



**2002 ES 300**

**Front Brake Tube (Left Hand)**

**Special Service Campaign 1LF**

**M/N 00241-10006-1LF**

December 2001

## 2002 ES 300 Front Brake Tube (Left Hand)

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### PREPARING FOR THE SSC

#### Overview

Lexus is initiating a Special Service Campaign (SSC). The 1LF SSC is for certain 2002 ES 300s where the left front brake tube may have been deformed prior to delivery due to improper installation of the coil spring spacer.

This Special Service Campaign provides your dealership with an opportunity to demonstrate its customer satisfaction philosophy and service convenience to our ES 300 owners very early in their ownership experience. This handbook provides all the details necessary to plan and implement this SSC at your dealership. Key points on the SSC are summarized below.

#### 1LF Condition

On certain 2002 ES 300s produced in one of two ES 300 production plants in Japan, the left front brake tube may have been deformed prior to delivery due to improper installation of the coil spring spacer, which is installed to prevent damage during vehicle transportation (this spacer is removed as part of the pre-delivery service process prior to vehicle delivery to the customer). If the brake tube is deformed significantly, it may contact the inner fender panel, and eventually cause damage to the tube due to vibration during driving. Brake tube damage could also lead to brake fluid leakage after extended use of the vehicle.

#### 1LF Repair

The 1LF SSC involves the inspection and, if necessary, replacement of the left front brake tube.

#### Customer Notification

Notification letters will be sent to the owners of affected vehicles beginning in late December 2001. This letter will advise owners of the need to have the vehicle inspected and, if necessary, the upgrade of the applicable components performed.

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### SSC and Customer Satisfaction

This Special Service Campaign provides us with an opportunity to demonstrate the Lexus commitment to total customer satisfaction. By implementing the 1LF SSC in an organized and efficient manner, we can nurture our relationships and strengthen these associations. Throughout the campaign, we need to let our customers know that we are genuinely interested in resolving the matter in a timely fashion with as little inconvenience to them as possible.

### Identifying Affected Vehicles

The 1LF Special Service Campaign only applies to 2002 ES 300s within the VIN range below. No other vehicles before or after this range are to be repaired under the provisions of this SSC.

| Model  | Year | VIN   |                     | Production Period                           |
|--------|------|-------|---------------------|---------------------------------------------|
|        |      | VDS   | Range               |                                             |
| ES 300 | 2002 | BF30G | 20012107 ☐ 20017606 | September 25, 2001 through October 16, 2001 |

Not all vehicles in the VIN range area involved in this SSC. **As always consult TDN/TIS to confirm VIN eligibility and to assure the SSC is applicable.** This will verify the vehicle is affected and has not already been completed by another dealer.

The enclosed SSC summary report lists vehicles sold by your dealership. From this list, please determine the actual number of customers who should come back to your dealership for this SSC.

### Manpower and Facility Requirements

Your dealership must plan carefully to accommodate the additional service volume generated as a result of this SSC and to

## Lexus Special Service Campaign 1LF

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manage your service appointments to the availability of replacement parts.

In reviewing your dealership's manpower and facility requirements for this Special Service Campaign, there are several items you need to consider.

- Do you need to develop ways to increase your service capacity?
- Do you need to hire additional support staff for pick-up/delivery, car washes and fuel tank fill-ups?
- The special Enterprise Rent-A-Car arrangements that started with SSC WL1 are also in effect for SSC 1LF. See page 9 for further details.

You will need to hold a meeting with all dealership associates to discuss:

- Ø Importance of Lexus customer care for each SSC customer.
- Ø Various procedures such as phone inquiries, pick up and delivery, loaners, etc.
- Ø Campaign specifics including your dealership's assigned quantity, completion objectives, and technical details.

We recommend that one person at your dealership be designated as the campaign coordinator.

Your District Operations Manager will meet with you to answer your questions and monitor the progress of this SSC.

### Tools and Equipment

In addition to standard hand tools and a torque wrench, a union nut wrench (SST # 09023-00100 or equivalent) is required for this procedure.

### Technical Training

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The back of this handbook contains the repair procedures for this SSC. We suggest that all service department staff who will be directly involved in completing the repair or supporting the SSC should review the repair procedures to prepare for this SSC.

### Parts Availability / Ordering

| Part Number | Part Description | Qty/Vehicle |
|-------------|------------------|-------------|
| 47315-33180 | No. 5 Brake Line | 1           |
| 00475-1BF03 | Brake Fluid      | 2 maximum   |

All dealerships have had a quantity of one brake tube sent to them. Only a very small number of vehicles should actually require the brake tube to be replaced. Therefore, Lexus is strongly requesting that your dealership does not order additional brake tubes in anticipation of a large number of vehicles requiring their replacement. There will be sufficient inventory to accommodate this SSC provided that dealers do not overstock and over repair vehicles. Individual dealer tracking will be done and irregularities in quantity ordering will be forwarded on the Lexus Area Offices for follow-up and correction.

### TDN System

The labor operation codes have been transmitted to your dealership (see page 12 for opcodes). Remember that each dealership must request and apply it to the dealer system. If your dealership has not received the operation codes, call the TDN hotline at **(800-421-8154)**

### Planning Your Communication Strategy

It is important that you develop a strategy to communicate effectively. The following are some general statements that can be used when explaining the SSC.

#### ***Q1: What is the problem?***

A1: On certain 2002 model year ES 300 vehicles built at one of the two assembly plants in Japan, due to interference from the

front coil spring spacers, the driver's side front brake line may have been deformed. In the worst case, if the brake line is deformed significantly it may contact the inner fender panel, and eventually cause damage to the tube due to vibration during driving. Brake tube damage could also lead to brake fluid leakage after extended use.

**Q2: What is the cause of this condition?**

A2: Lexus installs front coil spring spacers at the assembly plant to prevent front end damage during transportation. Due to mis-positioning of the front coil spring spacers during installation at the one assembly plant, it may have interfered with the driver's side front brake line and caused it to deform. The front coil spring spacers are removed at the dealership prior to customer delivery.

**Q3: Are there any warnings that this condition has occurred?**

A3: No. There are no warnings that this condition has occurred.

**Q4: Which and how many vehicles are involved?**

A4: Certain 2002 model year ES 300 vehicles are affected. There are approximately 2,000 ES 300 vehicles involved in the U.S.

**Q5: What is the production range of the involved vehicles?**

A5: The affected ES 300 vehicles were produced from late September 2001 through late October 2001.

**Q6: How many cases of this condition have been reported?**

A6: There have been no reports of cases related to this condition in the affected ES 300 vehicles.

**Q7: Have there been any accidents reported?**

A7: There have been no reported cases of accidents related to this condition.

**Q8: What is Lexus going to do?**

A8: Owners of the involved vehicles will receive a campaign

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notification by first class mail in December 2001. Any Lexus dealer will inspect and if necessary replace the driver's side front brake line at **NO COST** to the vehicle owner.

**Q9: How long will the repair take?**

A9: The repair will take approximately one hour. However, it may be necessary for the owner to make the vehicle available for a longer period of time depending upon the dealer's schedule.

**Q10: Does this condition affect other Toyota/Lexus models?**

A10: This condition only affects certain 2002 model year ES 300 vehicles.

**Q11: What should an owner do if they are concerned about this condition?**

Q11: Owners are requested to contact their local Lexus dealer for inspection and, if applicable, repair.

### Calls to Your Customers

- Customers **involved** in the SSC
  - ⇒ Although each affected vehicle owner will receive a notification letter, we would like your dealership to use the customer list provided in the SSC package to help manage your service volume. We strongly suggest that your dealership's service management and consulting staff review the list and proactively contact customers for prompt service. Also let them know how valuable a customer they are and that this Special Service Campaign is being undertaken by Lexus to keep their confidence in the Lexus brand.
- Customers **not involved** in the SSC
  - ⇒ Assure any customers with vehicles outside of the involved VIN range that this repair is not needed.

### Calls from Your Customers

It is important to institute a system to respond to customers calling for more information regarding the SSC. We recommend

designating an individual to answer these inquiries to ensure that callers get accurate, consistent information.

### **Calls from the Media**

We ask that you refer any calls from the media or government agencies directly to Lexus headquarters in Torrance, California.

The contact at Lexus is:

**Nancy Hubbell, Lexus Public Relations Manager**

**(310) 468–3282**

**(Note: This number is not for dealer use.)**

## **IMPLEMENTING THE 1LF SSC**

### **Car Rental and Service Loaners**

One of the ways we can demonstrate that Lexus cares is by honoring loaner car requests with the best loaner available for those customers unable or unwilling to wait for this repair.

#### **{Preferred}**

#### **Lexus Customer Convenience System (LCCS)**

Officially enrolled LCCS vehicles may be claimed at a rate of \$44.00 per day. (Lexus vehicles only.)

#### **{Preferred}**

#### **Lexus Dealer Fleet** (Lexus vehicles only)

A rate of \$44.00 per day may be claimed if using this option. Be sure to follow customer supplied insurance guidelines.

#### **Enterprise Rent–A–Car**

Recognizing that loaner car capacity may become an issue, Lexus is continuing **special arrangements with Enterprise Rent–A–Car** to supplement the demand. The specially negotiated price includes a \$35.00 per day charge for premium cars and an \$11.99

per day rate, plus applicable taxes, for full collision protection (C.D.W.). The total is \$46.99, plus tax, in all 48 contiguous states except for New York where the rate structure is different due to state laws covering the sale of a Collision Damage Waiver. An important feature to this preferred rental arrangement is that this rate entitles your customers to any available Enterprise vehicle including luxury vehicles. So please provide them with a selection of the best available vehicles. Also please employ the strategy (where practical) that SSC customers receive Lexus vehicles and Enterprise vehicles are reserved for regular service customers.

The motivating factor for any of these options is the customer's convenience and consideration. Again please provide the best available vehicle. If extraordinary customer requests are made, please contact your DOM. In addition, loaner car requests that exceed one day must carry proper DOM authorization.

### **Remote Area Service Plan**

Remote is defined as those distances where a customer is 100 or more miles from the nearest Lexus dealership. Your DOM will work with you to develop and authorize an action plan.

Guidelines to be used in performing remote repairs are:

- If the customer is within 100 miles of the nearest Lexus dealership, the closest Lexus dealership will perform the repair provided that prior authorization for related expenses has been approved by the DOM.
- If the customer is more than 100 miles from the nearest Lexus dealership, Lexus area associates or, Lexus national associates may perform the repair. Dealerships may also make these repairs but only with the authorization of the Area Coordinator (most likely the F.T.S.).
- Each situation will be handled on a case-by-case basis.
- Lexus will only pay for authorized costs that have been approved by DOM or area offices.

- Alternatives include pick-up and redelivery of remotely located vehicles.

### The Service Write-Up

Listed below are some general guidelines to use when the customer arrives at your dealership for the SSC:

- Explain that the inspection will take about thirty minutes and, if required, the actual service will take about three hours. Inform the customer that the special services (refueling, car wash) will require additional time at your dealership.
- Explain the type of repair involved.
- If the customer does not have an SSC notice:
  - Ø Check the VIN against the national Service History File to see if the vehicle has been previously repaired under this Campaign.
  - Ø Check the left front door hinge post for an SSC completion label.
  - Ø If the vehicle falls outside of the above guidelines, explain that the vehicle does not require the Campaign repairs.
  - Ø If the vehicle is eligible, explain the SSC to the customer; describe the procedure and the amount of time needed for the repair.
- If the customer has an appointment, pull the work order; otherwise, create a work order reflecting the need to complete the SSC 1LF repair.
- Issue the work order to the technician and include job instructions for the SSC.

### Preparing for the Delivery After SSC Completion

- Wash/clean the vehicle inside and out.
- Fill the gas tank with the specified unleaded fuel

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- Notify customer of completion and arrange for re-delivery or return of rental vehicle.

### **Delivery of the Vehicle After the SSC Completion**

The delivery of the vehicle is a very important part of ensuring a high level of customer satisfaction. Explain all SSC repairs to the customer and apologize for any inconveniences. Thank the customer for his or her time and their continuing patronage.

### **Follow-up**

Complete 100% after-service follow-up is critical to ensure complete customer satisfaction with the repairs performed and the service provided.

### **Work Order Closing/ Claim Submission**

The following information explains the policies and procedures for preparation and submission of a warranty claim for reimbursement of a repair performed under the SSC 1LF.

| Repair                                    | Claim Type | Opcode | Labor Hours* | Sublet                                                                                                                                            |
|-------------------------------------------|------------|--------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| Inspect left front brake tube             | SC         | 1524L1 | 0.2          | GA (fuel), TW (tow), RT (loaner vehicle), DE (pick-up and delivery or remote repair), or CW (car wash) as required and substantiated by invoices. |
| Inspect and replace left front brake tube | SC         | 1524L2 | 1.1          |                                                                                                                                                   |

\* Includes 0.1 labor hours for administrative time.

**NOTE: Lexus warranty will only accept one claim per vehicle under the terms of the SSC. Please ensure that your dealership checks the National History File to see if the vehicle has been repaired under this SSC prior to servicing the vehicle.**

### **Recap of Claim Submission and General Provisions of the SSC**

- Lexus will pay for gas tank fill-up (actual cost)
- Lexus will pay for washing the vehicle
- Lexus will provide a loaner vehicle if required
- Lexus will pay for costs associated with remote repairs if required
- Lexus will pay for remote pick-up and delivery if required (DOM authorization only)

### **Claiming Reimbursement for Special Services**

You must use sublet to claim any special services required in conjunction with the SSC repair.

- Issue **TW** (Tow Vehicle)
  - Ø Applicable to every vehicle if required
  - Ø Claim actual receipt amount as a sublet
  - Ø You may utilize AAA or any agency providing Lexus type service
- Issue **RT** (Rental Car)
  - Ø Applicable to every vehicle if required
  - Ø Special Service Campaign customers may also be given L.C.C.S. vehicles at the normal reimbursement rate of \$44.00 per day
  - Ø Lexus has negotiated a special day rate of \$46.99 plus tax per day with Enterprise Rent-A-Car as an option (includes C.D.W., Collision Damage Waiver insurance)
  - Ø The loaner vehicle reimbursement rate cap is one day per repair unless otherwise authorized by DOM

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- Issue **GA** (Gas Tank Fill-Up)
  - Ø Applicable to every vehicle
  - Ø Claim actual fill-up amount
- Issue **CW** (Car Wash/Administrative Time)
  - Ø Applicable to every vehicle
  - Ø Claim \$20.00 per vehicle
- Issue **DE** (Pick-Up and Delivery **Remote Repairs**)
  - Ø Applicable only under special circumstances (e.g. more than 100 miles from the nearest Lexus dealership)
  - Ø Claim actual dealer cost
  - Ø **F.T.S/A.O.M.** authorization is required for this expense
- Issue **DE** (**Pick-Up and Delivery** Remote Repairs)
  - Ø Applicable at dealer discretion
  - Ø Claim actual dealer cost

### TDN Claim Preparation Instructions

NOTE: Each sublet must be a separate entry with:

- Unique invoice number
- Description
- Sublet Type
- Dollar Amount
- In Repair Order Management, select claim type **SC** (Special Service Campaign)

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### **2002 MY Lexus ES 300 Driver's-Side Front Brake Line SAFETY RECALL NOTICE**

Dear Lexus Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has determined that a defect, which relates to motor vehicle safety, exists in the driver's-side front brake line on certain 2002 Model Year Lexus ES 300 vehicles.

#### **What is the problem?**

On certain 2002 Model Year ES 300 vehicles built at one of two assembly plants, due to interference from the Front Coil Spring Spacers, the driver's-side front brake line may have been deformed. Lexus installs Front Coil Spring Spacers at the assembly plant to prevent front end damage during transportation. Due to mis-positioning of the Front Coil Spring Spacers during installation, it may have interfered with the driver's side front brake line. In the worst case, if the brake line is deformed significantly it may contact the inner fender panel, and eventually cause damage to the tube due to vibration during driving. Brake tube damage could also lead to brake fluid leakage after extended use.

#### **What will Lexus do**

Any Lexus dealer will inspect and if necessary replace the driver's-side front brake line **NO COST** to you.

#### **What should you do?**

As your dealer must make arrangements to assure the necessary parts are in stock, please contact your authorized Lexus dealer to make an appointment at your earliest convenience.

The labor time necessary is approximately one hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Please present this notice to the dealer when you bring the vehicle in for your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

#### **If you have other questions**

Please contact any Lexus dealer or call the Lexus Customer Assistance Center at 1-800-255-3987.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 888-327-4236.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconveniences this condition may have caused you.

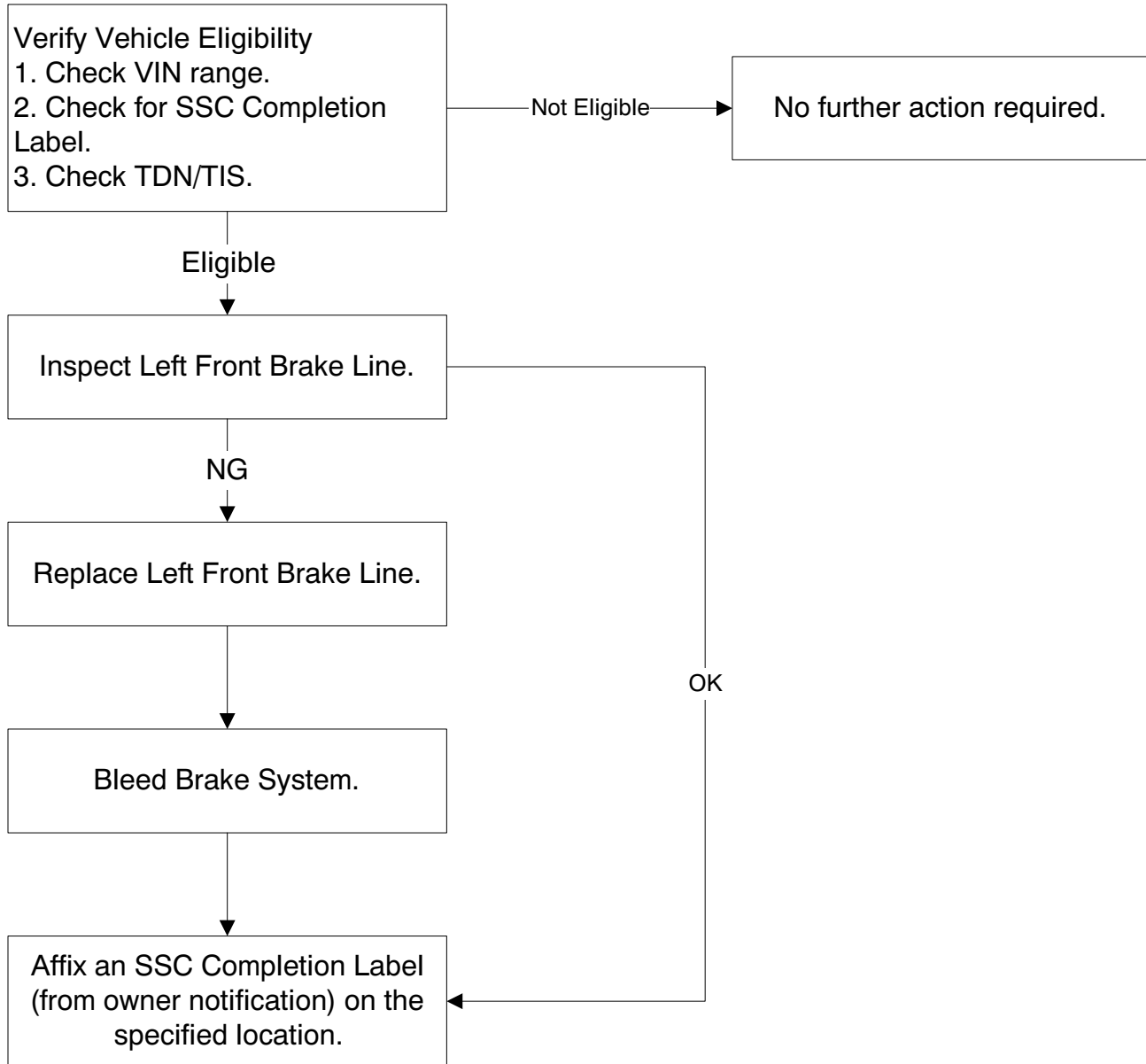
Thank you for driving a Lexus.

Sincerely,

LEXUS DIVISION  
TOYOTA MOTOR SALES, U.S.A., INC.

## **TECHNICAL REPAIR INSTRUCTIONS**

## 1. OPERATION FLOW CHART



## 2. AFFECTED VIN RANGE

| Model | Year | VIN Range* |                     |
|-------|------|------------|---------------------|
|       |      | VDS        | Ranges              |
| ES300 | 2002 | BF30G      | 20012107 – 20017606 |

\*As always confirm with Lexus Service History to verify vehicle eligibility.

### 3. PREPARATION

#### A. PARTS

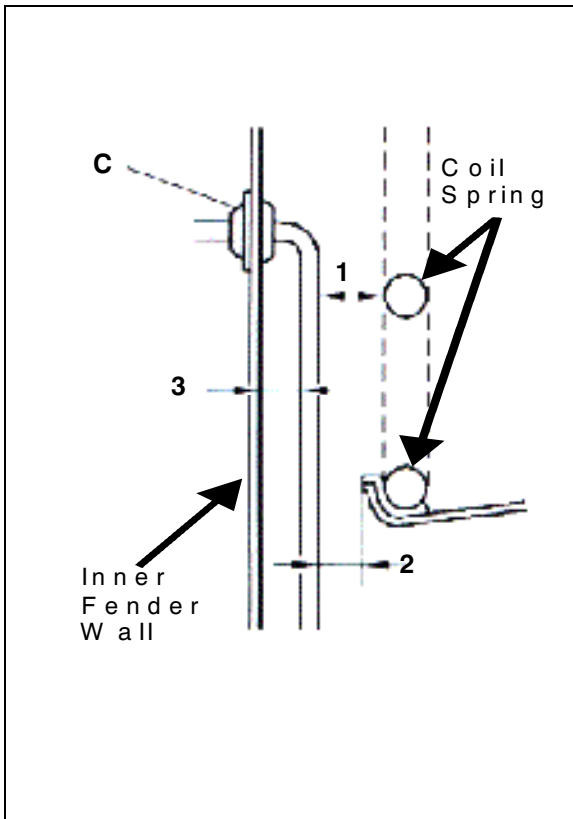
| Part Number | Part Description | Qty/Vehicle |
|-------------|------------------|-------------|
| 47315-33180 | No. 5 Brake Line | 1           |
| 00475-1BF03 | Brake Fluid      | 2 maximum   |

#### B. TOOLS



- Standard Hand Tools
- Torque Wrench
- SST: 09023 – 00100 Union Nut Wrench (or equivalent)

## 4. INSPECTION PROCEDURE



### 1. INSPECT LEFT FRONT BRAKE LINE CLEARANCES

(a) Inspect the clearance of the following components around the left front brake line:

1. Front brake line and coil spring.  
**OK, if 5 mm (0.20 in.) or more.**
2. Front brake line and lower spring seat.  
**OK, if 5 mm (0.20 in.) or more.**
3. Front brake line and vehicle body/inner fender.  
**OK, if 30 mm (1.18 in.) or less**

(b) Inspect the front brake line for damage  
**OK, if paint is not removed.**

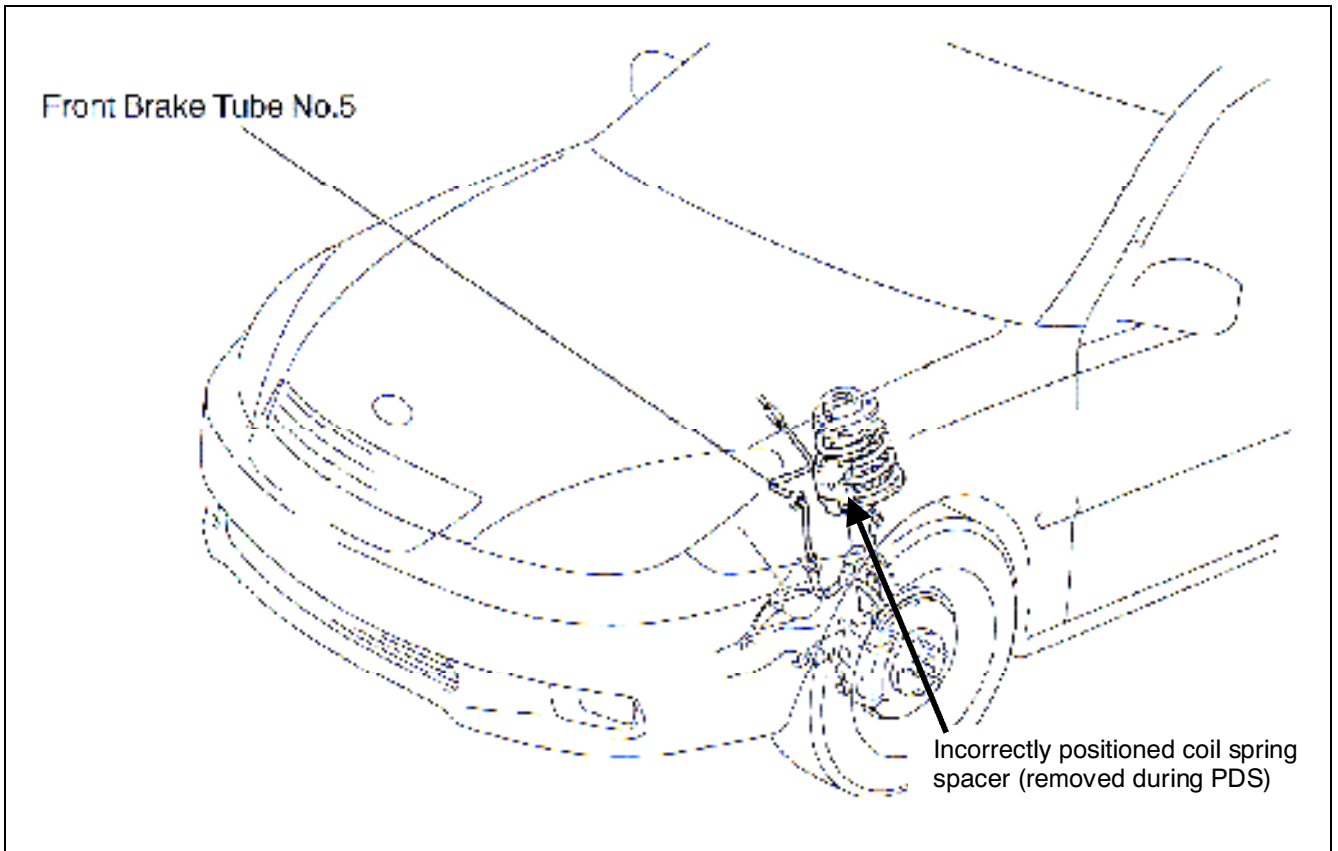
(c) Check that the grommet is correctly positioned.

#### NOTE:

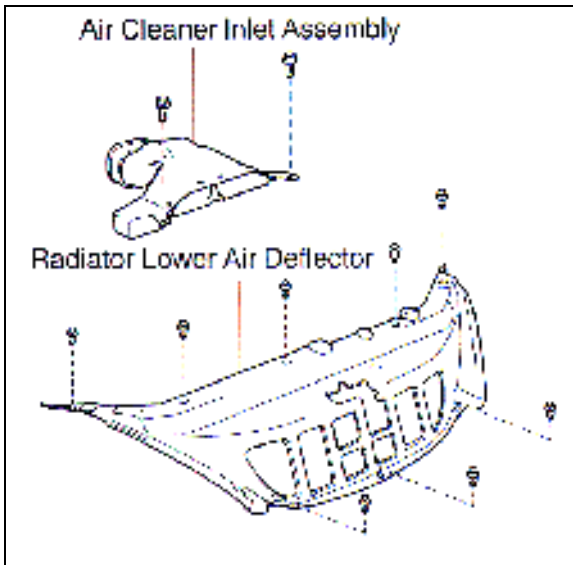
**If the clearances are not as specified or the brake line is damaged, replace the left front brake line.**

(d) If the clearances are **WITHIN SPECIFICATIONS**, proceed to **Section 7**.

## 5. LOCATION OF COMPONENTS

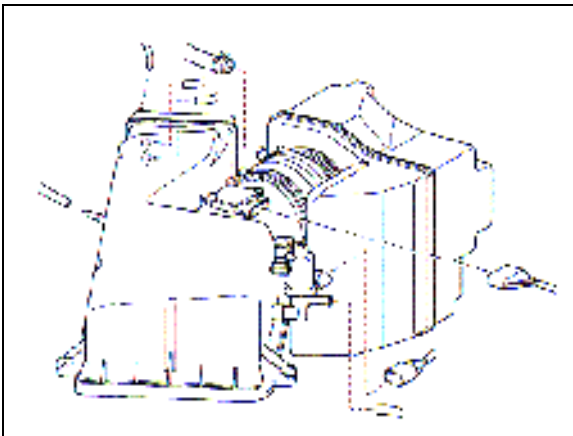


## 6. WORK PROCEDURE



### 1. REMOVE LOWER RADIATOR AIR DEFLECTOR

- Open the hood and remove the 8 plastic clips that retain the lower radiator air deflector.
- Remove the lower radiator air deflector.
- Remove the wire harness clip and 2 vacuum lines that are secured to the air cleaner inlet assembly.
- Remove the 2 bolts that secure the air cleaner inlet assembly and slide the assembly out of the air cleaner housing.

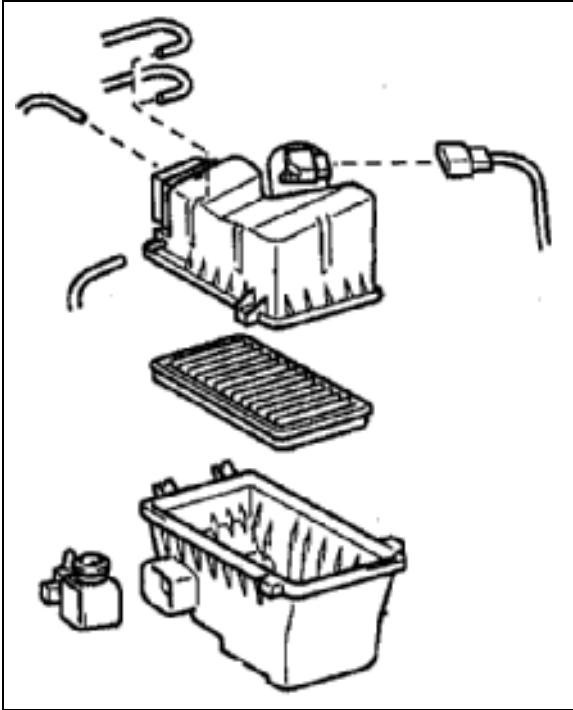


### 2. REMOVE AIR CLEANER ASSEMBLY

- Mark all vacuum lines prior to removal to assure correct reconnection.
- Remove the vacuum lines and electrical connectors on top of the air cleaner assembly.
- Remove the 2 bolts that secure the top of the air cleaner housing assembly.
- Remove the top of the air cleaner housing assembly.
- Remove the air filter.
- Remove the vacuum lines and electrical connectors from the bottom half of the air cleaner housing.  
Take note of where these vacuum lines are routed to ensure proper re-assembly.

#### NOTE:

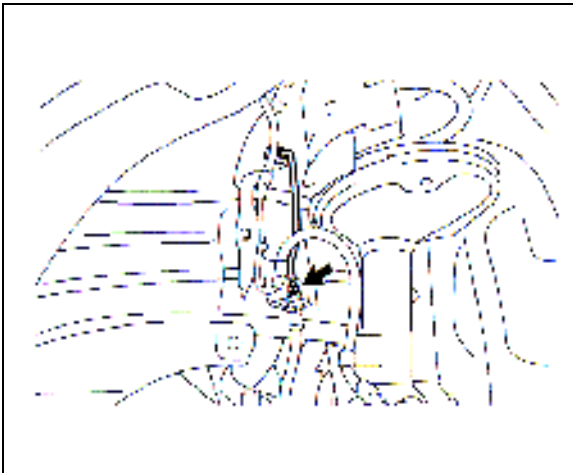
Some ES 300 models may have a strut support bar that could interfere with intake air hose removal. The intake air hose and plastic air box can be removed with the strut support bar installed in the vehicle.



**NOTE:**

To avoid wire harness damage, release the wire and hose retainers on the back of the air cleaner housing prior to air cleaner housing removal.

- (g) Remove the 3 bolts in the bottom of the air cleaner assembly.
- (h) Remove the bottom of the air cleaner housing.
- (i) Disconnect the intake hose from the throttle body.



**3. FRONT LEFT BRAKE LINE NO. 5 REPLACEMENT**

- (a) Attach a drain hose to the left front caliper bleeder valve.
- (b) Open the bleeder valve.
- (c) Loosen front brake line No. 5 from the flexible hose in the wheel well using a line wrench or SST.

**SST: 09023-00100 (or equivalent)**

**NOTE:**

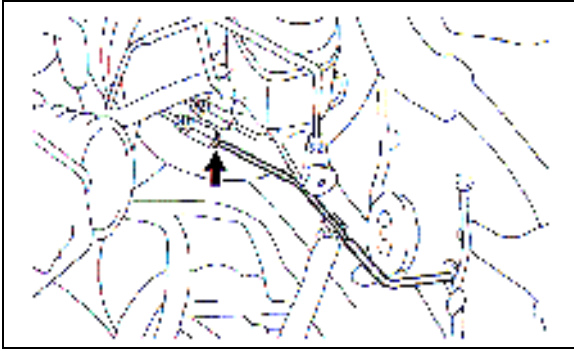
Upon loosening the flare nut on the brake line brake fluid will begin to drain.

**NOTE:**

Wash brake fluid off vehicle immediately. If brake fluid comes into contact with any painted surface it may be permanently damaged.

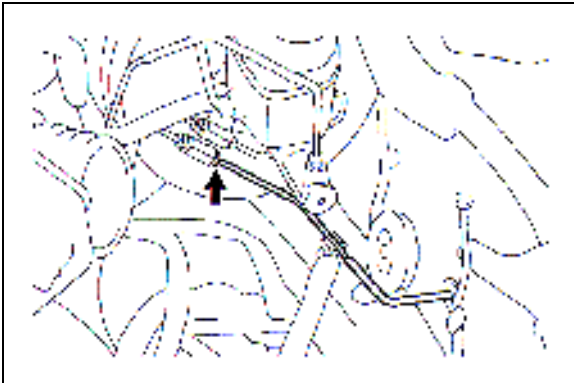
- (d) Drain brake fluid.
- (e) Disconnect the No. 5 brake line from the flexible hose.

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### 4. REMOVE BRAKE LINE FROM 2-WAY CONNECTOR

- (a) Using a line wrench disconnect the other end of the No. 5 brake line from the 2-way connector.
- (b) Carefully remove the No. 5 brake line from the vehicle. To prevent brake fluid from dripping on the vehicle, cover the ends during removal.
- (c) Carefully remove any brake fluid from the brake line unions with brake cleaner.



### 5. INSTALLING NEW NO. 5 BRAKE LINE

- (a) Install the new No. 5 brake line.

#### NOTE:

**Ensure that the new No 5 brake line is correctly routed, spaced, and secured.**

- (b) Using the SST connect the No. 5 brake line to the 2 way connector.

**SST: 09023-00100**

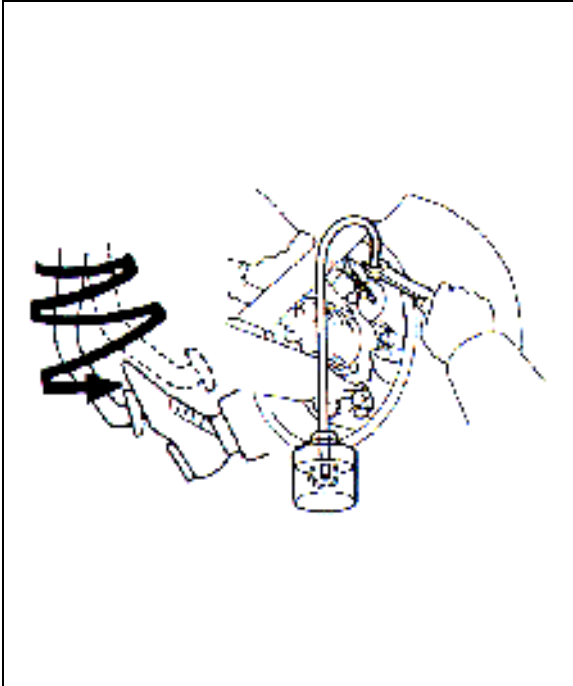
**TORQUE: 15 N•m (155 kgf•cm, 11 ft•lbf)**



- (c) Using SST connect brake line No. 5 to the flexible line.

**SST: 09023-00100**

**TORQUE: 15•N m (155 kgf•cm, 11 ft•lbf)**



## 6. BLEED THE BRAKE SYSTEM

- (a) Check and correct the brake fluid level in the brake master cylinder reservoir.

### NOTE:

**Immediately clean off any brake fluid spilled on painted surfaces. Brake fluid will damage the vehicle's finish. Do not let the brake fluid reservoir go empty.**

- (b) Bleed the brake system in the following sequence to remove any air from the system.
1. Right Rear
  2. Left Rear
  3. Right Front
  4. Left Front
- (c) Tighten bleeder plug once bleeding is complete.

**TORQUE: 8.3 N•M (85 kgf•cm, 74 in•lbf)**

- (d) Reinstall the bleeder plug cover (black rubber cover)

## 7. CHECK FLUID LEVEL IN RESERVOIR

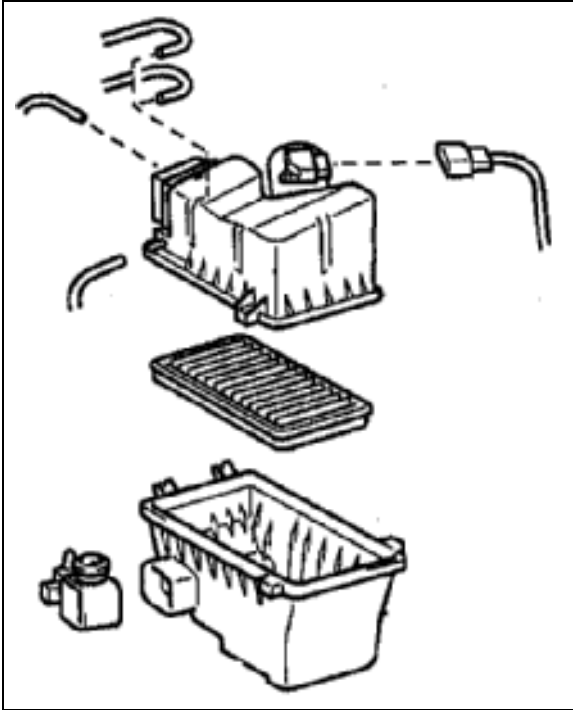
- (a) Check the brake fluid level and add fluid if necessary.
- (b) Clean off any excess fluid residue.
- (c) Check for leaks on each end of the new brake line unions and at the bleeder plug.

### FLUID:

**SAE J1703 or FMVSS No. 116 DOT3**

### NOTE:

**Wash brake fluid off vehicle immediately. If brake fluid comes into contact with any painted surface is may be permanently damaged.**

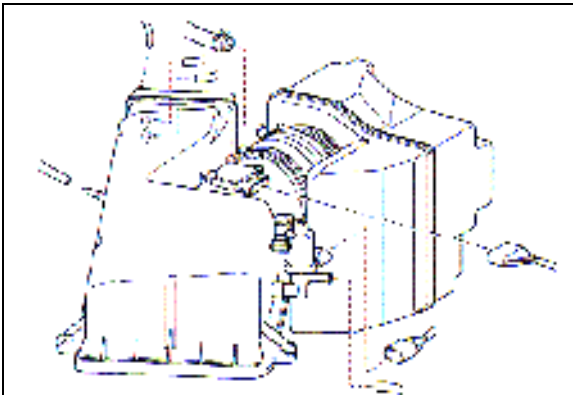


#### 8. REINSTALL THE BOTTOM HALF OF AIR CLEANER HOUSING

- (a) Secure the wire harness to the backside of the air cleaner housing using the 2 attached wire clips.
- (b) Reinstall the 3 bolts in the bottom of the air cleaner assembly.
- (c) Reinstall rubber intake hose onto throttle body and tighten hose clamp.
- (d) Reinstall the vacuum lines and electrical connectors to the bottom half of the air cleaner housing.

#### NOTE:

Some ES 300 models may have a strut support bar that could interfere with intake air hose reinstallation. The intake air hose and plastic air box can be reinstalled with the strut support bar installed in the vehicle.

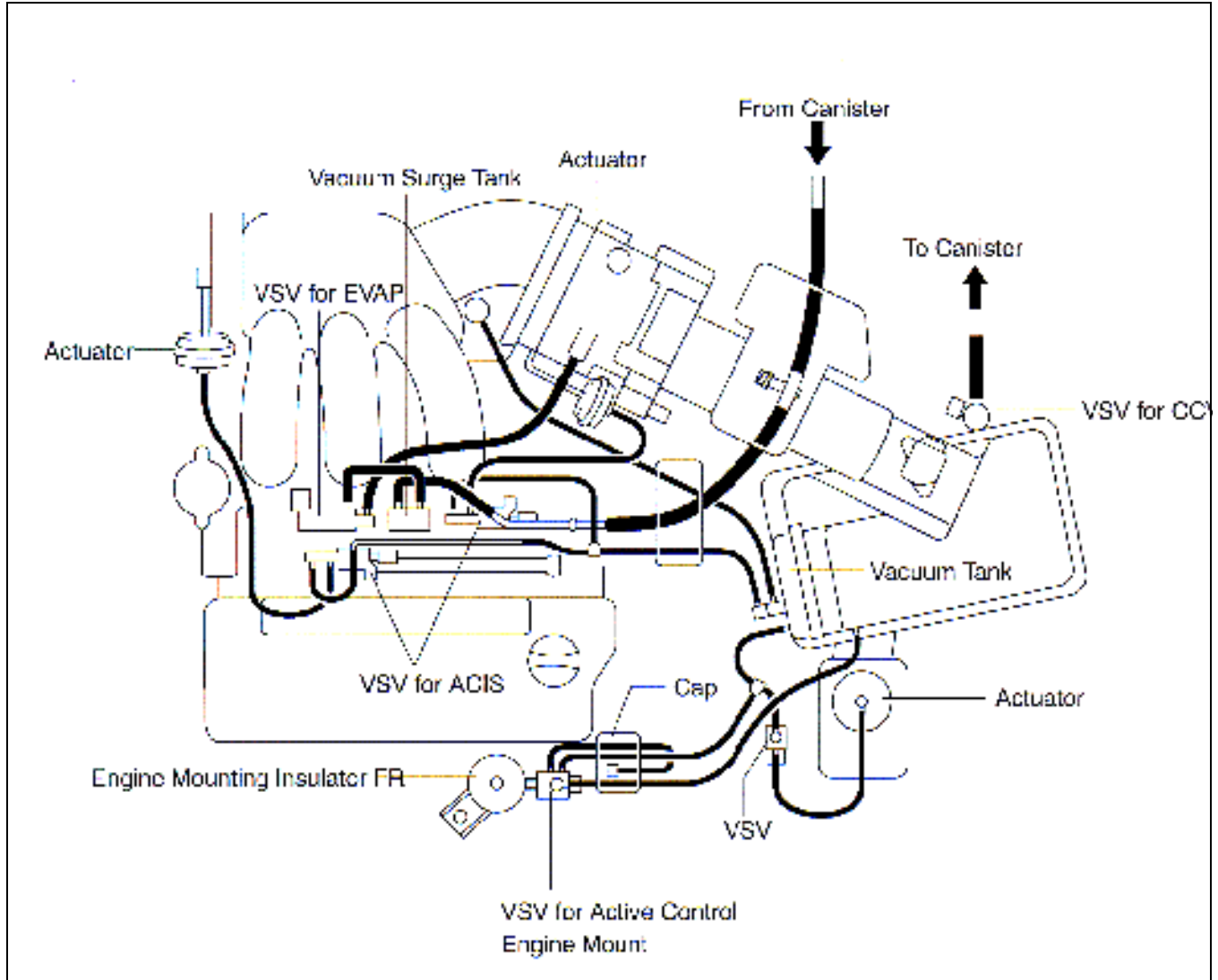


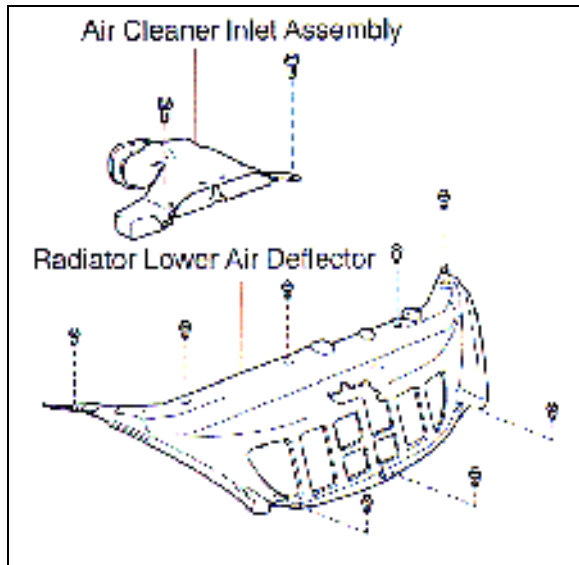
#### 9. REINSTALL TOP OF AIR CLEANER HOUSING

- (a) Reinstall air filter.
- (b) Reinstall vacuum lines and electrical connectors on the top of the air cleaner assembly.

**10. CONFIRM VACUUM LINE ROUTING**

- (a) Confirm that all of the vacuum lines are properly reinstalled. Reference the diagram below.





#### 11. REINSTALL RADIATOR LOWER AIR DEFLECTOR

- Slide the air cleaner intake into the air cleaner housing and reinstall the 2 bolts that secure the air cleaner inlet assembly.
- Reinstall the wire harness clip and 2 vacuum lines that are secured to the air cleaner inlet assembly.
- Position radiator lower air deflector over mounting holes and reinstall 8 plastic clips that retain the radiator lower air deflector to vehicle.

#### 12. TEST DRIVE VEHICLE

- Test drive vehicle to confirm proper brake operation.
- Confirm that ☐check engine light☐ or any other MIL on condition does not exist.

## 7. SSC COMPLETION LABEL INSTALLATION

- After completing the repair and before returning the vehicle to the owner, an SSC completion label that is enclosed in the owner's notification must be affixed to the left front door hinge post near the check strap.
- The label is to be filled out as follows:
  - Write in SSC 1LE
  - Write in date of repair.
  - Write in your dealer code.
- Additional SSC completion labels, in sheets of 50 (P/N 00410-01917), may be ordered through the non-parts system on a 1450 order form or through the TDN system.

|                    |      |
|--------------------|------|
| SSC                | Date |
| DEALER CODE<br>NCL |      |
| 00410-01917        |      |