


# Operating Manual

## MMI Navigation plus

Audi
Vorsprung durch Technik

# Foreword

**Thank you for choosing the MMI Navigation System plus - we value your trust in us.**

With your new Audi, you are receiving a vehicle with a state-of-the art system that allows you the change the vehicle's settings and operate the electronic equipment from a central location using the MMI.

We recommend that you read this guide carefully so that you quickly get to know all of the functions and possibilities that the MMI offers and are able to make full use of them while driving.

Please note that these instructions are a supplement to your vehicle Owner's Manual and should only be used in conjunction with your current vehicle Owner's Manual.

We hope you enjoy driving your Audi.

**AUDI AG**

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This manual contains important information, tips, suggestions and warnings for using your vehicle.

Keep this manual in your vehicle at all times. This is especially important if you loan your vehicle to others or sell it.

Some sections in this manual do not apply to all vehicles. When this is the case, the beginning of the section indicates the **validity**, for example “Applies to vehicles: with multifunction steering wheel”. Optional or vehicle-specific equipment is also identified with an asterisk “*”.

The **illustrations** in this manual are a guide. Some of the details in your vehicle may differ from the illustration.

There is a **Table of Contents** at the beginning of this manual that lists all of the topics covered in the order that they appear. There is also an **alphabetical Index** at the end of this book.

All **directions**, such as “left”, “right”, “front” and “rear”, are based on the vehicle's direction of travel.

* Optional or vehicle-specific equipment.

▶ The section continues on the next page.

⇨ ⚠ Cross reference to a “WARNING” within a section. If a page number is indicated, the WARNING is located outside of the section.

**Tips**

Text with this symbol contains additional useful information.

**WARNING**

Text with this symbol contains information about safety and how to reduce the risk of serious personal injury or death.

**Note**

Text with this symbol contains information about reducing the risk of damage to your vehicle.

**For the sake of the environment**

Text with this symbol contains information on protecting the environment.

# Overview

## Controls at a glance

*The Multi Media Interface, or MMI for short, combines various systems for communication, navigation* and entertainment in your Audi.*




**Fig. 1** MMI controls

You can operate the MMI using the MMI control panel, the multifunction steering wheel* or the voice recognition system* ⇨ *fig. 1*:

① Multifunction steering wheel .... 12
② Driver information system ..... 12
③ MMI Display
④ Button for retracting/extending the MMI display
⑤ On/Off knob ..... 7
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**Tips**

– Please note that this manual only describes MMI components. You can find additional information on operating your vehicle in your vehicle Owner's Manual.

– This manual describes the **equipment range** specified for this model at the time of printing. Individual equipment options described may only be available at a later date or may only be offered in certain countries.

## Traffic safety information

Audi recommends only performing certain functions, such as entering a destination, when the vehicle is stationary. Always be prepared to stop operating the MMI system in the interest of your safety and that of other road users. ▶

**WARNING**

- Driving requires your complete and undivided attention. As the driver, you have complete responsibility for safety in traffic. Only use the MMI when traffic conditions permit and always in a way that allows you to maintain complete control over your vehicle.
- Adjust the volume of the audio system so that signals from outside the vehicle, such as police and fire sirens, can be heard easily at all times.
- Obey all applicable laws regarding use of telephones in vehicles.

## Care information

For information on cleaning and caring for the Infotainment components, refer to the *Cleaning and Protection* chapter of your vehicle Owner's Manual.

## Notes on software licenses

For information on the software contained in the MMI and the licensing agreements, press the MENU button > **Setup MMI** control button > **Version information** > **Software Info** section. You can also find this information online at www.audi.com/softwareinfo.

# MMI control panel

## Switching the MMI on and off

The MMI switches on and off automatically with the ignition. It can also be switched on or off manually.

– **Switching on manually**: Press the On/Off knob (5) briefly ⇨ *page 5, fig. 1*. **Or**: Press the MENU button or one of the buttons used to open a menu (6).

When the system is switched on, the last menu that was selected is displayed and the last audio source that was selected begins playing.

– **Switching off manually**: Press and hold the On/Off knob (5) until the MMI switches off. If the MMI has been switched off manually, it does *not* switch on again automatically the next time the ignition is switched on.

The MMI can still be operated for approximately ten minutes after switching the ignition off. If you do not press any buttons or the control knob on the MMI control panel within this time, the MMI switches off automatically.

**Tips**

– The MMI switches off automatically when the engine is not running and there is a low battery charge.
– There may be delays when extending or switching the display on.

## Adjusting the volume

*The volume of an audio source or a system message (for example, from the voice recognition system) can be adjusted directly while the sound is playing using the On/Off knob.*

– **Increasing or decreasing the volume**: Turn the On/Off knob (5) ⇨ *page 5, fig. 1* to the right or left.
– **Muting or pausing**: Press the On/Off knob briefly. **Or**: Turn the On/Off knob to the left.
– **Unmuting or resuming**: Press the On/Off knob briefly. **Or**: Turn the On/Off knob to the right.

**Tips**

Volumes that are too high or too low are automatically adjusted to a set level when the MMI is switched on.

## Operating

*You can easily access functions in the MMI using an intuitive and standardized operating process.*

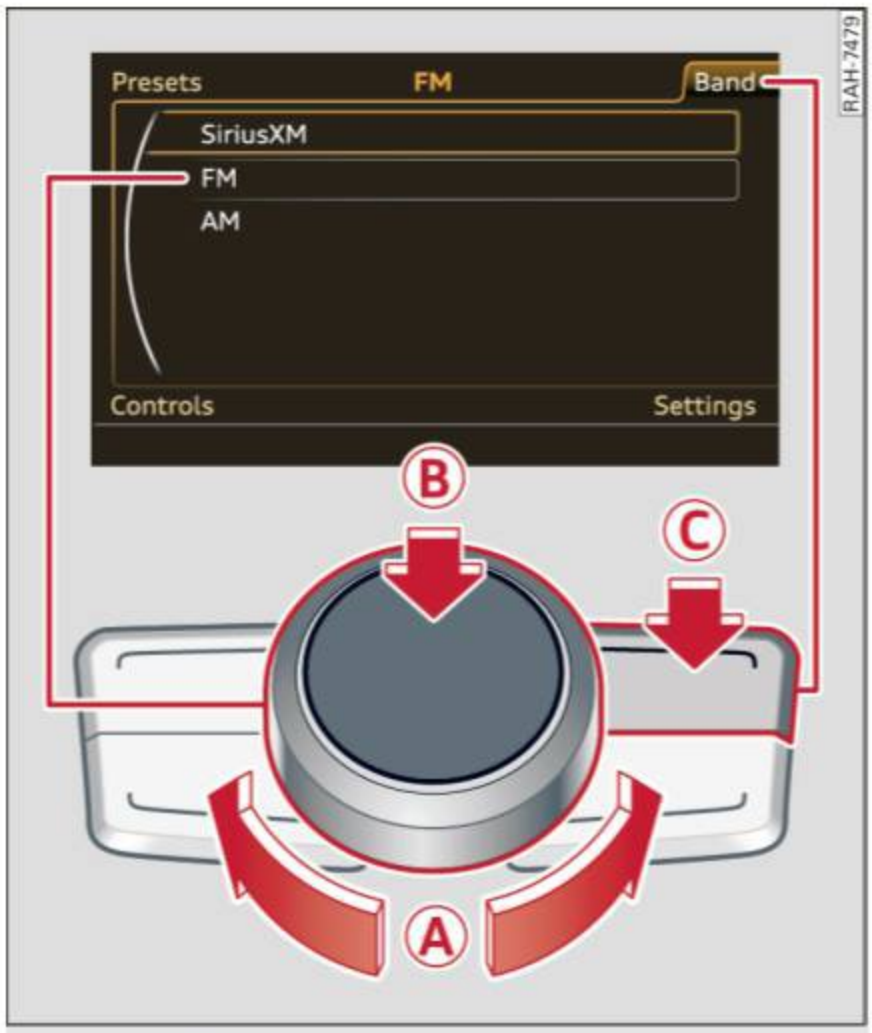



**Fig. 2** Operation

### Selecting and confirming a function

▸ (A) **Selecting a function**: Turn the control knob to the desired function.
▸ (B) **Confirming a selection**: Press the control knob.

### Calling up a function in a corner of the display

▸ Press the control button (C) that corresponds to that corner of the display. For example, the upper right control button corresponds to the upper right corner of the display.

### Opening the main menu

▸ Press the MENU button (7) ⇨ *page 5, fig. 1*. The MMI menu (such as **Radio**) is displayed. ▶

### Opening a menu directly

▸ Press the button ⑥ in the direction of the desired menu (such as RADIO or MEDIA).

### Returning to functions at higher levels

▸ Press the BACK button ⑦.

## MMI touch

*The MMI touch pad is located on the interface with the control knob.*




**Fig. 3** Entering a navigation destination




**Fig. 4** Display with MMI touch active

The symbol Ⓐ appears in the MMI display and the edge of the control knob illuminates when it is possible to use the MMI touchpad ⇨ *fig. 4*.

### Entering numbers, letters, and symbols

Requirement: It must be possible to enter text or numbers.

– Write letters, numbers or characters on the touchpad with your finger. Characters that are recognized are shown in the MMI display ① ⇨ *fig. 3* and may be confirmed with a voice command. The selected characters appear in the input field.
– **Selecting alternative characters**: Turn the control knob to the left or right ② and press the knob.
– **Entering spaces**: Move your finger across the touchpad from left to right.
– **Deleting characters**: Move your finger across the touchpad from right to left.
– **Ending input/switching to the selection list**: Press the control knob.

### Searching for a contact in the directory

Requirement: The directory must be open ⇨ *page 41*.

– **Moving to a specific initial letter in the list**: Draw the desired letter on the touchpad with your finger.
– **Narrowing down the search**: Draw additional letters on the touchpad with your finger.
– **Ending input/switching to the selection list**: Press the control knob.

### Moving the crosshairs/map

Requirement: A map must be displayed ⇨ *page 56*.

– **Moving the crosshairs in the standard map**: Press the control knob. The crosshairs are shown on the map. To move the crosshairs, move your finger in the desired direction on the touchpad. **Or**: Place your finger on the respective edge of the touchpad.
– **Moving the online map**: Press the control knob. The crosshairs are shown on the map. To move the map, move your finger in the desired direction on the touchpad. **Or**: Place your finger on the respective edge of the touchpad.

### Adjusting the sound focus

Requirement: The balance/fader function must be selected ⇨ *page 31*.

– **Moving the crosshairs for sound focus**: Move your finger in the desired direction on the touchpad.

### Browsing/selecting album covers

Requirement: The Media menu must be open and a source must be selected ⇨ *page 72*. ▶

– **Browsing through album covers**: Move your finger to the left or right on the touchpad.
– **Selecting album covers**: Press the control knob.

### Using the DVD main menu

Requirement: A DVD must be playing ⇨ *page 72*.

– **Selecting a menu item**: Move your finger up/down or left/right on the touchpad.
– **Confirming a selection**: Press the control knob.

**Tips**

The volume of the voice guidance prompts for the MMI touch can be adjusted separately ⇨ *page 32*.

## Letter/number speller

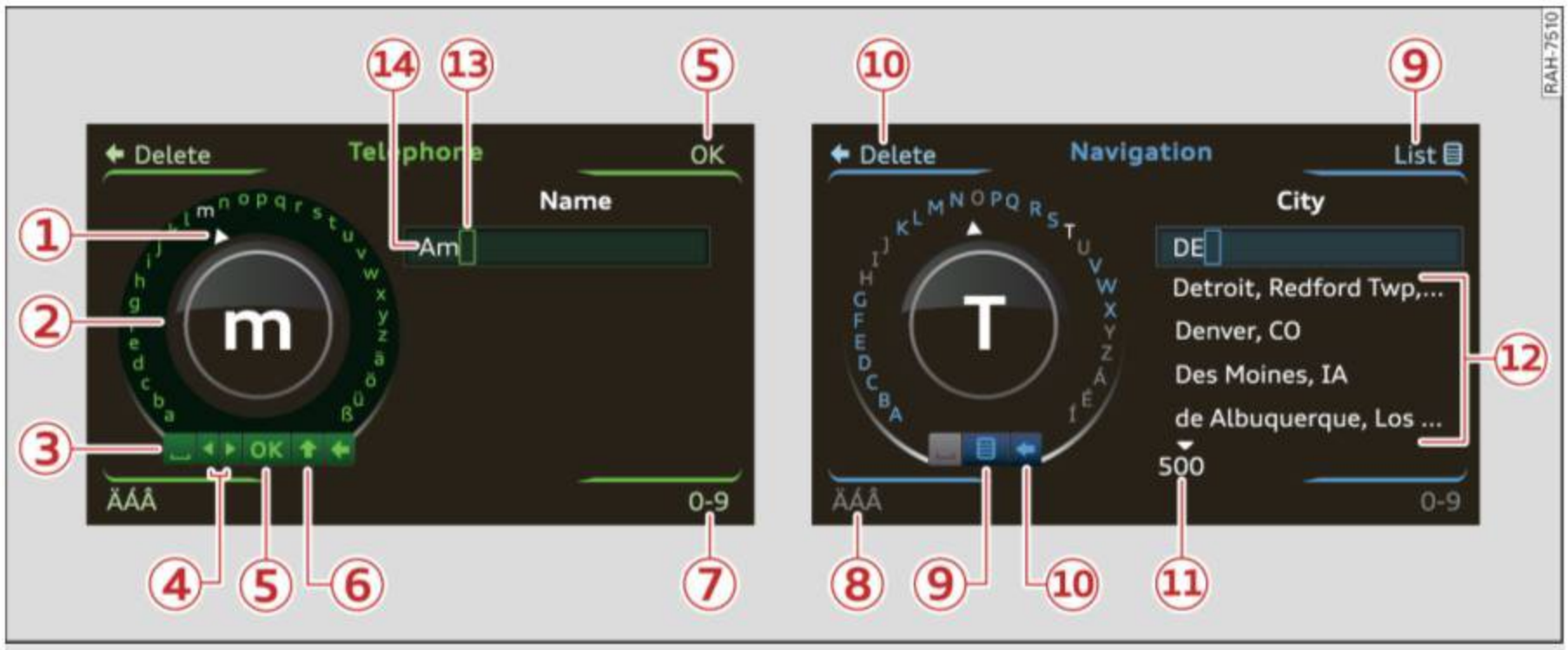



**Fig. 5** Speller

– **Entering characters**: Turn the control knob with the selection arrow ① ⇨ *fig. 5* to the desired character. Your selection is shown enlarged in the input ring ②. Press the control knob to confirm the character. Your input is displayed in the input field ⑭. When you have entered all the characters, select and confirm **OK** ⑤.
– **Deleting characters**: Turn the control knob with the selection arrow to ⬅ ⑩ and press the control knob. To delete all characters in the input field, press and hold the control knob on ⬅ until all characters in the input field are deleted.
– **Entering special characters**: Press the **0-9** control button ⑦ ⇨ *fig. 5* and enter the desired special character (for example, a hyphen or period) using the number speller.
– **Input assistance**: In some cases, such as in the Navigation* menu, the selection of letters may be limited to available entries. This means that you can only select letters if they appear in that position in a possible word.

### Overview of symbols in the speller

The symbols in the letter/number speller ⇨ *fig. 5* are explained in the following table:

| | Symbol/Description | Explanation |
|---|---|---|
| ① | Selection arrow | The selected character is highlighted with a white background and appears large in the input ring. |
| ② | Input ring | The character selected with the selection arrow is displayed large. |

| | Symbol/Description | Explanation |
|---|---|---|
| ③ | ⎵ | A space is added in the input field. |
| ④ | ◀▶ | The cursor moves forward or back in the input field. |
| ⑤ | OK | The input is confirmed. |
| ⑥ | ⬆ | Switches from lower case to upper case letters or from upper case to lower case letters. |
| ⑦ | 0-9/A-Z | Switches from letter to number input or from number to letter input. |
| ⑧ | ÄÁÂ | Language-specific special characters are displayed. |
| ⑨ | List | A list of suggestions is displayed. |
| ⑩ | ⬅/Delete | The character to the left of the cursor is deleted. |
| ⑪ | Number of entries | The number of list entries that was found is displayed. |
| ⑫ | List with suggestions | For example, when entering a destination, major cities are listed first and then additional cities in alphabetical order. |
| ⑬ | Cursor | The current editing position is marked. |
| ⑭ | Input field | The current input is displayed. |

# Menus and symbols

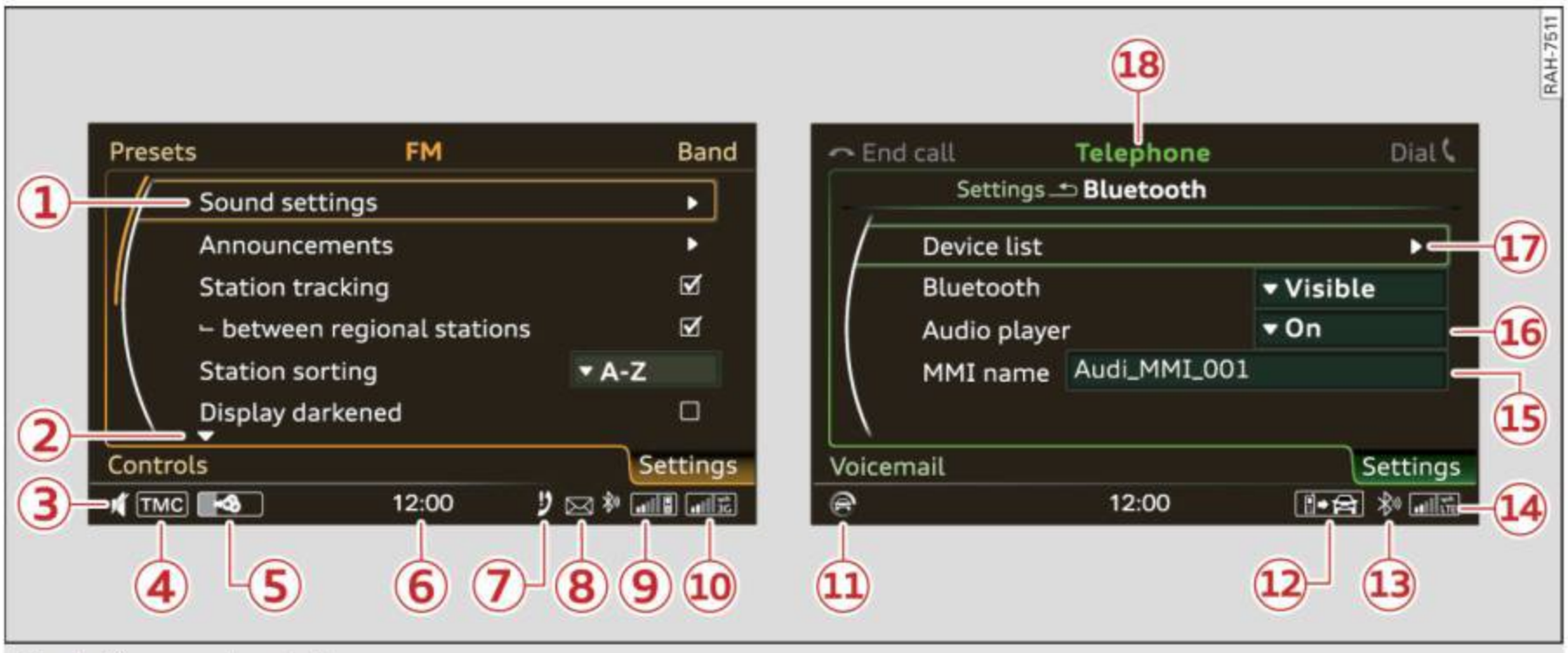



**Fig. 6** Menus and symbols

| | Symbol/Description | Explanation |
|---|---|---|
| ① | Selected text | Selected function |
| ② | Up arrow down/up | Additional functions for selection |
| ③ | Mute | The audio source is muted ⇨ *page 7* |
| ④ | TMC* | Reception of TMC traffic reports ⇨ *page 66* |
| ⑤ | Importing process | Importing audio/video files to the Jukebox ⇨ *page 24* |
| ⑥ | Time | Set time ⇨ *page 31* |

| | Symbol/Description | Explanation |
|---|---|---|
| ⑦ | Telephone | Missed calls ⇨ *page 37* |
| ⑧ | Envelope | Unread text message<br>Envelope with a line through it: Text message memory is full |
| ⑨ | Cell phone signal strength bars* | Cell phone network signal strength for a connected cell phone ⇨ *page 36* |
| ⑩ | Data connection signal strength bars* | Signal strength for the active data connection, or<br>**PIN**: Enter the PIN (SIM)<br>**PUK**: Enter the PUK<br>**SIM**: Insert the SIM card ⇨ *page 47* |
| ⑪ | Updating process | Navigation database updating process ⇨ *page 33* |
| ⑫ | Importing process | Import/update the contacts in the directory or the call lists |
| ⑬ | Bluetooth* | Bluetooth device connected ⇨ *page 25* or ⇨ *page 35* |
| ⑭ | 2G/3G/4G*/LTE* | Network coverage for the active data connection ⇨ *page 44*<br>**2G**: GSM network<br>**3G**: UMTS network<br>**4G**: HSDPA+ network<br>**LTE**: LTE network<br>When a data connection is established, the symbol for an active data connection ① ⇨ *page 52, fig. 37* appears in the status line in the MMI display. |
| ⑮ | Input field | Information that can be changed using the letter/number speller ⇨ *page 9* |
| ⑯ | Selection list | Settings for the selected function that are accessed by pressing the control knob |
| ⑰ | Arrow | Submenu with additional functions that are accessed by pressing the control knob |
| ⑱ | Title line | Selected menu (such as **Telephone**) |

# Multifunction steering wheel

## Operating

Applies to vehicles: with multifunction steering wheel

*You can operate various MMI functions and the driver information system, change the volume, and turn the voice recognition system* on and off with the multifunction steering wheel.*




**Fig. 7** Driver information system

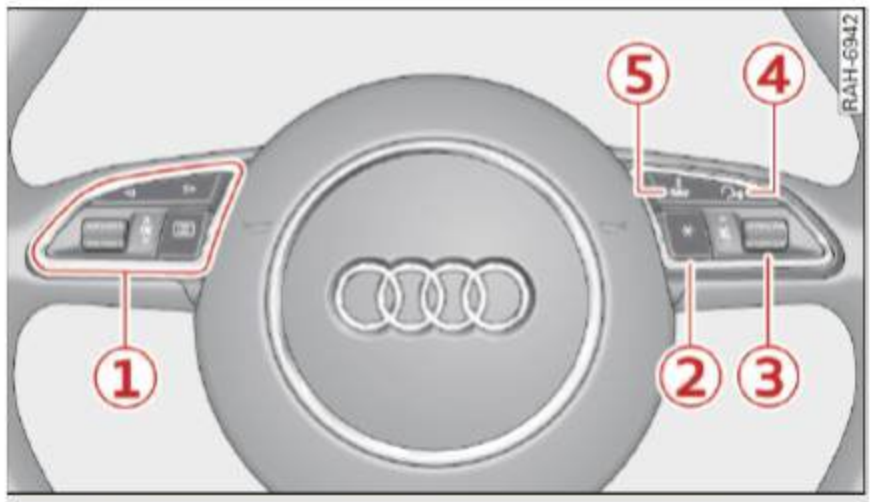



**Fig. 8** Controls on the multifunction steering wheel

Requirement: The ignition and the MMI must be switched on ⇨ *page 7*.

### ① Operating the driver information system

The driver information system contains several tabs Ⓐ that display various information Ⓑ.

– **Switching tabs**: Press the ◁ ▷ button to the left/right.
– **Selecting a function**: Turn the left thumbwheel to the desired function.
– **Confirming a selection**: Press the left thumbwheel.
– **Quick scrolling through lists**: Turn the left thumbwheel quickly.
– **Displaying/exiting the submenu**: Press the button ▤.

The following tabs are available, depending on vehicle equipment:

– 1. Tab: Vehicle information, assistance systems
– 2. Tab[1)]: Indicator lights, driver messages, speed warning system
– 3. Tab: Radio/media ⇨ *page 15*
– 4. Tab: Telephone* ⇨ *page 13*
– 5. Tab: Navigation* ⇨ *page 14*

### ② Programmable steering wheel button

– **Selecting a function**: Press the ✳ button on the multifunction steering wheel.
– **Changing a function**: On the MMI, select the MENU button > **Car** > **Car systems*** control button > **Vehicle settings** > **Steering wheel button programming**.

### ③ Adjusting the volume

You can adjust the volume of an audio source or a system message (for example, from the voice recognition system) when the sound is playing.

– **Increasing or decreasing the volume**: Turn the right thumbwheel up or down.
– **Muting or pausing**: Turn the right thumbwheel down. **Or**: Press the right thumbwheel.
– **Unmuting or resuming**: Turn the right thumbwheel up. **Or**: Press the right thumbwheel.

### ④ Switching the voice recognition system on or off

– **Switching on**: Press the button briefly on the multifunction steering wheel. Say the desired command after the **Beep**.
– **Switching off**: Press and hold the button. **Or**: Say the command **Cancel**.

For more information about the voice recognition system, refer to ⇨ *page 17*. ▶

1) The second tab is only visible if at least one indicator light or message is shown or if that system is switched on.

### ⑤ Voice guidance during active route guidance*

– **Repeating the last voice guidance message**: Press the [NAV] button.
– **Adjusting the voice guidance volume**: Turn the right thumbwheel up or down while a voice guidance message is playing.

# Using the telephone

## Overview

Applies to vehicles: with a multifunction steering wheel and telephone




**Fig. 9** Directory

Requirement: A cell phone must be connected to the MMI ⇨ *page 36* and the telephone tab must be displayed ⇨ *page 12*.

▸ Select: the [≡] button.

– **Calling a contact in the directory**: Select and confirm **Directory**. Select and confirm a contact.
– **Calling a contact in the call list**: Select and confirm **Recent calls**. Select and confirm a contact.

**Directory contacts**: The driver information system only displays directory contacts that have a phone number stored. If several phone numbers are stored with a contact, the list of stored numbers is displayed first when the entry is selected. For more information about the displayed symbols, refer to ⇨ *page 41, fig. 31*.

**Recent calls**: The recent calls list contains all incoming, outgoing and missed calls.

### Tips

– The telephone functions can only be controlled with the multifunction steering wheel if the telephone equipment was installed *at the factory*.
– The telephone functions depend on the cell phone and whether they are supported by your cell phone service provider or not.

## Incoming call

Applies to vehicles: with a multifunction steering wheel and telephone

**Caller information**: The *name*, *phone number* or **Unknown** appears in the driver information system display depending on if the caller has been stored in the directory and if the phone number has been transmitted.

– **Answering a call**: Press the left thumbwheel when there is an incoming call.
– **Rejecting a call**: Select and confirm **Reject** when there is an incoming call.
– **Ending a phone call**: Select and confirm **End call**.

## During a phone call

Applies to vehicles: with a multifunction steering wheel and telephone

Requirement: The **3-way calling** function must be switched on for some of the options listed ⇨ *page 45* and there must be a call in progress.

– **Making an additional call**: Select **Hold** > [≡] button > **Directory** or **Recent calls** > *an entry in the list*.
– **Answering an incoming call when there is an active call and a call on hold**: Select and confirm **Replace**. The active call is replaced with the incoming call.

Additional functions include:

**Mute**: If you select and confirm this function, the other person on the phone cannot hear you. You can hear the other person.

**Holding or resuming a call**: You can put your existing phone call on hold and resume it. ▶

**Swap call**: You can alternate between two phone calls at the same time. One of the calls will be on hold. **End call** ends the active phone call. A call that was placed on hold stays on hold and can be taken off hold with **Resume**.

**Conference**: A party on hold and up to five active parties (depending on the network) can be added to a conference call. To make an additional call, put all participants in the current conference call on hold using **Hold**. By pressing the button, you can make an additional call from the directory or the recent calls list. **Resume** takes all parties off hold.

**Tips**

The **Call waiting** function must be activated in your cell phone and in the MMI to be alerted when there is an incoming call during an active call. The call options depend on the cell phone and service provider. You can obtain more information from your cell phone service provider.

# Navigation

## Overview

Applies to vehicles: with a multifunction steering wheel and navigation system

Requirement: A destination or a route plan must be entered ⇨ *page 56*, the route guidance is started ⇨ *page 60* and the navigation tab is displayed ⇨ *page 12*.

The following functions are available when you press the button:

- **Showing navigation when route guidance is active**: Select and confirm **Route guidance**.
- **Showing the compass when route guidance is inactive**: Select and confirm **Compass**.
- **Canceling route guidance**: Select and confirm **Cancel route guidance**.
- **Switching the voice guidance on/off**:Select and confirm **Voice guidance on/Voice guidance off**.
- **Starting route guidance to the saved home address**: Select and confirm **Stop route guidance** if necessary and then **Home address** ⇨ *page 63*.

## Display with route guidance started

Applies to vehicles: with a multifunction steering wheel and navigation system




**Fig. 10** Lane display




**Fig. 11** Turn display

Requirement: A destination or a route plan must be entered ⇨ *page 56*, the route guidance is started ⇨ *page 60* and the navigation tab is displayed ⇨ *page 12*.

① Distance to the next maneuver
② Total mileage to the destination or stopover
③ Calculated arrival time
④ Name of the current expressway, highway or street. If the ○ symbol is displayed in front of the street name, you should turn onto the street shown.
⑤ Direction arrow for the upcoming maneuver
⑥ Lane recommendation
⑦ A bar graph appears when a direction arrow is displayed. The fewer bars are shown, the shorter the distance is until the turn.

The following functions are also available when route guidance is active: ▶

– **Repeating the last voice guidance message**: Press the button.
– **Adjusting the voice guidance volume**: Turn the right thumbwheel up or down while a voice guidance message is playing.

If you have not started route guidance, a compass will display in the navigation tab.

**WARNING**

The route calculated by the navigation system is a recommendation for reaching your destination. Obey traffic lights, stopping restrictions, one-way streets, lane change restrictions, etc.

**Tips**

An asterisk "*" in front of the street name indicates that the information about this street or this section of the route is not complete in the navigation data that the MMI contains. Obey traffic laws, such as one-way streets or pedestrian zones.

# Listening to the radio

Applies to vehicles: with multifunction steering wheel




**Fig. 12** Radio menu

Requirement: The radio/media tab must be displayed ⇨ *page 12*.

▸ Select: the button.

The following functions are available when you press the button:

– **Selecting the frequency band**: Select and confirm a frequency band.
– **Selecting a station from the station list**: Select and confirm a radio station.
– **Selecting a station from the presets list**: Select and confirm **Presets** and then select a radio station.
– **Accessing media using the source list**: Select and confirm an audio source.

# Playing media

Applies to vehicles: with multifunction steering wheel

Requirement: A media drive must contain audio files ⇨ *page 23* and the media tab must be displayed ⇨ *page 12*.

▸ **Playing an audio file**: Select and confirm a track.
▸ **Pausing or resuming playback**: Press the right thumbwheel. To resume playback, press the right thumbwheel again.

The following functions are available when you press the button:

– **Selecting a source**: Select and confirm a source such as Audi music interface.
– **Select a radio station using the source list**: Select and confirm a frequency band.

**Tips**

The media drives do not play files that are protected by DRM and that are identified with the symbol .




**Fig. 13** Command overview

# Voice recognition system

## Operating

Applies to vehicles: with voice recognition system

*You can operate many Infotainment functions conveniently by speaking.*




**Fig. 14** Talk button and right thumbwheel

Requirement: The ignition and the MMI must be switched on ⇨ *page 7*, there must be no phone call in progress and the parking system must not be active.

- ▸ **Switching on**: Briefly press the button ⇨ *fig. 14* button on the multifunction steering wheel* and say the desired command after the **Beep**.
- ▸ **Switching off**: Press and hold the button. **Or**: Press one of the buttons to open a menu on the MMI control panel ⑥ ⇨ *page 5, fig. 1*.
- ▸ **Canceling**: Press the button and say a new command. **Or**: Say the command **Cancel**.

### Input assistance

The system guides you through the input with visual and audio feedback.

- **Visual input assistance**: After turning on voice recognition, a display with a selection of possible commands appears in the MMI display. The command display can be turned on or off in the main menu using the **Setup MMI** control button > **Speech dialog system**.
- **Audio input assistance**: To have the possible commands read, turn the voice recognition system on and say **Help**.

### For the system to understand you:

Speak clearly and distinctly at a normal volume. Speak louder when driving faster.

Emphasize the words in the commands evenly and do not leave long pauses.

Do not speak a command when the voice recognition system is making an announcement.

Close the doors, the windows and the sunroof* to reduce background noise. Make sure that passengers are not speaking when you are giving a voice command.

Do not direct the air vents toward the handsfree microphone, which is on the roof headliner near the front interior lights.

Only use the system from the driver's seat because the handsfree microphone is directed toward that seat.

### Additional settings

Additional settings, such as **individual speech training** based on your voice, the **Command display** or the **prompt volume**, can be adjusted in the main menu using the **Setup MMI** control button ⇨ *page 33*.

**WARNING**

- Direct your full attention to driving. As the driver, you have complete responsibility for safety in traffic. Only use the functions in such a way that you always maintain complete control over your vehicle in all traffic situations.
- Do not use the voice recognition system in emergencies because your voice may change in stressful situations. It may take longer to dial the number or the system may not be able to dial it at all. Dial the emergency number manually.

**Tips**

- The dialog pauses when there is an incoming phone call and will continue if you ignore the call. The dialog ends if you answer the call.
- Voice guidance prompts* do not play when a dialog is active.
- You can select an item in the list using either the voice recognition system or the control knob.

# Information about the command overviews

Applies to vehicles: with voice recognition system

The following overviews describe the commands that can be used to operate the MMI using the voice recognition system.

Alternative commands are separated using a "|", for example say: **Telephone** | (or) **Navigation** | (or) **Radio**.

Sequences of commands used to perform an action are identified with a "**>**", for example say: **Enter address** > (then) **Enter country/state**.

The majority shown are main commands. This system also recognizes synonyms in certain cases. For example, for **business address**, you can also say **business**, **work**, **office** or **job**.

# Global commands

Applies to vehicles: with voice recognition system

You can always use the global commands, regardless of the menu selected.

| Function | Say: |
|---|---|
| Opening a menu | **Telephone** \| **Directory** \| **Navigation** \| **Radio** \| **Media** \| **Audi connect** \| **Car** \| **Tone** |
| Having the possible commands read aloud | **Help** \| **Help speech dialog system** \| **Help Telephone** \| **Help Navigation** \| **Help Map** \| **Help Radio** \| **Help Media** |
| Telephone functions | **Call (XY)**, for example **Call John Smith** \| **Enter number** \| **Redial** \| **Directory** \| **Read new message** \| **Read new e-mail** |
| Navigation functions | **Navigate to (XY)**, for example **Navigate to John Smith** \| **Enter address** \| **Cancel route guidance** \| **Map** \| **Online destinations** \| **Online destination (XY)** |
| Selecting an entry from a list | **Line (XY)** |
| Scrolling through a list | **Next page** \| **Previous page** |
| Switching the voice recognition system off | **Cancel** |

# Telephone

Applies to vehicles: with voice recognition system and telephone

Requirement: A cell phone must be connected to the MMI ⇨ *page 36* and the **Telephone** menu must be open ⇨ *page 37*.

| Function | Say: |
|---|---|
| Calling a contact from the directory | **Call (XY)**, for example **Call John Smith** |
| Selecting a specific contact number | **Call (XY) business** \| **private** \| **land line** \| **cell**, for example, **Call John Smith Private** |
| Selecting a phone number with an address card open | **Call** \| **Call business** \| **Call private** \| **Call land line** \| **Call cell phone business** |
| Displaying recent calls | **Recent calls** |
| Calling the last number dialed | **Redialing** |

| Function | Say: |
|---|---|
| Dialing a phone number | **Enter number** > *After being prompted, say the telephone number in groups of individual numbers*, for example **800 555 0100** > **Dial** |
| Correcting the phone number that was entered | **Delete number** \| **Correction** |
| Showing contact information | **Directory** > *say the desired contact when prompted*, for example **John Smith** |
| Accessing favorites | **Favorites** > **Line (XY)** |
| Listening to messages | **Call voicemail** |

**Tips**

– Contacts in the directory can selected using the full name (“first name last name” and “last name, first name”) as well as with only the first or last name. This applies to cell phones that transmit names separated into first and last names.

– For more information on the supported cell phones, visit www.audiusa.com/bluetooth or your authorized Audi dealer.

# Audi connect

Applies to vehicles: with voice recognition system and Audi connect

Requirement: The requirements for Audi connect must be met ⇨ *page 47*.

| Function | Say: |
|---|---|
| Accessing Audi connect services | **Audi connect** > *follow the system prompts* |
| Audi connect services | **City events** \| **Fuel prices** \| **Flight information** \| **Travel information** \| **Online news** \| **Parking information** \| **Weather** \| **Twitter** \| **Facebook** |
| Search areas for Audi connect services | **Vicinity of destination** \| **Immediate vicinity** \| **In new city** |

**Tips**

Refer to the notes in the chapter **About Audi connect** ⇨ *page 54*.

# Messages (Audi connect)

Applies to vehicles: with voice recognition system and Audi connect

Requirement: The requirements for Audi connect must be met ⇨ *page 47*.

| Function | Say: |
|---|---|
| Reading messages | **Read text message** \| **Read e-mail** |
| Forwarding a message | **Forward text message** |

**Tips**

– Refer to the notes in the chapter **About Audi connect** ⇨ *page 54*.

# Navigation

Applies to vehicles: with voice recognition system and navigation system

Requirement: The **Navigation** menu must be open ⇨ *page 56*.

You can say the following commands to enter a destination:

| Function | Say: |
|---|---|
| Opening the navigation list | **Last destinations** \| **Saved addresses** |
| Selecting the home address | **Home address** |
| Entering a destination type | **Enter destination** > *the destination type*, for example "**Enter address**" |
| Entering an address with guidance from the system | **Enter address** > *follow the system prompts* |
| Entering an address directly | **Enter address** > *the house number, the name of the street and the city*, for example "Indianapolis Michigan Road 4000" |
| Individual commands for entering a destination | **Enter address** > **Enter country/state** \| **Enter city** \| **Enter ZIP code** \| **Enter street** \| **Enter intersection** \| **Enter house number** \| **Enter downtown** |
| Making a correction while entering a destination | **Correction** |
| Navigating to a contact | **Navigate to (XY)**, for example **Navigate to John Smith** |
| Navigating to a specific address for a contact | **Navigate to (XY) Business address**: \| **Private address**, for example **Navigate to John Smith business address** |
| Navigating to a stored address | **Saved addresses** > **Line (XY)** > *start route guidance when prompted* |
| Starting route guidance with an address card open | **Navigate** \| **Navigate to private address** \| **Navigate to business address** |
| Changing an address while route guidance is active | **Enter address** > *enter the desired address when prompted* > *confirm the new destination if prompted* |
| Adding a stopover when route guidance is active | **Enter address** > *enter desired address when prompted* > **Add as stopover** |
| Starting route guidance after entering a destination | **Starting route guidance** |
| Canceling current route guidance | **Canceling route guidance** |
| Calculating three alternative routes | **Calculating alternative routes** |
| Entering a point of interest by selecting a search area with guidance from the system | **Point of interest** > *search area when prompted* > *category or subcategory when prompted*, for example "Restaurants" |
| Destination input categories | **Audi Service** \| **ATM** \| **Coffee Shop** \| **Hotel** \| **Restaurant** \| **Gas station** \| **Diesel gas station*** \| **Parking space** *etc.* |

| Function | Say: |
|---|---|
| Entering a point of interest by selecting a search area directly | *Point of interest and search area*, for example "**Find gas station in immed. vicinity**" |
| Search areas for entering points of interest | **Immediate vicinity** \| **Along the route** \| **Vicinity of destination** \| **Vicinity of stopover** \| **In new city** \| **Nationwide** \| **In new country** |
| These points of interest can be entered directly as a destination | **Find Audi Service** \| **Find ATM** \| **Find Coffee Shop** \| **Find Hotel** \| **Find Restaurant** \| **Find gas station** \| **Find diesel gas station*** \| **Find natural gas station*** \| **Find charging station*** \| **Find parking space** |
| Entering an online destination by selecting a search area with guidance from the system* | **Online destinations** > **Immediate vicinity** \| **Vicinity of destination** \| **In new city** > *the search term* |
| Entering an online destination by selecting a search area directly* | *Online destination and search area*, for example "**Online destination "Lakeview Hotel" in immediate vicinity**" |
| Displaying an online destination* | **Show in list** \| **Show on map** |

You can say the following commands for more settings in Navigation:

| Function | Say: |
|---|---|
| General map options | **Map** \| **Day map** \| **Night map** \| **Split screen info** \| **Split screen info overview map** \| **Split screen info off** \| **Intersection map on/off** |
| Map type | **2D position map** \| **2D north map** \| **3D map** \| **Destination map** \| **Overview map** \| **Standard map** \| **Google Earth Map**[a)] |
| Automatic map zoom | **Automatic zoom** \| **Automatic zoom off** \| **Automatic zoom intersection** |
| Showing the route list | **Route list** |
| Showing the remaining distance/ time when route guidance is active | **Destination information** |
| Setting voice guidance for active route guidance | **Voice guidance on** \| **Voice guidance off** \| **Shortened voice guidance** \| **Complete voice guidance** \| **Traffic voice guidance** |

a) Provider at time of printing.

**Tips**

– Destinations may have to be spelled when entered, depending on the country where you are located and which menu language you have selected.
– Refer to the notes in the chapter **About Audi connect** ⇨ *page 54*.

# Radio

Applies to vehicles: with voice recognition system

Requirement: The **Radio** menu must be open ⇨ *page 69*. ▶

| Function | Say: |
|---|---|
| Selecting the reception band | **FM** \| **AM** \| **SiriusXM*** |
| Selecting a station from the station list | **Station (XY)** \| **Station list** > **Line (XY)** |
| Selecting a station from the presets list | **Presets** > **Line (XY)** |
| Setting the frequency | **Frequency (XY)** |

# Media

Applies to vehicles: with voice recognition system

Requirement: The **Media** menu must be open
⇨ *page 72*.

| Function | Say: |
|---|---|
| Selecting a source directly | **Jukebox** \| **CD** \| **SD-card 1** \| **SD-card 2** \| **Audi music interface** \| **Bluetooth** \| **DVD** \| **Wi-Fi** |
| Selecting audio/video files* from the Jukebox | **Video** \| **Playlists** \| **Artist** \| **Album** \| **Song** \| **Genres** \| **Album browser** |
| Selecting audio/video files* on an iPod (Audi music interface source) | **Video*** \| **Playlists** \| **Artist** \| **Album** \| **Song** \| **Podcasts** \| **Genres** \| **Composers** \| **Audio books** |
| Navigating within a folder structure/list | **Folder up** \| **Line (XY)** |

# Media drives/ connections

## Introduction

There are various media drives and connections available in the MMI. For example, you can play audio/video* files from the Jukebox, or you can connect a portable device to the Audi music interface and operate it through the MMI.

## Notes

### General information

**Media and format restrictions**: The MMI (including the SD card reader and the USB storage device connection*) was tested with a variety of products and media on the market. However, there may be cases where individual devices or media and audio/video* files may not be recognized, may play only with restrictions or may not play at all.

**Data protection**: Note that audio/video* files are subject to copyright laws.

The media drives do not play files that are protected by DRM and that are identified with the symbol 🔒.

**Data security**: Never store important data on the memory cards, the Jukebox, CDs/DVDs or portable audio devices. Audi is not responsible for damaged or lost files and media.

**Loading times**: The more files/folders/playlists that are on a storage medium, the longer it will take to load the audio/video files*. Audi recommends using storage media that only contain audio/video files*. To decrease the time it takes to load audio/video files*, create subfolders (for example, for the artist or album). The loading time will also increase when importing files.

**Additional information**: When playing, audio files are automatically displayed with any additional information that is stored (such as the artist, track and album cover). If this information is not available on the storage medium, the MMI will check the Gracenote metadata database. However, in some cases, the additional information may not be displayed.

**Restricted functionality**: If functionality is restricted, reset the **Media** settings to the factory default settings ⇨ *page 33*.

If functionality is restricted, reset the Jukebox to the factory default settings ⇨ *page 33*.

For information on the properties of supported media and file formats, refer to ⇨ *page 29*.

### CD/DVD mode

**CD/DVD and format restrictions**: The functionality of individual storage media may be limited due to the variety of blank CDs/DVDs available and the various capacities. Audio CDs or video DVDs with copy protection, CDs/DVDs that do not conform to the standard and multisession CDs may not play or playback may be limited. Audi recommends finalizing the recording process when creating multisession CDs. Multisession is not supported for DVDs.

**Using CDs/DVDs and the DVD drive**: To ensure good, high-quality sound reproduction and to prevent damage to the drive or disc reading errors, always store CDs/DVDs in a protective sleeve and do not expose them to direct sunlight. Do *not* use:

– Damaged, dirty or scratched CDs/DVDs
– Single CDs/DVDs (3 inch/8 cm diameter)
– CD/DVDs that are not round
– CDs/DVDs with labels
– Protective rings
– Cleaning CDs

**Thermal protection switch**: CD/DVD playback may be temporarily unavailable if outside temperatures are extremely hot or cold. A thermal protection switch is installed to protect the CD/DVD and the laser.

**Laser devices**: Laser devices are divided into safety classes 1 to 4 in accordance with DIN IEC 76 (CO) 6/VDE 0837. The optical readers that are installed conform to safety class 1. Lasers in this class are very weak and well shielded, so there is no danger if used correctly. ▶

153.566.3MH.21

**Device cover**: Do not remove the cover from the device. The device does not contain any parts that the owner can repair.

## SD card readers

*The SD card readers are located in the glove compartment.*

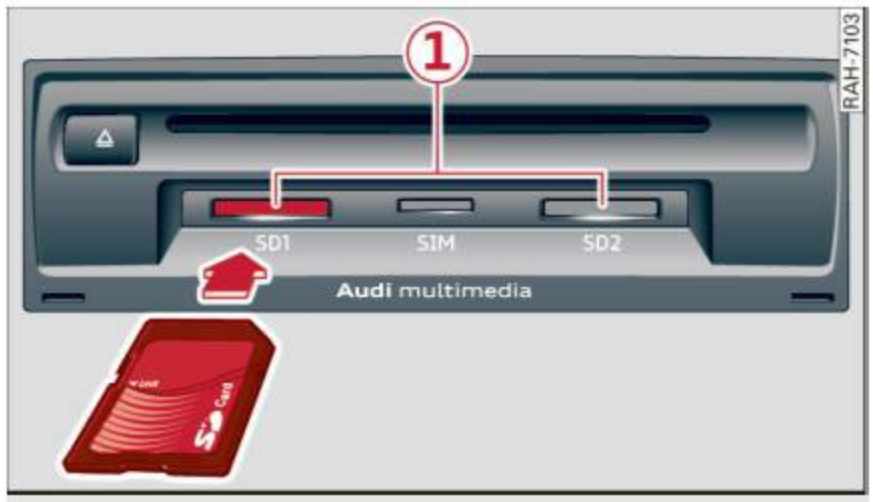



**Fig. 15** Inserting the SD card

– **Inserting the SD card**: The angled corner of the SD card must point toward the right front. The writing on the SD card faces up and the contact surface faces down. Slide the SD card into the card reader slot (1) until you feel the SD card click into place ⇨ *fig. 15*.
– **Removing the SD card**: Press briefly on the SD card. The SD card is released.

The SD card reader is started and operated through the MMI ⇨ *page 72*.

**Note**

Only use one-piece SD cards. If adapter cards (SD cards with more than one piece) are used, the card could fall out of the adapter when driving because of vibrations. Individual pieces could then become stuck in the drive and impair the functionality.

**Tips**

Always keep the SD card in a suitable case to protect it from dirt, dust particles and other damage.

## DVD-drive

*The DVD drive is located in the glove compartment.*




**Fig. 16** DVD drive

– **Loading a CD/DVD**: The CD/DVD is pulled in automatically. Slide the CD/DVD straight into the DVD slot (2) with the label facing up ⇨ *fig. 16*.
– **Ejecting a CD/DVD**: Press the button (1).

The CD/DVD is pulled in again automatically if it is not removed from the DVD slot within approximately ten seconds after ejecting it.

The DVD drive is started and operated through the MMI ⇨ *page 72*.

**Note**

– Never force a CD/DVD into the drive. The CD/DVD is pulled in automatically.
– Do not insert CDs/DVDs with labels into the drive. Labels can come loose from the CD/DVD and damage the drive.

**Tips**

CD/DVD playback is not ensured with audio files that have a high data rate.

## Jukebox

*Audio/video files from a CD/DVD-ROM, a USB storage device or an SD card can be copied to the Jukebox.*

▸ Select: the MEDIA button > **Settings** control button > **Add to/clear jukebox**.

The used/free Jukebox memory (approximately 10 GB) as well as the number of stored tracks appear in the MMI display. ▶

### Adding to the Jukebox

– **Selecting files/folder**: Select **Copy data to jukebox** > *Source* > *Files/folder*. Press the **All** control button to select all files or folders. **Or**: Select and confirm a folder and press and hold the control knob. All files in the folder are selected for importing.
– **Starting the importing process**: Press the **Copy** control button. The status of the importing process is shown in the MMI display and in the status line (5) ⇨ *page 10, fig. 6*.
– **Hiding the importing process**: Select and confirm **Continue copying in background**. The importing process is hidden.
– **Canceling the importing process**: Select and confirm **Cancel copying**: **Or**: Remove the source that is being imported. Files already copied remain.

The audio files are automatically sorted into the media center categories using the stored additional information when importing ⇨ *page 73*. The copied video files are stored in the media center under the **Videos** category.

### Clearing the Jukebox

Requirement: The Jukebox must contain audio/video files.

– **Selecting files or folders**: Select **Delete data from jukebox** > *Jukebox folder structure* > *files/folder*. Press the **All** control button to select all files or folders. **Or**: Select and confirm a folder and press and hold the control knob. All files in the folder are selected for deleting.
– **Deleting files or folders**: Select the **Start deleting** control button > **Yes, delete files**. The status of the deleting process is shown in the MMI display. Jukebox playback stops during the deletion process and starts again automatically once the deletion is complete.

The Jukebox is started and operated through the MMI ⇨ *page 72*.

**Note**

Do not import audio/video files when the engine is turned off because this will drain the vehicle battery.

**Tips**

– Tracks from audio CDs cannot be imported to the Jukebox for legal reasons.
– Files already imported are recognized and will be grayed out when setting up a new import.
– It is not possible to play audio/video files in the DVD drive while importing them.
– The Jukebox does not provide an export function due to legal reasons.
– Files or tracks without stored information are listed as **Unknown**. Audi recommends adding additional information (such as ID3 tags) to audio files.
– Please note that audio/video files* are subject to copyright laws. Reset the Jukebox to the factory default settings when selling your vehicle ⇨ *page 33*.

## Bluetooth-audio player

Applies to vehicles: with Bluetooth

*You can pay music wirelessly from your cell phone through the MMI using the Bluetooth audio player.*

Requirements: The vehicle must be stationary to pair the portable device. The Bluetooth function on the portable device and on the MMI **Audio player** ⇨ *page 45* must be switched on.

### Pairing the Bluetooth audio player

▸ Select: the MEDIA button > **Source** control button > *Bluetooth audio player* > **Connect new Bluetooth audio player**. The available Bluetooth audio players are shown.
▸ Select and confirm the desired Bluetooth audio player from the list.
▸ Select and confirm **Audio player**. The MMI generates a PIN for the connection.
▸ Select and confirm **Yes**.
▸ Enter the PIN for connecting on your cell phone. **Or**: If the PIN is already displayed on your cell phone, confirm it in the cell phone and in the MMI. The time allowed for entering the PIN is limited to approximately 30 seconds. ▶

The media are started and operated through the portable device or the MMI, depending on the device being used ⇨ *page 72*.

**Tips**

– Check for any connection requests on your Bluetooth audio player.
– You only have to pair your device one time. Bluetooth devices that are already paired automatically connect to the MMI when they are within range.
– Several Bluetooth audio players can be connected to the MMI, but only one portable device can be active.
– Bluetooth protocols AVRCP (1.0/1.3) and A2DP are supported.
– Note the volume setting on your portable device. Audi recommends adjusting the volume of the portable device the maximum output.
– The supported media functions depend on the Bluetooth audio player being used.
– For more information on the supported devices, visit www.audiusa.com/bluetooth or contact your authorized Audi dealer.

# Wi-Fi-audio player

Applies to vehicles: with Audi connect

*Wireless media players (such as smartphones) can be connected via Wi-Fi hotspots and controlled with the MMI. You can access the media center in your media player using the UPnP server app or an integrated UPnP/DLNA server on the media player. The Audi MMI connect app also offers access to* **Internet radio***.

Requirement: the Wi-Fi function in the media player and the MMI must be activated. A network connection must be established ⇨ *page 52*. The **Audi MMI connect** app or an UPnP server app must be installed on your media player or you must be using an integrated UPnP/DLNA server in your media player.

– **Connecting** a **Wi-Fi audio player**: Select the MEDIA button > **Source** control button > **Wi-Fi audio player**. A message will appear in the MMI display saying there is no media player connected to the MMI. The access data for the Wi-Fi hotspot is displayed ⇨ *page 51*.
– Select the same settings on the wireless media player that are used for the Wi-Fi hotspot.
– **Starting** the **Wi-Fi audio player**: Start the **Audi MMI connect** app or an UPnP server app, or set media permissions on your device. The first song in the media center on your media player will begin playing.
– **Operating** the **Wi-Fi audio player**: The media player is operated through the MMI.
– **Starting Internet radio** [1]: Select the **Media center** control button. Select and confirm the **Internet radio** folder.

**WARNING**

– As the driver, do not allow usage of the Wi-Fi hotspot to distract you from driving, as this could increase the risk of an accident.
– It is only safe to use laptops and similar mobile devices when the vehicle is stationary because, like all loose objects, they could be thrown around the inside of the vehicle in a crash and cause serious injuries. Store these types of devices securely while driving.
– Do not use any wireless devices on the front seats within range of the airbags while driving. Read and follow the safety precautions in your vehicle owner's manual under "Important information about the front airbag system" in the "Airbag System" chapter.

**Note**

You are responsible for all precautions taken for data protection, anti-virus protection and protection against loss of data on mobile devices that are used to access the Internet through the Wi-Fi hotspot.

**Tips**

– The Wi-Fi audio player only needs to be paired one time to the MMI using the Wi-Fi hotspot. Depending on the media player ▶

1) Only available with the **Audi MMI connect** app.

being used, a device that was already paired will connect automatically with the MMI Wi-Fi hotspot when it is within range.
– The Wi-Fi connection is reconfigured when inserting or removing the SIM card in the SIM card reader. There may be a temporary interruption in audio playback, depending on the media player.
– Refer to the notes in the chapter **About Audi connect** ⇨ *page 54*.
– Please note that a Wi-Fi connection does not automatically make it possible to use the Internet. For additional information, refer to ⇨ *page 47*.
– To avoid interruptions during playback, deactivate the power saving function on the media player or connect it to a charger.
– The loading times for the audio data depend on the media player used and the number of files that it contains.
– A maximum of 2,000 entries per directory are displayed in the MMI display.
– For additional information on Wi-Fi audio players, visit www.audiusa.com or contact your authorized Audi dealer.

# Audi music interface

## Introduction

Applies to vehicles: with Audi music interface

*You can connect a mobile device (such as an MP3 player) to the Audi music interface using a special adapter cable* and operate the device through the MMI.*

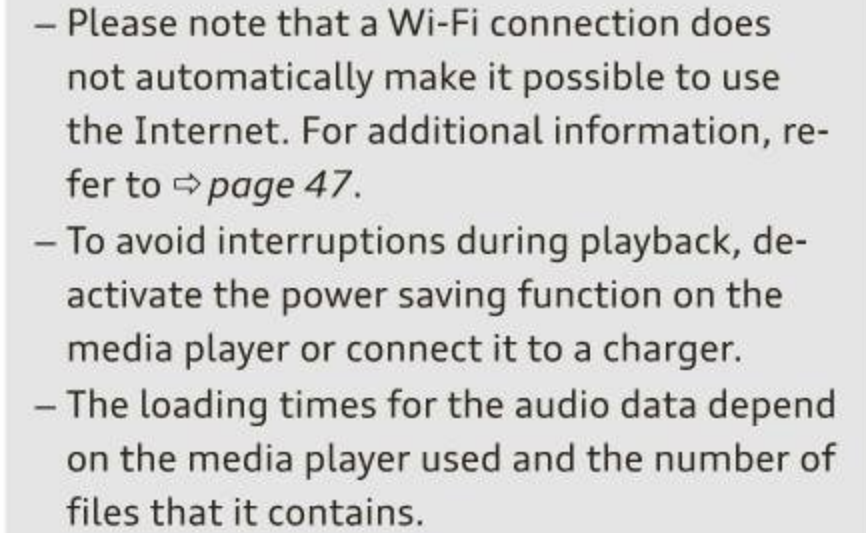



**Fig. 17** Adapter cables

Ⓐ iPod adapter cable*/iPod adapter cable plus*

Ⓑ 3.5 mm stereo jack adapter cable*

Ⓒ Mini USB adapter cable*

Ⓓ Micro USB adapter cable*

Ⓔ USB adapter cable*

Ⓕ AV adapter cable*

Ⓖ Adapter cable for Apple devices with Lightning connector*

You can purchase the adapter cable from an authorized Audi dealer or at specialty stores.

**Note**

Handle the adapter cable carefully. Do not allow it to be pinched.

## Setup

Applies to vehicles: with Audi music interface

*The Audi music interface is located in the center console under the center armrest.*

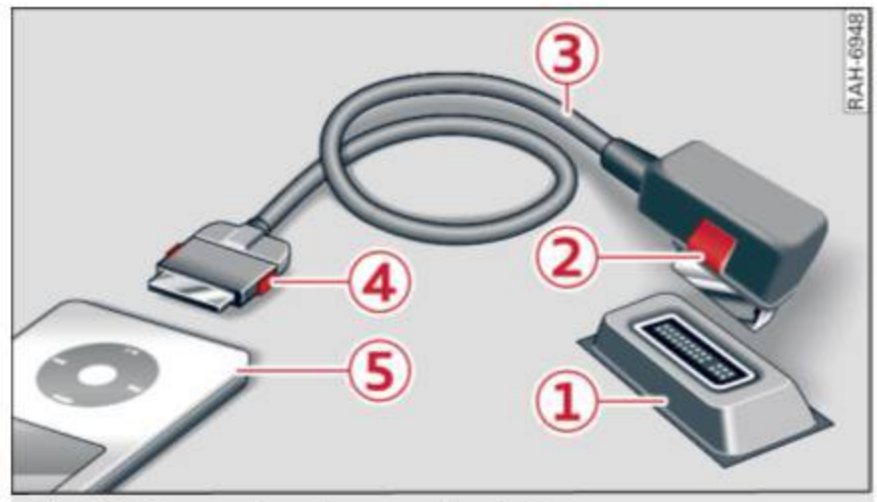



**Fig. 18** Connecting the portable device

– **Connecting the adapter cable**: Connect the adapter cable* ③ ⇨ *fig. 18* with the interface on the Audi music interface ① and then connect with the portable audio device ⑤ (such as an iPod).
– **Disconnecting the adapter cable from the Audi music interface**: Disconnect the connector from the Audi music interface while pressing the release tab ②.
– **Disconnecting the iPod adapter cable (plus)* from the iPod**: Disconnect the iPod connector from the iPod while pressing the release tabs ④.

The Audi music interface is started and operated through the portable device or the MMI, depending on the device being used ⇨ *page 72*. ▶

### Note

– Remove the connector from the Audi music interface carefully so it is not damaged.
– Extremely high or low temperatures that can occur inside vehicles can damage portable devices and/or impair their performance. Never leave a portable audio device in the vehicle in extremely high or low temperatures.

### Tips

– Do not use USB extension cables or adapters. They may impair the functionality.
– Functionality is not guaranteed for portable devices that do not meet the USB 2.0 specification.
– USB hubs are not supported.
– The iPod/iPhone/iPad battery charges through the iPod adapter cable (plus)* once the device is connected to the Audi music interface and the ignition is switched on.
– Only use an iPod adapter cable (plus)* with a red or blue marking to connect an iPod/iPhone/iPad.
– Other iPod versions such as the iPod shuffle cannot be connected with the iPod adapter cable (plus)*. Connect these devices using the optional 3.5 mm stereo jack adapter cable*.
– Some iPod functions, such as rating music tracks, Cover Flow or adding tracks to the "On-the-go" playlist, are not supported. Cover display and video playback are only supported by the iPod adapter cable plus* (red marking).
– The video image is only displayed when the vehicle is stationary for safety reasons. Only the sound from the video plays while driving.
– Video playback through an iPod/iPhone/iPad does *not* continue after turning the vehicle off and restarting it.
– For video playback, you can also connect your iPod using the AV adapter cable*. You also need an Apple AV cable to do this. For more information on the Apple AV cable, refer to your iPod user guide.
– The Apple Lightning connection does not support video playback.
– iPod/iPhone/iPad malfunctions also affect the operation of the Infotainment system. Reset your iPod/iPhone/iPad if this happens.
– For important information on operating your iPod/iPhone/iPad, refer to the user guide for that device. Audi recommends updating the iPod/iPhone/iPad software to the latest version.
– For more information about the Audi music interface and supported devices, visit www.audiusa.com/bluetooth or contact an authorized Audi dealer.

# Supported media and file formats

*The DVD drive, Jukebox, SD card reader and USB storage device* connection supports the following audio/video file properties:*

<table>
<tr><th></th><th colspan="3">Audio files</th><th colspan="4">Video files</th></tr>
<tr><td>Supported media</td><td colspan="7">SD/SDHC/SDXC/MMC memory cards: with a capacity up to 64 GB<br>DVD drive: Audio CDs (up to 80 min.), CD-ROMs with a capacity up to 700 MB; DVD ±R/RW; DVD video; DVD audio with audio tracks that are compatible with a DVD video player<br>Audi music interface: portable devices such as iPods ⇨ page 27, MTP players, USB storage devices in “USB Device Subclass 1 and 6” that conform to USB 2.0: USB sticks, USB MP3 players (Plug and-Play capable), external USB flash drives and hard drives</td></tr>
<tr><td>File system</td><td colspan="7">USB storage devices: FAT, FAT32, NTFS<br>Memory cards: exFAT, FAT, FAT32, NTFS<br>USB storage device partitions: maximum 4<br>CD/DVD file systems: ISO9660, Joliet, UDF</td></tr>
<tr><td>Metadata</td><td colspan="3">Album cover: GIF, JPG, PNG with max. 800x800 px. The album cover from the medium or from Gracenote is displayed, depending on availability.</td><td colspan="4"></td></tr>
<tr><td>Format</td><td>MPEG-1/-2 Layer-3</td><td>Windows Media Audio 9 and 10</td><td>MPEG-2/-4</td><td>MPEG-1/-2</td><td>ISO-MPEG4; DivX 3, 4 and 5; Xvid</td><td>ISO-MPEG4 H. 264 (MPEG4 AVC)</td><td>Windows Media Video 9</td></tr>
<tr><td>File extension</td><td>.mp3</td><td>.wma; .asf</td><td>.m4a; .m4b; .aac</td><td>.mpg; .mpeg</td><td>.avi</td><td>.mp4; .m4v; .mov</td><td>.wmv</td></tr>
<tr><td>Playlists</td><td colspan="7">.M3U; .PLS; .WPL; .M3U8; .ASX</td></tr>
<tr><td>Characteristics</td><td colspan="3">up to maximum 320 kbit/s and 48 kHz sampling frequencies</td><td colspan="4">up to maximum 2,000 kbit/s and 720x576 px. at maximum 25fps</td></tr>
<tr><td>Number of files</td><td colspan="7">DVD drive: max. 1,000 files per medium<br>Jukebox (approximately 10 GB storage space): max. 3,000 files can be imported<br>USB storage devices and memory cards: max. 10,000 files per medium</td></tr>
</table>

### Tips

– The media drives do not support the Windows Media Audio 9 Voice format.
– For compressing MP3 files, Audi recommends a bit rate of at least 160 kbit/s. The display showing the remaining play time may differ for audio files with variable bit rate.
– Special characters (such as those in ID3 tag information) display differently depending on the system language and cannot always be guaranteed.
– The manufacturer of the storage device can provide information about its “USB Device Subclass”.
– Some MTP player functions, such as rating music tracks and video playback, are not supported.

153.566.3MH.21

# Troubleshooting

| Problem | Solution |
|---|---|
| **Audi music interface/Bluetooth audio player***: Portable device/ Bluetooth audio player is not supported. | Refer to the information on the Audi music interface ⇨ *page 27*/ Bluetooth audio player* ⇨ *page 25*. You can learn about supported devices in the Audi database for mobile devices at www.audiusa.com/bluetooth. |
| **Audi music interface**: The volume is too high or too low when starting the playback through the 3.5 mm stereo jack* /AV adapter cable*. | Adjust the volume of the portable device to approximately 70 % of the maximum volume (**Input level**) ⇨ *page 74*. |
| **Audi music interface**: The portable device is not recognized as a source. | The **Audio player** function is switched **On**. Switch this function **off** ⇨ *page 45* when you are not using the Bluetooth audio player*. |
| **Audi music interface**: Malfunctions during audio playback through an iPod/iPhone/iPad. | For many cell phones or audio players, playback is not possible when the battery level is too low (less than 5% of its capacity). The portable device will only be recognized as a source in the MMI after connecting if the battery charge is sufficient. |
| **Audi music interface**: There is static when connecting or disconnecting the 3.5 mm stereo jack*/ AV adapter cable* or when connecting or disconnecting the portable device to the 3.5 mm stereo jack* /AV adapter cable*. | The Audi music interface source is already selected when connecting or disconnecting. Either mute the portable device or switch to another audio source (such as the radio ⇨ *page 69*) before connecting or disconnecting the portable device. |
| **Bluetooth audio player*/**: Malfunctions during audio playback. | Only *one* interface should be actively used at a time to ensure problem-free playback. |
| **Jukebox**: Tracks on the imported playlist are grayed out. | When importing playlists, all of the files themselves must be imported. |
| **Media center**: Imported tracks cannot be played or found. | If you cannot find imported tracks in the media center, they may not be supported or may have been moved. To free up space in the memory, select the **Settings** control button > **Add to/clear Jukebox** > **Delete**, **Non-playable files** folder. |
| **Wi-Fi audio player**: Multiple devices are connected to the Wi-Fi hotspot. A device (such as a smartphone) appears as the source and cannot be changed. | Close the **Audi MMI connect** app, an UPnP server app or the media permissions in the integrated UPnP/DLNA on the media players (such as smartphones) that should not be used as Wi-Fi audio players. Connect the desired media player as the Wi-Fi audio player ⇨ *page 26*. |

# System settings

## Setting the clock time/ date

*You can set the clock time manually or using the GPS*.*




**Fig. 19** Setting a time zone

▸ Select: the MENU button > the **Time** control button in the upper left (1) ⇨ *fig. 19*.

### Time

The **Time** can be set manually. The **Time source*** must be set to **manual** to do this.

### Date

The **Date** can be set manually. The **Time source** must be set to **manual** to do this.

### Time source*

**Manual**: All time functions are set manually.

**GPS**: The time and date are set by the GPS, depending on the time zone that was selected manually. Always remember to set the new time zone in the MMI when you change the **Time zone** with the vehicle.

### Auto. daylt. saving time*

When daylight saving time is switched **On**, the time is moved forward or back automatically by one hour when daylight saving time begins or ends.

### Man. daylight sav. time

When this function is switched **On**, an hour is added to the set **Time**.

### Time zone

When selecting the appropriate time zone, a sampling of countries in this zone will be listed.

### Time format

If you select **24h**, the clock will display **13:00**, for example. If you select **AM/PM**, the clock will display **1:00 PM**, for example.

### Date format

If you select **dd.mm.yyyy**, the date will display, for example, **31.12.2013**. If you select **mm/dd/yyyy**, the date will display, for example, **12/31/2013**. If you select **yyyy-mm-dd**, the date display will show, for example, **2013-12-31**.

## Adjusting the sound

*The sound distribution and volume of the MMI can be adjusted individually. The settings depend on vehicle equipment.*

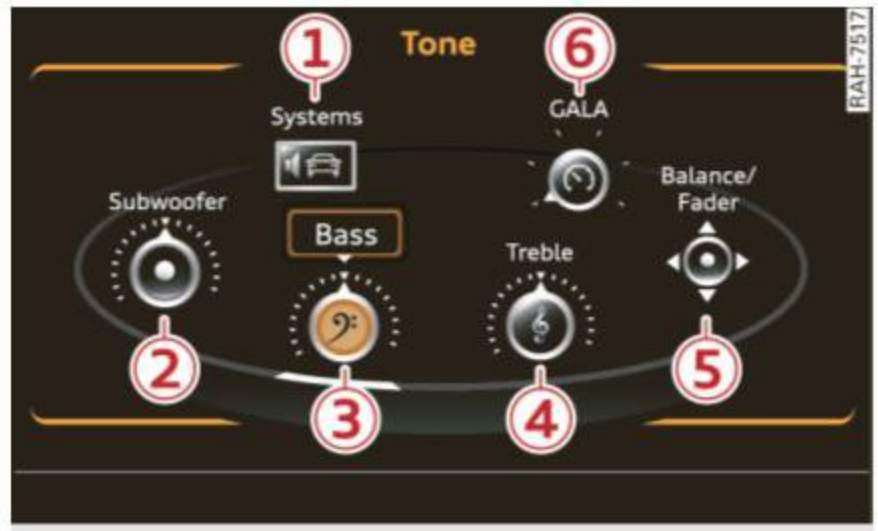



**Fig. 20** Sound settings

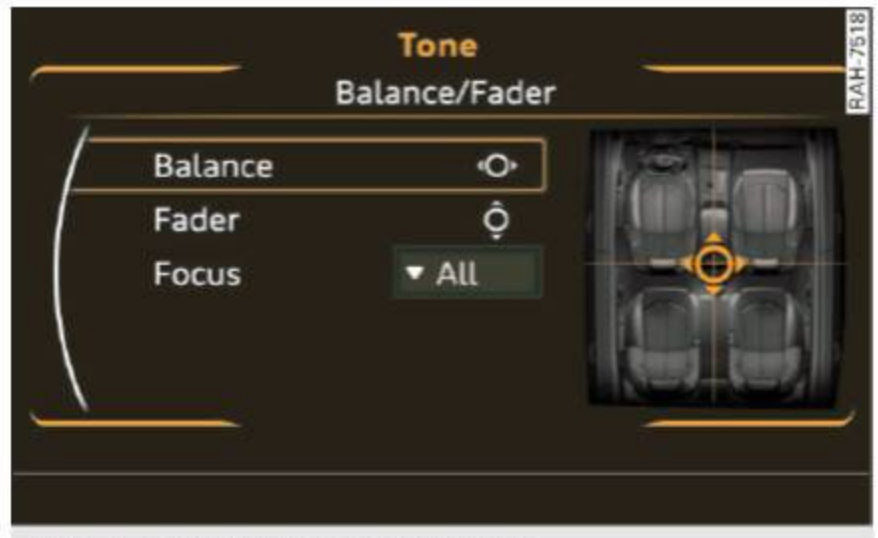



**Fig. 21** Adjusting the balance/fader

▸ Select: the MENU button > **Tone**. ▶

### ① Systems

The volume on the **Telephone*** and **Navigation** functions*, the **Speech dialog system**, the **Traffic announcements** and the **Parking aid*** can each be adjusted individually ⇨ *page 32*.

### ② Subwoofer / ③ Bass / ④ Treble

You can adjust the **Subwoofer**, **Bass** and **Treble** settings by turning the control knob. The changed settings only apply for the audio source that is active at the time. This allows you to adjust the sound settings for each audio source separately.

### ⑤ Balance/Fader (sound focus)

- **Adjusting the sound distribution to the left or right**: Select and confirm **Balance**. Turn the control knob to the left or right to the desired position.
- **Adjusting the sound distribution to the front or rear**: Select and confirm **Fader**. Turn the control knob to the left or right to the desired position.
- **Adjusting the sound distribution ratio with the MMI touch**: Move your finger in the desired direction on the MMI touchpad.
- **Adjusting the sound distribution***: Select and confirm **Focus** > **All** (symmetrical sound distribution)/**Front**/**Rear** (sound oriented to the front/rear of the vehicle interior).

### ⑥ SDV (speed dependent volume control))

You can adjust how much the volume changes to compensate for noise inside the vehicle by turning the control knob.

#### Surround*

You can adjust the volume of the surround effect by turning the control knob.

## Adjusting the system volume

▸ Select: MENU button > **Tone** > **Systems**.

#### Telephone*

**Ringtone**: see ⇨ *page 44*

**Ringtone volume/Microphone sensitivity**: You can adjust the selected ring tone volume or call volume by turning the control knob. The volume of the phone conversation (**Microphone sensitivity**) can only be adjusted during a call.

**Message volume**: The volume of the notification for an incoming text message can be adjusted by turning the control knob.

#### Voice recognition

You can adjust the volume of the announcements by turning the control knob.

#### Navigation*

**Voice guidance**: refer to ⇨ *page 65*

**Voice guidance on during call**: refer to ⇨ *page 65*

**Voice guidance volume/Entertainment volume**: Volume of voice guidance during active route guidance. Music volume during navigation prompts means that the volume of audio playback is temporarily lowered when the parking system or voice guidance is active.

#### MMI touch

The volume of the MMI touch voice prompts can be adjusted by turning the control knob.

#### Parking aid*

You can adjust the signal tone volume by turning the control knob.

## Restarting the MMI (reset)

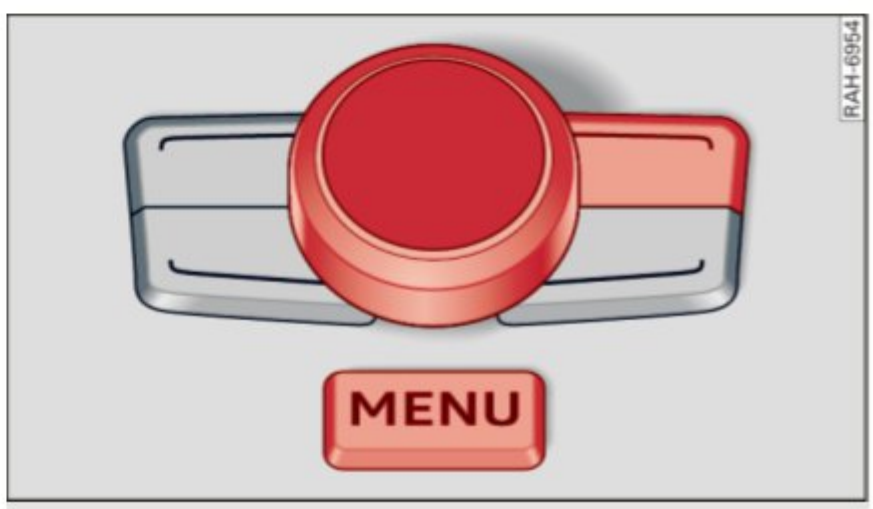



**Fig. 22** Button combination to restart the system ▶

▸ Press and hold the MENU button, the control knob and the upper right control button ⇨ *fig. 22 at the same time* briefly and then release the buttons.

# Additional settings

▸ Select: the MENU button > **Setup MMI** control button.

### Language

The language for the displays in the MMI display and driver information system and for the navigation announcements* and voice recognition system* can be changed.

English, French and Spanish are available.

### Units of measurement

The following measurement units can be set in the MMI display and driver information system.

– **Speed** (mph or km/h)
– **Distance** (miles or kilometers)
– **Temperature** (°F or °C)
– **Pressure** (psi or bar)
– **Fuel consumption** (mpg (US), l/100 km, mpg (UK) or km/l)
– **Volume** (gallon (US), liter or gallon (UK))

### Voice recognition*

**Command display**: The display of possible commands during voice input can be switched **On** or **Off**.

**Short dialog**: Prompts in a shorter format can be switched **On** or **Off**.

**Volume setting**: You can adjust the volume of the announcements by turning the control knob.

**Individual voice training** (only when the vehicle is stationary): You can adapt the voice recognition system to your voice or pronunciation in order to improve the system's ability to recognize your speech. Individual training is comprised of 20 speech entries that consist of commands and sequences of numbers. You can delete the programmed speech training using **Reset voice training**.

### Display brightness

You can adjust the MMI display brightness by turning the control knob.

### Factory default settings

The following functions can be reset to the factory default settings:

– **Sound settings**
– **Radio**
– **Media**
– **Hard drive contents**
– **Directory***
– **Telephone***
– **Bluetooth***
– **Navigation settings***
– **Navigation and online memory***
– **Voice recognition***
– **Data encryption password**

You can select the desired functions individually or all at once with the option **Select all entries**. Select and confirm **Restore factory settings**.

### System update

The MMI software can be updated using the system update.

– Slide the storage device with the update data into the appropriate drive ⇨ *page 23*.
– Select and confirm the drive > **Start update**.

The duration of the process depends on the size of the update.

For more information about the **System update**, visit www.audiusa.com/bluetooth or contact an authorized Audi dealer.

For information on map updates*, visit www.audiusa.com or contact your authorized Audi dealer.

### Reset media driver

The selected media driver package is reset to the settings at time of delivery.

### Data encryption

You can protect your personal data such as contacts in the directory or navigation destinations* with a personal password. If the unit is replaced, ▶

you can only transfer your personal data to the new MMI unit using your password.

### Version information

Information on the software version of the MMI and the navigation database* is displayed. The **Software info** function also provides information on the software contained in the MMI and the licensing agreement.

# Using the telephone

## Introduction

Applies to vehicles: with telephone

### Telephone mode

To make calls through the MMI system, you must connect your phone to the MMI with Bluetooth. After connecting your phone to the MM with Bluetooth, you can use the telephone functions conveniently through the MMI.

**WARNING**

- Medical experts warn that cell phones can interfere with the function of pacemakers. Always maintain a minimum distance of 20 centimeters between the cell phone antenna and the pacemaker.
  - Do not carry the cell phone in a pocket directly over the pacemaker when the phone is switched on.
  - Switch the cell phone off immediately if you suspect it may be interfering with the pacemaker.
- Do not use the voice recognition system ⇨ *page 17* in emergencies because your voice may change in stressful situations. It may take longer to dial the number or the system may not be able to dial it at all. Dial the emergency number manually.
- Switch your cell phone off in areas where there is a risk of an explosion. These locations are not always clearly marked. This may include gas stations, fuel and chemical storage facilities or transport vehicles, or locations where fuel vapors (such as propane or gasoline vapor in vehicles or buildings), chemicals or large quantities of dust particles (such as flour, sawdust or metal) may be present in the air. This also applies to all other locations where you would normally turn your vehicle engine off.
- The demands of traffic require your full attention. Refer to and follow the guidelines provided in ⇨ *page 5, Traffic safety information*.

**Note**

- Obey all applicable laws regarding use of telephones in vehicles.
- Switch off the telephone where use of cell phones is prohibited. Obey all applicable notices and regulations.

**Tips**

The Bluetooth connection range is limited to inside the vehicle. It can also be affected by local conditions and interference with other devices.

## Connecting a cell phone with Bluetooth

**Before starting**

Applies to vehicles: with telephone




**Fig. 23** This QR code takes you directly to the database for mobile devices (connection charges apply based on your mobile plan).

To learn which of the functions in your cell phone are supported, check with your cell phone service provider or the database for mobile devices at www.audiusa.com/bluetooth.

## Connecting a cell phone

Applies to vehicles: with telephone

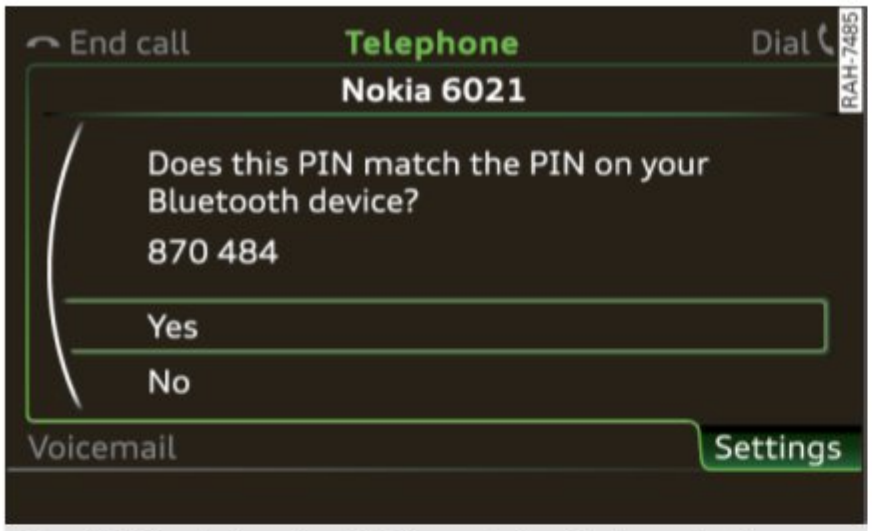



**Fig. 24** Displaying the PIN for entering in the cell phone

### Requirements

The vehicle must be stationary and the ignition must be switched on.

The Bluetooth function and visibility of the MMI ⇨ *page 45* and cell phone must be switched on.

The MMI and the cell phone to be paired must not be actively connected with any other Bluetooth devices.

### Pairing a cell phone

- ▸ Select: the TEL button > **Connect cell phone** > **Find new devices**. The available Bluetooth devices are shown in the MMI display. **Or**: Search for the MMI using the Bluetooth device search on your cell phone.
- ▸ Select and confirm the desired cell phone from the list of displayed Bluetooth devices.
- ▸ The MMI generates a PIN for the connection ⇨ *fig. 24*.
- ▸ Select and confirm **Yes**.
- ▸ Enter the PIN for connecting on your cell phone. **Or**: If the PIN is already displayed on your cell phone, confirm it in the cell phone and in the MMI. The time allowed for entering the PIN is limited to approximately 30 seconds.

Pay attention to any additional system prompts displayed on your cell phone, for example if the system should connect automatically in the future. Depending on the cell phone, you may have to confirm downloading the directory separately.

### After connecting successfully

After connecting successfully, the signal strength bars (9) ⇨ *page 10, fig. 6* and the Bluetooth symbol (13) are displayed in the status line of the MMI display. In addition, the cell phone contacts are automatically loaded in the MMI directory. This process can take several minutes, depending on the number of contacts.

If all of the memory capacity is filled, you will be asked to replace the contacts from one cell phone when connecting another cell phone. With the option **Restricted use of telephone**, only contacts in the cell phone and the local public MMI memory are available ⇨ *page 41*.

### Tips

- – Using the telephone through the MMI is only possible using the Bluetooth connection (**Handsfree**).
- – You only have to pair your device one time. Bluetooth devices that are already paired automatically connect to the MMI when they are within range and the ignition is switched on.
- – Authorizing the MMI connection in your cell phone will speed up the automatic connection.
- – Several cell phones can be paired to the MMI, but only one cell phone can be actively connected.
- – A Bluetooth device that is actively connected to the MMI is disconnected if another device is connected.
- – When leaving the vehicle, the Bluetooth connection to the cell phone ends automatically.
- – You can obtain more information from your cell phone service provider or from your cell phone user guide. For information on using the telephone, visit www.audiusa.com/bluetooth or your authorized Audi dealer.

# Selecting the telephone

Applies to vehicles: with telephone

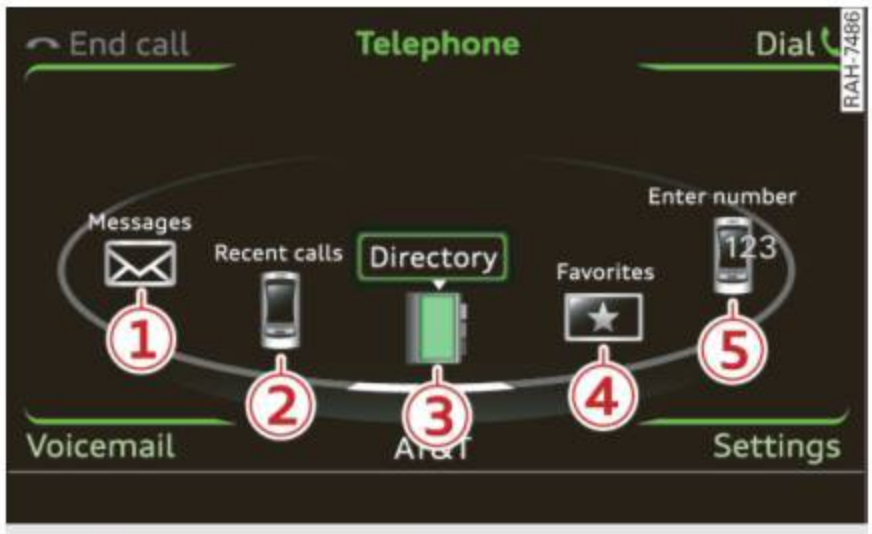



**Fig. 25** Telephone functions

Requirement: A cell phone must be connected to the MMI ⇨ *page 36*.

▸ Select: the TEL button.

The last active telephone menu is shown in the MMI display. Press the TEL button in the **Telephone** menu to access the telephone functions.

The following telephone functions are available ⇨ *fig. 25*:

① **Messages*** ⇨ *page 40*
② **Recent calls** ⇨ *page 37*
③ **Directory** ⇨ *page 41*
④ **Favorites** ⇨ *page 38*
⑤ **Enter number** ⇨ *page 38*

# Dialing a phone number

## From the directory

Applies to vehicles: with telephone

You can dial a phone number directly from the directory ⇨ *page 41*.

## From a list

Applies to vehicles: with telephone




**Fig. 26** Dialing a phone number from the call list

Requirement: There must be a phone number stored in the recent calls list or in the favorites.

▸ Select: the TEL button.

### Recent calls

– **Dialing a phone number**: Select and confirm the desired phone number from the call list. Select and confirm **Call**.

Call list symbols ⇨ *fig. 26*:

① Dialed numbers
② Missed calls
③ Accepted calls

### Favorites

– **Dialing a phone number**: Select and confirm a favorite. Select and confirm **Call**.

### Dial control button

– **Dialing a phone number**: Select and confirm the desired phone number from **Recent calls**. Select and confirm **Call**.

## Using the speller

Applies to vehicles: with telephone




**Fig. 27** Entering phone numbers using the number speller




**Fig. 28** Entering phone numbers using the letter speller

▸ Select: the TEL button > **Enter number**.

– **Entering a phone number as a sequence of numbers**: Enter the number using the number speller ⇨ *fig. 27*.
– **Entering the phone number as a sequence of letters**: Press the **A-Z** control button. Enter a letter sequence using the letter speller such as *AUDISERVICE* .
– **Dialing a phone number**: Select and confirm **OK**. **Or**: Press the **Dial** control button. The active audio source is muted when making a call.
– **Deleting individual characters**: Select and confirm ⬅.
– **Deleting all characters entered at once**: Turn the speller to ⬅ and press and hold the control knob.

Tone sequences (**DTMF**) can be entered directly into the speller during a phone call.

# Storing a phone number

## Storing a new phone number

Applies to vehicles: with telephone

You can store a new phone number as a contact in the directory ⇨ *page 44*.

## Storing from the call lists

Applies to vehicles: with telephone

*You can store phone numbers from the call lists in the directory.*




**Fig. 29** Storing a phone number in the directory

Requirement: A phone number must be stored in the call list.

▸ Select: the TEL button > **Recent calls** > *phone number* > **Store in directory**.

– **Storing a phone number as a new address card**: Select and confirm **New contact**. Enter a **Name**. Enter additional data, if necessary. Select and confirm **Save contact**.
– **Assigning a phone number to an existing address card**: Select and confirm a contact in the list. Select and confirm **Save contact**.

**Tips**

– The contacts are only stored in the MMI directory.
– You can edit the directory ⇨ *page 44*.

## Storing in favorites

Applies to vehicles: with telephone

*Up to nine contacts can be stored in the favorites list, in addition to the voicemail number.*

▸ Select: the TEL button > **Favorites**. ▶

– **Storing a new phone number as a favorite**: Select and confirm **Create favorite** > **New contact**. Enter a **Name** and additional data, if necessary. Enter a **Telephone number**. Select and confirm **Save contact**.
– **Storing an existing phone number as a favorite**: Select and confirm **Create favorite** > *a contact in the list*. Select and confirm the desired telephone number, if necessary.
– **Deleting a stored favorite**: Select and confirm *the desired favorite* > **Delete**.

# Accepting/ending a call

Applies to vehicles: with telephone

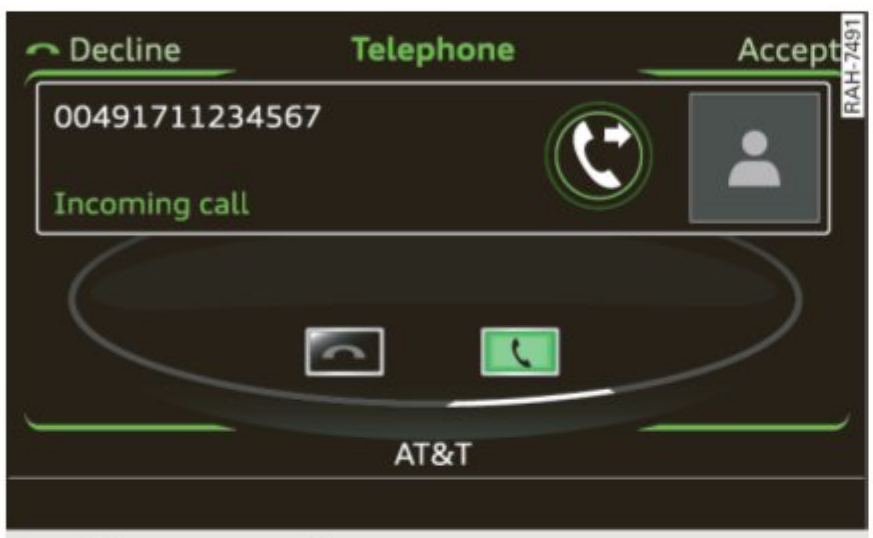



**Fig. 30** Incoming call

▸ **Answering an incoming call**: Press the **Answer** control button.
▸ **Rejecting an incoming call**: Press the **Reject** control button.
▸ **Ending a call or canceling dialing**: Press the **End call** control button.

**Answering another call**: If there is an incoming call during a call, you can select **Answer** to put the existing phone call on hold and answer the incoming call. If you select **Reject**, the incoming call will be ignored.

**Call information**: The *name*, *phone number* or **Unknown** appears in the MMI display and driver information system display, depending on if the caller has been stored in the directory and if the phone number has been transmitted.

**Tips**

– The audio source is muted during an incoming or outgoing call.
– If you have switched off the MMI display and an incoming call is received, the MMI display will automatically switch back on.

# During a call

Applies to vehicles: with telephone

Requirement: The **3-way calling** function must be switched on for some of the options listed ⇨ *page 45* and there must be a call in progress.

– **Making an additional call**: Select **Additional call** > **Directory** or **Recent calls** > *an entry in the list*.
– **Answering an incoming call when there is an active call and a call on hold**: Select **Replace**. The active call is replaced with the incoming call.

Select: the **Options** control button:

**Mute/Unmute**: If you select and confirm this function, the other person on the phone cannot hear you. You can hear the other person.

**Hold/Resume**: You can put an active phone call on hold and resume it. **On hold** and the duration of the phone call is shown in the MMI display.

**Swap call**: You can alternate between two phone calls at the same time. One of the calls will be on hold. **End call** ends the active phone call. A phone call that is on hold stays on hold and can be resumed using the **Options** control button and **Resume**.

**Join conference**: A party on hold and up to five active parties (depending on the network) can be added to a conference call. To make an additional call, put all participants in the current conference call on hold using **Hold**. Press the **Options** control button. Select and confirm **Additional call** and select a phone number from the **Call list** or the **Directory**, or select **Enter number**. To add this party to the conference call, select **Conference**. With **Resume on-hold conference**, all participants are taken off hold. **Conference members** shows all participants.

**Privacy mode/Switch to hands-free mode**: You can switch your current phone call from the MMI to your cell phone with **Privacy mode**. With ▶

**Switch to hands-free mode**, you can transfer your call from your cell phone to the MMI.

**Telephone menu**: The Telephone menu opens.

**Tips**

– The *Call waiting* function must be activated in your cell phone to be alerted to an incoming call during an active call.
– The display of an incoming phone call in the MMI may still be visible for a few seconds, depending on the cell phone in use. If you use the **Replace** or **Reject** functions in the MMI while the display is still visible, the active phone call may end.

# Messages

## Text message

Applies to vehicles: with Audi connect and cell phone with Bluetooth Message Access Profile

*Depending on the type of cell phone used and the mobile plan, you can receive and send messages through the MMI.*

▸ Select: the TEL button > **Messages** > **Text message**, if necessary.

The text message inbox is shown in the MMI display.

### Folder control button

Depending on the cell phone used, the available text message folder (such as **Sent text messages**) is displayed.

### New control button

– **Sending a text message**: Select and confirm **Create new text message**. Enter a recipient. Enter a text using the MMI touch or the speller. Select and confirm **Send**.
– **Sending a text message template**: Select and confirm the desired template from the list. Enter a recipient. Select and confirm **Send**.
– **Saving a text message as a template**: Create a text message. Select and confirm **Save as template**.

Ten text message templates are stored in the MMI. You can save up to ten additional templates.

### Read control button

You can have the MMI read an open text message.

**Tips**

For more information on the supported cell phones, visit www.audiusa.com/bluetooth or your authorized Audi dealer.

## E-mail

Applies to vehicles: with Audi connect and cell phone with Bluetooth Message Access Profile

*Depending on the type of cell phone used, you can receive and send e-mails through the MMI.*

Requirement:The Message Access Profile (MAP) must be stored in your cell phone's Bluetooth settings.

▸ Select: the TEL button > **Messages** > **E-mail**, if necessary.

The e-mail inbox is shown in the MMI display.

### Folder control button

Depending on the cell phone used, the available e-mail folder such as **Sent e-mails** is displayed.

### New control button

– **Sending an e-mail**: Select and confirm **Create new e-mail**. Enter a recipient. Enter a text using the MMI touch or the speller. Select and confirm **Send**.
– **Sending an e-mail template**: Select and confirm the desired template from the list. Enter a recipient. Select and confirm **Send**.
– **Saving an e-mail as a template**: Create an e-mail. Select and confirm **Save as template**.

Ten e-mail templates are stored in the MMI. You can save up to ten additional templates.

### Read control button

You can have the MMI read an open e-mail. ▶

**Tips**

For more information on the supported cell phones, visit www.audiusa.com/bluetooth or your authorized Audi dealer.

## Message options

Applies to vehicles: with Audi connect and a SIM card inserted with data option/Message Access Profile

Requirement: A text message or e-mail must be open.

▸ Select and confirm **Options**.

**Delete**: The open text message/e-mail is deleted.

**Call**: The sender of the open text message or e-mail is called.

**Reply**: Enter a text using the MMI touch or the speller. **Or**: Select a text from the list of templates.

**Forward**: The open text message or e-mail can be forwarded to another recipient.

**Navigate**: If geocoordinates are stored in the sender's contact data, you can navigate to the sender of the open text message or e-mail.

**Extract number**: The phone numbers contained in the text message or e-mail are displayed and can be used.

**Tips**

Messages that are deleted in the MMI are also deleted in the cell phone automatically.

# Listening to voicemail

Applies to vehicles: with telephone

▸ Select: TEL button > **Voice mail** control button.

– **Entering the voicemail number**: Select and confirm **List** and dial and confirm the desired number. **Or**: Enter the voicemail number using the MMI touch ⇨ *page 8* or the speller ⇨ *page 9*. Select and confirm **OK**.
– **Dialing the voicemail number**: Press the **Voice mail** control button.

**Tips**

– This service must be set up and activated in advance in the cell phone network. You can obtain more information from your cell phone service provider.
– The voicemail number depends on the cell phone service provider.

# Accessing the directory

Applies to vehicles: with telephone

*After connecting the cell phone, the contacts in it are automatically imported into the MMI.*




**Fig. 31** Contact list

▸ Select: the TEL button > **Directory**.

– **Selecting a contact**: Select and confirm a contact from the directory. The address card is displayed.

Contacts are displayed in alphabetical order, can be sorted according to first or last name ⇨ *page 45* and are identified with a symbol to tell the location where they are stored ⇨ *fig. 31*:

① **Public MMI directory**: These contacts are visible to all users and can be used by all users regardless of the cell phone that is connected.

**No cell phone paired**: Each new contact will be stored in the public directory ⇨ *page 44*.

**Cell phone paired**: To store a contact in the public directory so that all users can access it, the contact must be marked as **Visible to all** ⇨ *page 42*.

② **Private MMI directory**: These contacts are only visible when the cell phone is connected. ▶

③ **Cell phone**: These contacts are stored in the cell phone and are only visible when the corresponding cell phone is connected.

If all of the memory capacity is filled, you will be asked to replace the contacts from one cell phone when connecting another cell phone. With the option **Restricted use of telephone**, only contacts in the cell phone and the local public MMI memory are available.

The directory can be opened through the **Telephone*** menu as well as the **Navigation*** menu.

**Tips**

– Check for a possible request to synchronize on your cell phone. Requests to synchronize the directory must be confirmed so that your cell phone contacts can be loaded into the MMI.
– The contact display in the MMI depends on the cell phone used. For more information on the supported cell phones, visit www.audiusa.com/bluetooth or your authorized Audi dealer.
– The contacts from the cell phone may not be transferred in alphabetical order. If there are too many entries, contacts with different first letters may be missing in the MMI.
– The public contacts in the local MMI memory are always visible and can be accessed by other users.

# Searching for a contact

Applies to vehicles: with telephone

▸ Select: the TEL button > **Directory**.

– Select and confirm **Find contact**. Enter the name. **Or**: Select and confirm the contact using the **List**.

Both the first and last names are searched.

**Tips**

You can scroll through long lists quickly by turning the control knob quickly.

# Using a contact

Applies to vehicles: with telephone




**Fig. 32** Calling a contact




**Fig. 33** Selecting a destination

▸ Select: the TEL button > **Directory** > *a contact from the directory*.

– **Call**: Select and confirm the desired telephone number. **Or**: Select the desired phone number and press the **Call** control button.
– **Navigate**: Select and confirm the desired destination. **Or**: Select the desired destination and press the **Navigate** control button. To start navigation, select and confirm **Start route guidance**.

### Visible to all

You can mark a contact as **Visible to all** ☑. The contact is then stored in the local MMI memory (public) ① ⇨ *page 41, fig. 31* and is available to all MMI users. If a contact is not marked as **Visible to all**, it is stored in the private local MMI memory ② and is only visible when the cell phone in which the contact is stored is connected or the applicable SIM card is inserted. ▶

### Read contact

The MMI automatically creates a name tag for each entry in the directory that can be read by the MMI.

### Send contact

The selected contact can be sent as a text message in vCard format (.vcf) ⇨ *page 40*.

### Copy contact

A copy of the contact is stored in the private local MMI memory.

You can change the information in the input fields ⇨ *page 44* using the speller ⇨ *page 9* or the MMI touch ⇨ *page 8*.

### Delete contact

Only the contacts in the MMI memory (private/public) can be deleted.

### Send message*

You can send a text message ⇨ *page 40* or an e-mail ⇨ *page 40* to the selected contact.

**Tips**

- Contacts edited in the MMI directory cannot be automatically updated in the connected cell phone. Audi recommends editing cell phone contacts directly in the cell phone.
- Only the contacts in the MMI memory (private/public) can be edited or deleted.
- To delete all shared or private contacts at one time, select the **Delete public contacts** or **Delete private contacts** option in the directory settings ⇨ *page 45*.

# Importing/exporting contacts

Applies to vehicles: with telephone

*Contacts in vCard format (.vcf) can be imported into the directory or exported.*

Requirement: An SD card must be in the SD card reader ⇨ *page 24* or a USB storage device must be connected to the Audi music interface ⇨ *page 27*.

▸ Select: the TEL button > **Directory** > **Settings** control button.

- **Importing contacts from a storage device**: Select and confirm **Import contacts** > **SD card** or **USB storage device** > *desired contacts* > **Import**.
- **Exporting contacts to a storage device**: Select and confirm **Export contacts** > **SD card** or **USB storage device** > *desired contacts* > **Export**.
- **Selecting all contacts at once for import or export**: Select and confirm **Import contacts/Export contacts** > **SD card** or **USB storage device** > **All** control button > **Import/Export**.
- **Importing contacts from your myAudi account**[1)]: Select and confirm **Import contacts** > **myAudi Account** > *enter* **myAudi PIN**.

You must have a **myAudi Account** in order to import contacts from the account. You only need to enter your **myAudi PIN** one time. You receive the **myAudi PIN** in your myAudi account once you have registered a vehicle in the account.

**Tips**

- Refer to the notes in the chapter **About Audi connect** ⇨ *page 54*.
- For additional information on the myAudi account, visit http://my.audiusa.com.
- The imported contacts are stored in the local memory of the directory. ▶

1) The requirements for using Audi connect services must be met and you must have a myAudi account set up at http://my.audiusa.com. You must have a vehicle stored in your myAudi account and you must have contacts stored.

– A maximum of 500 contacts can be imported. You can check the directory memory capacity at any time ⇨ *page 45*.
– Never save important data on memory cards or USB storage devices. Audi is not responsible for damaged or lost files and media.

# Storing a new contact

Applies to vehicles: with telephone




**Fig. 34** Storing a new contact

▸ Select: the TEL button > **Directory** > **New contact**.

### Last name/First name

Enter the first and last name using the speller ⇨ *page 9* or the MMI touch ⇨ *page 8*.

### Telephone numbers

You can store up to five phone numbers in an address card. You can also assign a **Type** (**Business** or **Private**) and a **Category** (**Land line**, **Cell** or **Fax**) for each phone number. You can also use **Save as default number** to set a frequently used phone number as the default number. That number is then displayed first in the open address card.

Using the **New number** function and the **List** control button, you can import a phone number from **Recent calls** into the address card.

### Business addresses/Private addresses

With the **Delete mailing address** function, you can delete the business or private address.

Structured addresses from a cell phone that have information regarding country, ZIP code, city and street name can be imported directly into the directory.

### E-mail*

Enter the e-mail address using the speller ⇨ *page 9* or the MMI touch ⇨ *page 8*.

**Tips**

– The public contacts in the local MMI memory are always visible and can be accessed by other users.
– The new contact will be stored in the memory in the directory that is currently being used.
– The importing of new addresses depends on the cell phone.
– Up to 500 contacts can be stored in memory in a private or public directory.
– Contacts edited in the MMI directory cannot be automatically updated in the connected cell phone. Audi recommends editing cell phone contacts directly in the cell phone.

# Additional settings

## Telephone settings

Applies to vehicles: with telephone

▸ Select: the TEL button > **Settings** control button.

### Telephone settings

**Volume settings**[1)]: The ringtones are played using the **Ringtone** function. Press the control knob to save the selected ringtone. For the **Ringtone volume/Microphone sensitivity/Message volume settings**, refer to ⇨ *page 32*.

**Voicemail number**: Using the **Number** input field, you can enter or edit the voicemail number with the MMI touch or the speller. The **Delete voicemail number** function deletes the stored voice mail number. ▶

1) Depends on the connected cell phone.

### Call options

**3-way calling**: Can be switched **On** or **Off**.

### Bluetooth

**Device list**: Bluetooth devices that have been paired with the MMI are listed. The active connected device is identified with the Bluetooth symbol. To switch between **Handsfree** and **Audio player** when cell phones are connected, select the Bluetooth device when the vehicle is stationary and change the profile using the **Connect** function. Use **Disconnect** to disconnect the connected profile. To delete paired Bluetooth devices individually, select the device and delete it with the **Delete Bluetooth device** function. The **Find new devices** function searches for Bluetooth devices in range and lists them.

**Bluetooth**: When the function is switched on, the Bluetooth symbol appears in the MMI display (13) ⇨ *page 10, fig. 6*. The visibility of the MMI for Bluetooth devices can be turned on or off using the **Visible/Invisible** settings. However, it is still possible to establish a Bluetooth connection with paired devices when the visibility is switched off. **Bluetooth** should be switched to **Invisible** when the pairing process is complete so that the MMI is not visible to others. **Bluetooth** can be switched **off**. A Bluetooth connection is not possible then.

**Bluetooth audio player**: To select the Bluetooth audio player as a source in the **Media** menu ⇨ *page 72*, the function must be switched **On**. Switch the **Audio player** function **off** if you are not using the Bluetooth audio player to prevent malfunctions in the **Telephone** or **Media** menus.

**Bluetooth name**: The Bluetooth name of the MMI (such as “AUDI MMI 2613”) is shown and can be changed.

### Connections

Refer to ⇨ *page 52, Configuring the data connection*.

### Network connection (Wi-Fi)

Refer to ⇨ *page 51, Wi-Fi Hotspot*.

**Tips**

– Several cell phones can be paired to the MMI, but only one cell phone can be actively connected.
– To delete all paired Bluetooth devices, the **Bluetooth** function can be reset to the default factory settings ⇨ *page 33*.

## Directory settings

Applies to vehicles: with telephone

▸ Select: the TEL button > **Directory** > **Settings** control button.

### Memory capacity

Shows the **Memory capacity** of the directory.

You can manage up to 10,500 contacts with the directory. You can load up to 2,000 contacts from your cell phone into each private directory. In addition to this, you can store up to 500 private contacts and up to 500 public contacts into the MMI memory.

### Sort order

You can sort the contacts in your directory alphabetically according to **Last name/First name**.

### Show shared contacts

You can show or hide the stored contacts. With **Yes**, all contacts in the public local MMI directory are displayed. With **No**, they are hidden when a cell phone is connected to the MMI.

### Refresh directory

To update the contacts in the MMI, you can manually download your cell phone contacts. Depending on the cell phone, the Bluetooth connection may need to be disconnected and reconnected to update the contacts.

### Delete contacts

You can delete all contacts in the local memory at once using the option **Delete all contacts**. You can delete all private contacts in the local memory using the **Delete private contacts** function. You can delete the contacts in the local public memory using the **Delete shared contacts** function.

# Troubleshooting

Applies to vehicles: with telephone

| Problem | Solution |
|---|---|
| **Connecting** the cell phone to the MMI failed. | Check if the visibility on the cell phone and MMI is switched on. For some cell phones, the visibility turns off automatically after a short period.<br>**Or**: Restart your cell phone.<br>For more information on this, refer to the user guide for your cell phone. |
| After pairing, **not all contacts/no contacts** are loaded in the MMI. | Avoid using special characters in names.<br>Avoid using contact groups. |
| Certain **telephone functions** are grayed out or not available. | The telephone functions depend on the cell phone service provider and the cell phone you are using. You can obtain more information from your cell phone service provider, in your cell phone user guide or in the database for mobile devices at www.audiusa.com/bluetooth. |
| Some **telephone functions** are grayed out or not available, even though the cell phone is supported. | On corporate phones, some Bluetooth settings may not be compatible or the cell phone Bluetooth function may be deactivated. You can obtain more information from your system administrator. |

# Audi connect

## Introduction

Applies to vehicles: with Audi connect

With Audi connect services, online information is transmitted and integrated directly in the vehicle.

A mobile end device can be used to access the Internet through a Wi-Fi hotspot, either when the vehicle is stationary or from the rear seat when the vehicle is in motion.

**WARNING**

- To reduce the risk of an accident, only use Audi connect services when road and traffic conditions permit. Refer to and follow the guidelines provided in ⇨ *page 5, Traffic safety information*.
- Use the Audi connect services with a Wi-Fi hotspot only in the rear seat when the vehicle is in motion or only when the vehicle is stationary to reduce the risk of an accident.

**Note**

Audi connect is designed for use only with the provided SIM card. Due to the terms of use for Wi-Fi technology, you may not use any other SIM cards. Audi AG is not liable for the consequences of using other SIM cards.

**Tips**

Refer to the notes in the chapter **About Audi connect** before starting the system ⇨ *page 54*.

## Setup

### Requirements for Audi connect

An Internet connection is required to use Audi connect. The following requirements must be met to establish a connection:

- A SIM card with data access must be inserted in the MMI SIM card reader ⇨ *page 47*.
- A data connection must be configured for Audi connect services ⇨ *page 52*.

### Using the SIM card reader

Applies to vehicles: with SIM card reader




**Fig. 35** Inserting the SIM card (mini SIM card, shown actual size)

#### Requirements

The vehicle must be stationary and the ignition must be switched on.

#### Using the Audi connect SIM card

- ▸ Slide your Audi connect SIM card into the card reader slot with the label facing up (contact surface facing down) ⇨ *fig. 35*. The angled corner of the SIM card must be at the left front corner. Then push the SIM card into the slot until it clicks into place.
- ▸ To connect automatically in the future, the data connection must be set to **Without request**. Make sure the data connection is set up this way ⇨ *page 52*.
- ▸ To establish a data connection for Audi connect, confirm the message that appears with **Yes**.

#### After connecting successfully

After connecting successfully, the signal strength bars are shown in the status line in the MMI display (10) ⇨ *page 10, fig. 6*.

You can now use Audi connect. ▶

- ▸ Select: the MENU button > **Audi connect**.
- ▸ Confirm the prompt asking to connect to the Internet with **Yes**.

### Removing the SIM card

- ▸ Press on the SIM card briefly. The card is released from the slot. Remove the SIM card.

**Note**

Audi connect is designed for use only with the provided SIM card. Due to the terms of use for Wi-Fi technology, you may not use any other SIM cards. Audi AG is not liable for the consequences of using other SIM cards.

**Tips**

- – You can connect a cell phone with Bluetooth (handsfree) to make phone calls ⇨ *page 35*.
- – Audi does not provide support for other SIM cards.
- – Audi recommends using only the provided SIM card.

# Configuration through myAudi

## Activating/configuring specific Audi connect services

You must configure some Audi connect services in your personal myAudi account before using the services for the first time:

- – If you do not have a personal myAudi account yet, you can register online at my.audiusa.com.
- – Add your vehicle to your myAudi account. This will generate a myAudi PIN for your vehicle.
- – Activate/configure the Audi connect services you would like for your vehicle in your myAudi account.
- – For some Audi connect services, you may also have to enter the myAudi PIN when accessing the service in the MMI in order to connect the vehicle to myAudi.

For detailed configuration information, see my.audiusa.com.

## Logging into myAudi in the vehicle

Applies to vehicles: with Audi connect

*To use some Audi connect services (such as Facebook), you must connect your vehicle to your myAudi account first.*

- ▸ Select: the MENU button > **Audi connect** > **Log in** (1) ⇨ *page 48, fig. 36*.
- ▸ Enter your myAudi PIN using the MMI touch ⇨ *page 8* or the speller ⇨ *page 9*.
- ▸ Confirm your entry with **OK**.

You can then use the Audi connect services with no restrictions.

**Tips**

You can receive your myAudi PIN if you have set up a myAudi account. For additional information, see my.audiusa.com.

# Audi connect services overview

## Basic functions

Applies to vehicles: with Audi connect

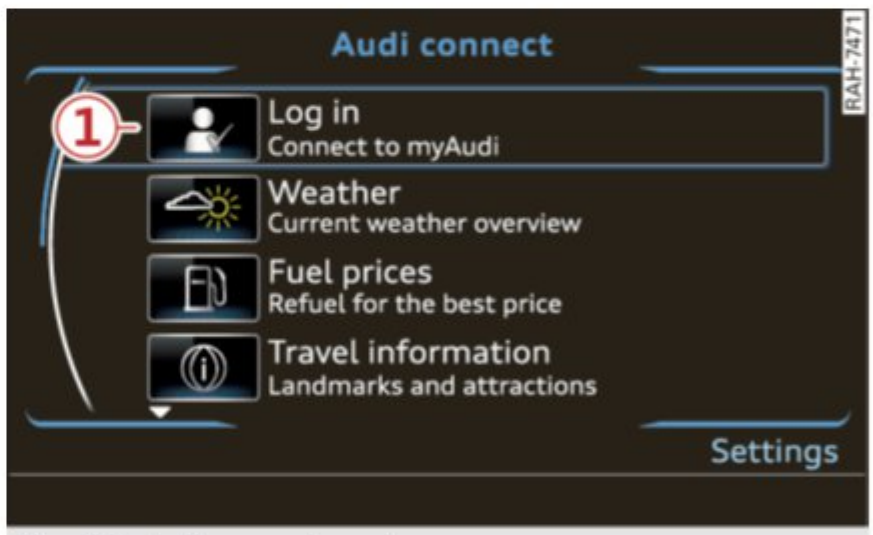



**Fig. 36** Audi connect services

- ▸ Select: the MENU button > **Audi connect** > *the desired Audi connect service*.

The following functions can be selected, depending on which Audi connect service you have selected:

### Setting the search area

- – **Immediate vicinity**: The desired information for the area around your current location is displayed. ▸

– **Vicinity of destination**: If you have entered a navigation destination, you can display the desired information for the area around the destination.
– **In new city**: You can enter any city for which you would like receive information using the MMI touch ⇨ *page 8* or the speller ⇨ *page 9*.

### Show on map

Shows multiple entries or a single entry on the map.

– Select and confirm an entry and press the **Functions** control button > **Show on map**. The desired entry is displayed on the map.

### Read

You can have selected content read by the MMI.

– Select and confirm and entry and press the **Read** control button. The MMI reads the selected entry.

### Navigation

If a city was added to an entry (for example, for City Events), you can use it as a navigation destination in the MMI.

– Select and confirm and entry and press the **Navigate** control button. The selected city is transferred to the MMI as a navigation destination and route guidance starts.

### Refresh

The entries for the selected Audi connect service are updated.

– Select and confirm and entry and press the **Functions** control button > **Refresh**. The selected entry is updated.

## Weather

Applies to vehicles: with Audi connect

Information on current weather conditions as well as weather forecasts for the selected search area (for example, the **Destination**).

## Fuel prices

Applies to vehicles: with Audi connect

Information on gas stations with the lowest fuel prices for your vehicle in the selected search area.

Using the **Settings** control button, you can sort fuel prices **By price** or **By distance**.

## Travel information

Applies to vehicles: with Audi connect

Information on attractions and travel tips in the selected search area.

▸ Select and confirm an attraction to display the details.

## Online news

Applies to vehicles: with Audi connect

View the most current headlines in the MMI.

▸ Select and confirm a headline.

## City events

Applies to vehicles: with Audi connect

Information on events in various categories in the desired search area.

▸ Select and confirm a category, such as **Sports**.
▸ Select and confirm an event to display the details.

## Facebook

Applies to vehicles: with Audi connect

*You can access the most important functions in your Facebook account through your MMI.*

Requirement: You must have a Facebook account and you must have connected your vehicle to myAudi ⇨ *page 48*.

▸ Select and confirm a category (such as **News**).

The following categories can be selected in the **Facebook** menu:

– **Nearby**: Friends that are near your location are displayed.
– **Timeline**: Your Facebook timeline is displayed. ▶

– **News**: New posts (for example, by friends or groups) are displayed.
– **Events**: Events to which you were invited are displayed.
– **Messages**: Messages you have received are displayed.
– **Friends**: All Facebook friends are displayed.

The following **Functions** are available, depending on the Facebook category you have selected:

– **What's on your mind?**: You can post a new Facebook status using text templates.
– **Where are you?**: You can specify your current location and make it visible.
– **Show on map**: Shows an entry (such as friends nearby) on the map.
– **Refresh**: The selected Facebook function is refreshed.

**Tips**

– Other settings such as account and privacy settings *cannot* be changed in the MMI. These changes must be made on the Facebook website.
– You can only connect *one* Facebook account with your myAudi account.
– You can also create more text templates online at my.audiusa.com.
– Audi connect makes it possible to access Facebook. Permanent availability cannot be guaranteed, because that depends on Facebook.

## Twitter

Applies to vehicles: with Audi connect

*You can access the most important functions in your Twitter account through your MMI.*

Requirement: You must have a Twitter account and it must be connected to your myAudi account.

▸ Select and confirm a category (such as **Tweets**).

The following categories can be selected in the **Twitter** menu:

– **Tweets**: All Tweets you have posted are listed.
– **Home**: The Tweets for everyone you follow are displayed.
– **Following**: All people who you follow are displayed.
– **Followers**: All people who follow you are displayed.

The following **Functions** are available, depending on the Twitter category you have selected:

– **New Tweet**: You can send a Tweet using text templates.
– **Refresh**: The selected Twitter function is refreshed.
– **Favorite**: Favorite a Tweet to show you liked it.
– **Retweet**: You can quote a Tweet to share it with others.

**Tips**

– Other settings such as account, language, Tweet security and location settings *cannot* be changed in the MMI. These changes must be made on the Twitter website.
– You can only connect *one* Twitter account with your myAudi account.
– Audi connect makes it possible to access Twitter. Permanent availability cannot be guaranteed, because that depends on Twitter.

## Flight information

Applies to vehicles: with Audi connect

Information on flights and current arrival/departure times in the selected search area.

▸ Enter a flight number or select a search area for a flight using the MMI touch ⇨ *page 8* or the speller ⇨ *page 9*.

## Parking information

Applies to vehicles: with Audi connect

Information on parking locations and fees in the selected search area.

Using the **Settings** control button, you can sort parking locations by **Distance** or by **Number of empty spaces**.

## Audi connect services in navigation

Applies to vehicles: with Audi connect

The following Audi connect services are currently available:

– Navigation with **online map service** ⇨ *page 62* and **Online Street View** ⇨ *page 62*.
– **Point of Interest (POI) search with voice recognition (such as restaurants)**: Plan route guidance using the MMI control panel ⇨ *page 57* and the voice recognition system ⇨ *page 20*.
– Set up destinations in your MMI using your **myAudi account** or **online maps** ⇨ *page 59*.
– **Picturebook Navigation**: Use pictures with geographical information from the **SD card**, your **myAudi account** or **Online Street View** for navigation ⇨ *page 58*.
– **Navigation map update service***: Import navigation map updates in the MMI using an SD card.

### Tips

– For the Audi connect service navigation map update service*, check the current software version in your vehicle and compare it with my.audiusa.com to see if a new version is available. You can also have the new navigation data installed by an Audi dealer, which can be done for an additional charge.

## Audi connect services on the phone

Applies to vehicles: with Audi connect

The following Audi connect services are currently available:

– **E-mail**: sending and receiving e-mails ⇨ *page 40*.
– Storing contacts on your computer using your **myAudi Account** and loading the contacts into the MMI directory ⇨ *page 43*.

## Audi connect services in the Media menu

**Wi-Fi audio player**: You can access the media center through Wi-Fi connected media players (such as smartphones) ⇨ *page 26*. The **Audi MMI connect** app also offers access to **Internet radio***.

### Tips

For more information on wireless audio players and supported devices, visit www.audiusa.com/help/audi-connect or contact an authorized Audi dealer.

# Wi-Fi Hotspot

Applies to vehicles: with Audi connect

*You can use the MMI as a Wi-Fi hotspot to connect up to eight wireless devices to the Internet. While driving, restricted use of non-secured, light, small wireless devices is only possible from the rear of the vehicle.*

Requirement: the ignition must be switched on.

▸ Select: the TEL button > **Settings** control button > **Network connection (Wi-Fi)**.

The following settings can be modified in the **Network connection (Wi-Fi)** menu.

### Wi-Fi hotspot

The MMI Wi-Fi hotspot is deactivated at the factory. Switch the Wi-Fi hotspot **On** before establishing a connection between your vehicle and your Wi-Fi device.

– **On**: The MMI Wi-Fi hotspot is active and can be used for an Internet connection.
– **Off**: The MMI Wi-Fi hotspot is deactivated. An Internet connection is not possible.

### Wi-Fi settings

The Wi-Fi connection between your vehicle and your wireless device (laptop, cell phone) is encrypted. To establish a connection, you must enter the following settings when setting up your wireless device. You can change them if necessary.

– **Access point (SSID)**: Name of the Wi-Fi network.
– **Encryption type**: WEP, WPA or WPA2.
– **Password**: Depending on the encryption type, a password may be generated in the MMI that is used to encrypt the Wi-Fi connection. The ▶

password can be changed. Be sure to select a secure password. For the WEP encryption type, the password must be exactly 13 characters. For the WPA or the WPA2 encryption types, the password must be at least 8 (maximum of 63) characters.

– **Visible to others**: The visibility of your Wi-Fi network can be switched **On** or **Off**.
– **Apply settings**: The changed settings are applied in the MMI. You must then update the changes in your mobile wireless device.

**WARNING**

– As the driver, do not allow usage of the Wi-Fi hotspot to distract you from driving, as this could increase the risk of an accident.
– It is only safe to use laptops and similar mobile devices when the vehicle is stationary because, like all loose objects, they could be thrown around the inside of the vehicle in a crash and cause serious injuries. Store these types of devices securely while driving.
– Do not use any wireless devices on the front seats within range of the airbags while driving. Read and follow the safety precautions in the separate vehicle owner's manual under "Important safety information about the front airbag system" in the "Airbag System" chapter.

**Note**

You are responsible for all precautions taken for data protection, anti-virus protection and protection against loss of data on mobile devices that are used to access the Internet through the Wi-Fi hotspot.

# Configuring the data connection

Applies to vehicles: with Audi connect

*To use Audi connect services through a phone in the vehicle, a data connection must be configured.*

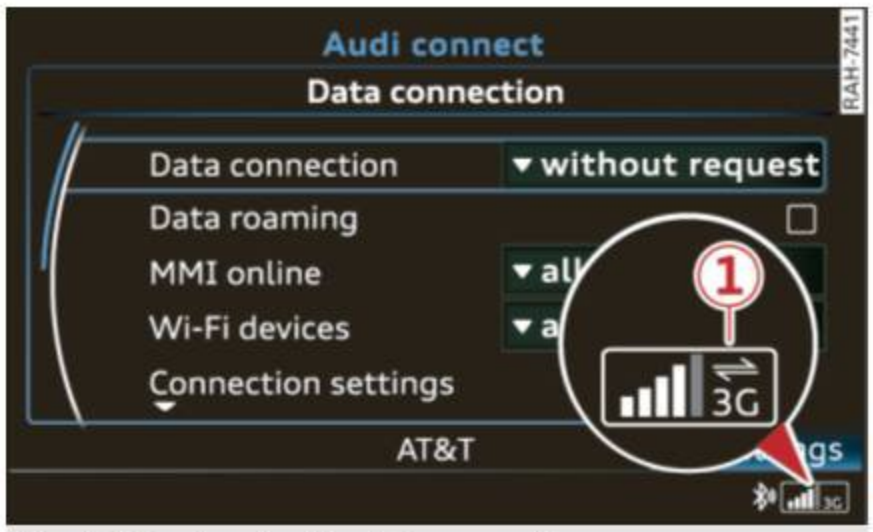



**Fig. 37** Configuring the data connection

▸ Select: the MENU button > **Audi connect** > **Settings** control button > **Data connection**.

The following items can be selected in the **Data connection** menu:

### Data connection

– **On request**: A data connection is only established when confirmed.
– **Without request**: A data connection is automatically established to use Audi connect services.
– **Never**: A data connection is not established. Audi connect services cannot be accessed.

When a data connection is established, the symbol for an active data connection ① ⇨ *fig. 37* appears in the status line in the MMI display.

An active data connection can be ended manually by selecting **Never** under **Connection setup**.

### Data roaming

**Data roaming** is switched off at the factory. To use the data connection in another country, **Data roaming** must be switched on (✓). ▶

### MMI online

With the **MMI online** function, you can **Allow** or **Deny** the use of Audi connect services if the connection is set to **Without request** or **On request** > **Yes**.

### Wi-Fi devices

Using the **Wi-Fi device** function, you can **Allow** or **Deny** a connection to the Internet.

### Connection settings

The connection is configured automatically based on the SIM card being used. These values can be changed. You can obtain more information from your cell phone service provider.

- **APN**: The access point depends on the cell phone service provider and is assigned automatically.
- **User name**: The user name for your online profile is assigned by the cell phone service provider.
- **Password**: The password for your online profile is assigned by the cell phone service provider.
- **Authentication**: Authentication (validating the identity check) may be necessary, depending on your cell phone service provider. If this is the case, select **Secure**. If not, select **Normal**.

The changed settings are saved once you leave the **Connection settings** menu using the BACK button.

### Reset configuration

An online profile is set up and configured automatically. The **Connection settings** that you changed manually are reset to the default settings.

**WARNING**

- As the driver, do not allow usage of the Wi-Fi hotspot to distract you from driving, as this could increase the risk of an accident.
- It is only safe to use laptops and similar mobile devices when the vehicle is stationary because, like all loose objects, they could be thrown around the inside of the vehicle in a crash and cause serious injuries. Store these types of devices securely while driving.
- Do not use any wireless devices on the front seats within range of the airbags while driving. Read and follow the safety precautions in the separate vehicle owner's manual under "Important safety information about the front airbag system" in the "Airbag System" chapter.

**Note**

You are responsible for all precautions taken for data protection, anti-virus protection and protection against loss of data on mobile devices that are used to access the Internet through the Wi-Fi hotspot.

**Tips**

- The data connection for Audi connect services is preconfigured at the factory. However, if you need to adjust the configuration, you can change the data connection at any time ⇨ *page 52*.
- When traveling in a different country, the data connection may be stopped to prevent unplanned roaming charges, depending on the factory settings. You can only use Audi connect services in another country once you have activated the **Data roaming** option.
- For more information on roaming charges, contact your cell phone service provider.
- When using the online map view, you will be requested to allow roaming again before selecting a foreign cell phone network.
- The speed of the data connection may vary depending on the vehicle location, the coverage area of your cell phone service provider and if the recommended provider is used or not.
- A data connection cannot be established if incorrect settings are entered in the **Connection settings**.
- The Wi-Fi hotspot reception quality depends on the signal strength and the availability of the mobile network. You can obtain more information from your cell phone service provider.

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# Data usage info

Applies to vehicles: with Audi connect

▸ Select: the TEL button > **Settings** control button > **Data connection** > **Data usage**.

The number of data packets that are sent and received through the MMI is displayed. You can reset the data usage information to zero using the **Reset data usage** option.

# About Audi connect

## Audi connect services

### Tips

– You can only use services supported by Audi connect if you have the optional MMI Navigation plus equipment with MMI touch and Audi connect.
– Audi connect is designed for use only with the provided SIM card. Receiving data packets from the Internet will quickly increase the volume of data used. For additional information, contact Audi connect Support at 877-505-AUDI (2834).
– You can specify when the MMI establishes an internet connection ⇨ *page 52*. The Internet connection disconnects automatically once the requested Audi connect service no longer requires any data packets.
– The data connection for Audi connect services is preconfigured at the factory. However, if you need to adjust the configuration, you can change the data connection at any time ⇨ *page 52*.
– The Audi connect services are available in the USA. Audi connect services are currently not available in Canada or in Mexico.
– Availability, scope, providers, screen display and costs of services may vary depending on the country, model, model year, end device and rates. For additional information, visit www.audiusa.com/help/audi-connect.
– An initial registration/activation on the myAudi platform at my.audiusa.com is necessary to use some services. Your authorized Audi dealer or Audi connect Support at 877-505-AUDI (2834) will be happy to provide information on options for extending usage and any costs that may result.
– It is only possible to use Audi connect services with a valid Audi connect SIM card.
– To ensure all of the Audi connect features work correctly, Audi recommends setting up a data services and Wi-Fi package with your cell phone service provider. Your cell phone service provider can be authorized by law through a judicial order to disclose the position of your vehicle. For additional information on your cell phone service provider's privacy policies can be found in their Terms of Use.
– The availability of Audi connect services, such as weather information, depends on the cell phone service provider.
– You can specify when the MMI establishes an online connection ⇨ *page 52*. The Internet connection ends automatically when the Audi connect service in use no longer requires any data packets.
– The Audi connect services are a Wi-Fi/Internet-based system. If the system does not function correctly even though all of the requirements are met, please try again later or contact Audi connect Support at 877-505-AUDI (2834).
– For detailed information on Audi connect and the Terms of Use, refer to www.audiusa.com/audiconnect.

## Privacy protection

### Tips

– Your privacy is important to us.
– AUDI AG collects, processes, shares and transmits your personal information in accordance with legal regulations in order to ensure proper function and availability of the individual Audi connect services. You can view the complete, current and valid Audi connect data protection policy in your MMI. The myAudi website is available for to you to activate additional Audi connect services and to transfer data with your vehicle, among other services. A one-time registration is required to establish a connection to ▸

your vehicle. For this purpose, AUDI AG collects, processes, transmits and uses your required personal information as required for you to use the services provided by AUDI AG. Your information is not distributed to third parties. Using your cell phone with the help of your myAudi platform, you can transfer information for Audi connect services functions to your vehicle and allow specific information to be transmitted from your vehicle.

– By activating special information services that are part of your Audi connect portfolio, you can use these functions directly in your vehicle by entering data to confirm your identity (to use social networks, for example). To do this, the identification information you provided is forwarded with the request to the respective service provider. Then you can access your personal content using a secure connection. This content is displayed in the vehicle for your use. Your personal content is not stored within Audi AG. The necessary connection information is processed and used for providing services and the proper function of the services in accordance with applicable legal guidelines.
– By providing Audi connect services, Audi of America is authorized to collect, process, transmit and transfer information about you and your vehicle. For more information on this, check your MMI under: the MENU button > **Audi connect** > **About Audi connect**.
– Information on our data protection measures in conjunction with the mobile Audi connect application can be found in the application's privacy policy. For additional information about the my.audiusa.com website or other applications, websites or online services connected to Audi, visit www.audiusa.com/privacy.

# Troubleshooting

Applies to vehicles: with Audi connect

| Problem | Solution |
|---|---|
| **Audi connect services**: Individual Audi connect services are grayed out or not available. | Some Audi connect services must be activated/configured through your personal myAudi account before using them for the first time. For detailed information, see my.audiusa.com. |
| **Wi-Fi hotspot**: Problems establishing a Wi-Fi connection. | Delete all existing Wi-Fi connections on your mobile device and restart it. |

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# Navigation

## Accessing navigation

Applies to vehicles: with navigation system

*The navigation system directs you to your destination, around traffic incidents and on alternative routes, if desired.*

▸ Select: the NAV button.

After selecting Navigation, the last menu that was open is displayed.

– **Accessing the map**: press the NAV button again.

**WARNING**

– The demands of traffic require your full attention. Refer to and follow the guidelines provided in ⇨ *page 5, Traffic safety information*.
– Obey all traffic laws when driving.
– The route calculated by the navigation system is a recommendation for reaching your destination. Obey traffic lights, stopping restrictions, one-way streets, lane change restrictions, etc.

**Note**

– If the driving directions conflict with traffic laws, obey the traffic laws.
– Adjust the volume of the navigation system so signals from outside the vehicle, such as police and fire sirens, can be heard easily at all times.

**Tips**

– Snow and obstructions on the GPS antenna or interference caused by trees and large buildings can impair satellite reception and affect the system's ability to determine the vehicle position. Several deactivated or malfunctioning satellites can also interrupt GPS reception and affect the system's ability to determine the vehicle position.
– Because street names sometimes change, the names stored in the MMI may in rare cases differ from the actual street name.
– Contact your authorized Audi dealer for information on updating the navigation data.
– It is possible to start navigation in **Presentation mode** for simulation or planning purposes ⇨ *page 65*.

## Entering a destination

### Entering an address

Applies to vehicles: with navigation system




**Fig. 38** Entering a destination city

▸ Select: the NAV button > **Route guidance** control button > **Address**.

– **Entering a destination using a house number**: Select and confirm **No**. Enter a house number. Enter the additional information for **Street**, **City/ZIP code** and **Country/State**, if necessary. Start route guidance.

**Assistance when entering an address**: when entering an address: cities that you have entered in the past are shown in the input field. By pressing the **List** control button, you can accept the suggested location as a destination. Other locations that match the entry are listed below (first by city, then alphabetically). The number of found locations is also listed ① ⇨ *fig. 38*.

### Entering a destination using an intersection

▸ Select: the NAV button > **Route guidance** control button > **Intersection**.

Select and confirm **Street**. Enter a street. Enter additional information, if necessary. Start route guidance.

## Selecting a destination on the map

Applies to vehicles: with navigation system

*A location on the map can be used as a destination or be stored in the directory.*




**Fig. 39** Selecting a destination on the map

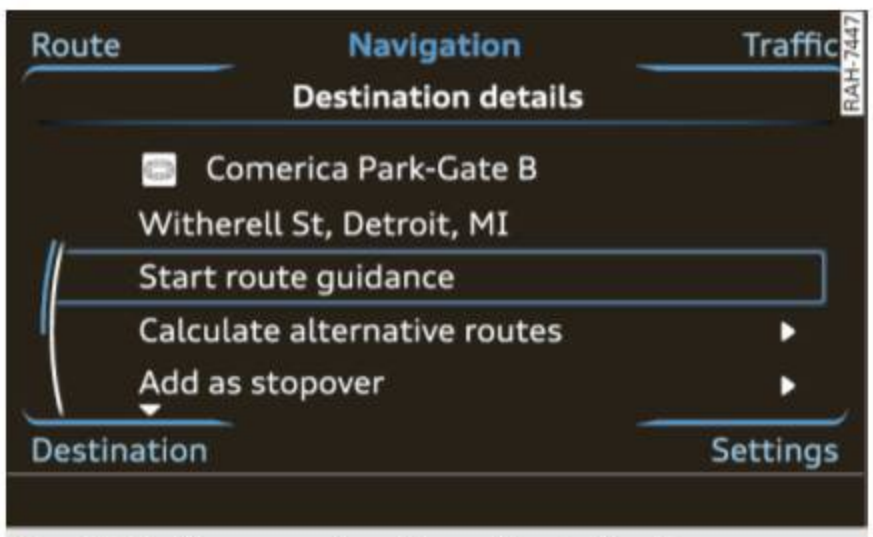



**Fig. 40** Setting a map location as the destination

– **Accessing the map**: press the NAV button (several times if necessary).
– **Adjusting the scale (to move the crosshairs more quickly)**: Turn the control knob to the left or to the right.
– **Moving the crosshairs**: Press the control knob. Use the MMI touch to slide the crosshairs to the destination ⇨ *page 8*.
– **Selecting the destination**: Press the control knob. Select the symbol ① in the side menu ⇨ *fig. 39*. Select and confirm **Start route guidance**.

**Stacked map content**: If there are multiple POIs in the immediate vicinity, they will be shown stacked on the map ②.

**Additional information about the location of the crosshairs**: If you select an item on the map with the crosshairs, available information is displayed ③ (such as the address or traffic information).

## Entering a point of interest

Applies to vehicles: with navigation system

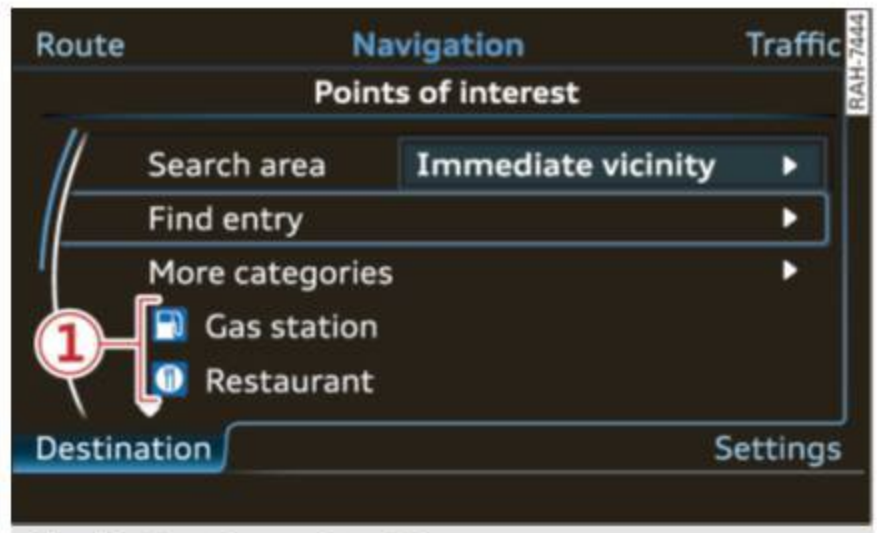



**Fig. 41** Entering a point of interest

▸ Select: the NAV button > **Route guidance** control button > **Points of interest**.

– **Searching for the name/category of a point of interest in the selected search area**: Select a search area. Select and confirm a category (such as **restaurant**) ① ⇨ *fig. 41*.

The following search categories are available:

**Immediate vicinity**: Points of interest can be selected from various categories. The points of interest are listed starting from the immediate vicinity of the vehicle up to a radius of approximately 120 miles.

**Along the route**: Points of interest along the route can only be selected during active route guidance. The point of interest is located directly along the calculated route or in the vicinity of it.

**Vicinity of destination**: The points of interested can be selected from various categories, for example you can search for a hotel at the destination.

### Tips

– Distances to points of interest are first displayed as a straight-line distance (open arrow) from your current location. The actual distance from your current location to the point of interest is updated automatically (solid arrow).
– There may be entries in the list that cannot be displayed completely due to their length. If you select these entries with the control knob, a pop-up window containing detailed ▸

information about the selected list entry will open.

## PPicturebook Navigation

Applies to vehicles: with navigation system

*Pictures with geo-data can be imported into the MMI from an SD card, a USB storage device or your myAudi account and used directly for route guidance.*




**Fig. 42** Selecting an image file for import

▸ Select: the NAV button > **Route guidance** control button > **Picture destinations**.

### Filling the picture box

– **Selecting files**: Select the **Settings** control button > **Fill picture box** > **SD card**, **USB** or **myAudi**. The folders or image files contained in the source are displayed. Select and confirm the desired file. To select all files within a directory, press the **All** control button. When importing pictures from **myAudi**, enter the **myAudi PIN** for your myAudi account, if necessary. You only need to enter your **myAudi PIN** one time. You receive the **myAudi PIN** in your myAudi account once you have registered a vehicle in the account.
– **Starting the importing process**: Press the **Copy** control button. The status of the copying process is shown in the MMI display.
– **Hiding the importing process**: Select and confirm **Resume in background**.
– **Canceling the importing process**: Select and confirm **Cancel copying**:

### Using pictures

– **Filtering the picture display**: Press the **Filter** control button.

The following filters are available:

**All**: All imported pictured are shown.

**Creation date**: All imported images are sorted according to creation date.

**Location**: Pictures that show the vicinity of the location or the vicinity of the destination entered are displayed.

**Street View**: Pictures that were created using the **Street View** function **Save** (2) ⇨ *page 62, fig. 47* are displayed.

**myAudi**: All pictures imported from your myAudi account are displayed.

– **Showing functions for the selected picture destination**: Press the control knob.

The following functions are available:

– **Starting route guidance**
– Showing **Alternative routes** for the picture destination
– **Entering as a stopover**
– Displaying **Show on map**
– **Storing in the directory** ⇨ *page 63*
– Showing **Additional information** stored in the picture

### Deleting pictures

– **Deleting pictures individually**: Select the **Settings** control button > **Delete pictures** > **Delete single pictures**.
– **Deleting pictures according to the import source**: Select the **Settings** control button > **Delete pictures** > **Delete all by import source** > *the desired source*.

### Tips

– Refer to the notes in the chapter **About Audi connect** ⇨ *page 54*.
– Up to 1,500 pictures can be imported into the picture box.
– To display all imported picture destinations on the map, **Map POIs Picture destinations** must be displayed ⇨ *page 64*.

## Online destinations

Applies to vehicles: with navigation system and Audi connect

*You can search for points of interest on the Internet.*

Requirement: The requirements for Audi connect services must be met ⇨ *page 54*.

- ▸ Select: the NAV button > **Route guidance** control button > **Online destinations**.

– **Online search in the immediate vicinity/in vicinity of destination or stopover**: Select and confirm **Find in immediate vicinity** or **Search at destination/stopover**. Enter a search term, such as restaurant, and confirm the input with **OK**. Select and confirm a point of interest > **Start route guidance**.
– **Online search in a new city**: Select and confirm **Search in new city** > **Find city**. Enter the name of the city and confirm the input with **OK**. Enter a search term, such as restaurant, and confirm the input with **OK**. Select and confirm a point of interest > **Start route guidance**.
– **Entering a destination using your myAudi account**[1)]: Select and confirm **Find destinations from myAudi account**. Enter your myAudi PIN. The contacts stored in your myAudi account are displayed. Select and confirm a contact. Select a private or business navigation destination > **Start route guidance**.

You only need to enter your myAudi PIN one time. You receive the myAudi PIN in your myAudi account once you have stored a vehicle.

You can display additional information about online destinations in the **Destination details** menu .

**Tips**

Refer to the notes in the chapter **About Audi connect** ⇨ *page 54*.

## Using a favorite/home address as a destination

Applies to vehicles: with navigation system

*Favorites make it easier to enter a destination that you use often.*

Requirement: A favorite or home address must be stored ⇨ *page 63*.

- ▸ Select: the NAV button > **Route guidance** control button > **Favorites**.
- ▸ Select and confirm a favorite or the home address.
- ▸ Start route guidance.

**Tips**

– You can display, find, edit and delete your stored favorites and home address on the map ⇨ *page 63*.
– Favorites are displayed on the map at a scale up to 1.5 miles (2.5 km).

## Loading a previous destination

Applies to vehicles: with navigation system

*Your previous destinations are stored automatically and can be loaded directly as destinations.*

- ▸ Select: the NAV button > **Route guidance** control button > **Last destinations**.
- ▸ Select and confirm a destination from the list of last destinations. Start route guidance.

**Tips**

The list of last destinations can be erased ⇨ *page 65*.

[1)] Requirement: You must have a myAudi account set up at http://my.audiusa.com. You must have a vehicle stored in your myAudi account and you must have a destination stored.

## Using a destination from the directory

Applies to vehicles: with navigation system

*You can navigate directly to destinations in the directory.*

Requirement: The directory must contain contacts with private/business addresses stored as destinations ⇨ *page 44*.

- ▸ Select: the NAV button > **Route guidance** control button > **Directory** > *a contact*.
- ▸ Select and confirm a private/business address.
- ▸ Start route guidance.

## Entering a destination using geocoordinates

Applies to vehicles: with navigation system

- ▸ Select: the NAV button > **Route guidance** control button > **Address** > **Coordinates**.
- ▸ Select and confirm the **Latitude** and **Longitude**. Start route guidance.

## Entering a stopover/route plan

Applies to vehicles: with navigation system

*You can enter up to nine stopovers directly in the route plan or using the destination input options.*




**Fig. 43** Route plan

Requirement: A destination must be entered ⇨ *page 56*.

- ▸ Select: the NAV button > **Route** control button.

– **Entering a destination as a stopover**: Enter a destination ⇨ *page 56*. In the **Destination details** menu, select and confirm **Add as stopover**.

– **Changing the route plan**: Press the **Route** control button. Select and confirm the destination/stopover and then **Move**, **Delete** or **Start route plan from here**.

– **Save route**: Press the **Route** control button. Select and confirm **Route memory** and then **Save route**. Enter a location and confirm the input with **OK**.

– **Load route/delete**: Press the **Route** control button. Select and confirm **Route memory** and then the desired route. Select and confirm **Start route guidance** or **Delete**.

– Showing the **Route list**: Press the **Route** control button. Select and confirm the **Route list**. The route list is visible only when route guidance is active and contains information regarding the route, the names of the streets and the length of the route sections. When traveling on highways, possible parking lots and rest areas are shown, which you can select as a stopover.

The following information appears in the route plan side menu ⇨ *fig. 43*:

① Vehicle location
② Symbol for entering a stopover
③ Entered stopover
④ Destination

# Starting/canceling route guidance

Applies to vehicles: with navigation system

– **Entering a new destination and starting route guidance**: Select the NAV button > **Route guidance** control button > *Enter destination* > **Start route guidance**.

– **Restarting or stopping the last route guidance**: Select the NAV button > **Route guidance** control button > **Start/Cancel**.

When entering a new destination, the following functions are also available for selection in the **Map menu**:

**Destination on map**: The destination entered is displayed on the map.

# Operating the map

Applies to vehicles: with navigation system




**Fig. 44** Map with crosshairs turned off




**Fig. 45** Map with crosshairs turned on

► Press and hold the NAV button until the map is displayed ⇨ *fig. 44*.

### Zooming in/out on the map

– Turn the control knob to the left or to the right.

### Switching the crosshairs on/off

– **Switching the crosshairs on**: Press the control knob in the map view.
– **Switching the crosshairs off**: Press the BACK button.

### When the crosshairs are switched off:

① Orientation: The map is either oriented to the **North** or according to the **Dir. of travel**.
② Scale: Turn the control knob to the left or right to decrease or increase the scale.
③ Distance and calculated arrival time at the destination/stopover
④ Calculated delay based on traffic conditions. See also ⇨ *page 66*
⑤ Altitude display
⑥ Vehicle location
⑦ Display of an upcoming maneuver
⑧ Split screen info ⇨ *page 64*

### When the crosshairs are switched on:

⑨ Additional information about the crosshairs location: If you select a location on the map using the crosshairs, any information available is displayed, such as the address.
⑩ Map content, such as traffic information, favorites or restaurants
⑪ Display of the geocoordinates where the crosshairs are located (latitude and longitude)
⑫ Moving along the route: This function can be used while route guidance is active. Turn the control knob to the left or right to move the map along the current route.
⑬ Destination details menu: Display of available details about the crosshairs location, such as address or the name of a point of interest. The location of the crosshairs can be set as the destination or stopover, stored in the directory or opened.
⑭ Calculating alternative routes to the destination that is currently entered ⇨ *page 65*

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# Online map view

Applies to vehicles: with navigation system and Audi connect

*With the online map view, you can display the map with satellite images.*




**Fig. 46** Online map view




**Fig. 47** Street View map view

Requirement: The requirements for Audi connect services must be met ⇨ *page 47*.

▸ Select: the NAV button > **Settings** control button > **Map view** > **Google Earth** [1].

The map view is based on data packets received from the Internet in the form of satellite images, which are then combined with the roadways from the **Standard** map view. There are two gigabytes of memory space on the MMI hard drive that can be used to temporarily store the map or navigation data that was received. This is roughly the amount required for the map/navigation data from a 2,500 miles (4,000 km) route. As long as the satellite images loaded for route guidance are stored on the hard drive, you can use them without having an active data connection.

### Online Street View

With Street View, you can explore many places in the world through the eyes of a pedestrian. Street View is available when the symbol ① ⇨ *fig. 46* is displayed in the side menu.

To activate online Street View, turn the control knob to a scale of less than 100 feet (30 meters).

The following functions are available:

– **Taking a picture of the current Street View display**: Press the **Save** control button ② ⇨ *fig. 47*. **Or** : Press and hold the control knob until the camera takes the screen shot.
– **Exploring an area step-by-step**: Press the control knob when the symbol ④ ⇨ *fig. 47* is displayed.
– **Zooming in or out on the current view in four stages**: Turn the control knob to the left or to the right ③.
– **Turning the view to the left/right or upward/downward**: Move your finger on the MMI touch in the desired direction.

If available, Street View displays a picture of your destination during the last two maneuvers when route guidance is active. The **Split screen info** function must be switched **On** for this to happen ⇨ *page 64*.

### Additional information

The additional information display can be switched on in the **Map POIs** menu ⇨ *page 64*. To display the map content, move the crosshairs onto an item on the map and press the control knob.

**Tips**

– Refer to the notes in the chapter **About Audi connect** before starting the system ⇨ *page 47*.
– Stored data for the online map view can be deleted with **Factory settings** ⇨ *page 33*.
– The online map view is an Audi connect service and is updated regularly when the function is opened. The process may take several seconds. ▶

[1] Provider at time of printing.

– When the online map view is switched on with the 3D map type, the MMI display automatically switches to the 2D map type when driving through tunnels.
– For safety reasons, the online Street View functions can only be used when the vehicle is stationary.

# Additional settings

## Storing a favorite or home address

Applies to vehicles: with navigation system

*Favorites are stored automatically as a contact in the directory.*

▸ Select: the NAV button > **Route guidance** control button > **Favorites**.

– **Storing a favorite**: Select **Create favorite**. Select and confirm a favorite with the displayed functions.
– **Storing a home address**: Select **Home address**. Select and confirm a home address with the displayed functions.

A home address can be stored for each cell phone or SIM card that is paired with the MMI as well as for the public MMI directory. It is only visible when the respective directory is active ⇨ *page 41*.

Additional functions include:

– **Call**: Select and confirm a favorite or the home address. Select and confirm **Call**.
– **Change**: Select and confirm a favorite or the home address. Select and confirm **Re-assign favorite/home address**.
– **Showing on the map**: Select and confirm a favorite or the home address. Select and confirm **Destination on map**.
– **Delete**: Select and confirm a favorite or the home address. Select and confirm **Delete favorite/home address**.

### Tips

Please note that for privacy protection, the display of the favorites/home address depends on the cell phone that is connected. To use the favorites/home address regardless of the connected cell phone, store the favorites/home address in the public MMI directory (**Visible to all**) ⇨ *page 42*. In this case, your favorites/home address will be accessible to all MMI users.

## Storing a destination in the directory

Applies to vehicles: with navigation system

*Two addresses (private/business) can be assigned as destinations for each contact in the directory.*

▸ Select: the NAV button > **Route guidance** control button > *Enter destination* > **Store in directory**.

– **Storing a destination as a new address card**: Select **New contact**. Enter a name. Enter additional data, if necessary. Select and confirm **Save contact**.
– **Assigning the destination to an existing address card**: Select and confirm an address card. Select and confirm **Save contact**. If you already have an address card for a destination, the old destination will be overwritten.

**Add to favorites**: To be able to access a destination quickly, the destination can be displayed in the list of favorites when the function is switched on ☑ ⇨ *page 59*.

## General settings

Applies to vehicles: with navigation system

▸ Select: the NAV button > **Settings** control button.

### Route criteria

**HOV lanes**[1]: With the **Avoid** function, HOV lanes are excluded when calculating routes. When **Allow** is selected, the MMI will route you through HOV lanes and show them on the map.

**Highway/Scenic route/Toll roads/Tunnels/Ferries/Motorrail**: Select the **Avoid** option if the navigation system should not include highways, scenic routes/toll roads, tunnels, ferries or ▶

1) High occupancy vehicle

motorrails when calculating a route. With the **Scenic route** option, you also set which countries have a scenic route.

**Time restricted roads**: Using **Avoid** excludes time restricted roads, such as pedestrian zones, from the route calculation. When **Auto** is selected, the MMI decides if the time restricted roads should be included when calculating the route guidance based on the entries stored in the navigation data.

**Seasonal closing**: Using **Avoid** excludes seasonal restricted roads, such as mountain roads, from the route calculation. When **Auto** is selected, the MMI decides if the seasonally closed roads should be included when calculating the route guidance based on the entries stored in the navigation data.

### Day/night map

**Day/Night**: The map is displayed with a light/dark background.

**Auto**: The map display changes from day to night when the headlights are switched on.

### Map type

**Destination**: The map indicates the destination and is oriented to the north.

**2D - heading up/2D - north up**: The current vehicle position is displayed. The map is oriented in the direction of travel or to the north.

**3D**: When this function is switched on, the current vehicle position is shown on a three-dimensional map and oriented in the direction of travel. At a scale of 62 miles (100 km) and larger, the map is oriented to the north.

**Overview**: The entire route from the vehicle location to the destination is displayed on the map. The map scale depends on the length of the route. The map is oriented to the north.

### Map view

**Standard** ⇨ *page 61*

**Google Earth** [1] ⇨ *page 62*

**Traffic** ⇨ *page 66*

### Map content

Map content, such as traffic information, favorites or restaurants, can be displayed ☑ or hidden.

### Route info

Requirement: Route guidance must be started ⇨ *page 60*.

**Route info**: During route guidance, up to three upcoming maneuvers are displayed with the calculated distance (8) ⇨ *page 61, fig. 44*. The current street traveled, upcoming maneuvers, traffic information or points of interest on the current route are also displayed. The next maneuver is shown in the bottom line.

**Overview map**: The entire route from the vehicle position to the destination is show in the map split screen.

**Off**: No map split screen info is shown.

### Intersection map

When this function is switched **On**, a detailed view of the intersection is shown temporarily in the map split screen when there are upcoming maneuvers.

### Auto zoom

**On**: The map scale is selected automatically depending on the type of road traveled (expressway, highway, other roads). When there are upcoming maneuvers, the scale is automatically reduced to provide a better detailed view. The zoom process is shown in the map side menu (2) ⇨ *page 61, fig. 44*.

**Intersection**: When route guidance is active, the map temporarily zooms in to a detailed scale when there are upcoming maneuvers so that you can see the route better.

**Off**: The map scale you have chosen is kept.

### Low fuel routing

When this function is **On**, a message appears in the MMI display when the fuel gauge goes below ▶

[1] Provider at time of printing.

the reserve marking. Confirming this message displays a list of gas stations in the area. When a gas station is selected, route guidance from the current vehicle position is calculated.

### Speed limit display

The maximum speed limits for expressways, highways and main streets can be switched **On** or **Off** if they are stored in the navigation data.

### Voice guidance

**Voice guidance**: The voice guidance prompts can be **Complete** or **Shortened**. With the **Traffic** function, voice guidance prompts are only given when there are traffic incidents on your route. When **Off** is selected, no voice guidance is given.

**Voice guidance during call**: Navigation messages can be switched on ☑ or off during a phone call.

**Entertainment volume**: The volume of audio playback is temporarily lowered when the parking system or voice guidance is active.

**Voice guidance volume**: Volume of voice guidance during active route guidance.

### Delete favorites

Stored favorites can be deleted individually or all at once.

### Delete last destinations

The destinations you have entered last are automatically stored. They can be deleted individually or all at once.

### Presentation mode

The **Presentation mode** helps you effectively plan and display a route by showing map contents or route criteria. You can **Set starting point** when you would like to calculate a route starting from a location other than the vehicle position. Start **Presentation mode** to simulate route guidance.

## Tour settings

Applies to vehicles: with navigation system

- Select: the NAV button > **Route** control button.

### Calculating alternative routes

Up to three suggested routes and their characteristics are shown in the map side menu.

The route that was calculated according to the criteria you selected is shown on the map. The distance to the destination and the calculated arrival time is also shown. You can select the possible routing in the alternative routes using the control knob.

### Route list

The route list is visible only when route guidance is active and contains information regarding the route, the names of the streets and the length of the route sections. When traveling on highways, possible parking lots and rest areas are shown, which you can select as a stopover.

### Avoid route ahead

When route guidance is active, the calculated route will avoid the area you have specified, if possible. The navigation system calculates an alternative route.

The route to be avoided that you have entered applies only to the current route and must be reset, if necessary.

The areas you have selected to avoid will appear with red and white shading on the map.

# Accessing traffic information

## Optimized route

Applies to vehicles: with navigation system

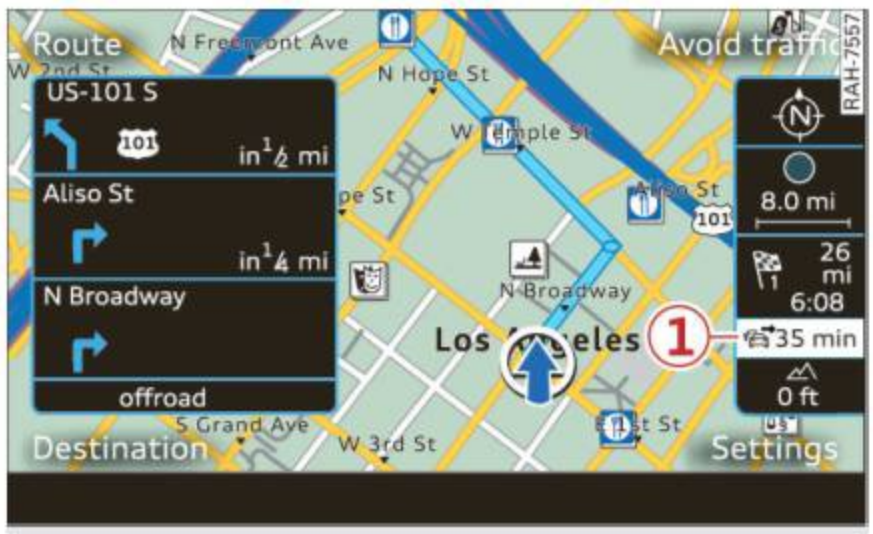



**Fig. 48** Displaying a better route on the map




**Fig. 49** Show optimized route

▸ Select: the NAV button > **Traffic** control button.

Requirement: Route guidance must be active ⇨ *page 56* and the map must be displayed ⇨ *page 57*.

By receiving traffic information from the TMC or satellite - depending on availability - the MMI calculates an optimized route and the possible time saved for the current route guidance. You can decide yourself which route you would like to use.

### Show optimized route

You can recognize that the MMI has calculated an optimized route for the current route guidance if the symbol (1) appears in the side menu ⇨ *fig. 48*.

– **White symbol**: The MMI is suggesting an optimized route for the current route guidance. You can display the optimized route using the **Avoid traffic** control button ⇨ *page 66*.

– **Gray symbol**: The MMI does not suggest an alternative route for the current route guidance.

### Selecting the optimized route

If the MMI has calculated an optimized route, you can display this route.

– Press the **Avoid traffic** control button. The alternative route and the potential time saved are displayed ⇨ *fig. 49*.

– Select and confirm (2) **Show optimized route** ⇨ *fig. 49*. The current route and the optimized route with the calculated arrival time are displayed.

– Select and confirm the desired route using the control knob.

## Traffic information (TMC)

Applies to vehicles: with navigation system




**Fig. 50** Accessing traffic information

▸ Select: the NAV button > **Traffic** control button.

Reception of traffic information is indicated by the **TMC** symbol in the status line:

| TMC symbol | Meaning |
|---|---|
| Displayed | TMC stations are available and auto rerouting is switched **On** ⇨ *page 63*. |
| Grayed out | TMC stations are *not* available and dynamic navigation is switched **On**. |
| Not displayed | Auto rerouting around a traffic jam is switched **Off**. |

– **Opening a detailed view of a traffic report**: Select and confirm the traffic report in the list.
– **Opening the next traffic report**: Press the control knob.
– **Displaying the selected traffic report on the map**: Select and confirm **Show on map**. The shaded line shows the street and the length of the traffic jam.
– **Displaying the next traffic report on the map**: Press the control knob.

### Traffic information display

① ⇨ *fig. 50* **Colored warning symbols**: Traffic incidents on your route are shown in the upper section of the list, sorted according to distance.

**Warning symbols with** ⮌: Avoided traffic incidents.

② ⇨ *fig. 50* **Grayed out warning symbols**: Traffic incidents that are not on your route. They are sorted according to road type (expressway, highway, other road), country and name.

**Tips**

– TMC traffic reports are not available in Canada. For more information, please contact Sirius Canada.

## Traffic information (Sirius)

Applies to vehicles: with navigation system and Audi connect

*The MMI can receive real-time traffic information about accidents, road construction and other incidents by satellite.*




**Fig. 51** Colored markings

– **Switching the traffic map view on**: Select the NAV button > **Settings** control button > **Map view** > **Traffic**.

### Traffic information display (Sirius)

① **Green**: traffic is moving freely

② **Orange**: stop-and-go traffic

③ **Red**: congestion

Shaded markings indicate the length of the congestion.

**Colored warning symbols**: There is a traffic incident immediately ahead on the route.

**Grayed out warning symbols**: Traffic incidents that are not on your route.

The display of colored markings, warning symbols, etc. can be set in the **Map POIs** menu .⇨ *page 64*.

You can also display the traffic information in the online map view ⇨ *page 62*.

**Tips**

**Traffic information (Sirius)*** is not available in Canada.

# Troubleshooting

Applies to vehicles: with navigation system

| Problem | Solution |
|---|---|
| The **home address** that was previously stored is no longer displayed. | A different home address can be defined for each directory (public/private). A home address stored as public is only visible if *no* cell phone is connected ⇨ *page 35* and *no* SIM card is inserted in the SIM card reader⇨ *page 47*.<br>If a cell phone is connected, the home address in the corresponding private directory will be displayed instead of the public home address. Because of this, it is recommended to store the home address as public and in each cell phone that is used.<br>For more information about the directory, refer to ⇨ *page 41*. |
| **Favorites** that were already stored are no longer displayed. | The favorites in the public MMI directory are visible for all users in the vehicle.<br>If a cell phone is connected, both the favorites from the corresponding private directory and the favorites stored in the public directory are displayed.<br>If you want to make a favorite available for all users, it must be stored in the public MMI directory. A favorite in the private directory must be marked as **Visible to all** if it should be available for all users ⇨ *page 42*. |

# Listening to the radio

## Using the radio

*The radio supports the FM, AM and SiriusXM* (satellite radio) bands. By means of an HD Radio receiver, you also receive radio stations on the FM and AM band in digital format.*




**Fig. 52** FM station list (HD radio)

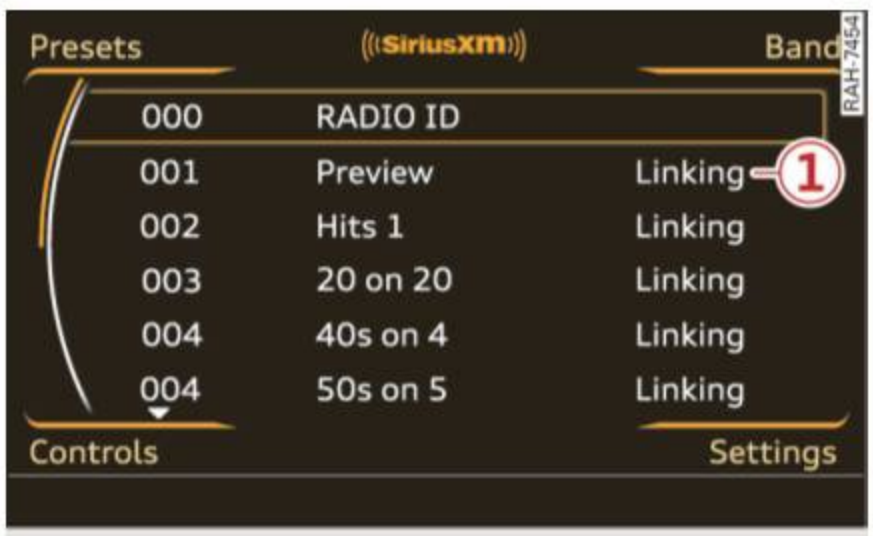



**Fig. 53** SiriusXM station list

▸ Select: the RADIO button.

After selecting the radio, the last menu that was open is displayed.

– **Showing the station list**: Press the RADIO button again. The receivable stations are shown in the station list and can be selected directly.
– **Selecting a station**: Select and confirm a station from the station list. FM/AM stations that can be received by digital radio are marked with the HD symbol Ⓐ ⇨ *fig. 52*. If reception quality declines, the radio automatically switches to the analog FM/AM station. Digital FM HD Radio stations may contain multiple additional stations*. The available additional stations* are listed under the radio station. When you leave the reception area, additional stations* that are no longer received are marked with a symbol Ⓑ ⇨ *fig. 52*.
– **Quick storing from the station list**: Select and confirm a station from the station list. Press and hold the control knob until **Store** *station name/frequency* **here** appears in the presets list. Select and confirm the desired presets location.
– **Selecting a stored station**: Press the **Presets** control button. Select and confirm a station from the presets list.
– **Tagging a track for iTunes* (SiriusXM*/HD Radio*)**: Connect your Apple device to the Audi music interface in your MMI. Press the control in the station list. Select and confirm **Tag this song for iTunes**. The track that is currently playing is stored on your Apple device. Synchronize your Apple device with iTunes. The tagged track will display the next time you open your iTunes media center. If there is no Apple device connected, the tagged track are stored temporarily in the MMI (maximum of 50 tracks). Once you connect your Apple device to the Audi music interface, the tags are stored on the device.
– **Updating the station list**: Station lists are updated automatically. If the last station that was playing in the SiriusXM* band is no longer available after updating, station 001 (Preview) is automatically selected.
– **Selecting the frequency band**: Press the **Band** control button. Select and confirm the desired band. **Or**: Press the RADIO button repeatedly until the desired frequency band is displayed. The current band is shown in the title line.

If there is a loss of radio signal (SiriusXM*), the following system information may be shown in the station list:

**LINKING**: The tuner is currently not receiving a satellite signal ①. ⇨ *fig. 53*

**ANTENNA**: The antenna is not ready. Contact your authorized Audi dealer for more information.

The system information turns off when the radio stations are received again. ▸

**Tips**

- HD Radio reception is not available in Canada.
- Contact the SiriusXM* provider if you would like to receive satellite programming.
- Buildings, tunnels, bridges, open areas, other vehicles or objects on the vehicle roof can affect reception.
- Satellite radio is not available in Alaska and Hawaii.
- iTunes tagging* is not supported by all radio stations.

# Radio functions

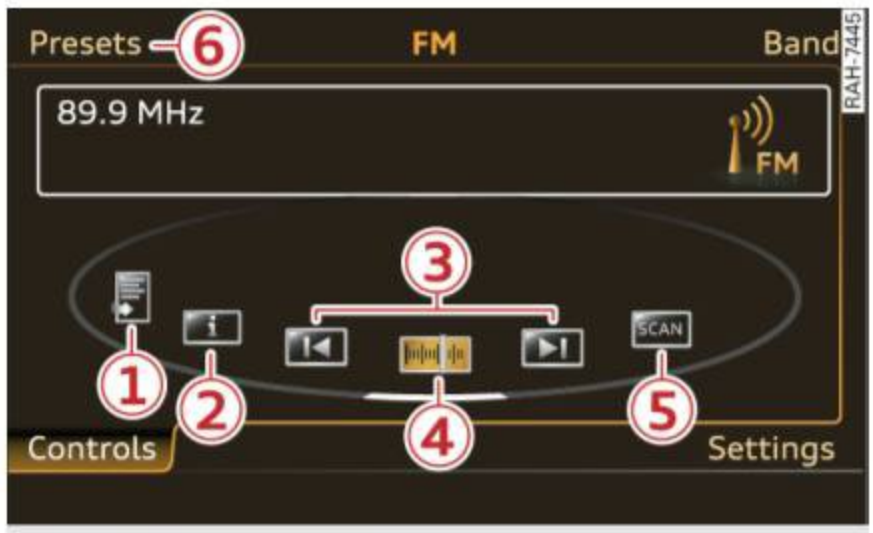



**Fig. 54** FM band functions

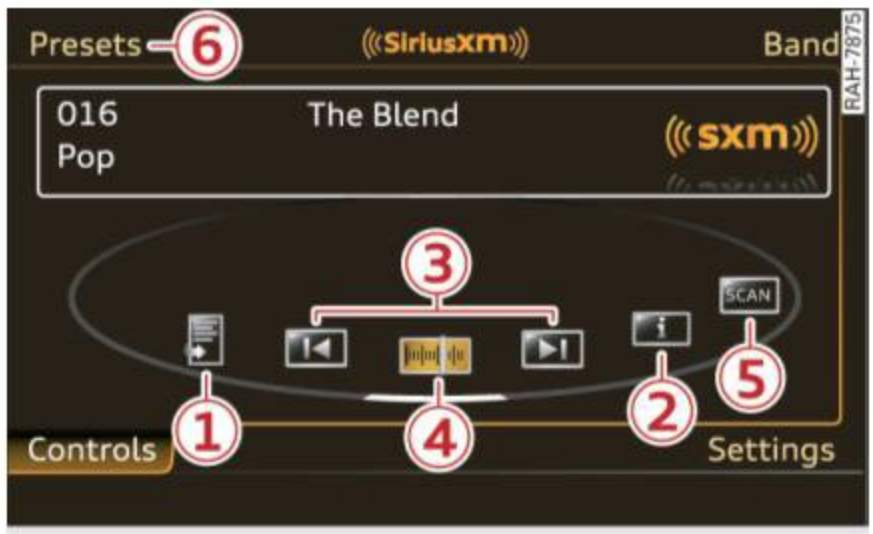



**Fig. 55** SiriusXM band functions

▸ Select: the RADIO button > **Functions** control button.

The following functions can be selected, depending on the band that is selected:

### ① Save station / Store channel

The selected station/channel is stored in the next empty position in the presets list ⑥ ⇨ *fig. 54*. Select and confirm the desired presets location.

### ② Information (FM/AM/SiriusXM*)

Information that accompanies the programs is displayed.

### ③ Seek down/Seek up (FM, AM)

The previous |◀ or next ▶| receivable station is selected. **Or**: Move the On/Off knob slightly to the left or right (|◁◁ / ▷▷|).

### Previous channel/Next channel (SiriusXM*)

The previous |◀ or next ▶| channel is selected. **Or**: Move the On/Off knob slightly to the left or right (|◁◁ / ▷▷|).

### ④ Manual search (FM, AM, HD Radio)

The frequency bars are displayed. Select and confirm the desired frequency.

### Manual search (SiriusXM*)

Select and confirm the desired channel from the SiriusXM frequency band*.

### ⑤ SCAN

All stations are played for several seconds each.

### ⑥ Presets

The presets list can contain up to 50 stations/channels from all frequency bands.

- **Storing stations**: Select the **Presets** control button > **store** *station name/frequency*. The selected station is stored in the next empty position in the presets list. Select and confirm the desired presets location.
- **Selecting a stored station**: Press the **Presets** control button. Select and confirm a station from the presets list.
- **Moving stored stations**: Press the **Presets** control button. Select and confirm the station from the station list and then **Move** *station name or frequency*. Select and confirm the desired presets location.

# Additional settings

▸ Select: the RADIO button > **Settings** control button. ▶

Depending on the selected band (FM, AM SiriusXM*, HD Radio*), the following settings can be adjusted:

### Sound settings

Refer to ⇨ *page 31, Adjusting the sound*.

### HD Radio* (FM/AM)

You can switch the HD Radio reception on or off.

### Station names (FM)

– **Variable**: Scrolling text transmitted by the FM stations is shown in the MMI display.
– **Fixed**: Scrolling text transmitted by the FM stations is not shown in the MMI display. Only the current section of the scrolling text is displayed.

### Show channel information

When this function is switched on ☑ and the station or presets list is open, various information for the current station (such as the station name, the artist or current photos of the artist) is displayed after several seconds.

### Station sorting (SiriusXM*)

– **Channel number**: The stations are sorted in ascending order according to their station number.
– **Channel name**: The stations are listed in alphabetical order.
– **Category and channel number**: The channels are sorted according to their category and then according to their channel number.
– **Category and channel name**: The channels are sorted according to their category and then according to their channel name.

### Category filter (SiriusXM*)

The stations shown in the station list can be filtered by your personal preferences and by program type. The program categories that you can select depend on what is offered by your provider. Select the **Deactivate category filter** option to deactivate all filter options and display all available stations in the satellite station list.

### Radio ID* (SiriusXM*)

The electronic serial number (ESN) is displayed. The number is required to log in to SiriusXM.

### Delete presets

Requirement: A station must be stored in the presets list ⇨ *page 70*.

Stored stations can be deleted **Individually** or **All** at once.

## Troubleshooting

| Problem | Solution |
|---|---|
| A station with poor reception is no longer displayed in the station list once you switch to a different station. | Store the station ahead of time and then select it from the presets list later ⑥ ⇨ *page 70, fig. 54*. |

# Playing media

## Accessing media

*You can start and operate various media drives through the MMI control panel.*




**Fig. 56** Possible sources




**Fig. 57** Playlist

Requirement: A media drive must contain audio/video files ⇨ *page 23*.

▸ Select: the MEDIA button.

The source overview or the last file that was playing is displayed after selecting Media.

– **Selecting a source**: Press the **Source** control button. Select and confirm a source from the list. **Or**: Press the MEDIA button repeatedly until the desired source is displayed.
– **Playing audio/video files**: Select the **Browse** control button > *Category* (such as **Artists**) > *folder* > *track*. Depending on availability, the track ① ⇨ *fig. 57*, the artist ②, the playing time ③ and the album cover ④ are displayed.
– **Moving one level up in the folder structure** : Press the BACK button. **Or**: Select and confirm **Go up**.
– **Moving to the highest level in the folder structure**: Press the MEDIA button.
– **Selecting the previous/next track/chapter**: Turn the On/Off knob briefly to the left/right (|◁◁ / ▷▷|).
– **Fast forwarding/rewinding an audio/video file**: Turn the On/Off knob to the left/right (|◁◁ / ▷▷|) until the desired location in the file is reached.
– **Pausing or resuming playback**: Press the On/Off knob briefly.
– **Displaying a playlist**: Press the **Now playing** control button.

Possible sources are ⇨ *fig. 56*:

① Jukebox ⇨ *page 24*
② SD card reader ⇨ *page 24*
③ DVD drive ⇨ *page 24*
④ Audi music interface (for example, an iPod, USB or an external audio/video input*) ⇨ *page 27*
⑤ BT audio player* ⇨ *page 25*
⑥ Wi-Fi audio player ⇨ *page 26*

### Tips

– You can scroll through long lists of folders or tracks quickly by turning the control knob quickly. The scrolling speed depends on the number of folders or tracks.
– The video image is only displayed when the vehicle is stationary for safety reasons. Only the sound from the video plays while driving.

# Browse

*Various categories for selecting audio/video files are available in the media center.*

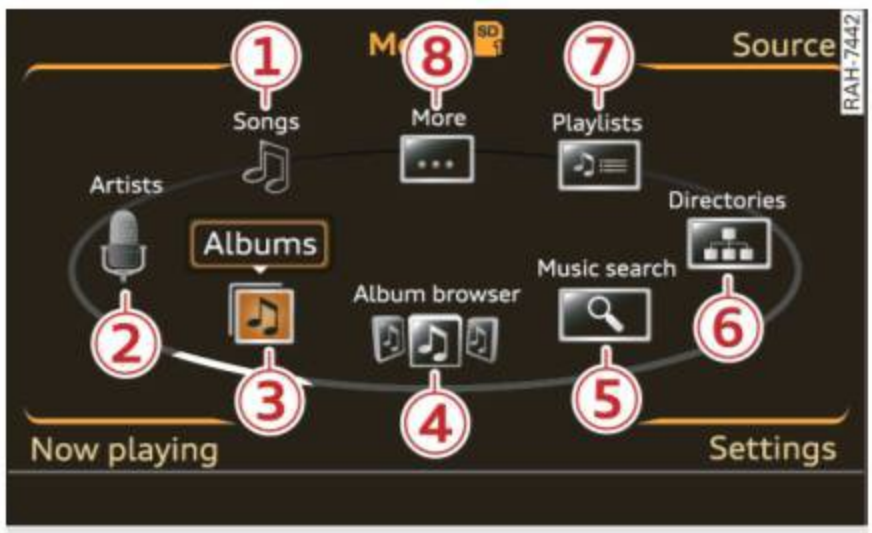



**Fig. 58** SD card categories (level 1)

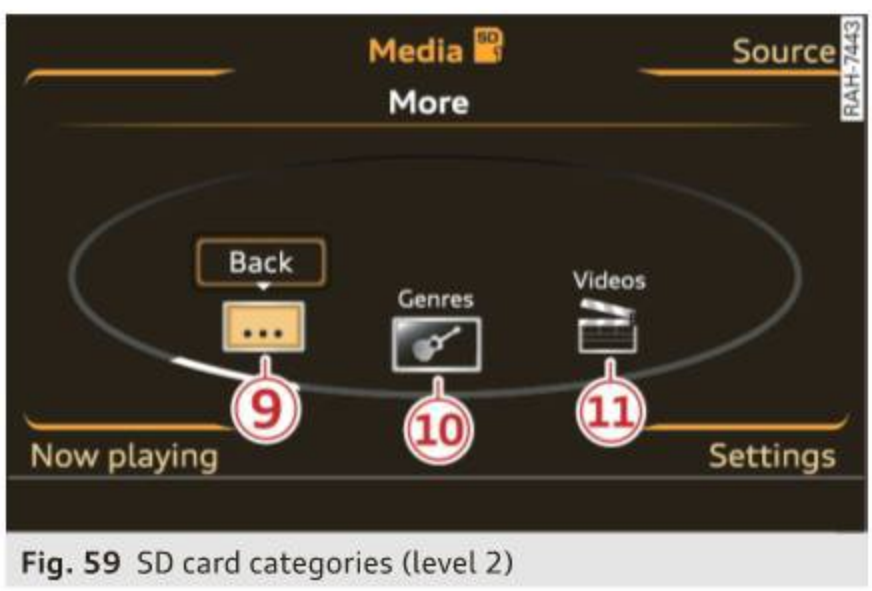



**Fig. 59** SD card categories (level 2)

► Select: the MEDIA button > **Browse** control button.

Depending on the active source, you can select audio/video files from the following categories and add them to the playlist ⇨ *fig. 58*, ⇨ *fig. 59*:

### ① Songs

All available songs are displayed. Select and confirm a track.

### ② Artists

All available artists are displayed. Select and confirm an artist, an album and then a track.

### ③ Albums

All available albums are displayed. Select and confirm an album and then a track.

### ④ Album browser

All available album covers are displayed. Select and confirm an album cover from the overview. The first track in the selected album is played.

### ⑤ Music search

Enter a search term (artist, album or song). Select and confirm **OK** and then an audio file.

### ⑥ Directories

The folder structure or the track/chapter list in the selected source is displayed. Select a folder, if necessary. Select and confirm a track.

### ⑦ Playlists

All available playlists are displayed. Select and confirm a playlist and then a track.

### ⑧ More

The second level of the media center is displayed.

### ⑨ Back

The first level of the media center is displayed.

### ⑩ Genres

All available genres are displayed. Select and confirm a genre (such as **Pop**), an artist, an album and then a song.

### ⑪ Videos

All available video files are displayed. Select and confirm a video file from the list.

### Repeat

Requirement: A category (such as **Albums**) must be selected.

The playlist can be restricted using the **Repeat** control button. For example, if you would like to add all tracks from a selected genre to the playlist, select the *category* (such as **Genres**) > *desired genre* (such as **Pop**) > **Repeat** control button. If you would like to repeat a single track, select the desired track within a folder and press the **Repeat** control button. The selected track is repeated. ▶

**Tips**

- Only the categories supported by the medium are available. For example, CD/DVD-ROM tracks cannot be selected with categories such as **Artists**, **Albums** or **Genres**. With an iPod (Audio music interface source), the categories **Podcasts**, **Audio books** and **Composers** are also available.
- The video image is only displayed when the vehicle is stationary for safety reasons. Only the sound from the video plays while driving.
- The **Repeat** and **Shuffle** functions switch off automatically when the source changes.
- Video playback through an iPod/iPhone/iPad does *not* continue after turning the vehicle off and restarting it.
- Some DVDs do not allow selections to be made during playback, for example selecting an audio track, subtitles or a track or chapter.
- When synchronizing a portable device with "Cloud" services, playlists may display incorrectly in the MMI. Use the media center in the device.

# Additional settings

Requirement: A source must be selected.

▸ Select: the MEDIA button > **Settings** control button.

The following settings can be selected, depending on the active source and the storage medium:

### Sound settings

Refer to ⇨ *page 31, Adjusting the sound*.

### Input level

Requirement: A portable audio device must be connected through the 3.5 mm stereo jack*/AV*/iPod adapter cable (plus)* ⇨ *page 27*.

The volume of the portable device is adapted to the MMI. Audi recommends adjusting the volume of the portable audio device to 70% of the maximum output.

### Shuffle

With the function switched on ☑, all files in the playlist are played and displayed in random order.

### Repeat song

When the function is switched on ☑, the current song or folder repeats.

### Video picture settings

#### Picture format

The **Auto** setting is recommended for the picture format.

| Picture format | Information |
|---|---|
| **Auto** | The MMI detects the picture format of the source and displays the image in the optimum ratio. Black bars may appear on the sides of the display, depending on the source format and the MMI display that is installed. |
| **Zoom** | The image is enlarged to fill the entire MMI display. Switch the function off if the image is distorted. |
| **Cinemascope** | Use this setting for films in the cinema format 21:9. Black bars are shown in the upper and lower edges of the MMI display. |
| **Original** | The image is displayed in the ratio of the source format. Select this option if the image is distorted or a section of the image is cut off when **Auto** is selected. |
| **4:3** | The image is fixed in the 4:3 picture format. Black bars are shown on the sides of the MMI display. |
| **16:9** | The image is fixed in the 16:9 picture format. Black bars are shown in the upper and lower edges of the MMI display. |

**AV standard**: You can select **PAL**, **NTSC** or **Auto** for an externally connected device. The same standard must be selected on the device. Selecting the incorrect AV Standard can cause a poor-quality image, no image or no color at all. ▸

**Brightness**: Reduce or increase the brightness.

**Contrast**: Reduce or increase the contrast.

**Color**: Reduce or increase the intensity of the color.

### Additional song information

When the function is switched on ☑ and a playlist is open, various information about the current track (such as artist, album and embedded album cover*) as well as the playing time and the remaining playing time are displayed. By pressing the control knob in this view, you can also select and confirm a new track or select the desired location in the play bar of the current track.

### Show full screen

Requirement: A video file must be playing and the vehicle must be stationary.

The video image expands to fill the entire MMI display. Press the BACK button or a control button to switch the full screen display off. The chapter list is displayed.

### Show DVD menu

Requirement: A video DVD must be playing and the vehicle must be stationary.

The DVD main menu is shown in the MMI display. To select a menu item, move your finger on the MMI touch and press the control knob.

### Audio track

Requirement: A DVD must be playing.

The audio track (language and audio format) can be adjusted manually. The language and audio format depend on the video DVD.

### Subtitles

Requirement: A DVD must be playing.

Subtitles can be selected manually for playback. The languages available depend on the DVD.

### Parental control

Requirement: A video DVD must be playing and the password must be entered (the password set at the factory is "1234").

Playback of video DVDs can be restricted using parental control. Select and confirm a security level (such as **Level 5**). Eight different **Content ratings** can be selected for parental control. For example, if you select Level 5* for the parental control level, all DVDs from level 1-5 can be played. Video DVDs with a higher level will not play. All restrictions are canceled when the function is switched **Off**.

You can change the current password using the **Change password** function.

### Add to/clear Jukebox

Refer to ⇨ *page 24, Jukebox*.

#### Tips

- The video image is only displayed when the vehicle is stationary for safety reasons. Only the sound from the video plays while driving.
- The **Repeat** and **Shuffle** functions switch off automatically when the source changes.
- The security levels for the **Parental control** are based on the US standards from the Motion Picture Association of America (MPAA). Note that the age levels for video DVDs in European countries may differ.
- Not all video DVDs have parental control.
- Password entry for **Parental control** will be locked for approximately one minute if you enter the incorrect password three times in a row. The password can only be reset by an authorized Audi dealer.

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