switch **A** is in the "**OFF**" position.
- Uncoil the compressor pipe **B**.
- Connect this pipe to the valve of the repaired wheel.
- Connect the compressor's electric plug to the vehicle's 12 V socket (ignition switch in position "ON" or "ACC").
- Start the compressor by turning the switch **A** to the **"ON"** position.
- Using the compressor, adjust the pressure in accordance with the vehicle's tyre pressure label (located in the driver's door aperture).
  A loss of pressure indicates that the puncture has not been fully plugged; contact a CITROËN dealer or a qualified workshop for assistance.
- Remove the compressor and stow the kit.
- Drive off straight away at reduced speed (50 mph [80 km/h] max) limiting the distance travelled to approximately 120 miles (200 km).

i If after around 5 to 7 minutes the pressure is not attained, this indicates that the tyre is not repairable; contact a CITROËN dealer or a qualified workshop for assistance.

! As soon as possible, go to a CITROËN dealer or a qualified workshop.
Tell the technician that you have used the kit. After checking, the technician will advise you whether the tyre can be repaired or must be replaced.

Changing a wheel

Parking the vehicle

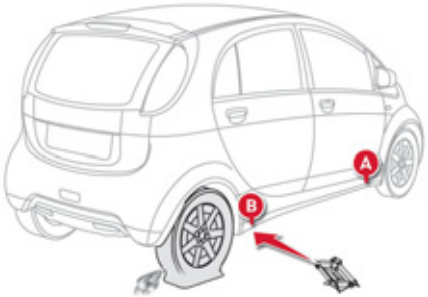
Immobilise the vehicle where it does not block traffic: the ground must be level, stable and not slippery.
Apply the parking brake, switch off the ignition and put the drive selector in position **P** to lock the wheels.
If necessary, place a chock under the wheel diagonally opposite the wheel to be changed.
You must ensure that the occupants get out of the vehicle and wait where they are safe.
Never go underneath a vehicle raised using a jack; use an axle stand.

Tools required

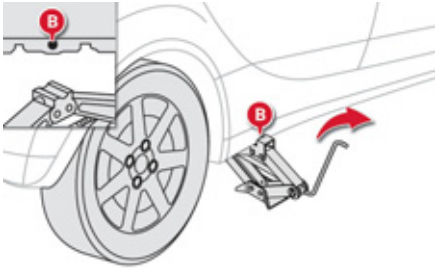
- A jack: for lifting the vehicle.
- A wheelbrace: for removing and refitting the wheel bolts.
- A handle: for operating the jack.

These tools are not supplied with your vehicle.

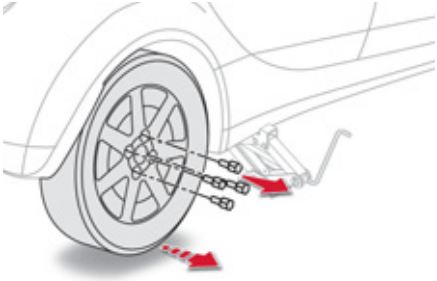
Removing the wheel



- Slacken the bolts using the wheelbrace.
- Place the jack in contact with one of the two front **A** or rear **B** locations provided on the underbody, whichever is closest to the wheel to be changed.

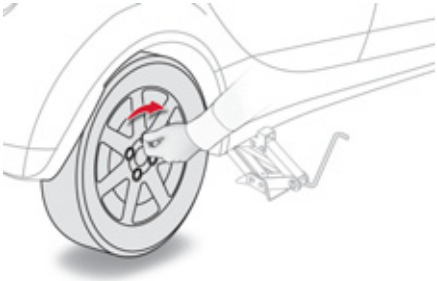


- Using the handle, extend the jack until its base plate is in contact with the ground. Ensure that the centreline of the jack base plate is directly below the location **A** or **B** used.
- Raise the vehicle until there is sufficient space between the wheel and the ground.

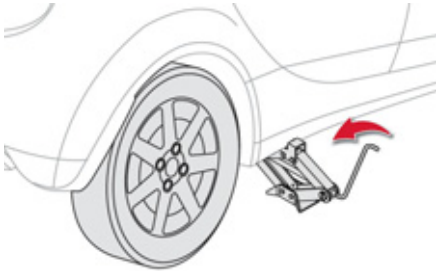


- Remove the bolts and store them in a clean place.
- Remove the wheel.

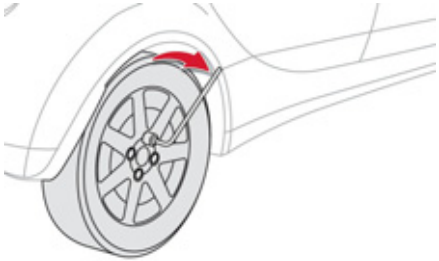
Fitting the wheel



- Put the wheel in place on the hub.
- Screw in the bolts by hand.
- Pre-tighten the bolts using the wheelbrace.



- Lower the vehicle fully.
- Fold the jack and detach it.



- Tighten the bolts using the wheelbrace.

After changing a wheel

Have the tightening of the bolts and the pressure of the new wheel checked by a CITROËN dealer or a qualified workshop without delay.

Changing a bulb

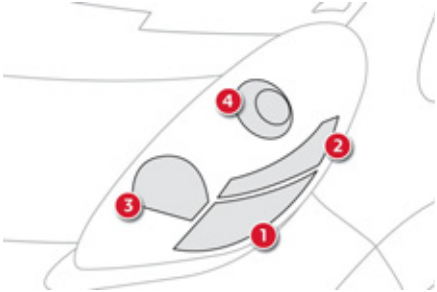
! The headlamps are fitted with polycarbonate glass with a protective coating:

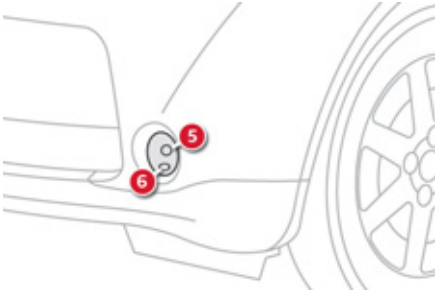
- ☞ **do not clean them using a dry or abrasive cloth, nor with a detergent or solvent product,**
- ☞ use a sponge and soapy water,
- ☞ when using a high pressure washer on persistent marks, do not direct at the lamps or their outlines for too long, so as not to damage their protective coating and seals.

- ☞ Do not touch the bulb directly with your fingers, use lint-free cloths.

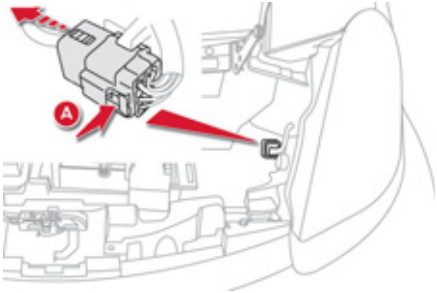
Changing a bulb should only be done after the headlamp has been switched off for a few minutes (risk of serious burns).
It is imperative to use only anti-ultraviolet (UV) type bulbs in order not to damage the headlamp.
Always replace a failed bulb with a new bulb with the same type and specification.

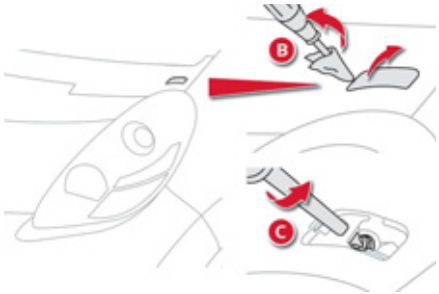
Front lamps

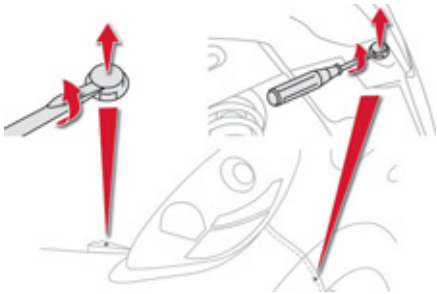




1. **Direction indicators (W21W - 21 W).**
2. **Sidelamps (W5W - 5 W).**
3. **Main beam headlamps (HB3 - 60 W).**
4. **Dipped beam headlamps (H11 - 55 W).**
5. **Front foglamps (H8 - 35 W).**
6. **Daytime running lamps (P13W - 13 W).**





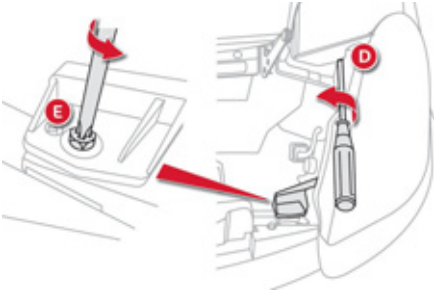


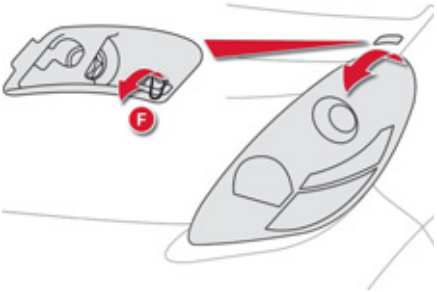
Access to bulbs

To replace a failed bulb, you must first remove the lamp.

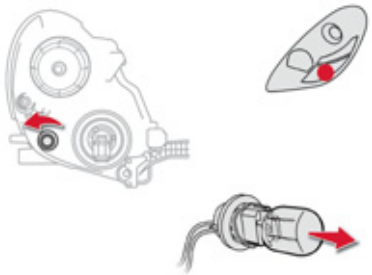
To remove the lamp:

- ☞ Open the bonnet.
- ☞ Press tab **A** to release the connector.
- ☞ Lift the cover **B**, using a screwdriver protected by a cloth.
- ☞ Slacken fixing screw **C** until the head of the screw touches the trim.
- ☞ Remove the bumper retaining clips, using a screwdriver.
- ☞ Carefully lift the bumper.





- Slacken fixing screw **D**, while holding the bumper away.
- Slacken fixing screw **E**.
- Pull the lamp towards you, and disengage the tab **F** to remove it completely.

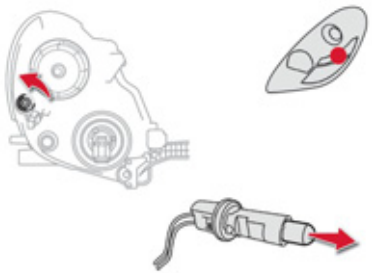


Changing a direction indicator bulb

☞ Turn the bulb holder to the left and remove it.
☞ Pull the bulb and change it.

To refit, carry out these operations in reverse order.

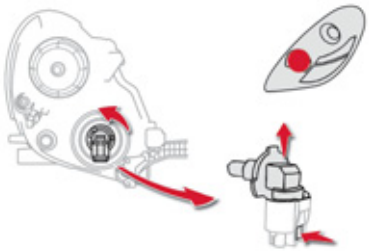
i Coloured bulbs must be replaced with bulbs of identical specification and colour.



Changing a sidelamp bulb

☞ Turn the bulb holder to the left and pull it out.
☞ Pull the bulb out and replace it.

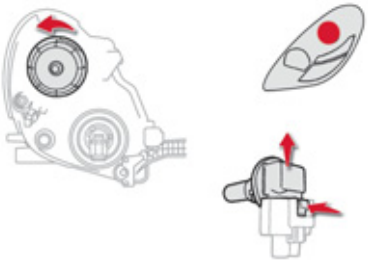
To refit, carry out these operations in reverse order.



Changing a main beam headlamp bulb

☞ Turn the bulb holder to the left and pull it out.
☞ Pull the bulb out, pressing its tab.
☞ Replace the bulb.

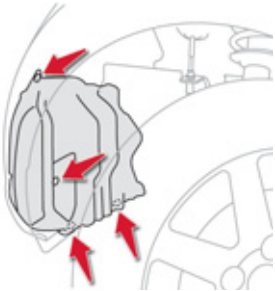
To refit, carry out these operations in reverse order.



Changing a dipped beam headlamp bulb

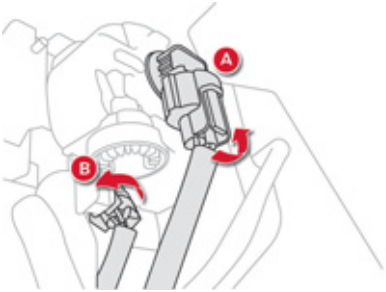
- Turn the bulb holder to the left and pull it out.
- Remove the bulb by pressing its tab.
- Replace the bulb.

To refit, carry out these operations in reverse order.



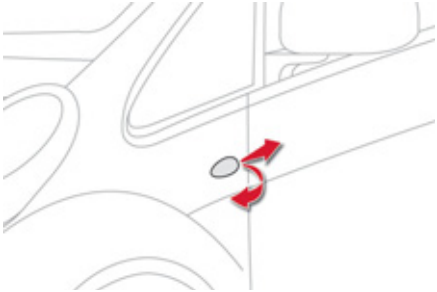
Changing a foglamp/daytime running lamp bulb

- Turn the wheels onto full lock to improve access.
- Remove the clips holding the protective cover over the bulb holder.
- Pull the cover away.



- Turn the bulb holder (**A** for the foglamp, **B** for the daytime running lamps) to the left and pull it out.
- Pull the bulb out and replace it.

To refit, carry out these operations in reverse order.



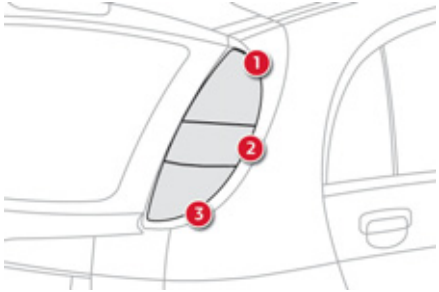
Changing an integrated direction indicator side repeater (WY5W - 5 W)

- ☞ Push the repeater towards the rear and detach it.
- ☞ Turn the bulb holder to the left and pull it out.
- ☞ Pull the bulb out and replace it.

To refit, carry out these operations in reverse order.

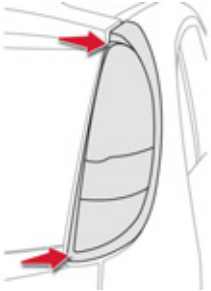
ℹ In some weather conditions (e.g. low temperature or humidity), the presence of misting on the internal surface of the glass of the headlamps and rear lamps is normal; it disappears after the lamps have been on for a few minutes.

Rear lamps



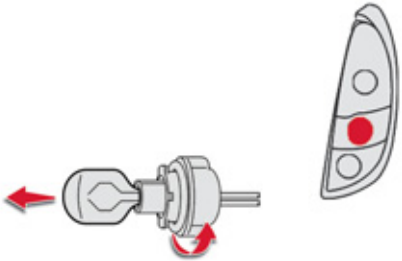
1. **Brake lamps/Sidelamps (LEDs).**
2. **Direction indicators (WY21W - 21 W).**
3. **Reversing lamps (W21W - 21 W).**

ℹ Amber coloured bulbs, such as the direction indicators, must be replaced with bulbs of identical specification and colour.



Access to bulbs

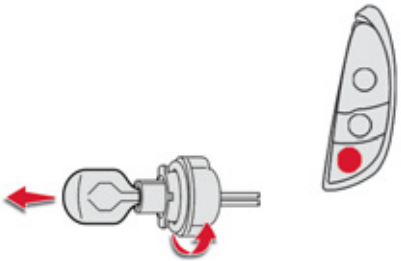
☞ Remove the two screws.
☞ Disengage the lamp unit by pulling it towards you.



Changing a direction indicator bulb

☞ Turn the bulb holder to the left and pull it out.
☞ Pull the bulb out and replace it.

To refit, carry out these operations in reverse order.



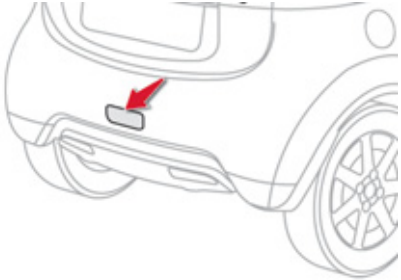
Changing a reversing lamp bulb

☞ Turn the bulb holder to the left and pull it out.
☞ Pull the bulb out and replace it.

To refit, carry out these operations in reverse order.

Changing a brake/sidelamp bulb

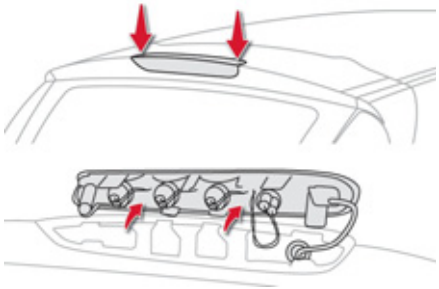
All work on the LED lamps must be carried out by a CITROËN dealer or a qualified workshop.



Changing a foglamp bulb (W21W - 21W)

- ☞ Remove the cover.
- ☞ Turn the bulb holder to the left and pull it out.
- ☞ Pull the bulb out and replace it.

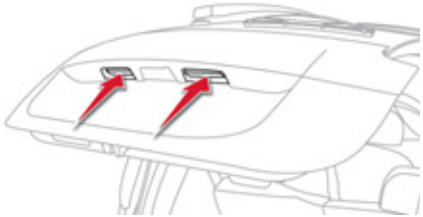
To refit, carry out these operations in reverse order.



Changing the third brake lamp (W5W - 5W)

- ☞ Remove the two screws.
- ☞ Remove the bulb holder.
- ☞ Pull the bulb out and replace it.

To refit, carry out these operations in reverse order.



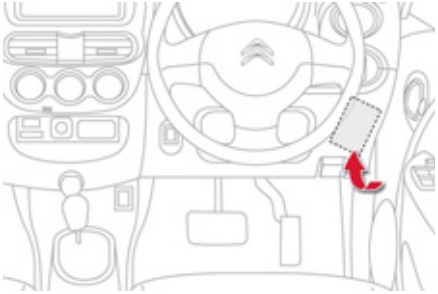
Changing a number plate lamp bulb (W5W - 5W)

- ☞ Push the cover inwards.
- ☞ Turn the bulb holder and pull it out.
- ☞ Pull the bulb out and replace it.

To refit, carry out these operations in reverse order.

Changing a fuse

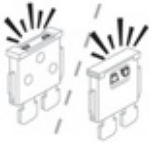
Access to tools



The extraction tweezer is fitted to the back of the fusebox cover in the dashboard (right hand side).
For access:
- ☞ Unclip the cover and remove it completely by pulling it towards you.
- ☞ Remove the tweezer.

Changing a fuse

Good



Failed

Before changing a fuse, the cause of the failure must be identified and rectified.
- ☞ Check that the ignition switch is in the "**LOCK**" position.
- ☞ Identify the failed fuse by checking the condition of its filament.

- ☞ Use the special tweezer to extract the fuse from its location.
- ☞ Always replace the failed fuse with a fuse of the same rating.
- ☞ Check that the number marked on the box, the rating marked on the top of the fuse and the tables below all agree.

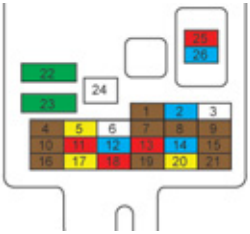
Your vehicle's electrical system is designed to operate with standard or optional equipment.
Before installing other electrical equipment or accessories in your vehicle, contact a CITROËN dealer or a qualified workshop.

CITROËN will not accept responsibility for the cost incurred in repairing your vehicle or for rectifying the malfunctions resulting from the installation of accessories not supplied and not recommended by CITROËN and not installed in accordance with its instructions, in particular when the consumption of all of the additional equipment connected exceeds 10 milliamperes.

Dashboard fuses

The fusebox is placed in the lower dashboard (right-hand side).

Fuse N°	Rating	Functions
1	7.5 A	Left hand front and rear sidelamps.
2	15 A	Accessory socket.
3	-	Not used.
4	7.5 A	Starter motor.
5	20 A	Audio system.
6	-	Not used.
7	7.5 A	Vehicle equipment, right hand front and rear sidelamps.
8	7.5 A	Electric door mirrors.
9	7.5 A	Supervisor controller.
10	7.5 A	Air conditioning.
11	10 A	Rear foglamp.
12	15 A	Door locking.
13	10 A	Courtesy lamp.

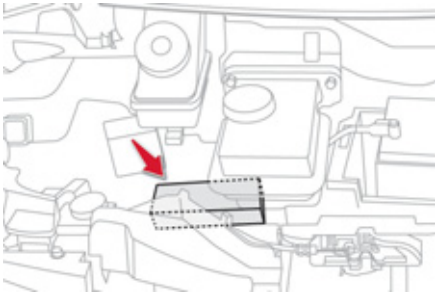


Access to the fuses

See "Access to tools".

Fuse N°	Rating	Functions
14	**15 A**	Rear wiper.
15	**7.5 A**	Instrument panel.
16	**7.5 A**	Heating.
17	**20 A**	Heated seat.
18	**10 A**	Option.
19	**7.5 A**	Door mirror heating.
20	**20 A**	Windscreen wiper.
21	**7.5 A**	Airbags.
22	**30 A**	Heated rear screen.
23	**30 A**	Heating.
24	**-**	Non used.
25	**10 A**	Radio.
26	**15 A**	Passenger compartment fuse.

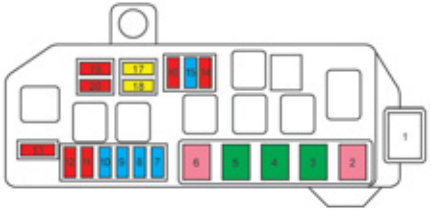
Front compartment fuses



The fusebox is placed in the front compartment under the heating system reservoir. Only these fuses can be replaced.

Fuse N°	Rating	Functions
1	-	Not used.
2	30 A	Internal fuse.
3	40 A	Electric motor.
4	40 A	Radiator fan.
5	40 A	Electric windows.
6	30 A	Vacuum pump.
7	15 A	Main battery ECU.
8	15 A	Third brake lamp.
9	15 A	Front foglamps.
10	15 A	Water pump.

i The replacement of fuses for other units (vacuum pump and battery accessories) requires the involvement of a CITROËN dealer or a qualified workshop.

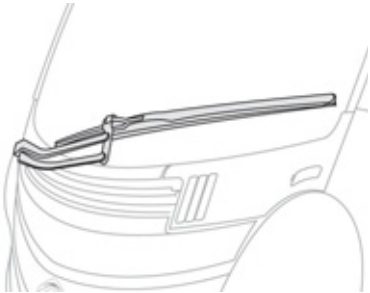


Access to the fuses

- Open the bonnet (refer to the "Checks" section),
- Unclip the cover and remove it completely by pulling towards you.
- Change the fuse (refer to the corresponding paragraph).
- When you have finished, close the cover carefully to ensure sealing of the fusebox.

Fuse N°	Rating	Functions
11	10 A	On-board charger.
12	10 A	Direction indicator.
13	10 A	Horn.
14	10 A	Daytime running lamps.
15	15 A	Battery fan.
16	10 A	Air conditioning compressor.
17	20 A	Right hand dipped beam.
18	20 A	Left hand dipped beam, headlamp adjusters.
19	10 A	Right hand main beam.
20	10 A	Left hand main beam.

Changing a wiper blade



Removing a front or rear wiper blade

- ☞ Raise the corresponding wiper arm.
- ☞ Remove the wiper blade, sliding it towards the outside.

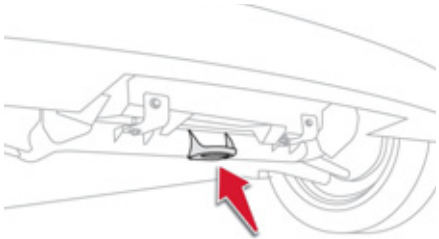
Fitting a front or rear wiper blade

- ☞ Put the new wiper blade in place and secure it.
- ☞ Fold down the wiper arm carefully.

Towing the vehicle

Procedure for having your vehicle towed using fixed mechanical equipment.

Towing your vehicle



The towing eye is welded to the body below the front bumper.

- ☞ Install the towing bar.
- ☞ Start your vehicle ("Ready" lamp on).
- ☞ Put the drive selector in position **N**.
- ☞ Release the parking brake.
- ☞ Switch on the hazard warning lamps on your vehicle.
- ☞ Have your vehicle towed **for no more than 20 miles (30 km) without exceeding a speed of 20 mph (30 km/h)**.

! When towing the vehicle with the four wheels on the ground, always use a towing bar.
When towing with only two wheels on the ground, use professional lifting equipment.

i Failure to follow these instructions may cause damage to braking components and the electric motor.

! **Towing another vehicle**

Your vehicle cannot be used in any circumstances to tow another vehicle.

Precautions for washing

! Do not wash the vehicle while the battery is being recharged.

! Check - before washing the vehicle - that the charging flaps and the charging socket covers (normal and fast charge) are properly closed.

! To avoid damaging the electrical components, the use of a high pressure jet wash is strictly prohibited:
- in the front compartment (under the bonnet),
- under the body.

i For washing the body, do not use a pressure greater than 80 bars.

Accessories

A wide range of accessories and genuine parts is available from the CITROËN dealer network.
These accessories and parts have been tested and approved for reliability and safety.
They are all adapted to your vehicle and benefit from CITROËN's recommendation and warranty.

Conversion kits

You can obtain an "Enterprise" kit to convert a trade vehicle to a private car and vice-versa.

"Transport solutions":

boot carpet, boot liner, rear parcel shelf, boot dividers...

"Comfort":

black armrest, reading lamp, insulated modules, rear parking sensors, cigarette lighter, ashtray with base...

"Security and safety":

alarm, wheel security bolts, child seats, breathalyzer, warning triangle, high visibility vest, first aid kit, snow chains, non-slip covers...

"Protection":

front and rear mudflaps, vehicle cover, translucent bumper protectors, side rubbing strips...

"Multimedia":

audio systems, speed camera warning, universal solar charger...

Installation of radio communication transmitters

Before installing any after-market radio communication transmitter, you can contact a CITROËN dealer for the specification of transmitters which can be fitted (frequency, maximum power, aerial position, specific installation requirements), in line with the Vehicle Electromagnetic Compatibility Directive (2004/104/EC).

Depending on the legislation in force in the country, it may be compulsory to have a high visibility safety vest, warning triangle and spare bulbs and fuses available in the vehicle.

The fitting of electrical equipment or accessories which are not recommended by CITROËN may result in a failure of your vehicle's electronic system and excessive electrical consumption.
Please note this precaution. You are advised to contact a CITROËN representative to be shown the range of recommended equipment and accessories.

TOTAL & CITROËN

PARTNERS IN THE FUTURE OF THE AUTOMOBILE

TOTAL and CITROËN personnel combine their talents to optimise the efficient use of energy and reduce the impact on the environment.
The partnership between our two groups, which is on an international scale, does not merely amount to the supply and maintenance of vehicles to the public: our positions as industrial leaders allow us to meet the environmental challenges of today and of tomorrow.
To provide ecologically responsible mobility to everyone is more than our motor, it is our passion.

Innovation is on the way, the future of the automobile depends on it; we will meet it together.

CITROËN

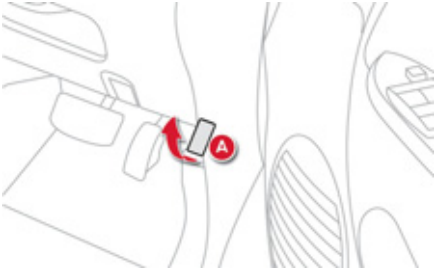
CITROËN prefers TOTAL

TOTAL

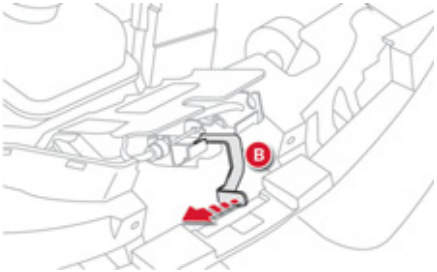
Bonnet

Protects the components in the front compartment and provides access for checking levels, recharging the 12 V ancillaries battery, changing fuses, ...

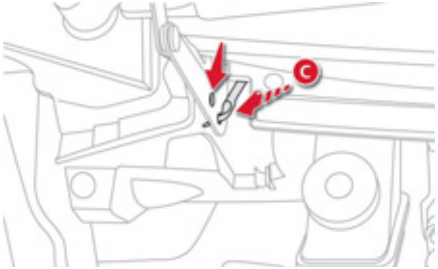
Opening



- Open the front right door.
- Pull the interior release lever **A**, located at the bottom of the door aperture.



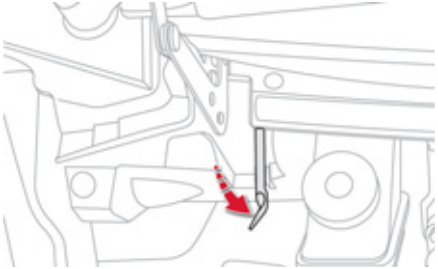
- Push the exterior safety catch **B** to the left and raise the bonnet.



- Open the bonnet fully and on the right, unclip the stay **C** from its holder.
- Fit the stay **C** in one of the two notches to hold the bonnet open.

> i The location of the interior release lever prevents opening of the bonnet while the front right door is closed.

Closing

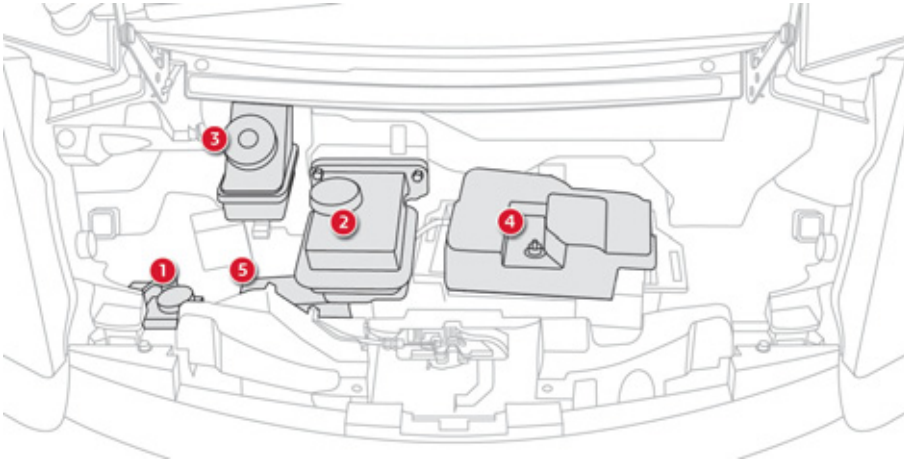


- Take the stay out of the support notch.
- Clip the stay in its housing.
- Lower the bonnet and release it at the end of its travel.
- Pull on the bonnet to check that it is fully latched.

> ! Do not press down on the middle of the bonnet if it does not fully close, as there is a risk of deforming it. Open the bonnet fully and close it again.

Front compartment

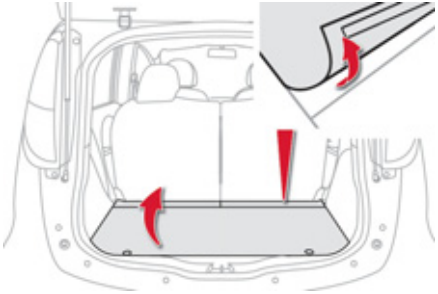
1. Screenwash fluid reservoir.
2. Heater fluid reservoir.
3. Brake fluid reservoir.
4. Ancillaries battery.
5. Fusebox.



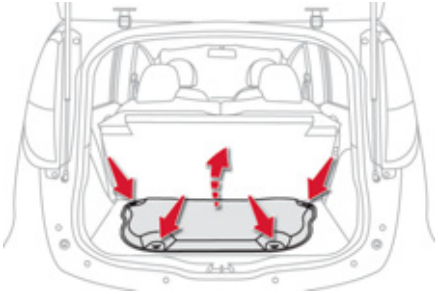
! To avoid damaging electrical components, the use of a high pressure jet washer in the front compartment is strictly prohibited.

Rear compartment

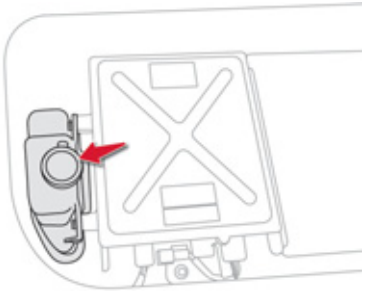
located under the boot floor, this compartment gives access to the cooling system reservoir.



- Open the boot.
- Detach the carpet retaining adhesive strip.
- Remove the boot carpet.



- Remove the four "butterfly" screws.
- Remove the protective cover.



- Check the coolant level and top up if necessary (see following pages).

! When working in this compartment, you must observe the safety recommendations on the labels.

Checking levels

Check all of these levels regularly and top them up if necessary, unless otherwise indicated.
If a level drops significantly, have the corresponding system checked by a CITROËN dealer or a qualified workshop.

! Never do anything in the compartments when the "Ready" lamp is on or when your vehicle is being charged.
Take care when carrying out checks in the front and rear compartments as some parts of the compartments can be very hot (risk of burns): wait at least one hour after stopping the motor or the end of the charging procedure before carrying out any work.

Front compartment

Brake fluid level

The brake fluid level should be between the "MIN" and "MAX" marks. If it is not, check the brake pad wear.

Changing the fluid

Refer to the servicing booklet for details of the interval for this operation.

Fluid specification

The brake fluid must conform to the manufacturer's recommendations and meet the DOT4 standard.

Heating system fluid level

The level of this fluid should be between the "L" MIN and "F" MAX marks.

Changing the fluid

The fluid does not have to be changed.

Fluid specification

The fluid must conform to the manufacturer's recommendations.

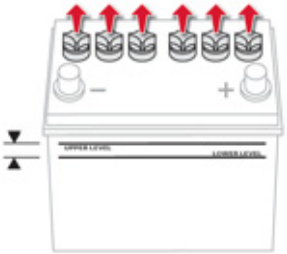
Screenwash fluid level

Top up the level when necessary.

Fluid specification

For optimum cleaning and to avoid freezing, this fluid must not be topped up or replaced with plain water.

Ancillaries battery electrolyte level



Remove the battery protective cover to check this level (see § "ancillaries battery").
The electrolyte level should be between the MIN "LOWER LEVEL" and MAX "UPPER LEVEL".
If necessary, top up using distilled water by removing the individual battery caps.

Check the electrolyte level at least once per month.

Rear compartment

Coolant level

The coolant level should be between the MIN "L" and MAX "F" marks.

As the cooling system is pressurised, wait at least one hour after switching off the motor and/or the end of the charge cycle before carrying out any work.
To avoid any risk of scalding, unscrew the cap by two turns to allow the pressure to drop.
When the pressure has dropped, remove the cap and top up the level.

Changing the coolant

The coolant does not have to be changed.

Coolant specification

The coolant must conform to the manufacturer's recommendations.

Used products

Avoid prolonged contact of used fluids with the skin.
Most of these fluids are harmful to health and some are very corrosive.

Do not discard used fluids into sewers or onto the ground.
Take used fluids to a CITROËN dealer or a qualified workshop (France) or to an authorised waste disposal site.

Checks

Unless otherwise indicated, check these components in accordance with the servicing booklet. Otherwise, have them checked by a CITROËN dealer or a qualified workshop.

Passenger compartment filter

Refer to the servicing booklet for details of the replacement intervals for this filter.
Depending on the environment (e.g. dusty atmosphere) and the use of the vehicle (e.g. city driving), **replace it twice as often if necessary**.
A dirty passenger compartment filter may have an adverse effect on the performance of the air conditioning system and generate undesirable odours.

Brake disc/drum wear

For information on checking the brake disc or drum wear, contact a CITROËN dealer or a qualified workshop.

Brake pads

Brake wear depends on the style of driving, particularly in the case of vehicles used in town, over short distances. It may be necessary to have the condition of the brakes checked, even between vehicle services.
Unless there is a leak in the circuit, a drop in the brake fluid level indicates that the brake pads are worn.

Parking brake

If a loss of effectiveness of this system is noticed, the parking brake must be checked, even between two services.
This system must be checked by a CITROËN dealer or a qualified workshop.

i Only use products recommended by CITROËN or products of equivalent quality and specifications.
In order to optimise the operation of units as important as the braking system, CITROËN selects and offers very specific products.

MODEL:	MOTOR AND MAIN BATTERY
Model type code:	**1 N ZKZ Z**
Electric motor	**Y4F1**
Technology	Synchronous with neodymium permanent magnets
Max. power: EU standard (kW)	49
Max. power speed (rpm)	2 500 to 8 000
Max. torque: EU standard (Nm)	180
Max. torque speed (rpm)	0 to 2 500
Main battery	**Lithium-Ion**
Energy capacity (kWh)	16
Normal charge	
Voltage (V)	220
Charging time (*)(**):	
- 16 A	6 hours
- 13 A	7 hours
- 10 A	9 hours
Fast charge	
Voltage (V)	330
Charging time (80 % charge)**	30 minutes

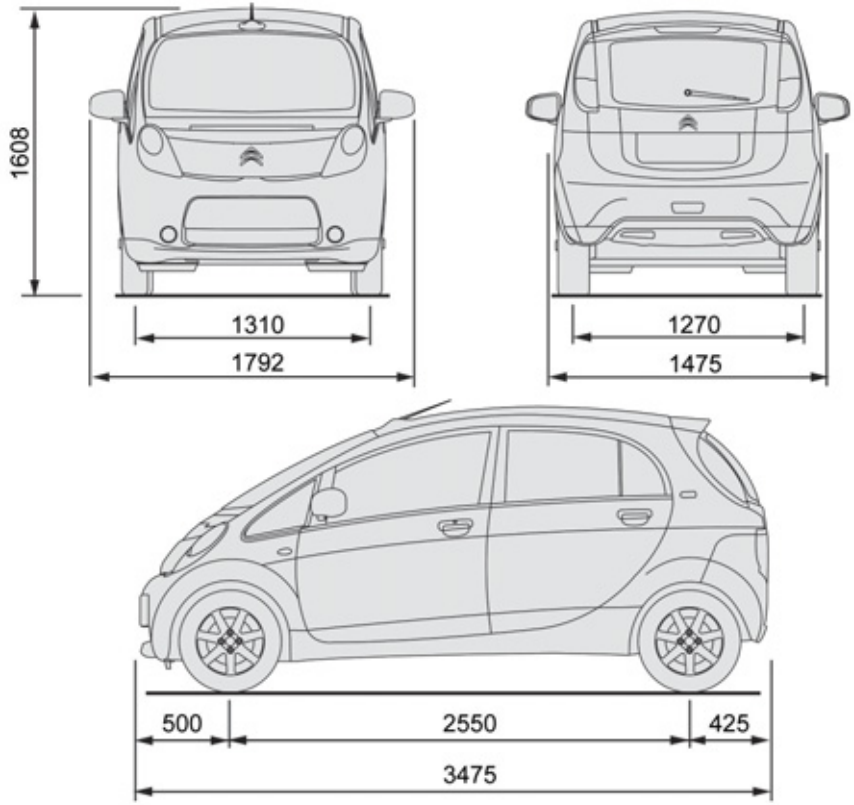
Range varies according to the exterior climatic conditions, the driver's style of driving, the use of electrical equipment, the frequency of normal or fast charges and ageing of the main battery.

* Depending on the power supply in the country.
** Time measured for ambient temperatures between 20 and 25 °C.

WEIGHTS (in kg)	
Electric motor	**Y4F1**
Main battery	**Lithium-Ion**
Model type code:	**1 N ZKZ Z**
Unladen weight	1 120
Kerb weight	1 195
Gross vehicle weight (GVW)	1 450
Gross train weight (GTW)	1 450
Maximum load on the roof (including the roof bars)	43

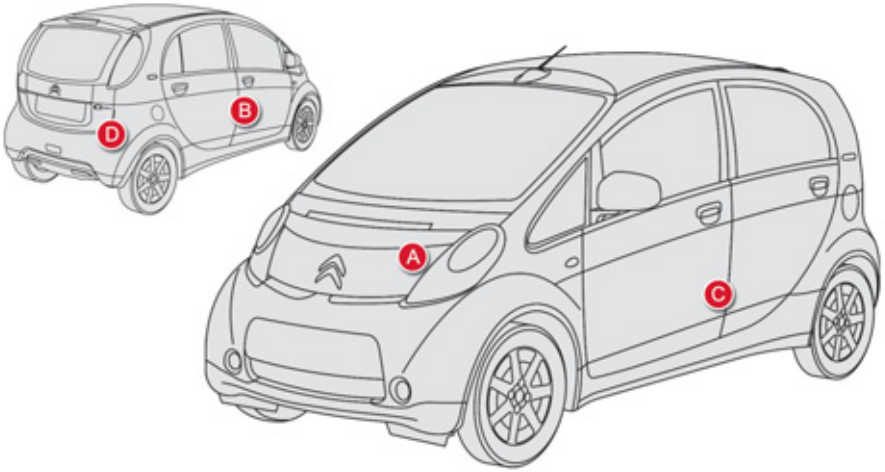
! **Your vehicle cannot be fitted with a towbar. It cannot tow a trailer.**

Dimensions (in mm)



Identification markings

Various visible markings for the identification of your vehicle.



A. Service - Replacement Parts identification plate.
This plate is riveted to the underside of the bonnet.

It bears in particular the following information:
- the vehicle model,
- the paint code,
- the type, variant, version.

B. Tyre identification label.
This label is affixed to the driver's centre pillar.

It bears the following information:
- the tyre pressures (in bars),
- the tyre specification,
- the type of tyre.

C. Manufacturer's plate
This plate is riveted to the left hand centre pillar.

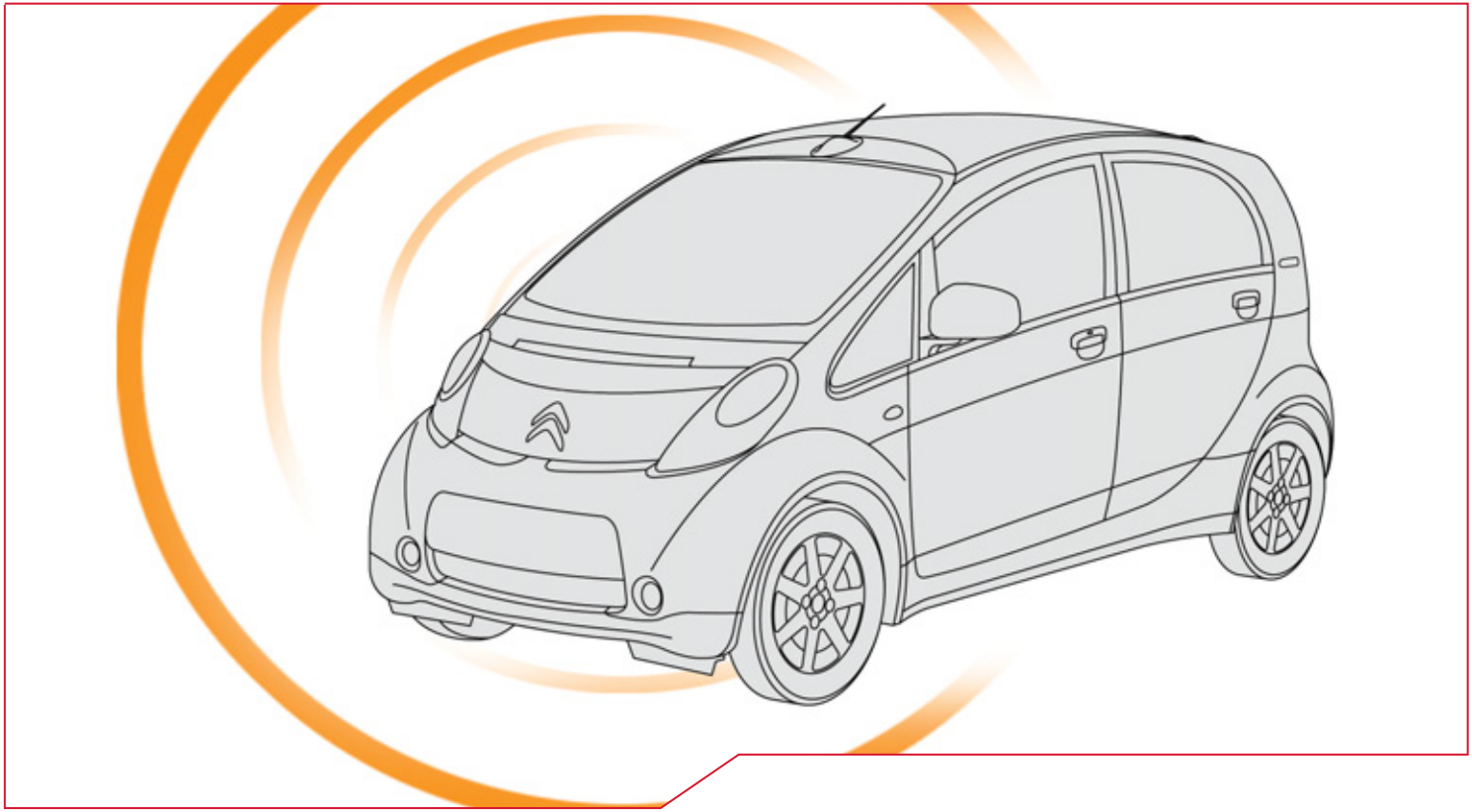
D. Vehicle identification number (VIN).
This number is is engraved on the inner wheel arch, inside the boot, right hand side.

For information on fitting snow chains, contact a CITROËN dealer or a qualified workshop.

Tyre pressures must be checked when the tyres are cold, at least once a month.

Low tyre pressures increase the electrical power consumption of your vehicle, which reduces its range.

400
400
500
500
400
400



EMERGENCY OR ASSISTANCE CALL

EMERGENCY OR ASSISTANCE CALL

CITROËN LOCALISED EMERGENCY CALL

In an emergency, press this button for more than 2 seconds. Flashing of the green LED and a voice message confirm that the call has been made to the CITROËN Emergency team*.

Pressing this button again immediately cancels the request. The green LED goes off.

A press (at any time) of more than 8 seconds on this button, cancels the request.

The green LED remains on (without flashing) when communication is established. It goes off at the end of communication.

This call is dealt with by the CITROËN Emergency team which receives locating information from the vehicle and can send a detailed alert to the appropriate emergency services. In countries in which the team is not operational, or when the locating service has been expressly declined, the call is dealt with directly by the emergency services (112) without the vehicle location.

If an impact is detected by the airbag ECU, and independently of the deployment of any airbags, an emergency call is made automatically.

If you benefit from the CITROËN eTouch offer, you also have available additional services in your MyCITROEN personal space, via the CITROËN Internet website www.citroen.co.uk.

* These services are subject to conditions and availability.
Consult a CITROËN dealer.

CITROËN LOCALISED ASSISTANCE CALL

Press this button for more than 2 seconds to request assistance if the vehicle breaks down.

A voice message confirms that the call has been made*.

Pressing this button again immediately cancels the request.

The cancellation is confirmed by a voice message.

OPERATION OF THE SYSTEM

When the ignition is switched on, the green LED comes on for 3 seconds indicating that the system is operating correctly.

If the orange LED flashes: there is a system fault.

If the orange LED is on continuously: the backup battery must be replaced.

In either case, contact a CITROËN.

If you purchased your vehicle outside the CITROËN dealer network, we invite you to have a dealer check the configuration of these services and, if desired, modified to suit your wishes. In a multi-lingual country, configuration is possible in the official national language of your choice.

For technical reasons, particularly to improve the quality of Telematic services services to customers, the manufacturer reserves the right to carry out updates to the vehicle's on-board telematic system.

AUDIO SYSTEM/BLUETOOTH

The system is coded in such a way that it will only operate in your vehicle. If it is to be installed in another vehicle, contact your CITROËN dealer for configuration of the system.

After a battery disconnection, a code has to be entered for operation of the radio.

A maximum of five attempts are possible. For the last two attempts, a 15 minutes wait is imposed between each attempt.

Refer to the end of this document to find the label indicating this code:

For safety reasons, the driver must only carry out operations which require prolonged attention while the vehicle is stationary.

When the motor is switched off and to prevent discharging of the battery, the audio system may switch off after a few minutes.

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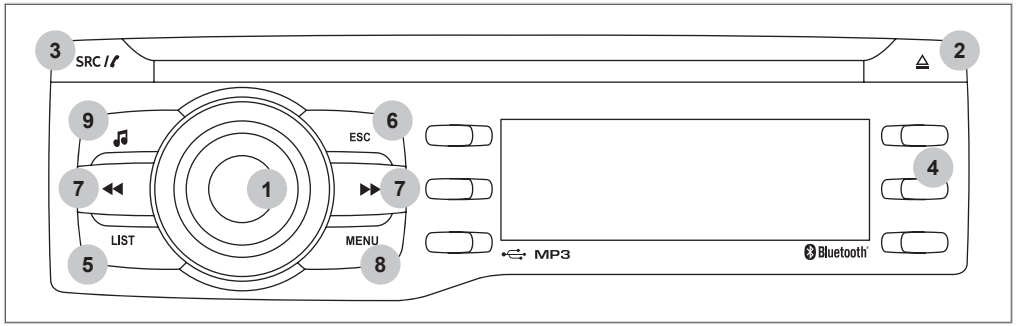
04 Using the telephone	p.	138
05 Audio settings	p.	144
06 Configuration	p.	145
07 Screen menu map	p.	146
Frequently asked questions	p.	147

01 FIRST STEPS



1. On/Off and volume adjustment.
2. CD eject.
3. Selection of source:
   FM1, FM2, CD, USB, AUX, Streaming.
   Accept an incoming call.
   Long press:
   - access to calls log of the telephone connected,
   - or end a call in progress.
4. Selection of a preset radio station.
   Radio: long press: preset a radio station.
   Other than radio: see relevant sections.
5. Display the list of stations received, the CD/USB tracks or folders.
   Long press: update the list of stations received.
6. Abandon current operation
   Up one level (menu or folder).
7. Automatic search for a lower/higher radio frequency.
   Selection of previous/next CD, USB track.
   Navigation in a list.
   Maintained press: fast forwards or backwards.
8. Main menu.
9. Audio settings:
   equalizer, treble, bass, loudness, distribution, left/right balance, front/rear balance, automatic volume.

02 RADIO

RADIO

The exterior environment (hills, buildings, tunnel, car park, below ground...) may prevent reception, even in RDS station tracking mode. This phenomenon is normal in the propagation of radio waves and is in no way indicative of a fault with the audio system.

PRESETTING AND SELECTING A STATION

1

Press **SRC/TEL** several times in succession and select the FM1 or FM2 radio band.

1

Make a long press on one of the buttons to preset the station being heard.
The name of the station is displayed accompanied by an audible signal to confirm the preset.

2

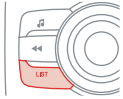
Press a button to listen to the corresponding preset station.

MANAGE THE LIST

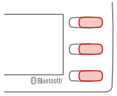
1

A long press on **LIST** builds or updates the list of stations; audio reception is cut momentarily.

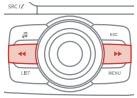
Press **LIST** to display the list of stations received in alphabetical order.



Select the desired radio station and confirm by pressing **"OK"**.



A press changes to the next or previous letter (e.g. A, B, D, F, G, J, K, ...).



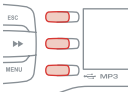
ENTER A FREQUENCY MANUALLY

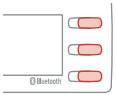
1

Press **MENU**, select **"Radio"**, then select **"Write freq."**.

2

Press **+** or **-** to select the desired frequency and confirm with **"OK"**.





RDS

RDS, if displayed, enables you to continue listening to the same station by automatic retuning to alternative frequencies. However, in certain conditions, coverage of an RDS station may not be assured throughout the country as radio stations do not cover 100 % of the territory. This explains the loss of reception of the station during a journey.

1

When the radio is displayed in the screen, press **MENU** then select **"Radio"**.

2

Select or deselect **"RDS"** to activate or deactivate RDS then confirm with **"OK"** to save the setting.

RECEIVING TA MESSAGES

The TA (Traffic Announcement) function gives priority to TA alert messages. To operate, this function needs good reception of a radio station transmitting this type of message. When a traffic report is transmitted, the current audio source (Radio, CD, USB, ...) is interrupted automatically to play the TA message. Normal playback of the audio source resumes at the end of the transmission of the message.

1

Press **MENU**, select **"Radio"**, then select or deselect **"TA"** to activate or deactivate the reception of traffic messages.

DISPLAY RADIO TEXT

Radio text is information transmitted by the radio station related to the current programme or song.

1

With the radio displayed on the screen, press **MENU** then select **"Radio"**.

2

Select or deselect **"TXT"** to activate or deactivate the display of Radio Text.

AUDIO CD

PLAYING A CD

Insert 12 cm diameter circular compact discs only.

Some anti-pirating systems, on original discs or CDs copied using a personal recorder, may cause faults which are no reflection on the quality of the original player.

Without pressing the **EJECT** button, insert a CD in the player, play begins automatically.

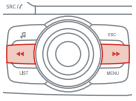
1

To play a disc which has already been inserted, press the **SRC/TEL** button several times until CD play is displayed.

2

Press one of the buttons to select a track on the CD.

Press and hold one of the buttons for fast forward or backward.



CD, USB

INFORMATION AND ADVICE

The audio system will only play files with ".mp3", ".wma", ".wav" and ".ogg" extension on USB.

A high compression rate can adversely affect sound quality.

The playlists accepted on CD, MP3, iPod and USB connection are types ".m3u" and ".wpl".

The number of files recognised is limited to 5 000 in 500 folders on a maximum of 8 levels.

On a single disc, the CD player can read up to 255 MP3 files spread over 8 folder levels with a maximum of 192 folders. However, it is recommended that this be kept to 2 levels so as to limit the time taken to access and play the CD.

During play, the folder structure is not observed.

In order to be able to play a recorded CDR or CDRW, when recording it is preferable to select standards ISO 9660 level 1. 2 or Joliet.

If the disc is recorded in another format, it may not be played correctly.

It is recommended that the same recording standard is always used for an individual disc, with as low a speed as possible (4x maximum) for optimum sound quality.

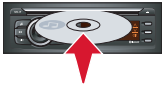
In the particular case of a multi-session CD, the Joliet standard is recommended.

Do not connect a hard disk or USB device other than audio players to the USB port. This may cause damage to your installation.

CD, USB

PLAYING A COMPILATION

!



Insert an MP3 compilation in the CD player or connect a memory stick to the USB port.

The system creates playlists (temporary memory) the creation time for which can take from a few seconds to several minutes.

The playlists are updated every time the ignition is switched off or a USB memory stick is connected.

Play starts automatically after a period which depends on the capacity of the USB memory stick.

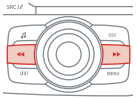
At a first connection, the order suggested is by folder. When connecting again, the order previously chosen is retained.

1

To play a disc or memory stick which has already been inserted, press **SRC/TEL** several times in succession and select **"CD"** or **"USB"**.

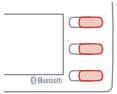
2

Press one of the buttons to select the next or previous track.



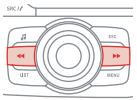
3

Press one of the buttons to select the next or previous folder in the order chosen.



4

Press and hold one of the buttons for fast forwards or backwards.



5

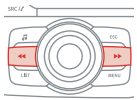
Press **LIST** to display the menu of Folders in the compilation.

6

Select a line in the list.

7

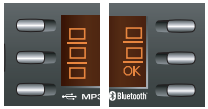
Jump a page.



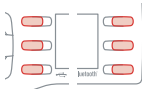
8

Up a level in the menu.

9

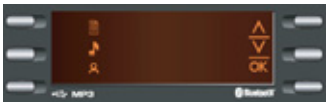


Select the play mode: **"Normal"**, **"Random"**, **"TA"**, **"Random all"** or **"Repeat"**.



10

Press **MENU**, select **"Media"** then select or deselect **"TA"** to activate or deactivate reception of traffic messages.



Return to the top level of the folder structure to select the type of tracks.

- By **Folders** (CD or USB): all folders containing audio files recognised on the peripheral device, in alphabetical order without following the folder structure.
- By **Artist** (USB only): all of the artist names defined in the ID3 Tags, in alphabetical order.
- By **Genre** (USB only): all of the genres defined in the ID3 Tags.
- By **Playlist** (CD or USB): if playlists have been saved.

iPod® or PORTABLE PLAYER

The audio files on a Mass Storage portable player* can be heard through the vehicle's speakers by connecting it to the USB port (cable not supplied).

Management of the device is via the audio system controls; refer to the **"CD, USB"** section.

The iPod® must be updated regularly for the best connection.

The playlists are those defined in the iPod®.

The iPod® must be generation 3 or later.

* Check your player's manual.

STREAMING - PLAYING AUDIO FILES VIA BLUETOOTH

DEPENDING ON THE COMPATIBILITY OF THE PHONE

Streaming allows music files on a telephone to be heard via the vehicle's speakers.
The telephone must support the appropriate Bluetooth profiles (profiles A2DP/AVRCP).

1

Connect the telephone: see the "USING THE TELEPHONE" section.

2

Activate the streaming source by pressing **SRC/TEL**. Control of playback is via the audio system. The contextual information can be displayed in the screen.

In certain cases, playing of the audio files must be initiated from the telephone.

The audio quality depends on the quality of the transmission from the telephone.

PAIRING A TELEPHONE/FIRST CONNECTION

The services offered depend on the network, the SIM card and the compatibility of the Bluetooth telephone used.
Consult your telephone's manual and your operator to find out which services are available to you.

For safety reasons and because they require prolonged attention on the part of the driver, the operations for pairing of the Bluetooth mobile telephone with the Bluetooth hands-free system of your audio system must be carried out with the vehicle stationary and the ignition on.

Visit www.citroen.co.uk for more information (compatibility, more help, ...).

It is not possible to pair more that 5 telephones. Press **MENU** and select **"Bluetooth"**. Select **"BT management"**. If 5 telephones are already paired, select the telephone to be deleted by pressing **"OK"** and select **"Delete"** (refer to "Managing connections").

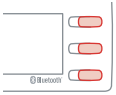
1 Activate the telephone's Bluetooth function and ensure that it is set as visible to all (refer to the telephone instructions).

2

Press **MENU** then select **"Bluetooth"**.

3

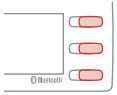
Select **"Search"**.



4 A window is displayed with **"Searching device"**.

5

Select the telephone to be paired from the list and confirm with **"OK"**. Only one telephone can be paired at a time.



In some cases, the Bluetooth address of the telephone may appear instead of the name of the telephone.

6

A virtual keypad is displayed on the screen: choose a 4 digit code then confirm with **OK**.

7

A message is displayed on the screen of the telephone: enter the same code and confirm.

If pairing fails, try again; the number of attempts is not limited.

8

Accept the connection to the telephone.

9

A message appears in the screen to confirm the result of the connection.

!

Pairing can also be initiated from the telephone by searching for detected Bluetooth devices.

!

The directory and the calls list can be accessed after the synchronisation period (if the telephone is compatible).

Automatic connection must be configured in the telephone to allow the connection each time the vehicle is started.

MANAGING CONNECTIONS

The telephone connection automatically includes hands free operation and audio streaming.

1

Press **MENU** then select **"Bluetooth"**.

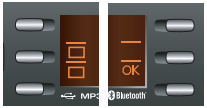
2

Select **"BT management"** and confirm. The list of paired telephones is displayed.

3

Select a telephone and confirm **"OK"**.

4

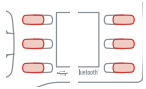


Then select or deselect:

- **"Tel."**: hands-free connection
- **"Audio"**: play audio files

"OK" to confirm the choice.

Select **"Delete"** to delete the pairing.



Indicates connection of the audio profile.

Indicates connection of the hands-free profile.

MAKING A CALL - RECENTLY CALLED NUMBERS*

1

Make along press on **SRC/TEL** to display the calls list.

i For access to the calls list, it is also possible to press **MENU**, select **"Telephone"**, then select **"Call"**, and finally select **"Calls list".**

2

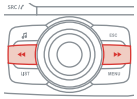
In the list of calls, select the number and choose **"Missed calls", "Dialed calls"** or **"Answered calls"**.

3

Navigation in the calls list.

4

Previous or next page in the calls list.



5

"OK" starts the call.

i The calls list includes the calls sent from and by from the vehicle via the connected telephone.

It is possible to make a call directly from the telephone; stop the vehicle as a safety measure.

* Depending on the compatibility of the telephone.

04 USING THE TELEPHONE

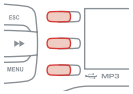
MAKING A CALL - FROM THE DIRECTORY

1

Press **MENU**, select **"Telephone"**.

2

Select **Call** then **"Directory"**.



3

Select the desired number and confirm.
"OK" to start the call.

RECEIVING A CALL

1

An incoming call is announced by a ring and a superimposed display in the multifunction screen.

2

Press **SRC/TEL** or select **"YES"** to accept the call,
or
select **"NO"** to reject the call.

A long press on **ESC** or on **SRC/TEL** also rejects an incoming call.

MANAGING CALLS

1a HANG UP

In the contextual menu, select **"Hang up"** to end the call.

A long press on **SRC/TEL** also ends the call.

1b SECRET - MUTE

(so that the caller cannot hear)

In the contextual menu:

- select **"Micro OFF"** to switch off the microphone.
- select **"Micro OFF"** to switch the microphone on again.

1c COMBINED MODE

(to leave the vehicle without ending the call)

In the contextual menu:

- select **"Combined mode"** to transfer the call to the telephone.
- select **"Combined mode"** to transfer the call to the vehicle.

In certain cases, the combined mode has to activated from the telephone.

The Bluetooth connection will be restored automatically if the ignition has been switched off, then on again (depending on the compatibility of the telephone).

05 AUDIO SETTINGS

1

Press ♫ to display the audio settings menu.

Press ♫ to go to the next setting.

2

The settings available are:

- AMBIANCE: BASS, TREBLE and Loudness.
- SOUND DIST. (sound distribution): BALANCE (left/right balance), FADER (front/rear balance)
- Auto. volume

The distribution, or spatialisation of sound, is an audio process which allows the sound quality to be improved according to the setting chosen, corresponding to the position of the listeners in the vehicle.

The AMBIANCE, TREBLE and BASS audio settings are different and independent for each sound source.

DISPLAY AND LANGUAGE SETTINGS

1

Press **MENU** then **"Config."**.

2a

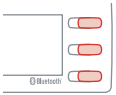
Select **"Displaying"** to activate or deactivate scrolling text.

2b

Select **"Language"** to modify the display language.

2c

Select **"Version"** for information on the software.



2d

Select **"System"** when you want to install an update. Information can be obtained from a CITROËN dealer or a qualified workshop.

07 SCREEN MENU MAP

MENU

- 1 **Radio**
  - 2 TA
  - 2 RDS
  - 2 TXT
  - 2 Write freq.
- 1 **Media**
  - 2 Normal
  - 2 Random
  - 2 Random all
  - 2 Repeat
  - 2 TA
- 1 **Telephone**
  - 2 Call
    - 3 Directory
    - 3 Calls list
      - 4 Missed calls
      - 4 Dialed calls
      - 4 Answered calls
  - 2 Phone status
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  - 2 BT management
  - 2 Search
- 1 **Config.**
  - 2 Displaying
    - 3 Scrolling text
  - 2 Language
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    - 3 English
    - 3 Español
    - 3 Français
    - 3 Italiano
    - 3 Nederlands
    - 3 Português
    - 3 Português-Brasil
    - 3 Русский
    - 3 Türkçe
  - 2 Version
  - 2 System

FREQUENTLY ASKED QUESTIONS

The following tables contain answers to the most frequently asked questions.

QUESTION	ANSWER	SOLUTION
There is a difference in sound quality between the different audio sources (radio, CD...).	For optimum sound quality, the audio settings (volume, bass, treble, ambience, loudness) can be adapted to the different sound sources, which may result in audible differences when changing source (radio, CD...).	Check that the audio settings (volume, bass, treble, ambience, loudness) are adapted to the sources listened to. It is advisable to adjust audio settings (bass, treble, Front-Rear balance, Left-Right balance) to the middle position, select the musical ambience and set the loudness correction to the "Active" position in CD mode or to the "Inactive" position in radio mode.
When changing the settings for treble and bass, the ambience setting is deselected. When changing the ambience setting, treble and bass are reset to zero.	Choosing an ambience imposes settings for treble and bass. Modifying one without the other is only possible with a personalised ambience.	Modify the treble and bass settings or the ambience setting to obtain the desired sound quality.
When changing the balance setting, distribution is deselected.	Choosing the "driver" distribution setting imposes a balance setting.	Modify the balance setting or the distribution setting to obtain the desired sound quality.

FREQUENTLY ASKED QUESTIONS

QUESTION	ANSWER	SOLUTION
The quality of reception of the radio station listened to gradually deteriorates or the stored stations do not function (no sound, 87.5 MHz is displayed...).	The vehicle is too far from the transmitter used by the station listened to or there is no transmitter in the geographical area through which the vehicle is travelling.	Activate the RDS function to enable the system to check whether there is a more powerful transmitter in the geographical area.
	The environment (hills, buildings, tunnels, basement car parks...) block reception, including in RDS mode.	This phenomenon is normal and does not indicate a failure of the audio equipment.
	The aerial is absent or has been damaged (for example when going through a car wash or into an underground car park).	Have the aerial checked by a CITROËN dealer.
Sound cut-outs of 1 to 2 seconds in radio mode.	During this brief sound cut-out, the RDS searches for any frequency permitting better reception of the station.	Deactivate the RDS function if the phenomenon is too frequent and always on the same route.
Traffic announcement TA is displayed. I do not receive any traffic information.	The radio station does not broadcast traffic information.	Tune to a radio station which broadcasts traffic information.
The stored stations are not found (no sound, 87.5 MHz is displayed...).	An incorrect waveband is selected.	Press the SRC/TEL button to return to the waveband (FM1 or FM2) on which the stations are stored.

FREQUENTLY ASKED QUESTIONS

QUESTION	ANSWER	SOLUTION
The CD is ejected automatically or is not played by the player.	The CD is inserted upside down, is unplayable, does not contain any audio data or contains an audio format which the player cannot play. The CD is protected by an anti-pirating protection system which is not recognised by the audio equipment.	- Check that the CD is inserted in the player the right way up. - Check the condition of the CD: the CD cannot be played if it is too damaged. - Check the content in the case of a recorded CD: consult the advice in the "Audio" section. - The audio equipment's CD player does not play DVDs. - Due to their quality level, certain writeable CDs will not be played by the audio system.
The CD player sound is poor.	The CD used is scratched or of poor quality.	Insert good quality CDs and store them in suitable conditions.
	The audio settings (bass, treble, ambience) are unsuitable.	Set the treble or bass level to 0, without selecting an ambience.
The Bluetooth connection is cut.	The battery of the peripheral may not be sufficiently charged.	Recharge the battery of the peripheral device.
The message "USB device error" is displayed on the screen.	The USB memory stick is not recognised. The memory stick may be corrupt.	Reformat the memory stick.
A telephone connects automatically, disconnecting another telephone.	Automatic connection overrides manual connection.	Modify the telephone settings to remove automatic connection.

FREQUENTLY ASKED QUESTIONS

QUESTION	ANSWER	SOLUTION
An iPod is not recognised when connecting to the USB port.	The iPod is of a generation that is not compatible with the USB.	
The hard disk or device is not recognised when connecting to the USB port.	Some hard disks and devices need a power supply greater than is provided by the audio system.	Connect the device to the 230 V socket, the 12 V socket or an external power supply. **Caution**: ensure that the device does not transmit a voltage greater than 5 V (risk of destruction of the system).
When streaming, the sound cuts momentarily.	Some telephones prioritise connection of the "hands-free" profile.	Delete the "hands-free" connection profile to improve streaming.
In "Random all" play, not all of the tracks are played.	In "Random all" play, the system can only take into account up to 999 tracks.	
With the engine off, the audio system switches off after a few minutes of use.	When the engine is switched off, the audio system operating time depends on the battery charge. The switch-off is normal: the audio system switches to economy mode and switches off to prevent discharging the vehicle's battery.	Start the vehicle's engine to increase the battery charge.
The message "the audio system is overheated" appears on the display.	In order to protect the installation if the surrounding temperature is too high, the audio system switches to an automatic thermal protection mode leading to a reduction of the volume or stopping of the playing of the CD.	Switch the audio system off for a few minutes to allow the system to cool.

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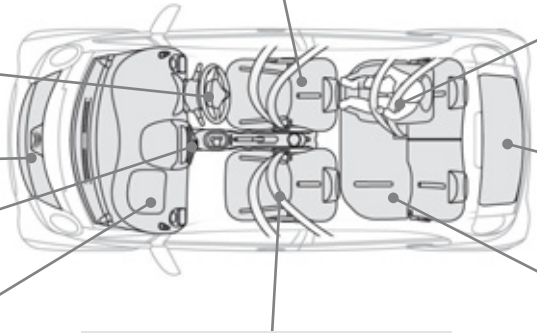

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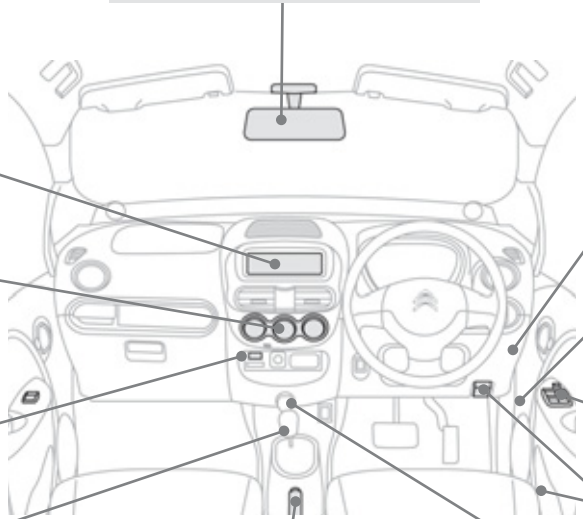

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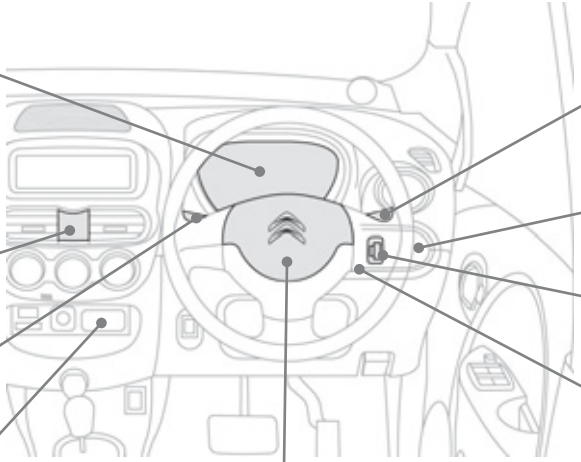

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RADIO CODE

After battery disconnection, a code must be entered for operation of the radio.
A maximum of 5 attempt are possible. For the last two attempts, a wait of around 15 minutes is imposed.
Keep your code in a safe place, never inside the vehicle.
When undertaking a long trip or journey, however, it is advisable to take the code with you along with your personal papers.

This handbook describes all of the equipment available.

Your vehicle will be fitted with some of this equipment described in this document, depending on its trim level, version and the specification for the country in which it is sold.

The descriptions and illustrations are given without any obligation. Automobiles CITROËN reserves the right to modify the technical specifications, equipment and accessories without having to update this edition of the handbook.

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Printed in the EU

Anglais

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11.C0.0030
Anglais

2011 – DOCUMENTATION DE BORD
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